

### OUR VISION

TO be the leading provider of information & communication technology products and value-added services.

**WE** strive for sustainable growth to achieve optimum returns to shareholders.

### OUR MISSION

**WE** shall strive to be a leading provider within Malaysia of reputable, quality computer systems, hardware, software, services and support for our customers.

**WE** shall conduct business with our valued customers and suppliers with professionalism and integrity.

WE shall have an environment to develop, motivate and reward our employees by providing training and incentives for productivity.

**WE** shall achieve the profitability for future growth and to give an adequate return to shareholders.

WE shall be good corporate citizens with social responsibilities to our communities.

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The Group strives to approach 2024 with added focus on new market opportunities and business segments. Our stable foundations provide us greater impetus to explore and expand on our existing core competencies while venturing into synergistic collaboration and new partnerships.

#### **CORPORATE PROFILE**

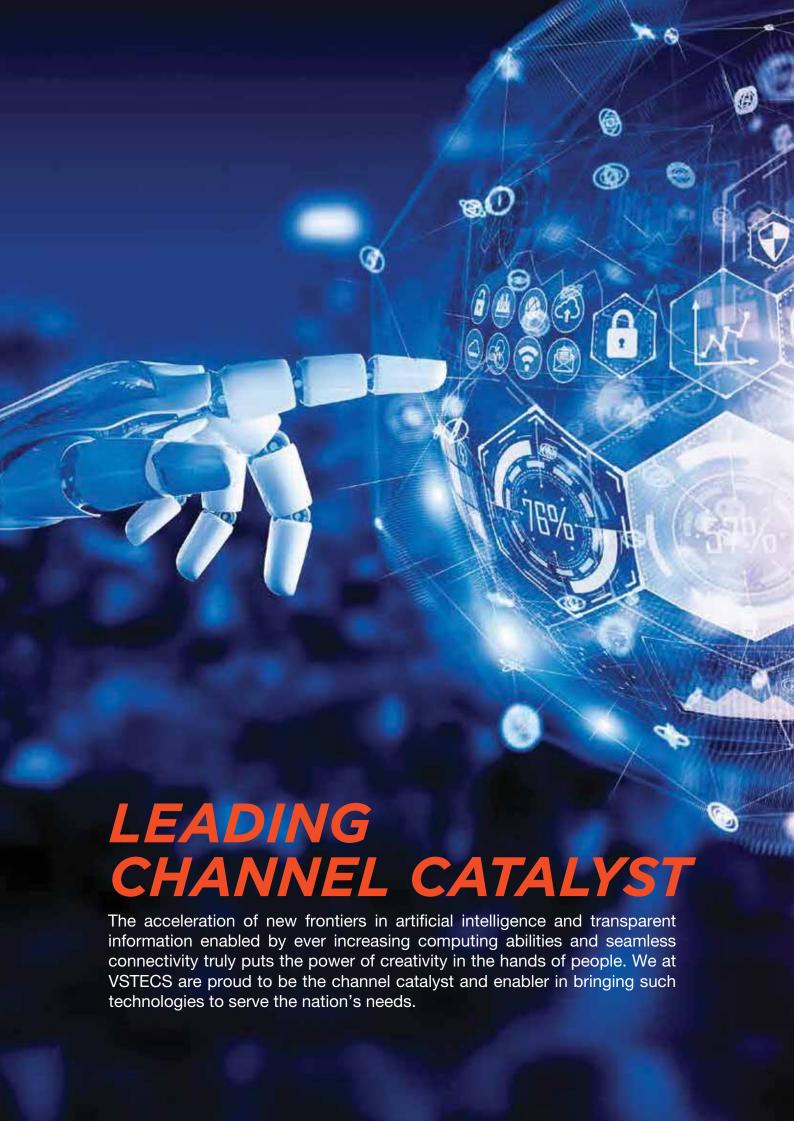
VSTECS Berhad ("VSTECS" or the "Company")) and its subsidiaries ("the Group") started in 1985 with the establishment of VSTECS KU Sdn. Bhd. Today, the Group is a leading distribution hub for Information and Communication Technology ("ICT") products in Malaysia via VSTECS Astar Sdn. Bhd. and VSTECS Pericomp Sdn. Bhd.. In addition to its established distribution capabilities, VSTECS serves enterprise clients and provides ICT services.

Listed on the Main Market of Bursa Malaysia Securities Berhad ("**Bursa Securities**") on 15 April 2010, VSTECS is an associate company of VSTECS Holdings (Singapore) Limited, which is one of the leading ICT distributors in Asia Pacific, accessing to a network of more than 25,000 channel partners across China, Thailand, Malaysia, Singapore, Indonesia, the Philippines, Cambodia, Laos and Myanmar. VSTECS Holdings (Singapore) Limited is a wholly-owned subsidiary of VSTECS Holdings Limited listed on the Hong Kong Stock Exchange.

VSTECS distributes a comprehensive range of ICT products to both the retail and enterprise market comprising notebooks, personal computers ("**PCs**"), smartphones, tablets, printers, software, network and communication infrastructure, servers, and enterprise software from more than 40 leading principals.

With a nationwide channel network of more than 3,600 resellers comprising of retailers, system integrators ("SI") and corporate dealers, VSTECS also provides value-added product support and technical services. Additionally, the Group's ICT services capability extend to pre-sales, solutioning, and post-sales support in alignment with the brands we represent. For more information, please visit www.vstecs.com.my.









# CHAIRMAN'S STATEMENT

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Dear Shareholders,

I am honoured to present Berhad's Annual **VSTECS** Report, showcasing financial achievements and strategic developments throughout the financial year ended 31st December 2023 ("FYE 2023"). While technology sector faced ongoing dynamic shifts, our unwavering commitment to record-breaking profits and solidified our market position.

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MADAM LEE MARN FONG

@ WU MARN FONG

Non-Independent Non-Executive Chairman

#### **CHAIRMAN'S STATEMENT**

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#### FINANCIAL PERFORMANCE

In FYE 2023, VSTECS Berhad ("VSTECS" or the "Company") continued to thrive, achieving record financial milestones. Despite the challenges posed by subdued consumer spending, particularly affecting the ICT Distribution segment, our Company showcased resilience achieving a noteworthy increase in profit after tax and minority interest of 13.0% to RM67.4 million. While FYE 2023's revenue declined by 1.6% year-on-year, strategic efforts undertaken by our Management team, particularly in the Enterprise Systems and ICT Services segments, served to increase margins resulting in increased overall profits.

To reward our valued shareholders for their support, the Board of Directors ("Board") has declared a second interim dividend of 4.1 sen per share. Combined with the first interim cash dividend of 2.5 sen distributed earlier in the year, the Company has declared a total cash dividend of 6.6 sen per share representing a payout ratio of 35%. Of note, the total dividend distribution for FYE 2023 will be RM23.5 million representing the Company's highest-ever total payout to date - an accomplishment that Management and the team are extremely proud of.

#### **OUTLOOK AND PROSPECTS**

For almost four decades, VSTECS and its subsidiaries (the "VSTECS Group") has been one of the cornerstones of the Information and Communication Technology ("ICT") industry, spearheading the digital evolution across Malaysia. Reflecting on our legacy, we recognise that our progress has been defined by adaptability, innovation, and a steadfast dedication in delivering the best value to the market.

As we look ahead, the VSTECS Group is poised at the forefront of Malaysia's dynamic digitalisation journey. The rapid acceleration of digital transformation across various sectors presents an array of opportunities and challenges. It is our enduring commitment to excellence which empowers us to navigate this evolving landscape with confidence and foresight.

By embracing emerging technologies, fostering strategic partnerships, and staying attuned to market dynamics, we are well-equipped to not only meet but exceed the evolving needs of our customers and partners. Our focus remains steadfast on delivering cutting-edge technology solutions to Malaysia, contributing significantly to the nation's technological advancement and increasing its global competitiveness.

In the face of the ever-changing digital landscape, our long-term vision extends beyond immediate success. Our sustained growth trajectory is not just a reflection of our past achievements but a testament to our adaptability and proactive approach in anticipating and serving the nation's ICT requirements. Our mission is not just about meeting the current demands but anticipating and enabling the nation's digital transformation journey.

#### **CORPORATE GOVERNANCE AND SUSTAINABILITY**

VSTECS reaffirms its unwavering dedication to the principles of corporate governance and sustainability, recognising them as core elements that extend beyond compliance and risk management but critical pillars for the Company's long-term goals. These principles are deeply ingrained in our organisational DNA, serving as the bedrock upon which we build our value systems for our business, stakeholders, and the communities we operate in.

In our steadfast pursuit of corporate governance excellence, VSTECS places an emphasis on transparency, accountability, and ethical conduct. We believe that fostering a corporate culture steeped in these values not only ensures regulatory compliance but also establishes a robust framework for responsible decision-making and sustainable growth. Our commitment to these principles serves as a guiding force, creating a resilient foundation that withstands the challenges of a dynamic business environment.

To provide stakeholders with comprehensive insights into our sustainability endeavors, our Sustainability Statement, accessible from pages 78 to 105, meticulously outlines our performance, key highlights, and notable achievements throughout the year under review. This statement serves as a transparent documentation of our progress, allowing stakeholders to evaluate the tangible impact of our sustainability initiatives.

#### **CONCLUSIONS AND COMMENDATIONS**

The culmination of our achievements is a testament to the collective dedication and hard work exhibited by our remarkable employees, whose unwavering resilience has been a true source of inspiration. I extend my sincerest appreciation and thanks to each and every team member for their invaluable contributions to our shared success.

I would like to express gratitude to the Board, our Senior Leadership and management teams for their exceptional leadership, which has played a pivotal role in steering us towards new heights. To our esteemed principals, channel partners, vendors, and investors, your trust in VSTECS holds immense significance for us and your continued support warrants our utmost gratitude. Rest assured, we remain steadfast in our commitment to delivering consistent returns, fostering sustainable growth, and creating value for all stakeholders in the years that lie ahead.

Last but not the least, on behalf of the Board, I would like to express our gratitude to Mr. Wong Heng Chong, one of our founding Board member who has retired in 2023 after serving for 13 years since our IPO in 2010. Your contribution has made us a part of what we are today, and we will always cherish your efforts and energy given to this organisation.

I would also like to extend a warm welcome to Madam Josephine Phan Su Han who has joined our Board as an Independent Non-Executive Director on 15 June 2023. We look forward to your advice and guidance as a member of our Board.

#### MADAM LEE MARN FONG @ WU MARN FONG



**SOONG JAN HSUNG** 

Executive Director/Chief Executive Officer



#### 1. CEO'S FOREWORD

The theme for VSTECS Berhad's 2023 Annual Report is "Leading Horizons," reflecting our ongoing journey in a rapidly evolving technological landscape. It embodies our commitment to not only embrace the limitless possibilities of the digital era but also to actively shape them.

Throughout this Management Discussion & Analysis, we invite you to explore the key initiatives, achievements, and forward-looking strategies that highlights our voyage through the digital frontier. Our dedication to sustainable growth, technological excellence, and stakeholder value creation remains as strong as ever. Together, we aim to chart new endeavours and achievements in the ICT industry.

#### 2. SUMMARY AND OVERVIEW OF THE GROUP'S BUSINESS

VSTECS Berhad ("VSTECS" or the "Company"), via its wholly-owned subsidiaries (the "Group"), is the leading distributor of ICT products to consumers and enterprises in Malaysia. Founded in 1985, the Group distributes a wide range of ICT products and provides IT services in the form of pre-sales, solutioning, and post-sales in support of the brands we represent. Our three business segments are ICT Distribution, Enterprise Systems Solutioning, and ICT Services. The key activities of our business are the following:

- the marketing, sales, and channel management of the brands we carry;
- warehouse facilities and channel logistics to cover nationwide sales; and
- related services in terms of pre-sales system solutions and post-sales and warranty support.

We maintain distributorship agreements with more than 40 brand principals, enabling us to offer comprehensive products and solutions to IT retailers, resellers and Enterprise System Integrators ("SI").

Our head office and warehouse facilities are situated in Kota Damansara, Petaling Jaya with sales offices located in Pulau Pinang, Kuantan, Johor Bahru, Kuching, and Kota Kinabalu. As the leading distributor of ICT products, we have established, through our reseller channel, a broad customer base ranging from individual retailers, small and medium enterprises to large SI's that serve corporations and government entities over the past 38 years. Our channel coverage of over 3,600 resellers nationwide comprises mainly IT retailers, Enterprise SIs and corporate resellers. In line with our expanding portfolio of smart consumer electronics and Internet-of-Things ("IoT") products, we are also supplying products to consumer electronics retailers and electronic lifestyle stores. Our presence in major local e-Commerce platforms is by way of operating the official online Brand Stores to fulfil the online B2B and B2C coverage on behalf of the brand vendors/principals.

We also hold a 40% equity interest in an IT services and software development company, ISATEC Sdn. Bhd. ("ISATEC") serving the enterprise and public sector market segments. Our investment in ISATEC is part of our strategic expansion into the IT Software and Service segments and is expected to unlock synergies within our expanded group with regard to offering new products and services to serve the more significant ICT market.

As at the end of 2023, our Group has 410 employees of which approximately 20% of our workforce are technical personnel and solution architects and approximately 50% are in sales and marketing roles.



#### 3. OVERVIEW OF GROUP FINANCIAL PERFORMANCE

We achieved new heights and recorded our best performance in the financial year ended 31 December 2023 ("FYE 2023"). For FYE 2023, the Group posted revenue of RM2.73 billion which was slightly below the revenue of RM2.77 billion in the previous financial year ended 31 December 2022 ("FYE 2022"). The Enterprise Systems ad ICT Services segments continued to perform admirably, driven by the market's positive investment in digital transformation and ICT infrastructure expansion.

We registered a gross profit of RM153.9 million, an increase of 2.7% from the previous year. With the enterprise business providing a higher contribution, the gross profit margin increased slightly to 5.6%. The growth in profit before tax ("**PBT**") traced gross profit, rising by 3.4% to RM82.8 million. Despite the challenging economic sentiments in 2023, VSTECS achieved a 13.0% increase in net profit to RM67.4 million, its highest achievement to-date, versus RM59.7 million in FYE 2022. Our 40% associate company, ISATEC, contributed RM2.7 million to our profitability.

#### **Liquidity and Financial Resources**

The Group continued to generate healthy cash inflow from operating activities amounting to RM107.6 million, ending the year with a net cash position of RM111.6 million and a gross gearing ratio of 0.09 times. Net assets stood at RM456.4 million, translating to NTA per share of RM1.28. As a measure of liquidity, our current ratio at the end of the year was healthy at 2.10 times, and we achieved a return on equity of 15.5% in FYE 2023.

#### **Financial and Credit Risk Management**

We have long-established practices and credit policies to ensure an optimised mode of credit control and monitoring of our receivables. We also actively engage with our debtors to implement credit facilitation prudently and responsibly. As of 31 December 2023, the Group has a net positive cash position. Credit and fraud risks are governed by operational policies of credit eligibility assessment and system-embedded controls, including the risk of fraud and potential credit defaults.

As of FYE 2023, our impairment allowance on trade receivables of RM2.1 million amounted to 0.08% against revenue of RM2.73 billion.

As at 31 December			
RM '000	2023	2022	2021
Trade Receivables	381,785	347,707	336,388
Impairment Loss	(2,103)	(763)	(691)
Impairment % on Receivables	0.55%	0.22%	0.21%

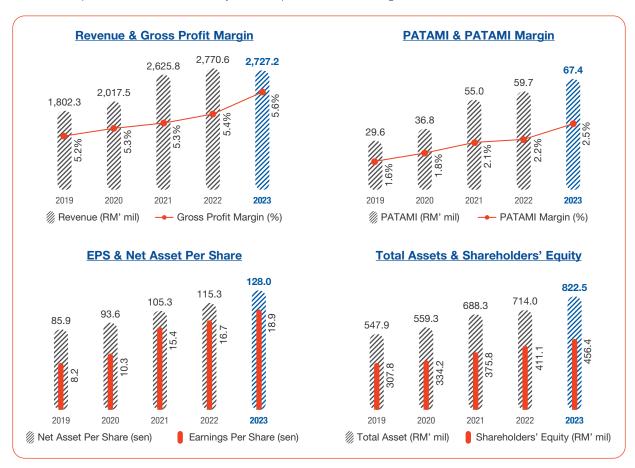
#### **Inventory Management**

As a distributor of numerous global ICT brands, we constantly manage inventory requirements and stock obsolescence risks. We continuously monitor and review product stocking levels as part of our business operations, balancing anticipation of new market trends with quick reactions to changes in existing consumption patterns.

Effective inventory management is also a closely monitored metric, whereby dedicated working teams within the Group control stock levels and trade purchases. Each product manager is held accountable for the forecasting, purchase requests, and inventory level management of the brands under their care. Stocking levels are monitored on a sell-through basis, with effective reporting of stock levels at time ageing intervals.

As at 31 December RM'000	2023	2022	2021
Inventories	200,802	253,198	222,533
Inventories written back/(written down)	1,234	(4,781)	(1,873)
% against Inventories	0.61%	-1.89%	-0.84%

Our financial performance in the last five years is depicted in the following charts:



#### 4. REVIEW BY BUSINESS SEGMENT

The Group's business segments are as follows:

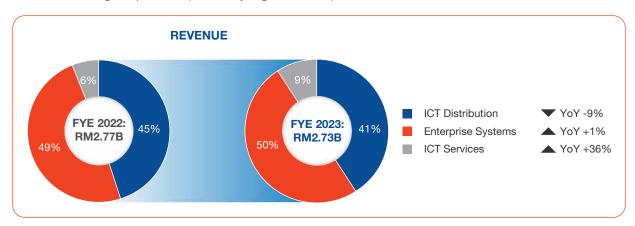
i. ICT Distribution : Distribution of consumer ICT products to resellers, comprising mainly of retailers;

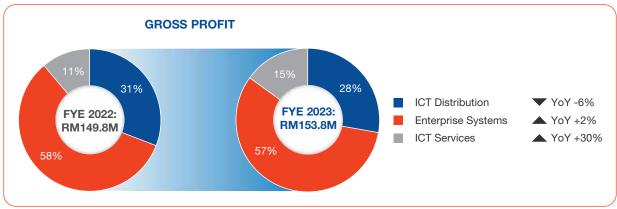
ii. Enterprise Systems: Distribution of commercial and enterprise ICT products to resellers, comprising mainly of

SI and corporate dealers; and

iii. ICT Services : Provision of ICT services.

Our revenue and gross profit composition by segment are depicted in the charts below:





#### 4.1 ICT Distribution

In 2023, economic sentiments and consumer spending remained subdued due to inflationary and recessionary concerns. Our market foresight allowed us to adjust our inventory and purchasing strategy, preventing any adverse impact on our inventory as consumer purchasing trends slowed down.

Revenue from ICT Distribution declined by 9.4% compared to FYE 2022, amounting to RM1.11 billion in FYE 2023. Correspondingly, gross profit decreased by 5.9% to RM43.5 million. Despite this contraction, this division contributed 40.9% and 28.3% to our Group's revenue and gross profit, respectively.

Despite the segment's temporary weakness in FYE 2023, sales volumes for personal computers, notebooks, and tablets remained significantly higher than pre-pandemic levels (pre-FYE 2020). Total shipments for FYE 2023 in these consumer products were 31% higher than FYE 2019, and we anticipate sustained sales volume above pre-pandemic levels. This is attributed to an expanding base of devices requiring replacement, coupled with the onset of the replacement cycle for various consumer IT products sold during the pandemic, providing momentum going forward.

We have strategically expanded our presence on major local e-Commerce platforms in recent years. As of 31 December 2023, we are managing sixteen (16) official online brand stores across two (2) major e-Commerce marketplace platforms and two (2) online stores directly with our brand principals. Although a substantial portion of our sales continues to be conducted through physical channels, our proactive endeavours in establishing an online presence will position us advantageously for any prospective shift in consumer shopping preferences.

#### 4.2 Enterprise Systems

While consumer spending remained muted in 2023, our enterprise business exhibited another year of robust performance. Notably, organisations and businesses maintained a steady investment momentum in technology, with a particular focus in areas such as artificial intelligence ("Al"), cybersecurity, and process-automation. To further enhance our portfolio and cater to the market's growing demands, we are proactively expanding our product offerings. This involves forging strategic partnerships with leading global brands, especially in the rapidly growing cloud and data centre space.

In FYE 2023, our Enterprise Systems segment sustained its revenue at RM1.38 billion, mirroring the preceding year's performance and contributing a significant 50.4% to the overall group revenue. Gross profit grew by 1.9%, reaching RM88.1 million and constituting 57.3% of the total group gross profit. This segment's performance would have been more robust if not for the deferral of several key public sector and large enterprise projects to the subsequent year. The imminent realisation of these projects will position the segment for further growth in the future. Our confidence in this segment is also bolstered by existing order book and a promising pipeline.

#### 4.3 ICT Services

The ICT Services segment contributed RM237.3 million to the revenue, a significant increase of 35.8% compared to FYE 2022. Gross profit correspondingly grew by 30.1% to RM22.2 million.

Our revenue under ICT Services is mainly derived from project implementation stemming from the Enterprise Systems segment. Cloud services will be the key catalyst for the next phase of growth. VSTECS has built a successful cloud distribution model and is well-equipped to assist enterprises on their cloud adoption journey. In this relatively short time frame, we've successfully penetrated larger enterprises, the public sector and also made significant headway into small to medium-sized businesses spanning various industries.

#### 5. PROSPECTS, FUTURE PLANS & STRATEGIES

#### 5.1 ICT Distribution

While FYE 2023 presented challenges, we remain positive on the long-term outlook for ICT distribution in Malaysia and this segment remains a core pillar in our Group. The nation's robust embrace of digital transformation serves as a catalyst, propelling heightened consumer demand for smartphones, tablets, and connected devices. This surge is fuelled by consumers' requirements for enhanced connectivity in their professional and personal spheres. Furthermore, this positive trajectory receives additional support from government initiatives advocating digitalisation and the advent of exciting technologies such as Al and satellite internet. We are strategically positioned to capitalise on these opportunities through several strategies.

Firstly, we will be continuously expanding our brand portfolio in 2024. We aim to offer Malaysians a wider range of cutting-edge technology devices by forging strategic partnerships with leading global principals and brands. This not only strengthens our position as a leading ICT distributor but also empowers consumers with greater choice and access to the latest advancements. A prime example is our recent distributorship of notebooks with Al-capable hardware in Malaysia. These intelligent computing solutions cater to a diverse range of users, from busy professionals seeking seamless productivity to individuals who prioritise immersive experiences and reliable connectivity.

Secondly, VSTECS remains committed to staying ahead of the curve. Through constant monitoring of consumer trends, we endeavour to be the first to introduce the latest and most popular technology endpoint devices in Malaysia. This proactive approach helps us to maintain a competitive edge and cater to the evolving needs of Malaysian consumers.



Thirdly, we are actively broadening our nationwide channel coverage in 2024. This strategic initiative aims to achieve deeper penetration into second and third-tier towns where significant market share opportunities exist. By expanding our reach, we can ensure Malaysians nationwide have access to the latest technologies and empower them to participate fully in the digital revolution.

While the recent increase in SST from 6% to 8% may dampen consumer sentiments in the short term, the overall ICT Distribution segment is expected to pick up in the second half of 2024. This upswing will be driven by the natural replacement cycle for devices purchased during the pandemic. Our strategic emphasis on brand expansion, the incorporation of new technologies, and proactively staying abreast of consumer trends positions us well to benefit from any upswing in market volume.

#### 5.2 Enterprise Systems and ICT Services

The Enterprise Systems and ICT Services segments are primed for growth within the dynamic landscape of evolving enterprise technology. Fuelled by both the private sector's sustained investment in digital transformation and the anticipated surge in public sector projects in financial year ending 2024 ("**FYE 2024**"), our outlook is promising.

In strategically expanding our Enterprise Systems portfolio, we aim to align with emerging trends in Al, cybersecurity, and cloud adoption, providing businesses with a comprehensive suite of solutions tailored to the evolving digital landscape. In anticipation of increased activities in public sector projects in 2024, we are positioning ourselves to actively engage in these initiatives, leveraging our expertise and robust solutions to play a significant role in government-led digital transformation projects. Complementing this, our ICT Services segment is well-positioned to offer services to meet the diverse needs of our clients.

In pursuit of strategic growth, we are seizing the burgeoning opportunities presented by Malaysia's emergence as a data centre hub. Our comprehensive approach involves capitalising on data centre investments by expanding our offerings across various domains, including renewable energy, power management, server solutions, storage solutions, software, and network infrastructure. Recognising the critical need for specialised expertise in power management and energy solutions within the data centre landscape, we are establishing a dedicated business development team for this space. This team will actively engage stakeholders in engineering, power, and cable consultancy, forging new channels for collaboration and growth. We are also developing new data centre channels to cover areas of renewable energy, server, storage, software and network infrastructure. We foresee sizable potential and opportunities presented by the data centre space over the next five to eight years.

#### 6. AWARDS AND ACCOLADES

#### **VSTECS** Berhad

1.	The Edge	The Edge Centurion Club 2023 - TECHNOLOGY - Highest Returns to Shareholders Over Three Years
		The Edge Centurion Club 2023 – TECHNOLOGY – Highest Growth in Profit After Tax Over Three Years

#### VSTECS Astar Sdn. Bhd.

1.	ASUS	Top Commercial Notebook Distributor FYE 2023
2	Dell Technologies	Top Distributor Client Solutions FYE 2023
		Top Distributor Excellence In New Business Development FYE 2023

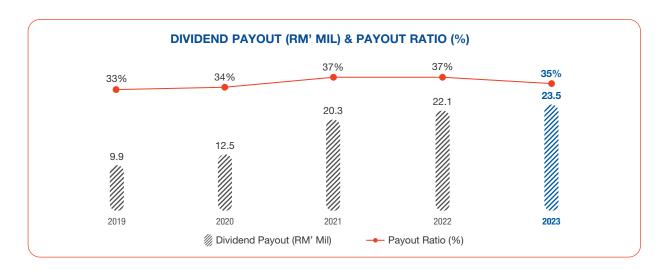
3.	Hewlett-Packard	Top Consumer Desktop Distributor in FYE 2022
		Top Consumer Notebook Distributor in FYE 2022
		Top HPS Printer Distributor in FYE 2022
		Top Ink Supplies Distributor in FYE 2022
		Top Large Format DesignJet Printer Distributor in FYE 2022
4.	Lenovo	Top Consumer Distributor Champion FYE 2023
		Top Consumer Tablet Distributor Champion FYE 2023
		Top Distributor Champion FYE 2023
		Top Growth SMB Distributor FYE 2023
		Top SMB Distributor Champion FYE 2023
5.	Microsoft	Managed Partner Global Partner Solutions FYE 2022
6.	Samsung	Top Performance Distributor 2022
		Best Performance Awards

#### VSTECS Pericomp Sdn. Bhd.

1.	Cisco	Security Distributor of the Year 2023
2.	F5 Networks	Malaysia Distributor of the Year FYE 2023
3.	IBM	Managed Partner Global Partner Solutions FYE 2022
4.	Lenovo	Top Growth ISG (Infrastructure Solutions Group) Distributor FYE 2023
5.	Trend Micro	Distributor of the Year 2023

#### 7. DIVIDEND

We are committed to creating long-term value for our shareholders, and we have been providing consistent cash returns through the payment of dividends. For the financial year under review, we rewarded shareholders with two interim dividends aggregating to 6.6 sen per share. This translates to a payout ratio of 35% or a total payout quantum of RM23.5 million. Over the years, we have maintained the practice of distributing a minimum of 30% of net profit as dividends to our shareholders.



#### 8. ANTICIPATED/KNOWN RISKS & MITIGATING PLANS

#### **Credit Defaults**

The main operational risks we face are credit default from accounts receivables, inventory holding costs, and stock obsolescence. These form the major portion of the total current assets.

The Group, therefore, places a strong emphasis on policies and monitoring in the following areas:

- Control of credit facilities;
  - o Credit approval,
  - o Debt management and collection,
- Inventory sell-through and stock ageing;
- Cash flow management for working capital.

#### Foreign Exchange Fluctuations

We are not generally exposed to currency exchange risks as we have a practice of hedging forward our USD-denominated purchases by fixing the currency exchange rates on payment due dates. This practice ensures stability in the cost of our trade purchases irrespective of currency market fluctuations.

#### **Dependency on Brand Principals**

We depend on brand principals to supply ICT products that we sell, and the loss of, or a material change in, our business relationship with a major OEM supplier could adversely affect our business, financial position and operating results. Accordingly, we would also be affected if we are not able to secure and maintain an adequate supply of products to fulfil our customers' orders on a timely basis.

#### **Revenue Visibility**

In our ICT Distribution segment, transactions with channel partners are on a purchase-order basis rather than long-term agreements or contracts. Consequently, our sales are subject to demand variability, and the level and timing of orders placed by our customers vary for a variety of reasons, including seasonal buying by consumers, the introduction of new hardware and software technologies, and general economic conditions. Our Enterprise Systems and ICT Services segments counterbalance this risk as enterprise projects typically have longer tenure, creating better earnings visibility.

#### **Supply Chain Disruptions**

Supply chain disruptions, whether due to natural disasters, geopolitical tensions, or global health crises, represent a significant risk. In response, we maintain robust supply chain monitoring, cultivate strategic relationships with suppliers, and implement alternative sourcing strategies to ensure business continuity.

#### Cybersecurity

The escalating threat of cybersecurity incidents, including data breaches and ransomware attacks, necessitates a robust defence strategy. VSTECS Berhad implements comprehensive cybersecurity measures, conducts regular audits, provides employee training, and collaborates with cybersecurity experts to fortify our defences.

#### **Talent Acquisition**

The competitive landscape for talent acquisition and retention poses a risk in the dynamic job market. To counter this, our strategy involves meticulous talent acquisition plans, employee development programs, and fostering a positive workplace culture to enhance employee satisfaction and loyalty.

#### **Economic Landscape**

Economic downturns represent an overarching risk affecting consumer spending and overall business performance. To navigate such uncertainties, VSTECS Berhad adheres to prudent financial management practices and diversified our revenue stream to include enterprise business and ICT services.

#### **Sustainable Practices**

Environmental and sustainability risks have gained prominence, impacting various business operations. Our approach involves integrating sustainable practices, adhering to environmental regulations, and actively engaging with eco-friendly initiatives to mitigate these risks.

#### 9. ACKNOWLEDGEMENTS & CONCLUSION

Throughout the period under review, our Company has demonstrated not just resilience, but a remarkable capacity to adapt and thrive. We've navigated market uncertainties by diversifying our offerings, keeping abreast with market trends, and maintaining a keen eye on fiscal responsibility. The results you see in this report are a testament to that commitment – a commitment that extends not just to financial performance but to sustainable growth and value creation for all our stakeholders.

We understand that the technological landscape is constantly evolving, and our proactive approach ensures we stay ahead of the curve, embracing these changes and leveraging them to our advantage. We've identified and addressed potential risks, such as market volatility and supply chain disruptions, with a focus on adaptability, innovation, and proactive strategies.

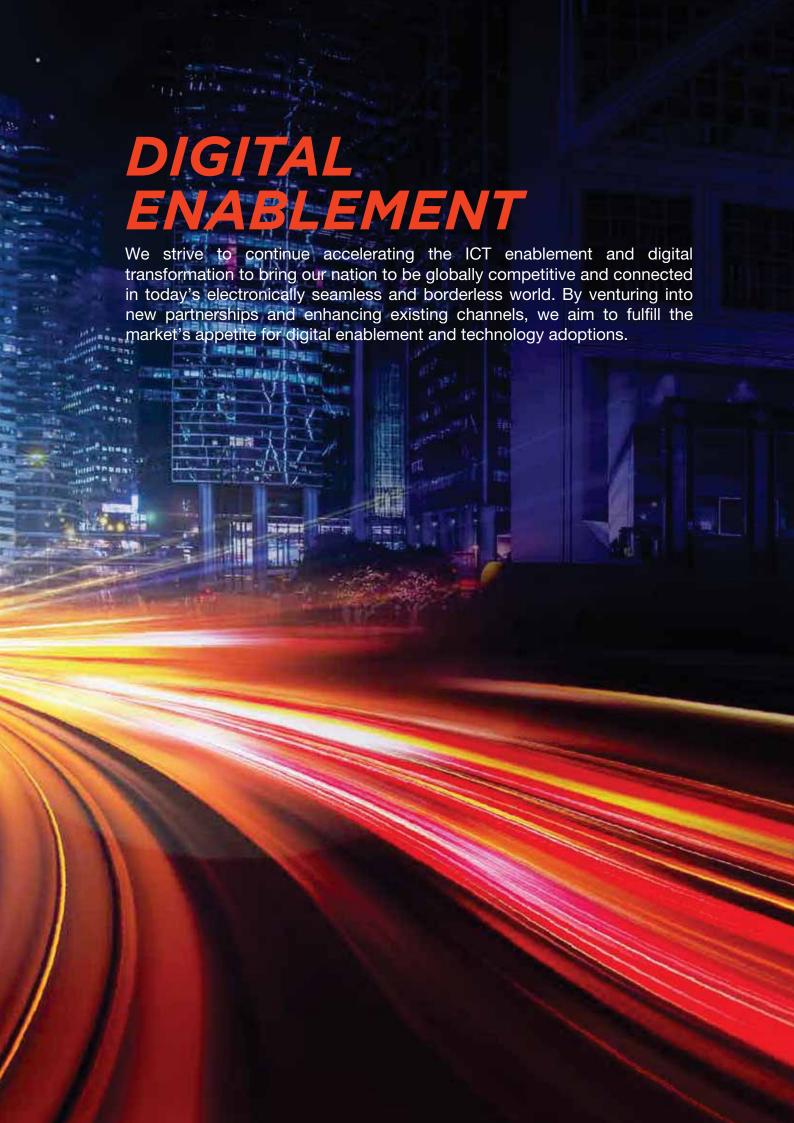
As we move forward, VSTECS Berhad remains dedicated to the core values that have guided us thus far: sustainable growth, technological excellence, and unwavering commitment to stakeholder value creation. Our strategic expansion plans position us not just as participants but as leaders in the dynamic world of technology distribution and services.

On a personal note, I want to express my deepest gratitude to our Board of Directors, shareholders, employees, and partners. Your continued support is the foundation of our success. Together, we look forward to a future marked by resilience, innovation, and sustained success.

JH SOONG

Chief Executive Officer











Length of service as director since appointment (as at 15 April 2024)

Board Committee(s) served on

Academic/Professional Qualification(s)

16 February 2022

2 years 2 months

Fellowship of the Chartered Institute of Management Accountants (CIMA), United Kingdom

Certified Educator for Secondary Education from the Specialist Teachers Training Institute (Ministry of Education)

Present Directorship(s)

(i) Other Public Listed Companies

i) Public Companies

Nil Nil

Working experience

Madam Lee has more than 30 years of experience in a multinational corporation group of companies with diversified business activities consisting of manufacturing of material handling equipment, engineering projects and services, trading of chemical, pharmaceutical, medical, consumer electronics and communications equipment.

Madam Lee's term of service with the multinational group involved in multiple discipline management experiences in Finance, Human Resource, Business Risk, Operational Quality Assurance, Business Restructuring, Enterprise Resource Planning (ERP) Project implementation and Sustainability Certification programs.

Madam Lee is a Fellowship Member of the Chartered Institute of Management Accountants (CIMA), United Kingdom. She is also a Certified Educator for Secondary Education from the Specialist Teachers Training Institute (Ministry of Education) who began her career in the civil service as an educator for secondary level education prior to entering the private sector.

Since 2008, Madam Lee has been an Advisor to VSTECS group of companies in business process engineering in the support of business goals and continuous improvement of operational and administrative functions.

Madam Lee is one of the major shareholder of the Company through her substantial shareholdings in Sengin Sdn. Bhd. and the shareholdings of her children and spouse, the late Mr. Foo Sen Chin, the Co-Founder and the former Non-Independent Non-Executive Chairman of the Company.

She has not been convicted of any offences within the past 5 years and there have been no public sanctions or penalties imposed on her by the relevant regulatory bodies during the financial year ended 31 December 2023.

**Time Committed** 

: Madam Lee attended all the 4 Board meetings.

21 February 1997

Length of service as director since listing on 15 April 2010 (as at 15 April 2024)

14 years 0 month

Board Committee(s) served on

**Public Companies** 

Nil

Academic/Professional Qualification(s)

Bachelor of Science (Honours) majoring in Mathematics from the University of Malaya

in 1987

Present Directorship(s)

(i) Other Public Listed Companies

: Nil · Nil

Working experience

Mr. Soong began his career as a Marketing Representative with VSTECS Pericomp Sdn. Bhd. in 1987. His hard work and dedication in the next 7 years led to several promotions in sales and marketing position to become the General Manager in 1994. Mr. Soong was promoted to Executive Director in 2001 and was appointed as a Deputy Chief Executive Officer of VSTECS Berhad on 1 January 2014. On 1 January 2015, Mr. Soong was promoted to the position of Executive Director/Chief Executive Officer of VSTECS Berhad to lead and manage the Group, in conjunction with the elevation of the late Mr. Foo Sen Chin as the Executive Chairman of the Board.

Mr. Soong has more than 35 years of experience in the ICT distribution market. He is also an Executive Director of the subsidiary companies, namely, VSTECS Astar Sdn. Bhd., VSTECS Pericomp Sdn. Bhd., VSTECS KU Sdn. Bhd. and VSTECS Kush Sdn. Bhd. He has been primarily responsible for developing new sales and marketing strategies, as well as the ICT product distribution, ICT sales and services, and, enterprise systems operations of the Group.

Mr. Soong has contributed significantly to the Group in becoming the leading ICT hub in Malaysia.

Mr. Soong has no family relationship with any Director and/or major shareholder of the Group and has no conflict of interest or potential conflict of interest, including interest in any competing business with the Group. He has not been convicted of any offences within the past 5 years and there have been no public sanctions or penalties imposed on him by the relevant regulatory bodies during the financial year ended 31 December 2023.

**Time Committed** : Mr. Soong attended all the 4 Board Meetings.

Sustainability Governance Initiative:-

Management Committee(s) served on : Chairman of Enterprise Risk Management Committee



Length of service as director since appointment (as at 15 April 2024)

4 years 3 months

Board Committee(s) served on

Chairman of Remuneration Committee: and

Chairman of Nominating Committee

Academic/Professional Qualification(s)

Diploma in Business Administration from Business School University of Hull, United

Kingdom

Present Directorship(s)

Other Public Listed Companies

Nil

**Public Companies** 

Nil

Working experience

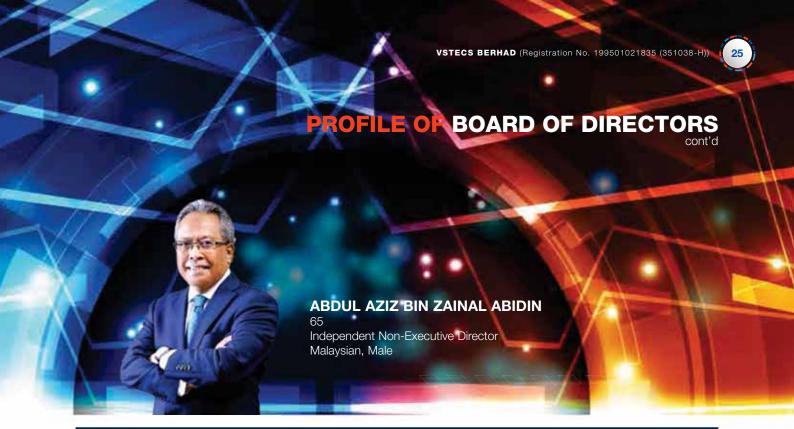
Dato' Khoo has more than 35 years of experience in the Information Technology industry. He has served in diverse capacities in public and private sector organisations such as The National Tech Association of Malaysia (PIKOM) (as Chairman from 1995 to 1997), Patimas Computers Bhd (as Executive Director from 1996 to 1998), Malaysia Digital Economy Corporation Sdn. Bhd. (MDEC) (as Vice President of Corporate Strategy from 2006 to 2015), WCIT 2008 Sdn. Bhd. (as CEO from 2006 to 2008) and World Information Technology and Services Alliance ("WITSA") (as Chairman of the Board from 2008 to 2012).

Dato' Khoo currently holds the position of Chairman Emeritus of WITSA. He was the President and Chief Executive Officer of MDEC Americas Inc (Silicon Valley) from 2015 to 2019.

Dato' Khoo has no family relationship with any Director and/or major shareholder of the Group and has no conflict of interest or potential conflict of interest, including interest in any competing business with the Group. He has not been convicted of any offences within the past 5 years and there have been no public sanctions or penalties imposed on him by the relevant regulatory bodies during the financial year ended 31 December 2023.

**Time Committed** 

Dato' Khoo attended all the 4 Board Meetings.



Length of service as director since appointment (as at 15 April 2024)

Board Committee(s) served on

: 1 January 2020

4 years 3 months

: Chairman of Audit Committee; and Member of Remuneration Committee

Academic/Professional Qualification(s)

Certificate of Insurance from MARA Institute of Technology (ITM); and

Fellowship of the Malaysian Insurance Institute

Present Directorship(s)

(i) Other Public Listed Companies

: Nil

(ii) Public Companies

: Progressive Insurance Berhad

Working experience

Encik Abdul Aziz has more than 35 years of experience in the Insurance industry and holds a Fellowship of the Malaysian Insurance Institute (FMII).

Encik Abdul Aziz was formerly the Chief Executive Officer and a member of the Board of Directors of Sime Darby Lockton Insurance Brokers Sdn. Bhd.. Prior to joining Sime Darby Lockton Insurance Brokers Sdn. Bhd., he was the Marketing Director of Asia Capital Reinsurance, Malaysia from 2008 to 2012. He was also the Deputy Chairman of Malaysian Insurance Takaful Brokers Association (MITBA). Encik Abdul Aziz was a Director at the Islamic Banking & Finance Institute Malaysia (IBFIM).

In 1977, Encik Abdul Aziz began his career with Tugu Insurance, Malaysia. He then joined Tokio Marine and Fire Insurance as Head of Reinsurance Department handling treaty reinsurance program and facultative reinsurance and had his training in Tokyo, Japan.

Encik Abdul Aziz has no family relationship with any Director and/or major shareholder of the Group and has no conflict of interest or potential conflict of interest, including interest in any competing business with the Group. He has not been convicted of any offences within the past 5 years and there have been no public sanctions or penalties imposed on him by the relevant regulatory bodies during the financial year ended 31

December 2023.

**Time Committed** 

Encik Abdul Aziz attended all the 4 Board Meetings.

Length of service as director since appointment (as at 15 April 2024)

#### Board Committee(s) served on

Academic/Professional Qualification(s)

30 December 2022

1 year 3 months

#### Member of the Audit Committee

Bachelor Degree in Economics from University of Malaya; Master in Business Administration from University of Bath; Member of Malaysian Institute of Accountants; and Fellow of Association of Chartered Certified Accountants

#### Present Directorship(s)

(i) Other Public Listed Companies

(ii) Public Companies

Kuala Lumpur Kepong Berhad

Nil

#### Working experience

Madam Anne Rodrigues has more than 35 years of work experience and her areas of expertise covers finance specifically in Accounting, Treasury, Corporate Finance, Internal Audit and Risk Management. She has also acquired varied expertise in Product Research and Product Planning as well as Contracts and Procurement.

Madam Anne began her career with Federal Land Development Authority (FELDA) in 1973. From 1984 to 1997, she was seconded by FELDA to various companies and gained diverse financial, commercial and corporate experience in Malaysia International Shipping Corporation Berhad and Boustead Group. She returned to serve Felda Holdings Berhad as its Group Finance Director from 1998 to 2006 and Senior Executive Director (Finance) from 2006 to 2009. She was then appointed as the Group Chief Financial Officer, and subsequently Financial Advisor of Felda Global Ventures Holdings Berhad. Her last position was as Chief Financial Officer of TRT Holdings, Inc. (a subsidiary of Felda Global Ventures Holdings Bhd based in Boston, USA) from September 2011 to 2012

Madam Anne has obtained a Certificate on Project Appraisal and Risk Management for Bankers from Harvard Institute for International Development and Institute of Banks Malaysia and has also completed a training program on Japanese Securities Business by Nomura Securities Co., Ltd, Japan. She had been a lecturer on International Finance and New Business Development for MBA programs offered by Master in Management/ University of Bath (1995-1996) and KDU/University of Liverpool and Humberside UK (1996). She had been a regular speaker at local and international conferences related to Cash and Treasury Management and was a president of Malaysian Association of Corporate Treasurers (2012-2014).

In 2018, she was appointed by the Minister of Finance as a member of the Financial Reporting Foundation, an independent body established under the Financial Reporting Act 1997.

Madam Anne has no family relationship with any Director and/or major shareholder of the Group and has no conflict of interest or potential conflict of interest, including interest in any competing business with the Group. She has not been convicted of any offences within the past 5 years and there have been no public sanctions or penalties imposed on her by the relevant regulatory bodies during the financial year ended 31 December 2023.

**Time Committed** 

: Madam Anne attended all the 4 Board Meetings.

Length of service as director since appointment (as at 15 April 2024)

15 June 2023 0 year 10 months

Board Committee(s) served on

: Member of the Nominating Committee

Academic/Professional Qualification(s)

 Bachelor of Economics (Accounting and Computer Science) from Monash University, Melbourne, Australia;

Fellow Member of the Certified Practising Accountant (CPA), Australia; Chartered Accountant of the Malaysia Institute of Accountants (MIA);

Alumni of INSEAD Business School; Alumni of Harvard Business School; and

Platinum member of Information Systems Audit and Controls Association (ISACA), Malaysia Chapter

#### Present Directorship(s)

(i) Other Public Listed Companies

Public Companies

: Mulpha International Berhad

: Nil

Working experience

Prior to her retirement as Senior Partner in PricewaterhouseCoopers Malaysia, Madam Josephine Phan led the Information Technology ("IT") Risk Assurance Practice in providing assurance and advisory services to clients on their IT systems and financial processes. Madam Josephine has more than 30 years of professional experience working with clients across various industries, both locally and overseas. Her experience includes financial statutory audits, IT governance, IT internal and external audits, information security, IT risk and regulatory compliance, IT and operational due diligence.

Madam Josephine was the past President of CPA Australia (Malaysia Division), past Vice President of Information Systems Audit and Control Association (Malaysia Chapter) and, past Member of the Auditing and Assurance Standards Board, MIA Disciplinary Appeal Board and CPA Australia Board Nomination Committee respectively.

Madam Josephine is a member of MIA Education Board and MIA Digital Technology Implementation Committee. She is also a panel member for MIA Accreditation of Local Universities Accounting Degrees. Currently, Madam Josephine serves as the Independent Non-Executive Director of Mulpha International Berhad.

Madam Josephine has no family relationship with any Director and/or major shareholder of the Group and has no conflict of interest or potential conflict of interest, including interest in any competing business with the Group. She has not been convicted of any offences within the past 5 years and there have been no public sanctions or penalties imposed on her by the relevant regulatory bodies during the financial year ended 31 December 2023.

Time Committed

: Madam Josephine attended all 2 Board Meetings, since her appointment.



e.

4 June 2013

Length of service as director since appointment (as at 15 April 2024)

: 10 years 10 months

Board Committee(s) served on

: Member of the Audit Committee;

Member of the Nominating Committee; and Member of Remuneration Committee

Academic/Professional Qualification(s)

: Bachelor Degree in Economics from University College London;

Master Degree in Analysis, Design & Management of Information Systems from London

School of Economics and Political Science;

Fellow of the Hong Kong Institute of Certified Public Accountants; and Fellow of Institute of Chartered Accountants in England and Wales

Present Directorship(s)

) Other Public Listed Companies

Nil

ii) Public Companies

VSTECS Holdings Limited (Listed on the Stock Exchange of Hong Kong)

Working experience

Mr. Ong was appointed as the Group Chief Executive Officer of VSTECS Holdings (Singapore) Limited on 1 January 2013 and was appointed as an Executive Director of VSTECS Holdings (Singapore) Limited on 16 April 2012. Mr. Ong concurrently holds the positions of Group Chief Financial Officer and Executive Director of VSTECS Holdings Limited, the parent company of VSTECS Holdings (Singapore) Limited.

Mr. Ong serves as a director for the following VSTECS Group's subsidiaries:-

- A Non-Independent Non-Executive Director of VSTECS
- An Executive Director of VSTECS Holdings (Singapore) Limited
- An Executive Director and the Group Chief Financial Officer of VSTECS Holdings Limited
- A Director of VSTECS (Singapore) Pte. Ltd.
- A Director of VSTECS Phils., Inc.
- A Director of VST ECS (Thailand) Co. Ltd.
- A Director of VSTECS (HK) Limited (formerly known as VST Computers (H.K.) Limited)

Mr. Ong has no family relationship with any Director and/or major shareholder of the Group and has no conflict of interest or potential conflict of interest, including interest in any competing business with the Group. He has not been convicted of any offences within the past 5 years and there have been no public sanctions or penalties imposed on him by the relevant regulatory bodies during the financial year ended 31 December 2023.

Time Committed

Ong attended all the 4 Board Meetings.

#### **SENIOR LEADERSHIP TEAM**





From left side:

Chuah Kee Heng
Tee Ang Kuan
Soong Jan Hsung
Chan Puay Chai
Foo Lek Choong
Li Chin Yeo



#### **SOONG JAN HSUNG**

(60 Years, Malaysian, Male) Executive Director/Chief Executive Officer

Sustainability Committee Member Compliance Committee Member

#### \*\*\*\*\*\*\*

For the profile of Soong, please refer to page 23 of this Annual Report.





TEE ANG KUAN
(62 years, Malaysian, Male)
Group General Manager
Sustainability Committee Member
Compliance Committee Member

#### \*\*\*\*\*\*\*

Tee was promoted to Group General Manager in 2015, in-charge of the overall distribution and services businesses of the Group. Prior to this role, he was the General Manager of VSTECS Astar Sdn. Bhd. overseeing operations, including the design and development of business and marketing strategies, marketing and distribution of ICT products, and, management of sales staff.

Tee graduated with Bachelors of Art (Honours) majoring in Economics from the University of Malaya in 1985. He began his career with a computer company in sales line upon graduation.

From 1986 to 1995, Tee worked with several ICT distributors, specialising in sales and marketing of ICT products, such as notebooks and desktop PCs, printers and software. In 1996, he assumed the role of Business Manager at VSTECS Astar Sdn. Bhd. and subsequently promoted to General Manager in 1999. With over 30 years of experience in the ICT distribution market, his wealth of knowledge and expertise has contributed significantly to the growth of the Group.

cont'd

#### **CHAN PUAY CHAI**

(57 years, Malaysian, Male) Chief Financial Officer

Compliance Committee Chairman Sustainability Committee Member

#### \*\*\*\*\*\*

Chan was promoted to Chief Financial Officer of the Group in 2016, in-charge of financial planning and control, financial compliances, credit management, risk management, and, other financial and management related functions. He is an Associate Member of the Chartered Institute of Management Accountants (U.K.) and a registered Accountant with the Malaysian Institute of Accountants.

In 1995, Chan joined VSTECS Kush Sdn. Bhd. as a Finance Manager and was promoted to Financial Controller in 2005. His extensive professional journey encompasses a diverse range of experiences, including the review of accounting systems, implementation of computerisation, management accounting, budgeting, corporate exercises, financial analysis and its related functions.

With a wealth of experience in the ICT industry and financial management, he has made significant and enduring contributions to the Group's success. Remarkably, he has dedicated 28 years to the Group. His strategic financial insight and unwavering dedication have played a crucial role in fostering sustained growth and prosperity within the Group.





**CHUAH KEE HENG** 

(55 years, Malaysian, Male) General Manager of VSTECS Astar Sdn. Bhd.

Sustainability Committee Member

#### \*\*\*\*\*\*

Chuah was appointed as General Manager of VSTECS Astar Sdn. Bhd. in 2016, in-charge of the operations including the design and development of business and marketing strategies, marketing and distribution of the Group's ICT products, and, management of sales staff.

He graduated with a Degree in Business Administration from Upper IOWA University, USA in 1998.

Before joining the Group, Chuah accumulated extensive experience working with various ICT distributors and industry players from 1991 to 2016. With his rich experience in the dynamic ICT industry, he is well-positioned to make substantial and strategic contributions to the continued success and growth of the Group.

cont'd

#### LI CHIN YEO

(50 years, Malaysian, Male) General Manager of VSTECS Pericomp Sdn. Bhd.

Sustainability Committee Member

#### \*\*\*\*\*\*

Li was promoted to General Manager of VSTECS Pericomp Sdn. Bhd. in 2018, in-charge of the operations including the design and development of business and marketing strategies, marketing and distribution of our ICT products, and management of sales staff.

A graduate of Bachelor of Commerce from University Of Wollongong, Australia, Li joined VSTECS Pericomp Sdn. Bhd. in 2002 as a Support Executive. He progressed through various roles including Technology Specialist in 2003, Assistant Business Development Manager in 2006, Business Development Manager in 2007, Product Manager in 2008, Senior Manager (Sales) in 2012, and followed by the appointment as Assistant General Manager before being promoted to the General Manager.

His wealth of experience has been a driving force, making substantial contributions to the collective success and expansion of the Group.





#### **FOO LEK CHOONG**

(48 years, Malaysian, Male) Chief Information Officer

Compliance Committee Member Sustainability Committee Member

#### \*\*\*\*\*\*

Foo is the Chief Information Officer of the Group responsible for the overall IT strategy and technology implementations within the Group. A graduate from Cornell University in 1998 with a degree in Electrical Engineering, he brings a combined 25 years of experience in systems integration of internetworking architectures in the ICT industry and market engagement strategies including product development, management and product life-cycle evolution in a national Tier-1 Telco/ISP environment. In his previous roles in the Telco industry, his responsibilities included partnership and alliance management, engagement in analysis and strategic direction of corporate strategy and various market engagement strategies. Foo's experience extends to product development, management, and, service life-cycle sustenance with in-depth experience relating to wired and wireless broadband access services.

Within VSTECS, he drives the Group's ICT strategy including Enterprise Resource Planning (ERP) systems and real-time business intelligence and information management. In line with the Group's sustainability strategies, Foo plays an active role in corporate strategy and group sustainability, and, is one of the Directors in the Group's associate company, ISATEC Sdn. Bhd.

Foo is the son of the Non-Independent Non-Executive Chairman, Madam Lee Marn Fong and the late Mr. Foo Sen Chin, the Co-founder and the former Non-Independent Non-Executive Chairman.

cont'd

#### Notes 1:-

Save as disclosed above, none of the Senior Leadership Team has:-

- (a) any other directorship in public companies and listed issuers;
- (b) any family relationship with any Director and/or major shareholder of the Company;
- (c) any conflict of interest with the Company; and
- (d) any conviction of offences (other than traffic offences) within the past five (5) years and particulars of any public sanction or penalty imposed by the relevant regulatory bodies during the financial year.

#### Notes 2:-

- (a) **Compliance Committee** Including Anti-Bribery and Corruption Compliance Committee and Internal Operational Policies Compliance; and
- (b) Sustainability Committee Including Enterprise Risk Management Committee, Environmental, Social and Governance Committee, and, Health and Safety Committee (Refer to Sustainability Governance Structure in Page 84 The ESG structure is headed by the CEO and supported by the Environmental, Social and Governance Committee ("ESGC") and Health and Safety Committee ("HSC").

#### **PROFILE OF MANAGEMENT TEAM**



YAP SIEW KEE (43 years, Malaysian, Male) Assistant General Manager of VSTECS KU Sdn. Bhd.

Sustainability Committee Member

Yap is the Assistant General Manager of VSTECS KU Sdn. Bhd. incharge of the operations, design and development of business and marketing strategies and management of sales staff.

A graduate with Degree Bachelor of Science (Hons) in IT & Computing System from Staffordshire University, England, he began his working career at VSTECS Pericomp Sdn. Bhd. as a Product Manager in 2008.

Yap's commitment and strategic acumen led to his promotion to the role of Senior Manager in early 2012, where he managed overall marketing and strategies for the System Infrastructure division. In 2017, he led the enterprise business development team in VSTECS Astar Sdn. Bhd. His role expanded and on 1 September 2018, he assumed the position of Senior Services Manager at VSTECS KU Sdn. Bhd., responsible for the overall ICT sales and services. In recognition of his continued excellence, he was promoted to Assistant General Manager in 2021.



LAI YOKE KEAN
(48 years, Malaysian, Female)
Senior Manager
(Product & Marketing – Consumer) of
VSTECS Astar Sdn Bhd

Sustainability Committee Member

Lai is the Senior Marketing Manager of VSTECS Astar Sdn Bhd leading the development and implementation of product and marketing strategies in alignment with the Group's vision.

She graduated with a Diploma in LCCI (London Chamber of Commerce & Industry) Accounting from Systematic Institute of Information Technology in 1996.

In 2006, she began her working career with VSTECS Astar Sdn. Bhd. as a Senior Sales Executive and she was promoted to the role of Sales Manager in 2017. Recognising her continued excellence, Lai was appointed as Senior Marketing Manager in 2021.



JOYVERI ANAK NYELANG (46 years, Malaysian, Male) Senior Manager, Logistics

Sustainability Committee Member

Joyveri is the Senior Logistics Manager responsible for the overall warehouse and logistics' operations of the Group. He graduated with a Degree in Business Administration Management (Hons) from Northern University Malaysia, Kedah in 2002.

Joyveri has more than 18 years of experience in logistics and transportations management as well as operation of air and sea freight services. His wealth of experience ranges from supervisory and management role; handling of shipping and trading via International Commercial Terms (Incoterms), overseeing and management of organisation's supply chain and warehouse operation; inventory control; manufacturing resources; executing, planning and leading projects including Warehouse Management, Material Requirement Planning (MRP) and Enterprise resource planning (ERP) systems.

Joyveri led warehouse and logistics' operations and resources via systems such as ORACLE, SAP, JIT (Just-In-Time) operation and inventory management, HACCP (Hazard Analysis and Critical Control Point) management, and, GMP (Good Manufacturing Practice). His experience include implementing and applying International Organization Standardization ("ISO")'s certifications such as ISO 9001 (quality management systems), ISO 14000 (environmental management standards) and ISO 22000 (food safety management System).

#### **PROFILE OF MANAGEMENT TEAM**

cont'd



CHAI MEIW CHENG (50 years, Malaysian, Female) Inventory Manager

Sustainability Committee Member



YEE CHEE YOON (50 years, Malaysian, Female) Human Resource Manager

Sustainability Committee Member

Chai is the Inventory Manager of the Group since October 2017 in charge of the comprehensive Inventory management responsibilities of the Group. She holds a Diploma in Business Administration.

Her journey with the Group began in 1997 as a sales coordinator at VSTECS Pericomp Sdn. Bhd.. Chai progressed through various roles in VSTECS Astar Sdn. Bhd., starting as an Order Processing Administrator in 1999, then advancing to Order Processing Executive in 2006. Recognising her capabilities, she was further promoted to Senior Order Processing Executive in 2009.

From 2015 until 2017, she was appointed as Assistant Inventory Manager and she was subsequently promoted to the role of Inventory Manager at VSTECS Kush Sdn. Bhd..

Yee is the Human Resource Manager of the Group since 2014 in charge of the Human Resource management of the Group. She graduated with an Advanced Diploma in Business Administration from Stamford College in 2001 and a Diploma in Human Resource Management from Malaysia Institute of Human Resource Management in 2004.

She began her career in 1994 at a local Bank as a Personal Assistant and progressing to a promotion as Human Resource Officer in 1997. She was an Associate Officer handling various HR matters in a multinational company in 2002 and subsequently joined a computer company as a Human Resource & Administration Manager in 2009.





#### **CORPORATE INFORMATION**



#### **AUDIT COMMITTEE**

Abdul Aziz Bin Zainal Abidin – Chairman Ong Wei Hiam Anne Rodrigues Nee Koh Lan Heong (Appointed on 21 February 2023) Wong Heng Chong (Ceased on 16 May 2023)

#### NOMINATING COMMITTEE

Dato' Khoo Sin Aik – Chairman (Redesignated on 17 May 2023)
Ong Wei Hiam
Josephine Phan Su Han
(Appointed on 15 June 2023)
Wong Heng Chong
(Ceased on 16 May 2023)

#### REMUNERATION COMMITTEE

Dato' Khoo Sin Aik - Chairman Abdul Aziz Bin Zainal Abidin Ong Wei Hiam

#### **SECRETARIES**

Chua Siew Chuan (MAICSA 0777689) (SSM PC NO. 201908002648) Cheng Chia Ping (MAICSA 1032514) (SSM PC NO. 202008000730)

#### **REGISTERED OFFICE**

Level 7, Menara Milenium
Jalan Damanlela
Pusat Bandar Damansara
Damansara Heights
50490 Kuala Lumpur
Wilayah Persekutuan
Telephone: 03-2084 9000
Facsimile: 03-2094 9940
Email: info@sshsb.com.my

#### SHARE REGISTRAR

Tricor Investor & Issuing House Services Sdn. Bhd. Unit 32-01, Level 32, Tower A Vertical Business Suite, Avenue 3 Bangsar South No. 8, Jalan Kerinchi 59200 Kuala Lumpur Wilayah Persekutuan

Telephone: 03-2783 9299 Facsimile: 03-2783 9222

Email: is.enquiry@my.tricorglobal.com

#### **AUDITORS**

KPMG PLT, Chartered Accountants Level 10, KPMG Tower 8, First Avenue, Bandar Utama 47800 Petaling Jaya Selangor Darul Ehsan

#### PRINCIPAL BANKERS

CIMB Bank Berhad
Citibank Berhad
Malayan Banking Berhad
Hong Leong Bank Berhad
OCBC Bank (Malaysia) Berhad
United Overseas Bank (Malaysia) Berhad

#### STOCK EXCHANGE LISTING

Listed on Main Market of Bursa Malaysia Securities Berhad on 15 April 2010

Stock Code : 5162
Stock Name : VSTECS
Sector : Technology

#### **GROUP FINANCIAL HIGHLIGHTS**













### GROUP FINANCIAL HIGHLIGHTS cont'd

Financial year ended 31 December	2019	2020	2021	2022	2023
	RM'000	RM'000	RM'000	RM'000	RM'000
Key Operating Results					
Revenue	1,802,284	2,017,489	2,625,818		2,727,185
Gross Profit			139,371	149,783	
Profit Before Tax		48,478	74,428	80,112	82,796
Profit For The Year	29,594			59,680	
As at 31 December					
Key Financial Data					
Total Assets	547,915	559,321	688,270	713,992	822,535
Total Liabilities	,	225,098	312,443	302,876	366,100
Total Equity	307,782	334,223	375,827	411,116	456,435
Financial Ratio	%	%	%	%	%
Profit Growth	20.3	24.3	49.5	8.5	13.0
Return on Equity	9.9	11.5	15.5	15.2	15.5
Dividend Yield (1)	3.8	3.5	4.6	5.3	5.0
Dividend Payout Ratio (2)	33.3	34.0	37.0	37.0	34.9

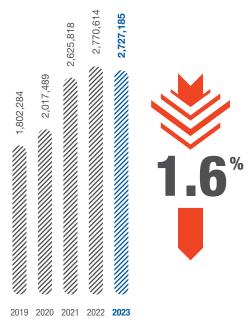
Based on total dividend, inclusive Special Dividend, as a percentage of VSTECS share price as at 31 December

Based on total dividend, inclusive Special Dividend, as a percentage of Basic Earning Per Share

#### **GROUP FINANCIAL HIGHLIGHTS**

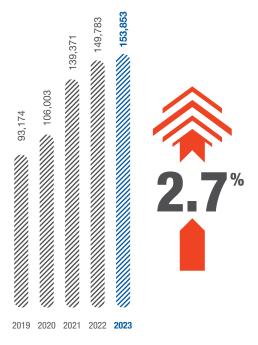
#### **REVENUE**

(RM'000)



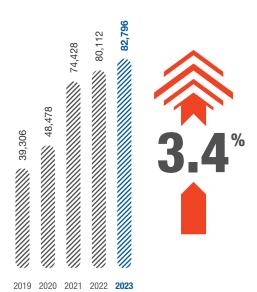
#### **GROSS PROFIT**

(RM'000)



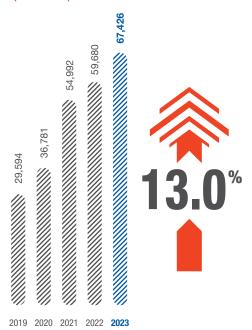
#### **PROFIT BEFORE TAX**

(RM'000)



#### **PROFIT FOR THE YEAR**

(RM'000)





#### **GROUP CORPORATE STRUCTURE**



#### **INTRODUCTION**

Corporate governance is ... holding the balance between economic and social goals and between individual and communal goals. The governance framework is there to encourage the efficient use of resources and equally to require accountability for the stewardship of those resources.

(Sir Adrian Cadbury, 20 September 1999)

Subscribing to Sir Cadbury's ethos on corporate governance ("CG"), the Board of Directors ("the Board") of VSTECS Berhad ("VSTECS" or "the Company") views corporate governance as a fundamentally essential process contributing towards achieving long-term shareholders' value, taking into account the interest of other stakeholders.

The Board noted that the goal of good CG is to establish an effectively organised management structure and system that will enable the Company to meet the needs and expectation of its stakeholders.

#### **VSTECS's CG Commitment**

The Company and its subsidiaries ("**the Group**") are fully committed to business integrity, transparency and professionalism whilst pursuing their corporate objectives to enhance shareholders' value and their overall competitive positioning. As part of this commitment, the Board recognises the importance of governance and plays an active role in administering and reviewing the Group's governance practices and framework to ensure its relevance and ability to meet future challenges.

The Board takes note of the updates on the Malaysian Code on CG issued by the Securities Commission Malaysia ("SC") with effect from 28 April 2021 ("MCCG 2021"). MCCG 2021 introduces new practices and additional guidance to strengthen the CG culture of public listed companies.

The Board is pleased to present this CG Overview Statement ("CG Statement") to provide the investors with an overview of the extent of compliance with three (3) Principles as set out below in MCCG 2021 under the stewardship of the Board for the financial year ended 31 December 2023 ("FYE 2023") and/or up to the date of this CG Statement (where applicable) (hereinafter referred to as "Applicable Period"):-

#### Principle A

Board Leadership & Effectiveness

#### Principle B

Effective Audit & Risk Management

#### Principle C

Integrity in Corporate Reporting & Meaningful Relationship with Stakeholders

This CG Statement also serves as a compliance with Paragraph 15.25 of the Main Market Listing Requirements ("**Main LR**") of Bursa Malaysia Securities Berhad ("**Bursa Securities**"). In addition, the Corporate Governance Report ("**CG Report**") which sets out the application of each Practice is available for viewing in the Company's corporate website at

www.vstecs.com.my



cont'd

#### **VSTECS's Key CG Focus Area**

The Board is pleased to provide below a snapshot of the key CG focus areas during the Applicable Period for information:-

During the Applicable Period, the Board has the insight and foresight to assess and steer the Group's business model to a progressive sustainability-driven governance model in order to move the Group forward. The Board recognises the need to look "inwards" before looking "outwards" in order to ensure the long term sustainability of the Group.

MCCG Practices		Applications by VSTECS
Practice 1.1	(1)	Corporate Strategy
Key Responsibilities of the Board	✓	Strategic planning and direction to Chief Executive Officer ("CEO"), his Senior Leadership and management teams.
	✓	Adoption of good corporate governance culture that engenders integrity, transparency and fairness.
	(2)	Oversight over Management
	<b>√</b>	Human resources planning and remuneration – ensure Executive Management retain key Senior Leadership personnel and management with integrity and competence.
	✓	Internal Control and compliance - ensure robustness, adequate and with integrity.
	✓	Review of financial and non-financial reporting from Management, External Auditors, Outsourced Internal Auditors and In-House Internal Auditors.
	(3)	Overseeing the overall risk and opportunities
	✓	Risk Management oversight vide the Audit Committee ("AC") – which in turn is assisted by the Enterprise Risk Management ("ERM") Committee.
	✓	Business overview on consumer and industrial trends as well as the Group's financial performance oversight.
	(4)	Ensuring fair return to shareholders
	✓	Providing shareholders with decent returns in the form of dividends based on prevailing retained earnings and cash flow of the Company.
	(5)	Stakeholders' management
	✓	Stakeholders' communication – Investors Relation Policy which clearly identified designated spokesperson for external parties and general public.

cont'd

MCCG Practices	Applications by VSTECS		
Practice 4.1	Driving Strategic Thinking on Sustainability		
The Board and management take responsibility for	particular the Environmenta	actively considering sustainability matters, in I, Social and Governance ("ESG") issues during the ESG updates by the CEO.	
the governance of sustainability in the company	✓ For FYE 2023, the Board received industry briefing update by International Data Corporation ("IDC") and being kept abreast with sustainability issues relevant to the Group and its businesses.		
	<ul> <li>✓ In respect of risk management oversight, the AC and Board received updates from ERM Committee on changes to risk rankings and risk mitigation measures on a quarterly basis.</li> <li>✓ "Sustainability Risk" has been enhanced based on the risk matrix for the ERM Committee to assess on a regular basis.</li> <li>✓ To further enhance the role of the ERM in tandem with the emphasis on ESG considerations, the Board has established two (2) sub-committees under ERM Committee, chaired by key Senior Leadership and management personnel:-</li> </ul>		
	Environmental, Social and Governance Committee ("ESGC")	Chaired by Chief Financial Officer ("CFO"), Mr. Chan Puay Chai ("Mr. Chan")	
	Health and Safety Committee	Chaired by General Manager - e-Commerce, Mr. Tan Say Meng	

#### **Adoption of Step Up Practices**

The Board is pleased to inform that VSTECS has gone a step further in strengthening its governance practices and processes by adopting the following Step Up Practices of MCCG 2021:-

MCCG Step-Up Practices	Applications by VSTECS		
Step Up Practice 4.5	✓ The Board has designated Mr. Chan, the CFO of the Company as the Head of ESGC.		
A designated person within management to provide dedicated focus	✓ As a key Senior Leadership personnel, Mr. Chan has been tasked to lead the ESGC with the following key responsibility areas:-		
to manage sustainability strategically	<ul> <li>Identify, evaluate and manage environmental impacts arising from business operations; and</li> <li>Identify, address and improve on workforce environment and social well-being.</li> </ul>		

The detail applications of each of the three (3) key CG principles were set out below:-

#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS

#### (1) Board Responsibilities

#### 1.1 Roles and Responsibilities of the Board

For the Applicable Period, the Board has discharged its responsibilities as follow:-

#### Leadership & Stewardship

#### **Board Leadership and Stewardship**

- Responsible for the overall CG, strategic direction, corporate goals and therefore monitors the achievement of these goals; and
- Sustainability controls and practices involved the ways in which the Group is
  integrating sustainability into core management processes, including targetsetting, risk management, capital allocation, rewards and incentives. The
  Board's role is to ensure there is continuous improvement made by Senior
  Leadership and Management teams.

#### Strategy Planning

#### Joint Board-Management Strategic Planning Session

 Reviewed the strategic plan for the Group (including strategies on economic, environmental and social considerations underpinning sustainability), as tabled by the CEO.

#### Overseeing the conduct of the Group's business

#### Regular reporting by CEO and Declaration of Interest by a Director

- The Board supervised and assessed Senior Leadership team's performance to determine whether the Group's business have been properly managed;
- With the varying mix of board calibre and experiences, the Board has been providing advices/guidance to Senior Leadership and Management teams on business issues faced by Senior Leadership and Management teams; and
- During the Applicable Period, the Board has received a declaration of interest by one (1) of the Directors of the Company. Upon assessment, the Board concluded that there was no conflict of interest ("COI") or potential COI, including interest in any competing business that the Director concerned has with the Company or its subsidiaries. As such, there was no mitigation measure required.

#### Risk Identification & Risk Management

#### Regular review of materiality and key risks matrix

- Take cognisance of the principal risks of the Company's business and understanding the rationale and business decisions made arising from taking appropriate risks as well as the risk mitigation measures; and
- To receive updates from ERM Committee on a quarterly basis on the risk ranking and risk appetite of Senior Leadership and Management teams in managing financial and non-financial risks.

cont'd

#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

- (1) Board Responsibilities cont'd
  - 1.1 Roles and Responsibilities of the Board cont'd

Succession Planning

Adequacy and integrity of management information and internal controls system of the Group

Stakeholder Management

ESG consideration

#### **Board mix and Composition**

- The Board conducted annual board evaluation on board skills gap and composition to ensure it has the right blend of knowledge and experience on board;
- With the retirement of long serving Senior Independent Non-Executive Director ("INED"), namely Mr. Wong Heng Chong on 16 May 2023, the Board has re-designated Dato' Khoo Sin Aik on 17 May 2023 as the new Senior INED, thereby ensuring the orderly succession of the Senior INED position; and
- To further enhance the board diversity mix, the Board has appointed Madam Josephine Phan Su Han as the new INED with effect from 15 June 2023.
- The Board has been regularly reviewing the adequacy and the integrity of the Group's internal control systems and ERM Framework;
- The Board has been receiving financial and non-financial reporting from Management/advisor such as External Auditor/Internal Auditors and whether any disclosure made were consistent with Directors' own knowledge of Company's affairs; and
- Two (2) private sessions (without the presence of the executive Senior Leadership team) were held between the AC and the External Auditors.

#### **Stakeholder Management Activities**

- The Board noted the stakeholders' communication activities undertaken by the Company's nominated spokesperson;
- During the Applicable Period, eleven (11) press releases were issued and six (6) analysts briefings were held with designated stakeholders; and
- The Board has been providing shareholders with decent and consistent returns in the form of dividends based on prevailing retained earnings and cash flow of the Company.
- The Board has been actively cultivating good corporate governance culture within the Group by establishing all the governance policies and procedures and monitor the implementation thereof by the Senior Leadership and Management teams;
- The Board noted the ERM Committee has enhanced the "Sustainability Risk" factor in the risk matrix for risk assessment purposes;
- To further enhance the role of the ERM in tandem with the emphasis on ESG considerations, the Board has established two sub-committees under ERM Committee, namely ESG Committee and Health & Safety Committee, chaired by key Senior Leadership and management personnel, respectively;
- Ensure the ERM Committee reviewed the material sustainability matters and verified the data presented in the Sustainability Statement prior to undertaking final review of the Sustainability Statement for disclosure in the Annual Report 2023; and
- Review of the Sustainability Statement.

#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (1) Board Responsibilities cont'd

#### 1.1 Roles and Responsibilities of the Board cont'd

Details of the roles and responsibilities of the Board were set out in Practice 1.1 of the CG Report, available for viewing in the Company's corporate website at <a href="https://www.vstecs.com.my">www.vstecs.com.my</a>.

#### 1.2 Key Responsibilities of the Chairman of the Board

The Board is led by Madam Lee Marn Fong @ Wu Marn Fong ("Madam Lee"), the Non-Independent Non-Executive Chairman of the Board since 16 February 2022.

As the Board Chairman, Madam Lee is primarily responsible for:-

- leading the Board in setting the direction and policies of the Group;
- advising on the strategic plans for medium to long term growth of the Group;
- representing the Board to shareholders, and, to chair and to ensure the efficient organisation and conduct of the Board and/or meeting of the shareholders;
- ensuring the integrity of the governance process and issues;
- maintaining regular dialogue with the CEO over all operational matters and consulting with the remainder of the Board promptly over any matters that gives her cause for major concern;
- ensuring that CEO and Senior Leadership team as well as management look beyond their executive function and accept their share of responsibilities in governance;
- guiding and mediating Board actions with respect to organisational priorities and governance concerns; and
- performing other responsibilities assigned by the Board from time to time.

Non-Independent Non-Executive Chairman

Madam Lee Marn Fong @ Wu Marn Fong ("Madam Lee")

The roles and responsibilities of the Chairman of the Board have been clearly specified in Paragraph 5.2 of the Board Charter, available for viewing under the "Corporate Governance" section of the Company's corporate website at <a href="https://www.vstecs.com.my">www.vstecs.com.my</a>.

cont'd

#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (1) Board Responsibilities cont'd

#### 1.3 Separation of the positions of the Chairman of the Board and the CEO

The Board recognises the importance of having a clearly accepted division of roles and responsibilities at the head of the Group to ensure a balance of power and authority.

Non-Independent Non-Executive Chairman

Madam Lee Marn Fong @ Wu Marn Fong ("Madam Lee")

Chief Executive Officer

Mr. Soong Jan Hsung ("**Mr. Soong**")

Madam Lee, despite not being an independent director, exuberates strong leadership at the board level and provides objective judgement over the Board's governance processes.



Mr. Soong, the CEO is responsible for implementation of the Group's Business Plan and policies established by the Board as well as to manage the daily conduct of the business and affairs to ensure its smooth operation.

- The Board is of the view that the separation of the positions of the Chairman of the Board and the CEO together with the INEDs, provides further assurance that there is a balance of power and authority on the Board and effective stewardship of the Group in terms of strategies and business performance.
- The roles of the Chairman of the Board and the CEO are clearly demarcated and defined in the Board Charter of the Company and is available for viewing under the "Corporate Governance" section of the Company's corporate website at <a href="https://www.vstecs.com.my">www.vstecs.com.my</a>.

# Practice 1.4 The Chairman of the board should not be a member of the audit committee, nomination committee or remuneration committee. Applications by VSTECS ✓ Madam Lee, the Chairman of the Board in FYE 2023, does not sit on any Board Committee nor attend any Board Committees' meetings. ✓ This facilitates the Board to have better check and balance function as well as objective review by the Board on matters recommended by the Board Committees.

#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (1) Board Responsibilities cont'd

#### 1.4 Company Secretaries

#### **Applications by VSTECS MCCG Practices** The Board is supported by two (2) suitably qualified and competent Company Secretaries as follows:-Practice 1.5 Ms. Chua Siew Chuan, FCIS The board is supported Mr. Cheng Chia Ping, ACIS by a suitably qualified and competent company Qualifications secretary to provide sound Both are members of the Malaysian Institute of Chartered governance advice, ensure Secretaries and Administrators ("MAICSA") and are qualified adherence to rules and to act as Company Secretaries under Section 235(2) of the procedures, and advocate Companies Act 2016 ("CA 2016"). Both have also obtained their adoption of corporate Practising Certificate issued by the Companies Commission of governance best practices. Malaysia pursuant to Section 241(1) of the CA 2016. Details of the qualifications and experience of the Company **APPLIED** Secretaries are set out in Practice 1.5 of the CG Report, available for viewing in the Company's corporate website at www.vstecs.com.my. **Unrestricted access to the Company Secretary** The appointment and removal of the Company Secretaries is a matter for the Board. All Directors have access to the advice and services of the Company Secretaries, who are responsible for ensuring that board procedures are followed and that applicable rules and regulations are complied with. Minute-taker The Company Secretaries ensure that the deliberations at the Board meetings are well captured and minuted. Minutes of the Board Meetings have been accurately recorded by the Company Secretaries to reflect the deliberations, in terms of the issues discussed, and the conclusions thereof in discharging its duties and responsibilities. The minutes were then tabled at the next following Board Meeting for perusal and confirmation. Upon Directors' confirmation, the Chairman of the Board Meeting signs the minutes as a correct record of the proceedings and thereafter, the said minutes of all proceedings are kept in the statutory book at the registered office of the Company to be made available for inspection under the CA 2016. **Facilitator** The Company Secretaries also play a key role to facilitate communication between the Board and Senior Leadership team.

cont'd

#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (1) Board Responsibilities cont'd

#### 1.4 Company Secretaries

MCCG Practices	Applications by VSTECS
	✓ Continuous Professional Development  The Company Secretaries had and will continue to constantly keep themselves abreast on matters concerning company law, capital market, corporate governance, other pertinent matters and with changes in the same regulatory environment, through continuous training and industry updates.
	For FYE 2023, the Company Secretaries have attended the relevant continuous professional development programmes as required by MAICSA for practising company secretaries to enhance their ability in discharging their duties and responsibilities.
	In addition, for FYE 2023, the Company Secretary has attended the IDC Market Update alongside the Directors to keep abreast on the industry development.
	✓ The Board is satisfied with the performance and support rendered the Company Secretaries to the Board in discharging its functions.

#### 1.5 Circulation of meeting materials

#### **MCCG Practices Applications by VSTECS** As a standing practice, the notice of the Board Meetings is Practice 1.6 served at least seven (7) days before each Board Meetings. In compliance with Practice 1.6 of the MCCG 2021 as well as the Board Charter of the Company, by leveraging on technology, **Directors receive meeting** comprehensive meeting materials have been circulated in materials, which are electronic form via e-mail at least seven (7) days prior to the complete and accurate Meetings to allow ample time for the Directors to consider the within a reasonable period relevant information. prior to the meeting. Upon conclusion of the meeting, the minutes are circulated in a timely manner. **APPLIED**

cont'd

#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (1) Board Responsibilities cont'd

#### 1.6 Board Charter

#### **MCCG Practices Applications by VSTECS** The Board has adopted a Board Charter which governs how the Board conducts its affairs. The Board Charter is applicable Practice 2.1 to all Directors of the Company and, amongst other things, board has provides for that all Directors must avoid conflicts of interest board charter which is between their private financial activities and their part in the conduct of Company's business. periodically reviewed and published on the The Board Charter sets out the authority, responsibilities, company's website. The membership and operation of the Board of the Group, board charter clearly adopting principles of good corporate governance and identifiespractice, in accordance with applicable laws in Malaysia. the respective roles Publication on the corporate website and responsibilities of the board, board A copy of the Board Charter is available for viewing under the committees, individual "Corporate Governance" section of the Company's corporate directors a n d website at www.vstecs.com.my. management; and issues and decisions reserved for the board. **APPLIED**

#### 1.7 Code of Conduct and Ethics

#### **MCCG Practices Applications by VSTECS** One of the key roles of the Board is to promote good business Practice 3.1 conduct which engenders integrity, transparency and fairness that permeates throughout the Group. Consequently, the The board establishes Board has formalised the following Codes in compliance with a Code of Conduct Practice 3.1 of the MCCG 2021 to ensure the implementation and Ethics for the of appropriate internal systems for the Senior Leadership company, and together and Management teams to support, promote and ensure its with management compliance. implements its policies and procedures, which (a) Directors' Code of Ethics; and include managing conflicts VSTECS's Code of Conduct. of interest, preventing the abuse of power, (Collectively, referred to as the "Codes") corruption, insider trading and money laundering. Publication on the corporate website The Code of Conduct and A copy each of the Codes is available for viewing under the Ethics is published on the "Corporate Governance" section of the Company's corporate company's website. website at www.vstecs.com.my. **APPLIED**

cont'd

#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (1) Board Responsibilities cont'd

#### 1.8 Anti-Bribery and Corruption Policy ("ABC Policy")

In line with global trends in anti-corruption legislations, amendments to the Malaysian Anti-Corruption Commission Act 2009 ("MACC Act 2009") have been passed by Parliament, the Board has on 28 May 2020 adopted an Anti-Bribery and Corruption Policy to prevent the occurrence of corrupt practices within the Group.

Stand guided by the five principles as illustrated in the Guidelines on Adequate Procedures pursuant to Section 17A(5) of the MACC Act 2009, the Board had been taken steps and actions to prevent the occurrence of corrupt practices:-

- Top Level Commitment;
- Risk Assessment;
- Undertake Control Measures,
- Systematic Review, Monitoring and Assessment; and
- Training and Communication.

Compliance of ABC Policy and practices is further supported with internal operational policies which are published on the employees' intranet and accessible by all employees.

A copy of the ABC Policy is available for viewing under the "Corporate Governance" section of the Company's corporate website at <a href="https://www.vstecs.com.my">www.vstecs.com.my</a>.

For FYE 2023, the Group has undertaken the following ABC activities:-

- (1) Integrity pledge/declaration by staff of the Group.
- (2) Anti-Bribery and Corruption training as part of the orientation program for all new employees.



#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

- (1) Board Responsibilities cont'd
  - 1.9 Whistle Blowing Policy and Procedures

MCCG Practices	Applications by VSTECS
Practice 3.2  The board establishes, reviews and together with management implements	✓ Whistle-blowing is an act of voluntary disclosure/ reporting to Senior Leadership and Management teams of the Group for further action of any improper conduct committed or about to be committed by an employee, officer or Management of the Group.
policies and procedures on whistleblowing.	As guided by Guidance 3.2 of the MCCG 2021, the Board has adopted a Whistle-Blowing Policy and Procedures. This Policy shall also similarly apply to all the vendors, partners, associates or any individuals, including the general public, in the
APPLIED	performance of their assignment or conducting the business for or on behalf of the Group.
	✓ Publication on the corporate website
	A copy of the Whistle-blowing Policy is available for viewing under the "Corporate Governance" section of the Company's corporate website at <a href="https://www.vstecs.com.my">www.vstecs.com.my</a> .
	✓ Handling of Reported Allegation(s)
	The AC is responsible for the interpretation and supervision of the enforcement of this Policy. The action to be taken by the Group in response to a report of concern under this Policy will depend on the nature of the concern. The AC shall receive information on each report of concern and ensure that follow-up actions be taken accordingly.
	✓ Communication and Feedback Channel
	In general, whistle-blowers are expected to utilise the appropriate channels provided, prior to making public statements (as a last resort measure).
	In line with the advent of technology and electronic communications, report(s) can now be made in verbal or in writing/e-mail and forwarded in a sealed envelope to the designated person(s) as set out in Practice 3.2 of the CG Report which available for viewing in the Company's corporate website at <a href="https://www.vstecs.com.my">www.vstecs.com.my</a> , labelling with a legend such as "To be opened by the AC Chairman/ Non-Independent Non-Executive Chairman/ CEO or Head of Human Resources only" (where applicable).
	✓ For FYE 2023, there was no whistleblowing report being made.

cont'd

#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (1) Board Responsibilities cont'd

#### 1.10 Sustainability Policy

MCCG Practices		Арр	Applications by VSTECS		
	Practice 4.2  The board ensures that the company's sustainability strategies, priorities and targets as well as performance against these targets are communicated to its internal and external stakeholders.	✓ ✓	The Group recognises the importance of sustainability and its increasing impact to the business. The Group is committed to understanding and implementing sustainable practices and to exploring the benefits to the business whilst attempting to achieve the right balance between the needs of the wider community, the requirements of shareholders and stakeholders and economic success.  The Board has adopted a Sustainability Policy which apply to the Group. Vide the ERM Committee, the Board has set long-term and short-term targets for its sustainability efforts. The targets must be set along with metrics for measurement,		
	APPLIED		tracking and reporting. The Company will integrate the metrics into the Company's performance management as part of the sustainability strategy.		
		✓	Publication on the corporate website		
			A copy of this Policy is available for viewing under the "Corporate Governance" section of the Company's corporate website at <a href="https://www.vstecs.com.my">www.vstecs.com.my</a> .		

#### (2) Board Composition

#### MCCG Practices

#### Practice 5.1

The Nomination
Committee should ensure
that the composition of
the board is refreshed
periodically. The tenure
of each director should
be reviewed by the
Nomination Committee
and annual re-election
of a director should be
contingent on satisfactory
evaluation of the director's
performance and
contribution to the board.

#### APPLIED

#### **Applications by VSTECS**

✓ For FYE 2023, the tenure of each Director has been reviewed by the Nominating Committee ("NC") and annual re-election of a Director has been contingent on satisfactory evaluation of the Directors' performance and contribution to the Board:-

#### (a) Re-election of Directors

All Directors are subject to election by shareholders at the first opportunity after their appointment in the next annual general meeting ("AGM"). The Constitution of the Company ensures that at least one third (1/3) of the Directors are required to retire from office by rotation annually and subject to re-election at each AGM and all Directors stand for re-election at least once in every three (3) years.

Pursuant to Clause 21.6 of the Constitution of the Company, the following Directors are to retire at the forthcoming Twenty-Eighth ("28<sup>th</sup>") AGM (hereinafter referred to as "the Retiring Directors"):-

- Mr. Ong Wei Hiam; and
- Dato' Khoo Sin Aik.



#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (2) Board Composition cont'd

CG Practices	Applications	by VSTECS
	the	e NC has conducted the following assessment based on e criteria as prescribed by the Main LR of Bursa Securities prescribed Criteria") for the Retiring Directors:-
	un	Mix of skills; Character; Experience; Integrity; Competence; and Time commitment to discharge their roles.  e NC, as guided by the Directors' Assessment Policy, has dertaken a formal assessment of the Retiring Directors using a Prescribed Criteria as well as non-Prescribed Criteria such
		the following:-  Participation at the Board Committee(s)/Board Meeting(s); Advice/Guidance rendered to the Board Committee(s) and/or Board based on individual experience and background; and The Retiring Directors fitness and propriety with reference to the Directors' Fit and Proper Policy.
	pro Bo	ing satisfied with the performance as well as the fit and operness of the Retiring Directors, the NC and in turn, the pard has recommended to shareholders, their re-election at a forthcoming 28th AGM.
	(b) Re	-appointment to the Board
	an va off	rsuant to Clause 21.10 of the Constitution of the Company, y person appointed by the Board either to fill a casual cancy or as an addition to the existing Directors, shall hold ice until the conclusion of the next AGM and shall then be gible for re-election.
	be to	adam Josephine Phan Su Han (" <b>Madam Josephine</b> ") had en appointed as an INED on 15 June 2023. She is required retire at the forthcoming 28th AGM pursuant to Clause 21.10 the Constitution of the Company.
	ha us Jo	e NC, as guided by the Directors' Assessment Policy, s undertaken a formal assessment of Madam Josephine, ing prescribed criteria. The NC also considered Madam sephine's fitness and propriety with reference to the ectors' Fit and Proper Policy.
	pro Bo	ing satisfied with the performance as well as the fit and operness of Madam Josephine, the NC and in turn, the ard has recommended to shareholders, her re-appointment

at the forthcoming 28th AGM of the Company.

cont'd

#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (2) Board Composition cont'd

MCCG Practices	Applications by VSTECS			
	(c) Board composition and mix of skills		tion and mix of skills	
	On behalf of the Board, the NC, in appointing or re-appointing a board member, has considered the current composition of the Board and as well as the skills mix matrix of the Board.			
		Upon review, the Board opined that the current composition of 7 members would be optimal to support objective and independent deliberation, review and decision making process for FYE 2023.		
			details of the Board members are set out in ofile section of this Annual Report.	
Practice 5.2  At least half the Board		57% INEDs	29% NINEDs	
comprises independent directors.			14% ED	
APPLIED	√ 57% of the Board comprises Independent Non-Executive Director ("INEDs"), 29% are Non-Independent Non-Executive Director ("NINEDs") while the remaining 14% is the Executive Director ("ED").			
	✓ As the Board with a majority of INEDs, the Board believed that would allow for more effective and impartial oversight of management			
Practice 5.3		long-serving INED May 2023.	, namely Mr. Wong Heng Chong has retired on	
The tenure of an independent director does not exceed a term limit of nine years. Upon completion of the nine years, an independent director may continue to serve on the board as a non-independent director.	As at the date of this Statement, none of the INEDs of the Company has served the Company exceeding a cumulative term of nine (9 years.			
APPLIED				

#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

(2) Board Composition cont'd

MCCG Practices	Applications by VS	STECS			
Practice 5.5	✓ The Board through the NC, undergone the four-staged process a follows, for appointment/re-appointment of the Director:-				
Appointment of board and senior management are based on objective	Stage 1	Stage 2	Stage 3	Stage 4  Recommendation	
criteria, merit and with due regard for diversity in skills, experience, age, cultural background and gender.	Review of the potential candidates based on stated criteria, with due regard to gender diversity	Board gaps review	Fit and Proper Review	Recommendation to the Board	
APPLIED	For FYE 2023 and up to the date of this Statement, the N reviewed the working experience, skills, capability, compete and fit and properness of Madam Josephine, and recommendate her appointment as an INED of the Company, respectively, Board for approval. The Board would in turn, be recommendate shareholders their re-appointment at the forthcoming 28th A the Company.				
Practice 5.6	✓ The Board has utilised a variety of sources for the identification suitable candidates, in addition to the recommendations existing Board members, management or major shareholders.			ecommendations from	
In identifying candidates for appointment of directors, the board does not solely rely on recommendations from existing board members, management or major shareholders.	✓ In its quest to search for the best possible candidates, the Board vide the NC has considered the recommendations from the Institute of Corporate Directors Malaysia ("ICDM"), a reputable are independent source as part of its Stage 1 identification process.				
APPLIED					

cont'd

#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (2) Board Composition cont'd

MCCG Practices	Applications by VSTECS		
Practice 5.7  The board should ensure shareholders have the information they require to make an informed decision on the appointment and reappointment of a director.	<ul> <li>✓ The details of the Directors interest, position and experience are set out in the Directors' profile in the Annual Report. The performance of the retiring directors is assessed by the NC and the Board before recommendation is made to the shareholders for consideration. For INED, the NC also assesses their relationship with the executives that might influence, or reasonably be perceived to influence their capacity to bring an independent judgement and to act in the best interests of the Company as a whole.</li> <li>✓ The Board has also provided a statement in the Notice of AGM on its opinion in relation to the appointment and/or re-appointment</li> </ul>		
APPLIED	of candidate, together with its rationale for such opinion, for shareholders' consideration and information.		
Practice 5.8  Nominating Committee is chaired by an independent director or Senior Independent Director.	✓ The Board has appointed Dato' Khoo Sin Aik ("Dato' Khoo") as the Senior Independent Non-Executive Director ("SINED") and the Chairman of the NC with effect from 17 May 2023.		
APPLIED			

#### 2.1 Board Diversity

The Board has adopted the Board Diversity Policy to affirm its commitment to boardroom diversity as a truly diversified Board can enhance the Board's effectiveness, creativity and capacity to thrive in good times and weather tough times.

Bearing in mind that an appointment to the Board is a long-term commitment to the Company, the Board has not set any quick-fix target or measure for boardroom diversity but nevertheless works to ensure that there is no discrimination on the basis of, but not limited to, ethnicity, race, age, gender, nationality, political affiliation, religious affiliation, sexual orientation, marital status, education, physical ability or geographic region, during the recruitment of new Board members.

#### 2.1.1 Gender Diversity

For FYE 2023 and up to the date of this Statement, there are three (3) female Directors out of seven (7) Directors, representing 42.86% of the total Board members.

3 Female (42.86%) Male (57.14%)



#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (2) Board Composition cont'd

#### 2.1 Board Diversity cont'd

#### 2.1.1 Gender Diversity cont'd

The Board is putting its efforts in getting suitable women who could meet the objective criteria, merit and with due regard for diversity in skills, experience, age and cultural background to join the Board.

Bearing in mind that an appointment to the Board is a long-term commitment to the Company and upon assessment for FYE 2023, the Board opined that the current Board number was at optimum level taking into consideration the size and scale of business operations of the Company. Should the Board decide otherwise in the future which will require the appointment of additional Board members, the Board hereby affirms that due consideration on gender diversity would be one of the assessment criteria during the Stage 1 Review Process.

#### 2.1.2 Ethnicity Diversity

Encik Abdul Aziz Bin Zainal Abidin ("Encik Abdul Aziz"), an INED of Malay descent, serves as the Chairman of AC and a member of RC.

#### 2.1.3 Age Diversity

The Board believes that the Directors with younger age profile will be able to provide a different perspective and bring vibrancy to the Group's strategy-making process.

While the general age profile of the majority of the Directors are above fifty years of age, the CEO, Mr. Soong is 60 years of age; while Dato' Khoo, a SINED, is 62 years of age; Mr. Ong Wei Hiam, the NINED, is 52 years of age; Madam Josephine, an INED, is 59 years of age; Encik Abdul Aziz, an INED, is 65 years of age; Madam Anne, an INED, is 73 years of age; and Madam Lee, the NINE Chairman, is 76 years of age, respectively which underlines the Board's commitment to age diversity at the Board level appointment.

#### 2.1.4 Geographical Diversity

The Board believes that its composition of Board members of various nationality and expertise/Pan-Asian market experiences greatly enhanced its thought process in strategy making and decision-making process. With its members possessing Pan-Asian market experience in Singapore, Hong Kong and China, the Board could have a better outlook on the trends and development on various jurisdictions in which the Group were operating.

A copy of the Board Diversity Policy is available for viewing under the "Corporate Governance" section of the Company's corporate website at <a href="https://www.vstecs.com.my">www.vstecs.com.my</a>.

#### 2.2 Nominating Committee

The NC is chaired by Dato' Khoo, who has been re-designated from an INED to a SINED since 17 May 2023.

The NC is governed by the Terms of Reference ("**TOR**") of the NC. A copy of this TOR is available for reviewing under the "Corporate Governance" section of the Company's corporate website at <a href="https://www.vstecs.com.my">www.vstecs.com.my</a>.

cont'd

#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (2) Board Composition cont'd

#### 2.2 Nominating Committee cont'd

For FYE 2023, the NC comprises exclusively of Non-Executive Directors, majority being INEDs, i.e. two (2) INEDs and one (1) NINED as follows:-

Nominating Committee	Number of Nominating Committee Meetings attended/held in the financial year under review
Dato' Khoo Sin Aik (Chairman – Re-designated as Chairman of NC on 17 May 2023)	1/1
Ong Wei Hiam (Member)	1/1
Madam Josephine Phan Su Han (Member – Appointed as member on 15 June 2023)	-
Wong Heng Chong (Chairman - Ceased as member on 16 May 2023)	1/1

The NC met once during the financial year under review for undertaking the following activities:-

- (a) Conducted the online assessment of the AC Members' Self and Peers and the effectiveness of the AC as a whole;
- (b) Conducted the online assessment of the Board Members' Self and Peers;
- (c) Conducted the online assessment of the Board, the Committees of the Board and the contribution of the CEO and Non-Independent Non-Executive Chairman;
- (d) Assessed the size and composition of the Board and Board Committees;
- (e) Reviewed the adequacy of the Board;
- (f) Reviewed the independence of the Independent Directors;
- (g) Reviewed and recommended to the Board, the re-election of the Directors who will be retiring at the forthcoming AGM of the Company;
- (h) Reviewed the attendance of the Board Members at Board and Board Committees Meetings;
- (i) Reviewed the Directors' training programmes attended by the Board of Directors; and
- (j) Reviewed and recommended to the Board on the appointment of a new Director.

#### 2.3 Directors' Time Commitment

The Board requires its members to devote sufficient time to the workings of the Board, to effectively discharge their duties as the Directors of the Company, and to use their best endeavours to attend meetings, regardless of their principal place of residence. This time committed also forms one of the criteria for determining the quantum of the meeting allowance payable to the Board members.

For FYE 2023, the Directors have committed a total of 27 hours 12 minutes in discharging their fiduciary duties and oversight function and responsibilities in Board and Board Committee Meetings, as well as the general meetings:-

Type of Meetings	Time Committed
Board of Directors' Meeting	10 hours 38 minutes
Audit Committee Meeting	11 hours 53 minutes
Nominating Committee Meeting	47 minutes
Remuneration Committee Meeting	2 hours 43 Minutes
Annual General Meeting	1 hour 11 minutes
Total	27 hours 12 minutes



#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (2) Board Composition cont'd

#### 2.3 Directors' Time Commitment cont'd

For FYE 2023, the Board had convened a total of four (4) Board Meetings for the purposes of deliberating on the Group's quarterly financial results at the end of every quarter and discussing important matters which demanded immediate attention and decision-making. During the Board Meetings, the Board reviewed the operation and performance of the Group and other strategic issues that may affect the Group's business. Relevant employees were invited to attend some of the Board Meetings to provide the Board with their views and clarifications on issues raised by the Directors.

The NC has been tasked to review the attendance of the Directors at Board and/or Board Committee Meetings. Upon review, the NC noted the Board members have devoted sufficient time and effort to attend Board and/or Board Committee Meetings for FYE 2023.

For FYE 2023, the current Board members achieved a 100% attendance at the Board Meetings held. The attendance record of each Director at the Board Meetings held during FYE 2023 is as follows:-

Name of Directors	Attendance	Percentage of Attendance
Lee Marn Fong @ Wu Marn Fong	4 out of 4	100%
Soong Jan Hsung	4 out of 4	100%
Dato' Khoo Sin Aik	4 out of 4	100%
Abdul Aziz Bin Zainal Abidin	4 out of 4	100%
Ong Wei Hiam	4 out of 4	100%
Anne Rodrigues Nee Koh Lan Heong	4 out of 4	100%
Josephine Phan Su Han	2 out of 2	100%
Wong Heng Chong (Retired on 16 May 2023)	1 out of 1	100%

The Board will also meet on an ad-hoc basis to deliberate urgent issues and matters that require expeditious Board's direction or approval. In the intervals between Board Meetings, any matters requiring urgent Board's decisions and/or approval can be sought via directors' circular resolution(s) which are supported with all the relevant information and explanations required for an informed decision to be made. Directors' circular resolution(s) which were approved in the intervals between the Board Meetings, would be tabled to the next following Board Meeting for ratification.

#### 2.4 Annual Meeting Timetable

In facilitating the schedule of the Directors, in particular the Directors whose principal place of residence are out of Malaysia, the Company Secretaries will prepare and circulate in advance an annual meeting timetable, which includes all the proposed meeting dates for Board and Board Committee Meetings, as well as the AGM. Upon the concurrence by all the Board members, the annual meeting timetable will be adopted for the applicable financial year.

#### 2.5 Protocol for Acceptance of New Directorships

The Board has formalised in the Board Charter its expectations on time commitment for its members as well as the requirement to notify the Chairman prior to accepting any new directorships. Such notification shall also include an indication of time that will be spent on the new appointment.

cont'd

#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (2) Board Composition cont'd

#### 2.6 Directors' Training

The Board acknowledges the importance of continuous education and training to equip itself for the effective discharge of its duties.

At VSTECS, the Board has adopted the following training formats for its Directors:-

# On-boarding training (for newly appointed Director only)

#### **Training Objective**

New appointees to the Board undergo a familiarisation programme, which includes visits to the Group's business operations and meetings with Senior Leadership team to facilitate their understanding of the Group's operations and businesses.

Madam Josephine attended such session on 11 July 2023.

# Industry Briefing

#### **Training Objective**

To equip the Directors with the latest trend and development affecting the industry and sector as a whole.

# 1

#### Skills Briefing

#### **Training Objective**

To enhance the Directors' skills and knowledge on selected topics.

All members of the Board have attended the Mandatory Accreditation Programme - Part I, as prescribed by Bursa Securities. For the Applicable Period, two of the Directors have successfully completed the MAP Part II - Leading for Impact.

For FYE 2023, the Directors had participated in the following training programmes in addressing their own training needs (hereinafter referred to as the "2023 Directors' Trainings"):-

Name of Directors	Trainings Programmes/Seminars/Forums Attended
Lee Marn Fong @ Wu Marn Fong	<ul> <li>Management of Cyber Risk, by Bursa Malaysia Berhad ("Bursa") in collaboration with Ernst &amp; Young ("E&amp;Y")</li> <li>Sustainability Governance, Management &amp; Reporting – Implications of the Economic, Environmental, Social &amp; Governance ("EESG"), by Mr Lee Min On</li> <li>Bursa PLCS Investor Relations Series 1: "What Do Investors Look For in Your Company?", by Bursa</li> <li>2023 International Data Corporation ("IDC") Market Update, by IDC</li> <li>A Dialogue with Bursa Malaysia – FTSE4GOOD ESG Rating for all public listed companies ("PLC"), by Institute of Corporate Directors Malaysia ("ICDM")</li> </ul>
Soong Jan Hsung	<ul> <li>Management of Cyber Risk, by Bursa in collaboration with E&amp;Y</li> <li>Sustainability Governance, Management &amp; Reporting – Implications of the EESG, by Mr Lee Min On</li> <li>2023 IDC Market Update, by IDC</li> </ul>



#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (2) Board Composition cont'd

#### 2.6 Directors' Training cont'd

Name of Directors	Trainings Programmes/Seminars/Forums Attended
Dato' Khoo Sin Aik	<ul> <li>Sustainability Governance, Management &amp; Reporting – Implications of the EESG, by Mr Lee Min On</li> <li>2023 IDC Market Update, by IDC</li> </ul>
Abdul Aziz Bin Zainal Abidin	<ul> <li>Sustainability Governance, Management &amp; Reporting – Implications of the EESG, by Mr Lee Min On</li> <li>Excel the Boards towards Corporate Milestones, by Ministry of Finance, Sabah</li> <li>2023 IDC Market Update, by IDC</li> <li>The Financial Institutions Directors' Education ("FIDE")'s Core Program Module B – Insurance, by Iclif Executive Education Center at The Asia School of Business ("Iclif at ASB")</li> </ul>
Ong Wei Hiam	<ul> <li>Sustainability Governance, Management &amp; Reporting – Implications of the EESG, by Mr Lee Min On</li> <li>2023 IDC Market Update, by IDC</li> </ul>
Anne Rodrigues Nee Koh Lan Heong	<ul> <li>Sustainability Governance, Management &amp; Reporting – Implications of the EESG, by Mr Lee Min On</li> <li>Advocacy Session for Directors and CEOs of Main Market Listed Issuers by Bursa</li> <li>2023 IDC Market Update, by IDC</li> <li>Mandatory Accreditation Programme ("MAP") Part II: Leading for Impact, by ICDM</li> <li>ISSB (International Sustainability Standards Board) Session with Regulators, by SC</li> </ul>
Josephine Phan Su Han	<ul> <li>The Audit Committee – How to Navigate Financial Reporting Oversight Amidst Potential Landmines of Misreporting, by Malaysian Institute of Corporate Governance ("MICG")</li> <li>Management of Cyber Risk, by Bursa in collaboration with E&amp;Y</li> <li>ESG Assurance and Advisory, by MICG</li> <li>Conflict of Interest and Governance of Conflict of Interest, by Iclif at ASB</li> <li>Sustainability Governance, Management &amp; Reporting – Implications of the EESG, by Mr Lee Min On</li> <li>Advocacy Session for Directors and CEOs of Main Market Listed Issuers by Bursa</li> <li>2023 IDC Market Update, by IDC</li> <li>MAP for Directors of PLC, by ICDM</li> <li>MAP Part II: Leading for Impact, by ICDM</li> </ul>

In addition, the Company Secretaries and External Auditors update the Board on a regular basis the respective changes and amendments to regulatory requirements and laws and accounting standards to help Directors keep abreast of such developments.

Upon review, the Board concluded that the 2023 Directors' Trainings were adequate.

cont'd

#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (2) Board Composition cont'd

#### 2.6 Directors' Training cont'd

#### 2024 Directors' Training Needs

Upon review of the training needs of the Directors for the financial year ending 31 December 2024 ("**FYE 2024**"), the Board resolved that the training formats as outlined above be maintained and Senior Leadership team be requested to identify and organise the relevant training sessions accordingly.

The Board also agreed that the remaining Directors should endeavour to enrol for the MAP Part II – Leading for Impact during the FYE 2024, depending on the seat availability of the ICDM.

#### 2.7 Annual Assessment of the Board

#### **MCCG Practices**

#### Practice 6.1

The board should undertake a formal and objective annual evaluation to determine the effectiveness of the board, its committees and each individual director. The board should disclose how the assessment was carried out its outcome, actions taken and how it has or will influence board composition.

#### **APPLIED**

#### Applications by VSTECS

- ✓ Echoing the theme of "Sustainable Digitalisation" for FYE 2022, VSTECS has "digitised" the hardcopy assessment forms.
- ✓ Directors have been completing the online assessment forms at their convenience and the results were electronically compiled.
- ✓ Dato' Khoo, as the Chair of the NC led the annual review of board effectiveness, ensuring the performance of each Director, the Board Committees as well as the Board as a whole were duly assessed by the NC and documented by the Company Secretaries.
- On behalf of the Board, the NC conducted the following assessments annually and subsequently reported the respective results to the Board for notation:-
  - (a) Directors' self-assessment and peer assessment survey;
  - Evaluation on the effectiveness of the Board of Directors and the Board Committees;
  - (c) Evaluation on the contribution of the CEO;
  - (d) Evaluation on the contribution of the Non-Independent Non-Executive Chairman; and
  - (e) Annual Assessment of Independence of Directors.
- ✓ Details of the assessments are set out in Practice 6.1 of the CG Report as set out in the Directors' Assessment Policy is available for viewing under the "Corporate Governance" section in the Company's corporate website at <a href="https://www.vstecs.com.my">www.vstecs.com.my</a>.

#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (3)Remuneration

#### **MCCG Practices Applications by VSTECS** The policies and procedures for determining the remuneration Practice 7.1 packages of the Directors and CEO of the Group are formalised in the form of a Directors' Remuneration Policy, adopted by the Board. The board has remuneration policies and Publication on the corporate website procedures to determine the remuneration of A copy of this Policy is available for viewing under the "Corporate directors and senior Governance" section of the Company's corporate website at management, which www.vstecs.com.my takes into account the demands, complexities and performance of the company as well as skills and experience required. **APPLIED** The Board has established a Remuneration Committee ("RC") to Practice 7.2 The board has a Board and Senior Leadership team. **Remuneration Committee** to implement its

policies and procedures on remuneration including reviewing and recommending matters relating to the remuneration of board and senior management.

#### **APPLIED**

- implement its policies and procedures on remuneration including reviewing and recommending matters relating to the remuneration of
- For FYE 2023, the RC comprises solely of Non-Executive Directors and two (2) of them are Independent Directors during FYE 2023.
- The RC of the Company was formed to recommend to the Board the remuneration package of ED and Non-Executive Directors of the Company and its subsidiaries to attract, retain and motivate Directors. The membership of the RC is set out as follow:-

Remuneration Committee	Number of Remuneration Committee Meetings attended/held in the financial year under review
Dato' Khoo Sin Aik (Chairman)	2/2
Abdul Aziz Bin Zainal Abidin (Member)	2/2
Ong Wei Hiam (Member)	2/2

The remit of the RC is governed by the TOR of the RC. A copy of the TOR of the RC is available for viewing under the "Corporate Governance" section of the Company's corporate website at www.vstecs.com.my.

cont'd

#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (3) Remuneration cont'd

MCCG Practices	Applications by VSTECS
	✓ The RC met twice during FYE 2023, reviewed and recommended to the Board for approval the following matters:-
	<ul> <li>(a) the Group's total bonus for year 2022 and total salary increment for year 2023;</li> <li>(b) the bonus payments to the CEO for year 2022;</li> <li>(c) the bonus payment to the Senior Leadership Team for year</li> </ul>
	2023;
	(d) the increments to the Senior Leadership and management teams for year 2023;
	(e) the Directors' and Board Committee's fees for FYE 2023;
	(f) the benefits payable to the Directors under Section 230(1)(b) of the CA 2016;
	<ul> <li>(g) the remuneration package of the Non-Independent Non- Executive Chairman as an Advisor of the Company for FYE 2024; and</li> </ul>
	(h) the remuneration package of the ED/CEO for FYE 2024.

#### 3.1 Details of the Directors' Remuneration for FYE 2023

The RC recommends to the Board the policy and framework of the Directors' remuneration and the remuneration package of the ED. It is the ultimate responsibility of the Board to approve the remuneration packages of Directors.

In compliance with Practice 8.1 of the MCCG 2021, there is detailed disclosure on named basis for the remuneration of individual directors.

For FYE 2023, the aggregate of remuneration received and receivable by the Non-Executive Directors/Chairman of the Company and the Group categorised into appropriate components are as follows:-

#### Received from the Company

Name of Director	Fee RM'000	Meeting Allowance RM'000	Salary RM'000	Benefits- in-kind RM'000	Other Emoluments RM'000	Total RM'000
Soong Jan Hsung	51	-	-	-	-	51
Sub-total	51	-	-	-	-	51
Lee Marn Fong @ Wu Marn Fong	78	3	-	-	-	81
Dato' Khoo Sin Aik	69	5	-	-	-	74
Abdul Aziz Bin Zainal Abidin	73	7	-	-	-	80
Ong Wei Hiam	73	8	-	-	-	81
Anne Rodrigues Nee Koh Lan Heong	61	5	-	-	-	66
Josephine Phan Su Han (Appointed on 15 June 2023)	34	1	-	-	-	35
Wong Heng Chong (Retired on 16 May 2023)	29	2	-	-	-	31
Sub-total	417	31	-	-	-	448
Total	468	31	-	-	-	499

#### PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

#### (3) Remuneration cont'd

#### 3.1 Details of the Directors' Remuneration for FYE 2023 cont'd

#### Received on Group Basis

Name of Director	Fee RM'000	Meeting Allowance RM'000	Salary RM'000	Benefits- in-kind RM'000	Other Emoluments RM'000	Total RM'000
Soong Jan Hsung	55	-	2,962	24	-	3,041
Sub-total	55	-	2,962	24	-	3,041
Lee Marn Fong @ Wu Marn Fong	82	3	-	-	169	254
Dato' Khoo Sin Aik	69	5	-	-	-	74
Abdul Aziz Bin Zainal Abidin	73	7	-	-	-	80
Ong Wei Hiam	73	8	-	-	-	81
Anne Rodrigues Nee Koh Lan Heong	61	5	-	-	-	66
Josephine Phan Su Han (Appointed on 15 June 2023)	34	1	-	-	-	35
Wong Heng Chong (Retired on 16 May 2023)	29	2	-	-	-	31
Sub-total	421	31	-	-	169	621
Total	476	31	2,962	24	169	3,662

Note: Salaries include bonus and EPF.

#### 3.2 Details of Top Five (5) Senior Leadership team's Remuneration for FYE 2023

In accordance with Practice 8.2 of the MCCG 2021, a band of the remuneration for the top five senior management (excluding the ED/CEO of the Company), during FYE 2023 are as follows:-

	Senior Leadership team
RM1,450,001 to RM1,500,000	1
RM800,001 to RM850,000	1
RM750,001 to RM800,000	1
RM600,001 to RM650,000	1
RM500,001 to RM550,000	1

#### PRINCIPLE B: EFFECTIVE AUDIT AND RISK MANAGEMENT

#### (4) Audit Committee

The membership, a summary of the activities of the AC and Internal Audit Function and activities are stated in the Report of the AC of this Annual Report on Pages 111 to 116.

cont'd

#### PRINCIPLE B: EFFECTIVE AUDIT AND RISK MANAGEMENT cont'd

#### (4) Audit Committee cont'd

MCCG Practices	Applications by VSTECS
Practice 9.1  The Chairman of the Audit Committee is not the Chairman of the board.  APPLIED	✓ As of the date of this Statement, the Chairman of the AC is Encik Abdul Aziz, an INED while Madam Lee is the Non-Independent Non- Executive Chairman of the Board.
Practice 9.2  The Audit Committee has a policy that requires a former partner of the external audit firm of the listed company to observe a cooling-off period of at least three years before being appointed as a member of the Audit Committee.  APPLIED	<ul> <li>✓ For the Applicable Period, the AC has in its TOR adopted the Practice 9.2 of the MCCG 2021 where the TOR of the AC requires a former key audit partner to observe a cooling-off period of at least three (3) years only before being appointed as a member of the AC.</li> <li>✓ Publication on the corporate website         A copy revised TOR of AC is available for viewing under the "Corporate Governance" section of the Company's corporate website at <a href="https://www.vstecs.com.my">www.vstecs.com.my</a>.</li> </ul>
Practice 9.3  The Audit Committee has policies and procedures to assess the suitability, objectivity and independence of the external auditor to safeguard the quality and reliability of audited financial statements.	<ul> <li>✓ The AC has adopted the policy and procedures to assess the suitability, objectivity and independence of external auditors ("the EA Policy").</li> <li>✓ Pursuant to the EA Policy, the AC has conducted an annual assessment on the external auditors for FYE 2023.</li> <li>✓ In its assessment, the AC considered, inter alia, the following factors:-</li> <li>For assessment on "Suitability" of External Auditors:-</li> </ul>
APPLIED	<ul> <li>The External Auditors have the adequate resources, skills, knowledge and experience to perform their duties with professional competence and due care in accordance with approved professional auditing standards and applicable regulatory and legal requirements;</li> <li>To the knowledge of the AC, the External Auditors do not have any record of disciplinary actions taken against them for unprofessional conduct by the Malaysian Institute of Accountants ("MIA") which has not been reserved by the Disciplinary Board of MIA;</li> <li>The External Auditors firm has the geographical coverage required to audit the Group;</li> </ul>



#### PRINCIPLE B: EFFECTIVE AUDIT AND RISK MANAGEMENT cont'd

#### (4) Audit Committee cont'd

MCCG Practices	Applications by VSTECS
	<ul> <li>The External Auditors firm advises the AC on significant issues and new developments pertaining to risk management, corporate governance, financial reporting standards and internal controls on a timely basis;</li> <li>The External Auditors firm consistently meets the deadlines set by the Group;</li> <li>The level of quality control procedures in the external audit firm, including the audit review procedures; and</li> <li>The External Auditors scope is adequate to cover the key financial and operational risks of the Group.</li> </ul>
	For assessment on "Objectivity" of External Auditors:-
	The nature and extent of the non-audit services rendered and the appropriateness of the level of fees.
	For assessment on "Independence" of the External Auditors:-
	<ul> <li>The engagement partner has not served for a continuous period of more than seven (7) years with the Company;</li> <li>The AC receives written assurance from the External Auditors confirming that they are, and have been, independent throughout the conduct of the audit engagement in accordance with the terms of all relevant professional and regulatory requirements; and</li> <li>Tenure of the current auditors.</li> </ul>
	✓ The AC noted, for FYE 2023, KPMG PLT, the External Auditors of the Group confirmed in writing that the engagement quality control reviewer and members of the engagement team in the course of their audits were and had been independent for the purpose of the audit in accordance with the terms of relevant professional and regulatory requirements.
	✓ Upon completion of its assessment, the AC was satisfied with KPMG PLT's technical competency and audit independence during the financial year under review and recommended to the Board the reappointment of KPMG PLT as External Auditors for the FYE 2024. The Board has in turn recommended the same for shareholders' approval at the forthcoming 28 <sup>th</sup> AGM of the Company.
	✓ During FYE 2023, the AC met twice with the External Auditors without the presence of the Executive Board Members and Senior Leadership team to discuss issues of concern to the External Auditors.
	Provision of Non-Audit Services
	✓ The EA Policy has outlined the circumstances and the approval threshold/ process for the engagement of the External Auditors or its affiliates to perform non-audit services that are not, and are not perceived to be, in conflict with the role of the External Auditors. This excludes audit related work in compliance with statutory requirements.

cont'd

#### PRINCIPLE B: EFFECTIVE AUDIT AND RISK MANAGEMENT cont'd

#### (4) Audit Committee cont'd

MCCG Practices	Applications by VSTECS	
	✓ Before appointing the External Auditors or its affiliates to undertake any non-audit services, considerations would be given as to whether such appointment would create a threat to the External Auditors' independence or objectivity on the statutory audit of the Company's financial statements, including any safeguards that are available to address such a threat.	
	✓ A former key audit partner is required to observe a cooling-off period of at least three (3) years only before being appointed as a member of the AC.	

#### (5) Risk Management and Internal Control Framework

MCCG Practices	Applications by VSTECS
Practice 10.1  The board should establish an effective risk	✓ A Management Committee known as the ERM Committee, which reports directly to the AC, was established by the Board with the primary responsibility of ensuring the effective functioning of the adopted ERM Framework.
management and internal control framework.	✓ The ERM Committee advises the AC and the Board on a regular basis on areas of high risk and the adequacy of compliance and control procedures throughout the Group.
APPLIED	✓ For FYE 2023, there were four (4) ERM Meetings conducted to review all the risk inputs given through all quarters of the year for all risks together with the impact recorded for risk-ranking purpose. The ERM Committee had also attended and worked on to the risk elements reference as requested by the Internal Auditors.
	✓ The Directors are responsible for the Group's system of internal controls and its effectiveness. The principal aim of the system of internal controls is the management of financial and business risks that are significant to the fulfilment of the Group's business objectives, which is to enhance the value of shareholders' investment and safeguarding the Group's assets.
	✓ The Board has adopted an ERM Framework to manage its risk and opportunities. A Management Committee known as the ERM Committee which reports directly to the AC was established by the Board, with the primary responsibility of ensuring the effective functioning of the adopted ERM Framework.
	✓ Details of the ERM Committee are set out in Practice 10.1 of the CG Report, available for viewing in the Company's corporate website at <a href="https://www.vstecs.com.my">www.vstecs.com.my</a> .
	✓ For FYE 2023, the Board, with the assurance rendered by the CEO and the CFO, opined that the risk management and internal controls of the Group were effective and adequate.

cont'c

#### PRINCIPLE B: EFFECTIVE AUDIT AND RISK MANAGEMENT cont'd

(5) Risk Management and Internal Control Framework cont'd

#### **MCCG Practices Applications by VSTECS** The Statement on Risk Management and Internal Control of the Practice 10.2 Group in this Annual Report provides an overview of the state and features of risk management and internal controls within the Group. The board should disclose the features of its risk As part of the risk mitigation measures, the Board has established management and internal the following policies:control framework, ABC Policy and the adequacy and Code of Conduct effectiveness of this (ii) framework. Insider Dealing Policy (iii) Related Party Transaction Policy $(i\vee)$ Succession Planning Policy **APPLIED** Whistle-Blowing Policy (Collectively, referred to as the "Policies") For FYE 2023, the Board has updated its Related Party Transaction Policy by providing a sample declaration form to ease the Directors' declaration of interest in relation to related party transaction. Publication on the corporate website A copy each of the abovementioned Policies is available for viewing under the "Corporate Governance" section of the Company's corporate website at www.vstecs.com.my.

#### (6) Internal Audit Function

MCCG Practices	Applications by VSTECS
Practice 11.1  The Audit Committee should ensure that the internal audit function is effective and able to function independently.	<ul> <li>✓ For the internal audit function of the Group, the AC maintained an outsourced Internal Auditors as well as an In-House Internal Audit Department.</li> <li>✓ The Outsourced Internal Auditors and In-House Internal Audit Manager communicate regularly with and report directly to the AC. For FYE 2023, the Outsourced Internal Auditors' representative met up three (3) times with the AC.</li> </ul>
APPLIED	✓ The Internal Audit Review of the Company's operations encompasses an independent assessment of the Company's compliance with its internal controls and makes recommendations for improvement.
	Outsourced Internal Auditors
	✓ At the AC Meeting held on 22 November 2022, the Outsourced Internal Auditors have presented to the AC the Internal Audit Function's Annual Audit Plan ("the Outsourced Annual Audit Plan") for the year 2023 and the AC has resolved that the Outsourced Annual Audit Plan for year 2023 be approved for adoption.

cont'd

#### PRINCIPLE B: EFFECTIVE AUDIT AND RISK MANAGEMENT cont'd

### (6) Internal Audit Function cont'd

MCCG Practices	Applications by VSTECS
	✓ For FYE 2023 and up to the date of this Statement, the Outsource Internal Auditors have successfully completed their audit visits and reporting as per the approved Outsourced Annual Audit Plan.
	In-House Internal Audit Department
	✓ The In-House Internal Auditors communicate regularly with an report directly to the AC. For FYE 2023, the In-House International Auditors met up four (4) times with the AC.
	✓ At the AC Meeting held on 22 November 2022, the In-House Internal Audit Manager has presented to the AC the In-House Internal Aud Function's Audit Plan for year 2023 and the AC has subsequentl approved the In-House Audit Plan for year 2023.
	✓ For FYE 2023 and up to the date of this Statement, the In-Hous Internal Audit Department has successfully carried out their aud assignments and reporting as per the approved In-House Audit Pla for year 2023.
	Internal Audit Assessment
	✓ The AC had conducted an Internal Audit Assessment annually to review the adequacy of the scope, functions, competency and resources of the internal audit function to ensure that it has the necessary authority to carry out its work and to perform its function effectively in accordance with relevant professional standards.
	Internal Audit Charter
	✓ For FYE 2023, the AC has updated its Internal Audit Charter to cove the assessment on anti-corruption and whistle-blowing processes as recommended by the MCCG 2021.

cont'd

#### PRINCIPLE B: EFFECTIVE AUDIT AND RISK MANAGEMENT cont'd

#### (6) Internal Audit Function cont'd

MCCG Practices	Applications by VSTECS
Practice 11.2  The board should disclose—  • whether internal audit personnel are free from any relationships or conflicts of interest, which could impair their objectivity and independence;  • the number of resources in the internal audit department;  • name and qualification of the person responsible for internal audit; and  • whether the internal audit function is carried out in accordance with a recognised framework.	Internal Audit Assessment  ✓ For FYE 2023, the AC had conducted an Internal Audit Assessment to review the adequacy of the scope, functions, competency and resources of the internal audit function to ensure that it has the necessary authority to carry out its work and to perform its function effectively in accordance with relevant professional standards.  ✓ The AC has also prepared the AC Report (for disclosure in the Annual Report) for the Board's perusal and approval. The Board noted the AC Report has made the relevant disclosure in compliance with Practice 11.2 of MCCG 2021.
APPLIED	

# PRINCIPLE C: INTEGRITY IN CORPORATE REPORTING AND MEANINGFUL RELATIONSHIP WITH STAKEHOLDERS

#### (7) Communication with Stakeholders

MCCG Practices	Applications by VSTECS	
Practice 12.1  The board ensures there is	<ul> <li>✓ The Board ensures that there is effective, transparent and regular communication with its stakeholders through a variety of communication channels as follow:-</li> <li>(a) Corporate Disclosures/ Investor Relations</li> </ul>	
effective, transparent and regular communication		
with its stakeholders.	The Board has on 30 November 2018 amended the Corporate Disclosure Policy that superseded the Investor Relations Policy, to ensure only designated spokespersons will be authorised to	
APPLIED	disseminate information to ensure consistent and accurate flow of information disclosure to the stakeholders.	
	A copy of this Policy is available for viewing under the "Corporate Governance" section of the Company's corporate website at <a href="https://www.vstecs.com.my">www.vstecs.com.my</a> .	

cont'd

# PRINCIPLE C: INTEGRITY IN CORPORATE REPORTING AND MEANINGFUL RELATIONSHIP WITH STAKEHOLDERS cont'd

### (7) Communication with Stakeholders cont'd

MCCG Practices	Applications by VSTECS		
	(b)	Spokespersons	
		Primary Spoke	esperson:-
		CEO	The Company's CEO has been appointed to communicate with audience constituents and respond to questions in relation to the corporate vision, strategies, developments, future prospects, financial plans and operational matters.
		Secondary Spo	okesperson:-
		CFO/Company Secretaries	The Company's CFO/ Company Secretaries may only communicate to audience constituents on information already in the public domain, unless they are authorised by the Primary Spokesperson to undertake broader communications.
	(c)	Analysts and M	edia Briefings
		its entire shareh private or employ	committed to on-going communication across nolder base, whether institutional investors, yee shareholders. This is achieved principally nd quarterly reports.
		analysts and fund	ovides regular investor briefings with research d managers, to promote clear and transparent to the investment community.
		sessions and iss reports and pre-	ne Company has held six (6) analysts briefing ued eleven (11) press releases. The research ss releases are available for viewing undertion of the Company's corporate website at .my.
	(d)	Corporate Web	site
		serves as a ple includes, inter al corporate govern	corporate website at <a href="www.vstecs.com.my">www.vstecs.com.my</a> ethora of information to the public, which ia, corporate information, business activities, nance matters, latest press releases, annual results, news listing, B2B online and etc.
		Investor Relation	has created two (2) dedicated sections, ons and Corporate Governance sections to ctive dissemination of information.

cont'd

# PRINCIPLE C: INTEGRITY IN CORPORATE REPORTING AND MEANINGFUL RELATIONSHIP WITH STAKEHOLDERS cont'd

#### (7) Communication with Stakeholders cont'd

MCCG Practices	Applications by VSTECS	
	Publication of Notice of AGM on Corporate Website	
	Pursuant to Section 320(2) of the CA 2016, a copy of the Notice convening the 28th AGM together with the proxy form are available at the corporate website of VSTECS Berhad at https://vstecs.listedcompany.com/ar 2023.html.	

#### (8) Conduct of General Meetings

#### **MCCG Practices**

#### Practice 13.1

Notice for an Annual General Meeting should be given to the shareholders at least 28 days prior to the meeting.

#### Practice 13.2

All directors attend
General Meetings. The
Chair of the Audit,
Nominating, Risk
Management and other
committees provide
meaningful response to
questions addressed to
them.

#### Practice 13.3

Listed companies should leverage technology to facilitate—

- voting including voting in absentia; and
- remote shareholders' participation at general meetings

#### **APPLIED**

#### **Applications by VSTECS**

- The Annual Report, which contains the Notice of AGM, was sent to shareholders at least twenty-one (21) days, in line with the Constitution of the Company, prior to the date of the meeting to give sufficient time to shareholders to make the necessary arrangements to attend and participate in person or through corporate representatives, proxies or attorneys as well as to let the shareholders to consider the resolutions that will be discussed and decided at the AGM. The Notice of AGM, which sets out the businesses to be transacted at the AGM, is to be published in at least one (1) nationally circulated Bahasa Malaysia or English daily newspaper and in writing to Bursa Securities.
- ✓ In compliance with Practice 13.1 of the MCCG 2021, the Board had on 17 April 2023, issued its Notice of Twenty-Seventh ("27<sup>th</sup>") AGM of the Company, at least twenty-eight (28) days prior to the date of the meeting i.e., 16 May 2023. The notes to the Notice of 27<sup>th</sup> AGM provide detailed explanation for each resolution proposed to enable shareholders to make informed decisions in exercising their voting rights.

#### 27th AGM held on 16 May 2023

- All Board members were present at the broadcast venue or attended remotely the general meeting of the Company and provided responses to the shareholders on the key matters arose during the general meeting via live streaming webcast, with the Guidance Note and Frequently Asked Questions on the Conduct of General Meetings for Listed Issuers issued by the SC; and
- ✓ The Chairman of AC, NC and RC were also present on screen of the 27<sup>th</sup> AGM to address any questions from shareholders in respect of matters that fall under the purview of the Board Committees.

#### **Poll Voting**

The Company had conducted the poll voting via remote participation and voting facilities provided by SS E Solutions Sdn. Bhd. via its Securities Services e-Portal at <a href="https://www.sshsb.net.my/">https://www.sshsb.net.my/</a> (Domain Registration No. with MyNIC Berhad: D4A004360) for all resolutions set out in the Notice of 27th AGM held on 16 May 2023. The Company has appointed an independent scrutineer to validate the votes cast at the Meetings. The poll results of the Meetings were announced by the Company to Bursa Securities on the same day.

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# PRINCIPLE C: INTEGRITY IN CORPORATE REPORTING AND MEANINGFUL RELATIONSHIP WITH STAKEHOLDERS cont'd

(8) Conduct of General Meetings cont'd

#### **MCCG Practices**

#### Practice 13.4

The Chairman of the board should ensure that general meetings support meaningful engagement between the board, senior management and shareholders.

#### Practice 13.5

The board must ensure that the conduct of a virtual general meeting (fully virtual or hybrid) support meaningful engagement between the board, senior management and shareholders.

#### Practice 13.6

Minutes of the general meeting should be circulated to shareholders no later than 30 business days after the general meeting.

#### **APPLIED**

#### **Applications by VSTECS**

#### Virtual 27th AGM

- ✓ The 27<sup>th</sup> AGM held on 16 May 2023 was a fully virtual meeting.
- ✓ The shareholders were allowed to submit their questions electronically through the online platform provided by SS E Solutions Sdn. Bhd. via SSeP at <a href="https://sshsb.net.my/">https://sshsb.net.my/</a> prior to the Meetings, or used the query box to transmit questions to the Board via RPV facilities during live streaming of the Meetings.
- ✓ The Chairman of the Meetings had also informed the shareholders
  during the live streaming of the Meetings that they could submit their
  questions and comments to the Board during the Meetings via the
  RPV facilities; and the answers to all the questions were addressed
  accordingly before the commencement of the poll voting.
- Shareholders were given sufficient opportunity to pose their questions before and during the Meetings. The Company had ensured that all the questions were answered.

#### Minutes of 27th AGM

The minutes of the 27<sup>th</sup> AGM held on 16 May 2023 were published on corporate website no later than thirty (30) business days after the AGM.

#### Key CG future priority for FYE 2024

The key priorities of the Board's CG Practices for FYE 2024 are as follows:-

- Ensuring the integrity of the Group's financial accounting and reporting process be maintained;
- ✓ Ensuring the internal and external audit process as well as risk management oversight by the Board be duly maintained; and
- ✓ ESG initiatives be duly implemented and disclosed accordingly.

#### CONCLUSION

The Board is satisfied that, it complies substantially with the principles and recommendations of the MCCG 2021. The CG Report which sets out the application of each Practice of MCCG 2021 is available for viewing in the Company's corporate website at <a href="https://www.vstecs.com.my">www.vstecs.com.my</a>.

This CG Statement and the CG Report have been approved by the Directors in accordance with a Resolution of the Board of Directors passed on 29 March 2024.



#### **CEO'S MESSAGE ON SUSTAINABILITY**

As we reflect on the past year and envision the future, I am proud to share our commitment to sustainability at VSTECS Berhad. In an era where the global community faces unprecedented challenges, our dedication to environmental, social, and corporate responsibility has never been more critical.

Throughout the years, we have continuously made significant strides in integrating and enhancing sustainability practices with our business strategies. To achieve these goals, we have set environmental targets and management's key performance indicators (KPIs) with action plans to minimise carbon footprint from our operations for the health of our planet.

Our focus extends beyond environmental sustainability. We are deeply committed to fostering a workplace culture that values diversity, equity, and inclusion. Our people are our greatest asset, and it is our responsibility to create a safe, healthy and an inclusive workplace where everyone feels empowered and has equal opportunities to thrive.

Collaboration is at the heart of our sustainability journey. We actively seek partnerships with like-minded organisations, recognising that collective action is essential for addressing global challenges. By aligning our strategies with the United Nations Sustainable Development Goals, we aim to contribute meaningfully to the broader global agenda.

As we navigate the dynamic landscape of business and environmental sustainability, I want to express my gratitude to our brand vendors/principals, employees, customers, and channel partners for their unwavering support. Together, we are building a sustainable future where innovation, responsibility, and profitability coexist harmoniously.

Sustainability and its disclosure is a continuous journey as we assess and evaluate our impacts on the community, workplace, environment, and industry. As a leading ICT distributor in Malaysia, we cater to the technological needs of consumers and enterprises. As a response, we are working on further enhancing our sustainable development strategies to develop more holistic initiatives for our future and the future of all our stakeholders.

In the pages that follow, you will find a detailed account of our sustainability initiatives, achievements, and the road ahead. Thank you for being a part of VSTECS Berhad's sustainability journey.

#### **JH Soong**

Chief Executive Officer

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#### **SCOPE AND BOUNDARIES OF REPORTING**

Our Sustainability Statement for FYE 2023 ("SS2023") encompasses the business of VSTECS Berhad and its subsidiaries, collectively referred to as "VSTECS" or "the Group". Accordingly, this Report excludes our associate company, joint ventures and outsourced activities of the Group.

The SS2023 provides disclosure on Environmental, Social and Governance ("**ESG**") aspects that the Group deems essential to our operations. As an ICT distributor and provider of ICT services, we do not engage in any manufacturing activities, consume raw materials in a significant manner, nor produce any harmful by-products, hazardous waste or effluent discharges.

#### **REPORTING PERIOD**

The reporting period for SS2023 is from 1 January 2023 to 31 December 2023 ("**FYE 2023**"), unless specified otherwise. SS2023 provides comparison statistical data for certain disclosures to establish trend lines where necessary and to enable readers to better track and understand the comparative performance achieved.

#### **REPORTING STANDARDS & GUIDELINES**

VSTECS' Board of Directors ("Board") acknowledges that this SS2023 is prepared in reference to the following guidelines and framework listed below:

#### **Principal Guidelines**

- Bursa Malaysia Securities Berhad ("Bursa Malaysia") Main Market Listing Requirements
- Bursa Malaysia's Sustainability Reporting Guide, Second Edition

#### Additional References

• Global Reporting Initiative ("GRI") Standards

#### **FORWARD-LOOKING STATEMENTS**

Any forward-looking statements such as targets, future plans and forecast figures are based on reasonable current assumptions. As our forward-looking information was derived based on currently available data and information as well as present operating environment conditions, it may change or vary based on unforeseen circumstances beyond our control.

#### STATEMENT OF ASSURANCE AND LIMITATIONS

This Statement has not been subjected to any specific review by our internal auditors or external assurance by independent parties. VSTECS has instead garnered internal review of non-financial, sustainability-related data from the respective data owners. We aim to garner external assurance for non-financial and sustainability data in the future.

VSTECS remains aware that data-gathering challenges still exist for certain indicators. We are continually applying more robust data tracking and gathering mechanisms for improved reporting going forward. We will be considering the feasibility of including value chain related data in future reports.

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#### **REPORT AVAILABILITY & FEEDBACK**

SS2023 can be downloaded from our corporate website at <a href="https://vstecs.listedcompany.com/ar\_2023.html">https://vstecs.listedcompany.com/ar\_2023.html</a>. Limited printed copies are available as we work towards minimising our paper consumption and thus reducing environmental impacts.

Any feedback, comments, insights and queries can be directed to: https://www.vstecs.com.my/enquiry.php

#### **FYE 2023 HIGHLIGHTS & ACHIEVEMENTS**

### **GOVERNANCE**



- ZERO confirmed corruption or harassments cases reported
- ZERO fines or penalties from regulatory authorities
- 57% Independent Directors

### **ENVIRONMENT**



- 20% reduction in indirect CO<sup>2</sup> emissions from electricity consumption
- 41% of energy consumed was generated from solar power
- 26% reduction in paper consumption

### **SOCIAL**



- 50% Women in the workforce
- 100% local employees

### **ECONOMIC**



- 22% 5 Year PATAMI CAGR
- 35% Dividend Payout amounting to RM23.5 million

#### SUSTAINABILITY WITHIN THE CONTEXT OF VSTECS

As a leading distributor of ICT products for consumers and enterprises, the strength of our business network and channels plays a continuously vital role in supporting the national economy through digital enablement. The products we distribute and the services we implement form the building blocks of mission-critical infrastructure in enabling uninterrupted public, enterprise and social activities. The digital transformation and acceleration of virtual presence communications have a positive effect of reducing resource consumption such as paper, physical commuting and transportation and subsequently its impact on the environment.

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#### **OUR MISSION**



### **Company Vision**

- To be the leading provider of Information & Communication Technology products and value-added services.
- We strive for sustainable growth to achieve optimum returns to shareholders.



We shall strive to be a leading provider within Malaysia of reputable, quality computer systems, hardware, software, services and support for our customers.



We shall conduct business with our valued customers and suppliers with professionalism and integrity.



We shall have an environment to develop, motivate and reward our staff by providing training and incentives for productivity.



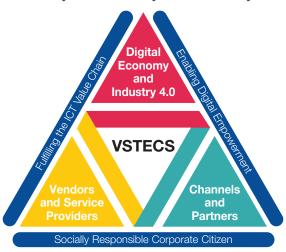
We shall achieve the profitability for future growth and to give an adequate return to shareholders.



We shall be good corporate citizens with social responsibilities to our communities.

While fulfilling our role as one of the technology enablers in the country, the Group is also committed to maintaining the highest environmental, social and governance standards to ensure the sustainable development of our business. **The Group has complied with all relevant laws and regulations applicable to its business, including health and safety, workplace conditions, employment, and the environment.** 

#### Malaysia ICT Industry and Community



Our major stakeholders that form part of our business and social eco-systems are the following:

- Workforce and human capital;
- Brand vendors/Principals whose brand and products we represent;
- Channel and service partners;
- Non-trade suppliers and service providers;
- Shareholders:
- Government and regulatory authorities; and
- Communities where we operate.



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#### STAKEHOLDERS ENGAGEMENT

The Group believes that consistent communication and engagement with stakeholders are essential to the success of our business. We maintain ongoing engagements, conduct open communications, obtain feedback, and exchange ideas with the relevant stakeholders in a timely, transparent, and effective manner to foster trust, support, as well as mutual understanding. We engage with our stakeholders through a range of channels to collect valuable input on a variety of topics, including ESG matters.

We review and assess our stakeholder engagement methods from time to time to determine their effectiveness and sufficiency. Stakeholder engagement approaches are adjusted where necessary to suit the needs and objectives of the Group and its stakeholders.

Stakeholders	Areas of Concerns	Engagement Channels
Workforce & Human Capital	<ul> <li>Career development</li> <li>Job security</li> <li>Remuneration and benefits</li> <li>Training opportunities</li> <li>Workplace health and safety</li> <li>Labour and human rights</li> <li>Work-life balance</li> <li>Recognition and incentives for Employees' children's achievements</li> </ul>	<ul> <li>Annual staff performance evaluation</li> <li>Training Programmes</li> <li>Company intranet, email, memos</li> <li>Employee engagement surveys</li> <li>Company related events and bulletin</li> <li>Annual Employee Children Education Incentive Scheme</li> </ul>
Brand Vendors/Principals	<ul><li>Sales Target Performance</li><li>Ethical Business Practices</li><li>Distribution Infrastructure</li></ul>	<ul><li>Scheduled performance review sessions</li><li>Supplier audit and evaluation</li><li>Product sharing events and networking</li></ul>
Customers/Channel Partners	<ul> <li>Product and services quality and safety</li> <li>Customer relationships</li> <li>Privacy protection</li> <li>After Sales Services</li> </ul>	<ul> <li>Scheduled reviews &amp; project tracking milestones</li> <li>Annual customer satisfaction survey</li> <li>On-site visits</li> <li>Training &amp; Support</li> </ul>
Shareholders and Investors	<ul> <li>Business outlook &amp; growth strategies</li> <li>Financial performance</li> <li>ESG practices and sustainability</li> </ul>	<ul> <li>Annual General Meeting</li> <li>Extraordinary General Meeting</li> <li>Quarterly financial announcements &amp; Annual reports</li> <li>Corporate website</li> <li>Bursa announcements</li> <li>Investor Briefings</li> </ul>
Government/Regulatory Authorities	<ul> <li>Compliance</li> <li>Health, Safety and Environment ("HSE") practices</li> <li>Certifications and awards</li> <li>Corporate governance</li> </ul>	<ul><li>Audits &amp; Inspections</li><li>Dialogues</li><li>Meetings</li><li>Compliance Committee</li></ul>
Community	<ul> <li>Job and business opportunities</li> <li>Community support &amp; development</li> <li>ESG practices &amp; commitments</li> </ul>	<ul><li>Recruitment</li><li>CSR activities</li><li>Social outreach programmes</li><li>Internships</li></ul>

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#### SUPPORTING UNITED NATION'S SUSTAINABLE DEVELOPMENT GOALS ("SDGs")

United Nations Sustainable Development Goals (SDGs) were adopted by the United Nations in 2015. The SDGs serve as vital guidelines for the Group to identify and achieve a better sustainable future including environmental, social, and economic aspects. SDGs help to ignite long-lasting positive changes that may increase shareholder value in the long run. By continuously reviewing the Group's goals and initiatives, VSTECS strives to support and contribute to achieving the following SDGs through our ongoing sustainability initiatives.

Agenda	Agenda SDG Goals Targets & Achievements	
Economic	2 ZERO HUNGER  2 HUNGER  3 DECENTIVOR AND ECONOMIC GROWTH  10 REDUCED REQUALITES  10 PROJECT HONORITHE  11 PROJECT HONORITHE  12 PROJECT HONORITHE  13 PROJECT HONORITHE  14 PROJECT HONORITHE  15 PROJECT HONORITHE  16 PROJECT HONORITHE  17 PROJECT HONORITHE  18 DECENTIVOR AND ECONOMIC GROWTH	<ul> <li>Creation of Jobs and Supporting the Local Economy</li> <li>Total of 410 local workers employed</li> <li>We source our operational and administrative supplies and services entirely from local vendors and service providers</li> <li>Delivers shareholders' returns</li> <li>Revenue and PATAMI 5-year CAGR of 11% and 22%</li> <li>Average Dividend Payout 35% last five years</li> <li>FYE 2023 Return on Equity of 16%</li> <li>Customers' and Vendors' Satisfaction</li> <li>Annual audit and evaluation</li> </ul>
Environment	6 CLEANWAITER  7 AFFORDABLE AND CLEANEWAITER  13 CHIMATE  15 DIF DI LAND  15 DIF DI LAND  16 CLEANWAITER  17 AFFORDABLE AND CLEANWAITER  18 CRIMATE  19 DIF	<ul> <li>Responsible Consumption</li> <li>Electricity withdrawal from main grid reduced by 20% YoY in FYE 2023</li> <li>Green Energy</li> <li>Solar Power System constituted 41% of total electricity consumed in FYE 2023</li> <li>Setting Tangible Targets to Reduce Electricity and Resource Consumption</li> <li>Reduce grid electricity consumption by 5% by 2028, using 2023 as the baseline</li> <li>Reduce paper consumption by 5% by 2028, using 2023 as the baseline</li> <li>Reduce water consumption per employee to 7m³ by 2028</li> <li>Recycle at least 50% of total waste</li> <li>Waste Management</li> <li>Implemented "3Rs" principles</li> </ul>
Social	3 GOOD HEALTH  4 COUNTY  EDUCATION  16 PEACE, MISTINE POSTULIDAS  STUDIONS  TO STUD	Safe & Healthy Working Environment      Zero work-related fatalities over the past 9 years     Programmes to promote mental and physical health  Gender Equality     Maintaining a 50% male-female composition among total employees  Employee Development     Technical trainings & personal skills development     Recognition of employees' children's achievements in both academic and non-academic aspects  Local Communities     Local employment commitment     Social programmes and community events

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### **GOVERNANCE**

#### **Sustainability Governance Structure**

The Group is well aware that a strong sustainability governance structure is essential in our journey towards becoming a socially and environmentally responsible company. Besides that, a solid governance structure will ensure that VSTECS can implement and monitor our sustainability strategies successfully. As such, we integrate the concept of sustainability from top leadership down to all the employees within the Group.

Sustainability is governed at the highest level by the Board. The Board also discusses and approves important updates and/or the creation of current and new sustainability policies, activities and other initiatives. We have an established ESG structure comprising the following:

- Environmental, Social and Governance Committee ("ESGC")
- Enterprise Risk Management Committee ("ERM")
- Health and Safety Committee ("**HSC**")

Our ESG structure reports to and is headed by our Group CEO and Executive Director, Mr. Soong Jan Hsung.

The diagram below illustrates the Sustainability Governance Structure that we have institutionalised:



Governing Body	Head	Roles and Responsibilities	
Board	Chairman	<ul> <li>Advisory body overseeing the Group's overall Sustainability Governance; and</li> <li>Scrutinising, approving and monitoring the overall sustainability initiatives.</li> </ul>	
ESG Structure	Chief Executive Officer		

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Governing Body	Head	Roles and Responsibilities	
ERM Committee	Chief Executive Officer	<ul> <li>Meets on a quarterly basis:</li> <li>To identify both external and internal risks which may affect the business in material manner;</li> <li>To evaluate, prioritise, and asses such impacts; and</li> <li>To formulate the necessary strategic planning, monitoring, control and mitigation to be put in place.</li> </ul>	
ESGC	Chief Financial Officer	Reports to the CEO:  To identify, evaluate and manage environmental impacts arising from business operations; To identify, address and improve on workforce environment and social well-being; and To oversee the compliance, governance of operational and marketing activities as well as financial activities and reporting, in adherence to accounting standards.	
HSC	Senior Manager & Safety Officer	Reports to the CFO:  To monitor and enforce Occupational Safety and Health Act ("OSHA") regulations and workplace safety; and To continuously improve awareness on workplace safe-practices and staff health.	

Presently, the remuneration and KPIs of the Chief Executive Officer (who is also an Executive Director), Chief Financial Officer, Chief Information Officer and some of the Senior Leadership team are partially linked to the achievement of the Group's ESG targets which includes the improvement of VSTECS' ESG performance.

#### Governance, Risk Management & Responsible Business Practices

Our governance philosophy is based on integrity and values that apply to all our employees. Maintaining high standards of ethics and behaviour allows our business to operate responsibly. We recognise the importance of clearly stating our principles and commitments. The Group's corporate ethics and governance standards serve as a defined framework for the Group in this regard. The Board sets the standards for ethical behaviour, while the Group's systems, processes, procedures, and policies are designed to foster ethical behaviour as a culture within our organisation.

The Board maintains a robust risk management framework and internal control systems to safeguard assets, business, and our shareholders' investment. The Board ensures the integrity of these frameworks and internal control systems are maintained through regular reviews and ongoing risk management updates. The ERM Committee is chaired by our Executive Director and CEO, Mr. Soong Jan Hsung.

These reviews are performed regularly to identify, assess and manage the risks faced by the Group. Reviews are done holistically to also address major risk areas of concern in the sustainability landscape, such as those from the areas of governance, social, economic and environmental risks. Identified sustainability-related risks are updated. More details can be found in our Statement of Risk Management and Internal Control in this Annual Report.

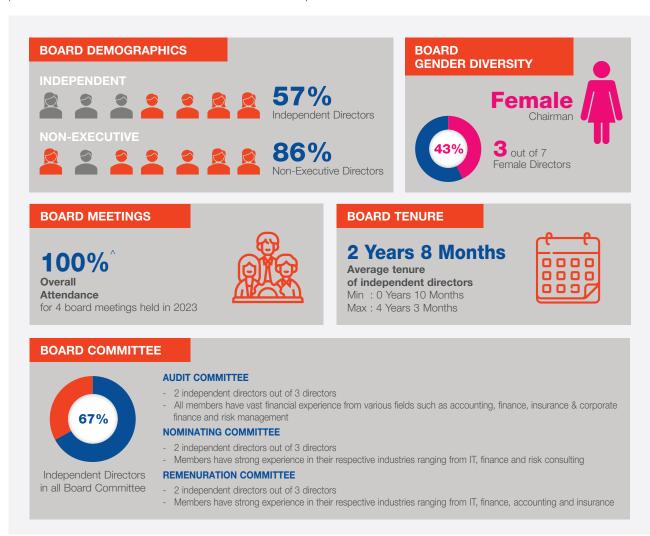
Our Code of Conduct, Code of Ethics, Anti-Bribery and Corruption Policy, and Whistleblowing Policy are reviewed and revised from time to time to be in line with the changes in laws, regulations, and corporate governance practices. The policies are publicly available on our website: <a href="https://www.vstecs.com.my/">https://www.vstecs.com.my/</a>

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#### **Board Diversity for Effective Governance**

The Group maintains an effective Board by having diversity in age, ethnicity, and gender while keeping a firm focus on the merit of each Board member. The aim is to provide the necessary range of perspectives, skills, qualifications, experience, and expertise required to strengthen the Board composition to achieve the objectives and strategic goals of the company. We believe that a diverse board is a step towards better governance.

Information pertaining to the composition of the Board, their skillsets and professional experience as well as gender is provided in the Directors' Profile section of the Annual Report.



 Madam Josephine Phan Su Han was appointed as a Board member on June 15, 2023, and has attended all the subsequent board meetings

Additional information on the specific role of the Board in providing the necessary stewardship of the Group and championing good corporate governance is provided in the Corporate Governance Report for FYE 2023 which forms part of this Annual Report.

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#### **Ethics, Compliance and Integrity**

The Group is committed to adhering to all applicable laws, regulations, and ethical business principles. We strive to ensure that our employees embody our corporate values and are committed to the highest ethical standards in our business operations.

Our Code of Ethics is formulated for the Board and each Director to be committed on areas of ethical risk; to provide guidance to Directors to help them recognise and deal with ethical issues; to provide mechanisms to report unethical conduct and help foster a culture of honesty and accountability. Besides that, we have an institutionalised Code of Conduct which is aimed at Directors, management and employees of the Group. Both of these Codes were designed to enhance the standard of corporate governance and corporate behaviour with the intention of, amongst others upholding the spirit of professionalism, integrity, responsibility, loyalty, commitment, dedication, transparency, and accountability in line with the legislation, regulations and environmental and social responsibility guidelines governing a company. These codes are also communicated to our employees via the Company's Employee Handbook with each employee confirming their understanding and acknowledgment.

#### **Anti-Bribery & Corruption Compliance**

To ensure compliance with the Group's policies, procedures, and internal system processes, we have posted relevant information on our corporate website and the office intranet for the benefit of all our employees. To further ensure compliance with the MACC Act 2009 - Section 17A, having taken effect since 1 June 2020, internal operational policies relating to marketing/promotional activities, enhancement of the employee code of conduct with regards to (the giving and receiving of) gifts and entertainment expenses have been realigned to the said Act. The Group's Anti Bribery and Corruption ("ABC") policy is publicly available at <a href="https://www.vstecs.com.my">www.vstecs.com.my</a>.

In line with the nation's aspirations to eliminate all forms of bribery and corruption, our workforce is held to the strictest standards in compliance with the law. We believe in full transparency in the conduct of our business with the vendors and channel partners. We strive to keep communications with all stakeholders transparently and factually at all times. Open, honest and transparent conduct at all levels form part of our corporate culture, which we firmly believe is always the best approach for long-term sustainability.

Since January 2021, our Group strictly enforces a Notice of ABC Compliance Acknowledgement signed by the corporate representative of all our business partners, including channel partners, retailers, non-trade vendors and service providers.

100% of Board members, Management personnel and employees have confirmed their receipt and understanding of the ABC policy.

#### **Internal Operational Compliance**

Internal operational compliance supported by internal policies is put in place to keep the Group operating efficiently and effectively. The internal policies and procedures are made available to all employees to ensure sound internal control and compliance. Internal policies consist of Financial policies, General Management and Operational policies, Human Resource policies, Information Technology policies, and Economic, Environmental and Social policies. Management at all levels is responsible and accountable for ensuring the organisation's proper application of compliance standards. The Group's Compliance Committee supports management by providing advice, methodologies, and tools. It performs reviews to assess the level of awareness, understanding and application of standards and compliance controls through a structured review and tailored enforcement programme. Furthermore, the Group's internal audit function is equipped to perform compliance audits through audit assignments based on their independent risk assessments and independently reports to the Board on the results of such assignments.

#### **Responsible Supply Chain Practices & Supply Chain Governance**

As a leading ICT product distributor, supply chain management is essential. Our product vendors, who are mostly brand vendors/principals, are one of the key stakeholders in the Group. We value our relationship with suppliers and are actively developing a sustainable supply chain that meets the Group's ethical, environmental, health, and safety standards.

VSTECS ensures good and fair governance and business practices are stringently observed at all times in its supply chain for non-trade suppliers. This is mainly propagated through the Notice of ABC Compliance Acknowledgement for compliance purposes, as well as the necessary screening of suppliers by the relevant personnel and/or departments. We maintain a supplier list that is updated regularly. Furthermore, the necessary due diligence on new and existing suppliers is done by screening them thoroughly prior to any engagement. This ensures that VSTECS only deals with external parties that follow an acceptable standard of integrity in the conduct of their business.



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Group procurement of non-trade suppliers (businesses providing goods that do not form part of our trade inventories) administrative and operational supplies and services are subject to a stringent procurement policy based on tiered approval matrices and open-tender Request for Proposal (RFP) evaluation processes. The procurement committee includes members from the finance department, the ERP/IT department, and the relevant departments in which the purchased supply or services is intended to serve. We evaluate non-trade suppliers based on various criteria, including their commitment towards minimising environmental impact and their management of energy and resource use. Additionally, we ensure that our non-trade suppliers strictly adhere to human rights laws concerning minimum wage, child and forced labour, working hours, as well as health and safety standards of their employees.

#### **Our Brand Vendors/Principals**

Within the context of our core business, most of our brand vendors/principals are well-established and well-known international brands. The majority of our brand vendors/principals operate in the U.S. and other developed countries, which have the highest standards pertaining to safety, environmental management, labour and human rights standards. They are expected to consistently comply with the applicable regulations. In turn, we are required to conduct our business in accordance with the world-class policies set by our suppliers. By way of our distributorship agreements with leading U.S. brand vendors/principals, we maintain compliance with the following legislations:

- US FCPA (Foreign Corrupt Practices Act);
- USC Title 19 on Forced Labour;
- UK Modern Slavery Act 2015; and
- ILO, Protocol of 2014 to the Forced Labour Convention, 1930.

In order to increase the efficiency and effectiveness of our supply chain management, different brand vendors/principals are managed by our designated product managers so that they can take full care of each principal. Our team will have regular meetings with these principals to discuss market trends and order volumes.

The Group strives always to carry products and represent brand vendors/principals that are of high reputation and good standing within the ICT industry. Before the Group takes on the role of a brand representative or fulfilment agent of a brand, the following key areas are assessed:

- The product should provide or facilitate a positive function to the end-user;
- The product should be of certain known quality, reliability, and certified by the relevant governing standards (i.e. SIRIM, MCMC);
- The brand vendors/principals shall be of reputable standing within the industry; and
- The product's main function and purpose should not be offensive in nature or dangerous to society in general.

#### **Our Channel Partners (Customers/Resellers)**

As part of our business social responsibility to always conduct business with reputable entities and in a responsible manner, the Management adopts a strict vetting mechanism in terms of sign-up of new retailers with the following key aspects:

- Creditworthiness evaluation (for retailers);
- Background reputation within the industry; and
- Financial track-record.

Retailers and channel partners agree to be subjected to sales audit by the brand vendors/principals that VSTECS represents.

Since January 2021, our Group strictly enforces a Notice of Anti-Bribery and Corruption (ABC) Compliance Acknowledgement signed by the corporate representative of all our business partners including channel partners, retailers, non-trade suppliers, and other service providers. The acknowledgement includes a pledged awareness of Section 17(A) of the MACC Act 2009 on corporate liability.

CONLA

#### **Regulatory Compliance**

VSTECS stringently complies with established policies, protocols, government laws and industry standards at all times. Therefore, in FYE 2023, we recorded zero (0) fines or actions from regulatory authorities for non-compliance with law and regulations, environmental and social standards, corporate integrity, anti-corruption, or corporate governance.



### Non-compliance with law & regulations in FYE 2023

We are committed to ensuring that all our business operations strictly adhere to relevant regulations. To achieve this, we have established mechanisms such as an Enterprise Risk Management Committee to identify potential business risks and implement effective mitigation strategies.

#### **Information Security**

#### **Confidential Information Risk Management**

As a channel-centric organisation in the ICT industry, we are naturally the custodian of a highly diverse and substantial quantum of customer database information with an even greater volume of transactional data. We have strict policies and enforcement procedures in handling such information as required by law and Group policies. Furthermore, product pricing and promotional information are closely guarded due to the sensitive nature of the market's competitive landscape. While the Group's nature of business does not generally involve information relating to private individuals, we have system-controlled (via our ERP system) measures in place to safeguard sensitive commercial information and data in our dealings with external parties. Access to external and transactional data are categorised and only made available to specific job roles requiring access to such information.

#### **Data Security and Protection Policy**

The Group has implemented the Data Security and Protection Policy to safeguard or protect data or information from corruption, theft, or loss. Similarly, the Group is unaware of any identified leak, theft, or loss of customer data within the same reporting period. Our IT department continues to safeguard the integrity of our IT infrastructure and systems to ensure our cybersecurity defences remain robust and resilient against current and future cyber threats. To achieve this, we actively engage in surveillance practices for system security, conducting periodic third-party penetration testing, and providing comprehensive cybersecurity training to our staff. In addition to these measures, to prevent any data loss, we undertake system redundancy tests including fail over testing activities and company issued notebooks were secured with HDD/SSD encryption. In FYE 2023, we recorded zero (0) substantiated complaints concerning breaches of customer privacy. We also recorded zero (0) identified leaks, thefts, or loss of customer data.



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#### **ENVIRONMENT**

We believe in growing our business while protecting the environment. We aim to continuously minimise the impact of our business operations on the environment while adopting new strategies to lessen our carbon footprint.

#### **Climate Change**

The Group acknowledges the threat that climate change poses to the environment and the importance of reducing carbon footprint to decelerate the impact of climate change on the environment and social well-being. Our business model is mainly in distribution of ICT products, Enterprise Systems, and provision of ICT Services, which produces minimal emissions. Regardless, we aim to reduce emissions further and make positive impacts on improving global environmental sustainability. In FYE 2023, we incurred zero (0) environmental fines and penalties.

While climate change does cause negative impacts, it may also present us with opportunities in terms of recalibrating our business model and strategy, re-evaluating materiality matters and mitigating our output of emissions. This has also led us to craft new environmental pledges and commitments that may better address climate change, since we are committed to reducing our climate change impacts and emissions where possible.

#### **Air and Greenhouse Gases**

As our business model is mainly in the trading of ICT products, Enterprise Systems, and provision of ICT Services, our operation do not involve GHG emissions in significant quantities. One of the main emissions would be staff commute and consumption of electricity from the main grid for our warehousing and office facilities.

#### **GHG** emissions from the staff commute

	FYE 2021	FYE 2022	FYE 2023
Car mileage claimed by eligible employees (km)	150,762	246,599	342,942
Estimated CO <sub>2</sub> generated* due to on-the-job travel (kg)	19,599	32,058	44,582

<sup>\*</sup> Based on an estimation of a typical private passenger car's CO<sub>2</sub> emissions rating of 130g/km (WLTP testing protocol) (Page 12 of https://www.globalfueleconomy.org/media/791561/gfei-global-status-report-2020.pdf)

The increase in CO<sub>2</sub> generation from on-the-job travel was due to the higher travel activities resulting from the exit of lockdown and the resumption of physical human interactions post-pandemic.

#### Estimated existing Carbon footprint due to electrical energy consumption from the main grid

	FYE 2021	FYE 2022	FYE 2023
CO <sub>2</sub> -eq emissions*** due to main grid electricity consumption (kg)	551,809	502,653	404,022

<sup>\*\*\* 2021</sup> TNB's Electricity Supply CO<sub>2</sub>-eq emission is 758g-CO<sub>2</sub>e/kWh; CO<sub>2</sub>-eq: Carbon dioxide equivalent (Malaysia Energy Information Hub)

Our group's CO<sub>2</sub>-eq emissions from electricity consumption at the main office continued to decline in FYE 2023 due to a reduction in electricity withdrawal from the main grid. This reduction was achieved through the partial generation of our electricity requirements by our 290 kWp rooftop Solar Power System (SPS). The CO<sub>2</sub>-eq emissions reduction resulting from this renewable energy project more than offsets the increase in estimated CO<sub>2</sub> emissions generated from staff commuting in 2023.

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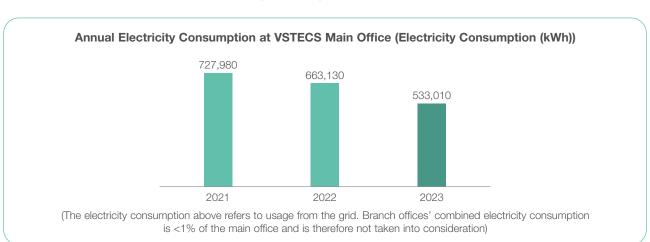
#### **Responsible Resources Consumption**

We strive to progressively reduce our impact on the environment by adopting best practices to streamline consumption and minimise carbon emissions. Our initiatives are designed to inculcate efficiency measures, responsible sourcing, and resource optimisation, all of which play a role in our journey to reduce GHG emissions and achieve the tangible targets we have set. Optimised utilisation of resources forms the cornerstone of the Group's efforts towards a greener operating environment. We take positive steps to minimise our environmental impact by adopting a greener work culture along the principles of the 3Rs - Reduce, Reuse, and Recycle at all levels in the organisation.

#### **Electricity**

Electricity is the key energy source used in our offices and warehouses. Currently, we are operating at Building Energy Intensity ("**BEI**") of 72 kWh/m²/year for FYE 2023, well below the Green Building Initiative ("**GBI**") benchmark of 150kWh/m²/year. The chart below shows the electricity consumption from the grid at VSTECS headquarters during the reporting period.

#### **Annual Electricity Consumption at VSTECS Main Office**



We acknowledge the pressing energy-related challenges facing our society and are committed to proactively addressing these issues through responsible consumption as well as continuously undertaking initiatives to improve electricity efficiency.

In August 2022, we completed the installation of a 290 kWp (KiloWatt-peak) rooftop Solar Power System ("SPS"). Our SPS is able to generate approximately 360,000 kWh (KiloWatt-hour) of electricity per year, enabling us to reduce our electrical consumption from the main grid. Our target is to achieve at least 35% of our energy consumption supplemented by our SPS. In FYE 2023, our SPS generated 41% of total electricity used in our operations.

#### **ENVIRONMENTAL IMPACT SINCE INSTALLATION**



444 METRIC TONNES OF CO<sup>2</sup> REDUCTION



**39,588 MONTHS OF USAGE**For a 20W light bulb



44k BAYAN TREES

1 Bayan tree absorbs~10kg equivalent of CO² per year

Despite substantially reducing electricity consumption from the grid by 20% in FYE 2023 through the SPS, we remain committed to minimising our grid electricity usage. As part of this ongoing effort, VSTECS has set a target to reduce grid electricity usage by 5% over the next five years, from 2024 to 2028, using 2023 as our baseline year. This commitment underscores our dedication to sustainability and reducing our carbon footprint.

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Other initiatives to reduce electricity consumption are:

#### • Energy Saving Light Bulb

Usage of energy-efficient LED lighting instead of fluorescent lighting

#### • Timer Function

Air conditioner timer installed and set to manage the office air conditioning to maintain cooling and maximum energy saving

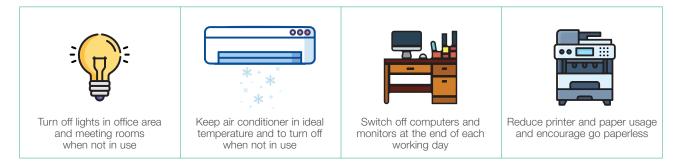
#### Green Procurement

Procurement of appliances and office equipment prioritises energy-efficient products

#### Daylight Design Warehouses

Leveraging natural light in our warehouse through glazed structural windows

In addition to this, our employees adhere to simple but important energy-saving protocols at the office, such as:



#### **Electricity Consumption per person and BEI**

	FYE 2021	FYE 2022	FYE 2023
Headcount (Staff + third party personnel)	420 (394+26)	423 (393+30)	436 (410+26)
Energy^ utilised per person (kWh/person/year)	1,733	1,568	1,223
Building Energy Intensity ("BEI")^ (kWh/m²/year) (Total building operational floorspace = 7400 m²)	98	89	72

(^ calculated based on electricity consumption from the grid)

Currently, we are operating well below the Green Building Initiative ("GBI") benchmark of 150kWh/m²/year and will undertake initiative to continuously improve BEI further.

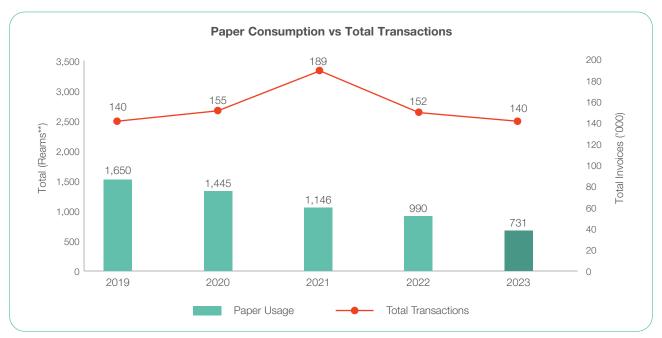
#### **Paper**

Paper consumption at all administration levels has tremendously decreased over the past five years. The improvements came about after the implementation of the following digitalisation programmes:

- e-Document Handling Programme for Internal and External Processes
- Increased transactions sales via B2B and settlement through payment gateway

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Since 2019, paper consumption has reduced by 56% which reflects the Group's commitment to continuously promote adoption of paperless operations as part of ongoing digital transformation efforts.

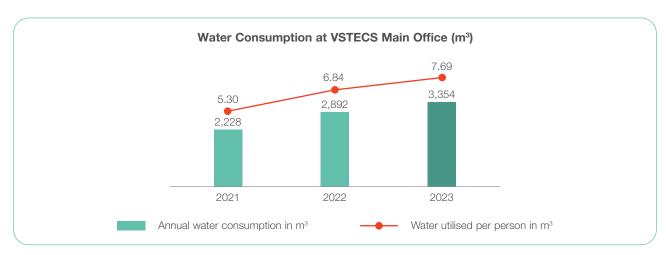


<sup>\*\* 1</sup> ream = 500 sheets of 70gsm A4 size paper

The Company has plans to further digitalise its processes and has set a target to reduce its paper consumption (measured in reams), by an additional 5% over the next five years from 2024 to 2028, with 2023 as the baseline year.

#### Water

Water is a shared, finite resource to be valued and conserved. Due to the trading nature of our business, our water consumption is not directly correlated to our business transactional activities. In terms of managing water consumption, our employees are not only made aware of the importance of saving water but are also highly encouraged and periodically reminded to turn off water-based appliances after use. The Group always remains on the lookout for more ways to conserve water.



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In FYE 2023, the water consumption increased by 16% compared to FYE 2022 mainly due to higher proportion of employees' working from office as compared to work from home.

We do not engage in manufacturing activities and our water consumption primarily caters for staff hygiene, canteen food preparation, cleaning and landscaping, resulting in already minimal usage. However, we are dedicated to further enhancing our sustainability practices. Thus, we have established a target to decrease water consumption per employee to 7m³ by 2028. Through proactive measures and efficient resource management, we aim to reduce our environmental impact while maintaining essential operations.

#### **Water Source**

The Group's water supply source is the state-owned Water Utilities Company (Air Selangor). To our knowledge, the water supply is piped from local water treatment plants which do not operate in water-stressed areas.

#### Water Usage and Discharge

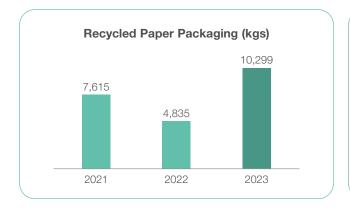
There is zero (0) water discharge from the Group's operations. The wastewater of the Group comes entirely from inbuilding activities such as staff hygiene and sanitary facilities, canteen food preparation and cleaning activities within the office building. The other notable usage of water is for the basic maintenance of landscaping within the building exterior compound.

#### **Waste Management**

Given that we do not engage in manufacturing and our operations are not resource intensive, we do not produce large quantities of scheduled or unscheduled waste. A significant portion of our packaging materials are recycled and our discarded wastes are mostly un-recyclable, used packaging materials such as certain plastic film wrappings and food refuse from the in-house canteen operations. Packaging waste is also generated from incoming shipments from overseas vendors. Our business is in the distribution of ICT products, Enterprise Systems, and provision of ICT Services, which does not generate any industrial by-products or scheduled waste. We only produce municipal waste which is disposed of by way of collection by municipal waste companies on a daily basis. We do not generate any industrial, scheduled (e.g. chemical, toxic) waste.

#### **Warehouse Packaging Materials Recycled**

We uphold the principle of "3Rs", namely, Reduce, Reuse, and Recycle. In FYE 2023, the Group continues to minimise waste and environmental impact by ensuring that discarded waste is minimised at all times. Packaging materials that are suitably assessed to be usable are repurposed as packing materials, and are therefore not discarded or recycled. Moving forward, we will commence tracking of our recycling rates with the aim of achieving a 50% waste recycling rate.





#### **E-Waste and General Waste Management**

Electronic waste (e-waste), being mostly digital device batteries, is collected and processed via specialised waste management service providers. The Group adopts a strict waste sorting disposal method where waste is pre-sorted at the point of first discard. We extend such disposal facilities to our staff and encourage them to bring any electronic waste from their homes (e.g. batteries, broken electronic devices and fluorescent lamps) to the office for proper disposal by our specialist service providers.

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#### SOCIAL

#### **Our Human Capital**

The Group regards talent as one of its core competencies and fundamental to its ongoing success. We put employees at the heart of our business, and they are a significant factor in our overall business success. The Group is committed to promoting fair employment practices and investing in the development of our employees.

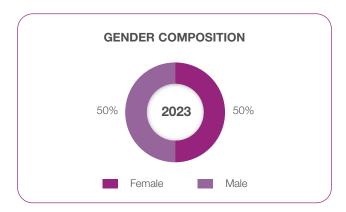
All policies, fair labour practices, and Employee Handbook are published on our employee intranet which is accessible by all employees. The Group strictly complies with all the relevant labour laws and regulations in Malaysia which is the only jurisdiction where we carry out operations.

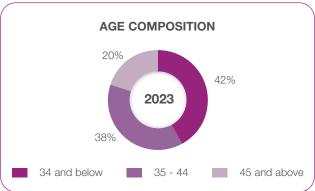
#### **Diversity & Inclusion**

Providing a workplace that prioritises diversity and inclusion will enable us to continue building an environment that encourages career advancement purely based on equal opportunity and merit, which is imperative for maintaining the longevity and sustainability of our business. While we need to provide a conducive working environment that practices equality and fosters an all-inclusive spirit among our employees, it is equally important for us to cultivate a diverse talent pool that forms the foundation of any successful organisation. With a diversified and inclusive workforce, our organisation will be stronger, and it will be able to promote richer ideas, resulting in more effective and innovative business solutions. We believe we can encourage our employees to thrive, unlock, and develop their full potential in a fair and inclusive working environment. We view each individual equally and through their performance in the workplace, irrespective of race, gender, ethnicity, age, physical ability, nationality, religion, sexual orientation, and cultural background. Where possible, we believe in supporting the community by employment of under-privileged groups, including those from deprived backgrounds, having poor social status and with no formal education or qualifications.

#### **Employee Composition**

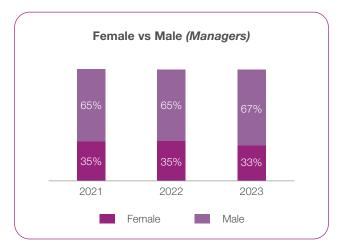
The core of any organisation is its people, and hence, we strongly adhere to the motto that "Technology is a tool, people make the difference". We are an equal opportunity employer based on meritocracy and performance. As of 31 December 2023, the Group has the following workforce composition with a total of 410 employees.

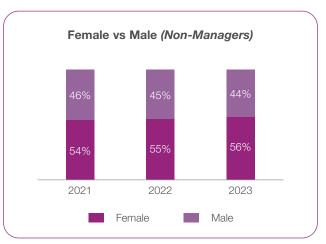




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We are continuously strengthening our approach in promoting diversity among our workforces. Hiring and talent development best practices have been implemented to strengthen our diversity and create opportunities for a broad range of employees. As of 31 December 2023, our workforce maintains a gender composition of 50% female and 50% male. The graphs below show the gender composition of managerial and non-managerial employees:





We are dedicated to actively contribute to the local community and economy by prioritising local recruitment. Our unwavering commitment is to maximise local hiring, fostering the robust development of social well-being and society within our locality. As a responsible business, the ability to provide job opportunities is a way we can enable society and its people to develop and optimise their potential. As of 31 December 2023, our workforce was made up of 100% local hires. Our full-time employees' turnover rate for FYE 2023 is approximately 14.85%. We had no temporary staff during the year.

#### **Employee Training & Talent Development**

Employee training and development remains one of the Group's main priorities. The continued upskilling of staff through training and development is fundamental to the Group's talent management approach. Training serves to develop competencies and skills towards improving job performance, while promoting career progression, especially for those earmarked as being integral to the Group's succession planning programme. The Group provides structured and holistic staff training and development to enhance employees' skills and capabilities, address competency gaps, and prepare them for future positions within the Company, as part of our succession planning and career progression strategy.

Our training programmes begin when employees start their new roles, regardless of their position. We have a comprehensive staff orientation training and continuous on-the job training using a buddy system for new employees to ease into the role more seamlessly. Subsequently, there will be a periodic review and guidance by the respective supervisor(s). This practice ensures all our employees understand their respective tasks and responsibilities including applicable health and safety standards.

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Employees' training needs are identified through the Training Needs Analysis and also by recommendation of respective Head of Departments as and when necessary. Training covers technical competencies, professional qualifications, soft skills development, leadership skills, and others as deemed necessary. Some examples of the various programmes held in FYE 2023 included training sessions on managerial skills and leadership, occupational safety and health, ergonomic training, soft skills courses, ICT training, and technical courses on products.



**3,719 total hours** of training hours conducted



**13.28 hours** average training hours per employee

Total investment in training and development (RM) for FYE 2021, FYE 2022 and FYE 2023

YEAR	FYE 2021	FYE 2022	FYE 2023
Total investment (RM)	95,354	96,696	315,893

#### **Occupational Health and Safety**

We recognise that a safe and healthy workplace is crucial to employee wellbeing and is also our responsibility. The Group is committed to providing a safe and healthy working environment to all employees and subcontractors through diligent internal processes and procedures and creating a work culture with high safety awareness.

The HSC is part of our ESG Structure framework, which is ultimately overseen by the Board. HSC is headed by the Senior Manager and Safety Officer and reports to the CFO, ensuring the following key tasks:

- To monitor and enforce Occupational Safety and Health Act ("OSHA") regulations and workplace safety; and
- To continuously improve awareness of workplace safety practices and staff health.

The Group has established an Environmental, Health and Safety Management policy aimed at eliminating or minimising the risks to the health, safety, and welfare of all employees, ensuring that all work activities are performed safely. This policy also communicates the Group's target of achieving zero (0) injuries in our operating locations. All employees are required to observe the proper practice of safety and health working procedures in their daily activities.

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#### **Health & Safety Training**

We conduct health and safety training for all employees and adopt best practices to prevent workplace injuries. As a responsible employer, we are cognizant that our employees' well-being is essential for our operations' long-term sustainability. In FYE 2023, we undertook the following Health and Safety related trainings:

# Fire Awareness Talk & Live Demo Session

Creating awareness on how to manage a fire emergency, conducted by the Fire Preventor's Society.

#### **Blood Donation Drive**

135 employees participated as donors making this event a resounding success, organised with National Blood Centre (Pusat Darah Negara).

# Fire Safety Training @ Bomba Sungai Buloh

Full day training attended by 22 Emergency Response Team members, on emergency response toward fire outbreak in workplace.

# Automated External Defibrillators (AED) Training

19 Emergency Response Team members attended AED training to provide hands-on instruction on the correct usage of the devices

#### Fire Drill

Practising evacuation procedures to make sure all staff perform evacuation safely.

#### Office & Compound Walk

Inspection walks to identify any violations or potential hazard areas on the HQ premises. Report and remedial action plans were generated to address the findings, ensuring implementation, and facilitating continuous improvement in safety measures.



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We have established annual health and safety objectives and targets towards driving improvements in performance and maintaining the current track record of zero (0) workplace fatalities over the past nine (9) years.



### Work-related fatalities over the past 9 years

We work hard to keep our employees focused on the shared goal of maintaining a safe work environment by following consistent operating procedures and prioritising Operational Health & Safety ("OHS") in their day-to-day tasks.

#### Compound, Warehouse & Office Walk Programme

The HSC conducts premise-inspection, namely compound walks and office walks, in observing the workplace twice a year. This exercise is to identify any violations or potential hazard areas on the premises. A report and remedial action plan are tabled to the HSC after the inspection walks for implementation and continuous improvement. There were no reported incidences of work related injuries in 2023. We monitor our safety performance by tracking the number of incidents and injuries, and are proud to report that for the last five (5) financial years, VSTECS has maintained a record of zero (0) lost time injuries. We sustained our record of zero (0) work-related fatalities since 2015.

#### **Report of Work-related Injuries**

Type of Injuries	FYE 2021	FYE 2022	FYE 2023
No. of First Aid injuries	-	-	-
No. of Medical treatment beyond first aid	-	-	-
No. of Job restrictions or transfers	-	-	-
No. of Lost time injuries	-	-	-
No. of Fatalities	-	-	-
No. of Minor injuries	-	-	-
No. of other injuries	-	-	-

#### **Employee Benefits & Welfare**

The Group aims to provide a conducive work environment for employees, supporting them in pursuing reasonable standards of lifestyle and work-life balance. VSTECS complies with the Malaysian government's minimum wages. Remuneration is determined based on the employee's overall job performance and contribution for the financial year. Performance bonuses and annual increments are also provided to incentivise employees towards better performance. Compensation packages are determined based on the employee's performance as assessed during his/her appraisal review. In FYE 2023, 100% of employees received appraisals.

In addition to basic employment benefits required by the laws and regulations, the Group also provides other health and welfare benefits to employees as part of our belief in contributing towards a caring and supportive community. The benefits and privileges provided to our employees are summarised as follows.



#### INSURANCE/MEDICAL **COVERAGE & HEALTHCARE**













HOSPITALISATION & SURGICAL

CLINICAL & SPECIALIST MEDICAL

PERSONAL ACCIDENT **INSURANCE** 

TERM LIFE

DEPENDENT INSURANCE SCREENING\* MEDICAL CLAIM



#### **IN-HOUSE FACILITIES**







**CAFETERIA** 



**PRAYER** ROOM



**LACTATION** ROOM



MEAL SUBSIDIES\*

#### **Company Retreat**

In July 2023, VSTECS organised a company retreat to Pulau Tioman where 281 employees participated. This initiative provided a break from daily routines, fostering team cohesion through relaxation and team-building activities. By investing in employee satisfaction and fostering a supportive culture, the Company aims to enhance productivity and engagement.



for selected categories of employees

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#### **Human Rights & Labour Standards**

We respect the fundamental rights of all our employees without discrimination. The protection of our employees' human rights is further enshrined in our Labour Standards and Human Rights Policy. In this regard, any employee can make a report on human rights violations or abuse through the Group's grievance mechanism or the whistleblowing mechanism. During the financial year under review, no incidents of human rights or labour standard violations were reported.

We support and respect the protection of internationally recognised Human Rights as established in the Universal Declaration on Human Rights and the United Nations Guiding Principles on Business and Human Rights, and the International Labour Organization's Declaration on Fundamental Principles and Rights at Work. Our Labour Standards & Human Rights Policy is a testament of our commitment towards conducting our business in the most sustainable manner while respecting the rights and welfare of our workforce.

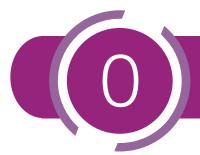
**Child/Forced labour**: The Group does not condone any form of child, indentured or involuntary labour in our operations. We comply with and adhere to the relevant employment act(s) and minimum age provisions of applicable laws and regulations in our hiring practices. We are committed to upholding children's rights, with a zero-tolerance stance on violence, exploitation and abuse of children.

Work hours, wages and benefits: The Group is committed to ensuring full compliance with all the applicable laws with respect to working hours, overtime, minimum wages and legally mandated benefits. Besides that, we aim to compensate our employees competitively. We continue to encourage workers not to work excessively, ensuring working hours are within the set time as per labour regulations, including overtime.

**Freedom of Association**: The Group supports the right of employees and stakeholders to freedom of association as provided for in the laws of Malaysia. The Group also respects employees' rights to association to freely join, support, or participate in any registered association, cultural society, professional body, or political entity so long as such associations are not illegal, i.e., involvement in outlawed groups nor interference in a professional capacity.

#### Whistleblowing Mechanism

We take workplace bullying very seriously. We provide all our employees with access to a confidential reporting channel and a whistleblowing point of contact for child labour, forced labour, discrimination, bullying and harassment at the workplace. Anonymous reporting and whistle-blower protection assurances are available on the corporate website. During the financial year, there were zero (0) reports of discrimination incidences.



# Workplace discrimination or harassment reported in FYE 2023

VSTECS Berhad takes all complaints seriously and will take appropriate corrective and disciplinary actions against all harassment

#### Whistle-blowing case reported in FYE 2023

A whistle-blower may take a report to the Audit Committee Chairman, Non-Executive Chairman & CEO of VSTECS Berhad per the Whistle-Blowing Policy as set out in <a href="https://www.vstecs.com.my">www.vstecs.com.my</a>





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#### Corporate Social Responsibility ("CSR")

We maintained our role as a responsible corporate citizen in FYE 2023, continuing to help communities in need to the best of our ability, more so given the rising socioeconomic difficulties emerging in society. Forging a sustainable future for both our business and society is done by supporting local communities with noteworthy CSR initiatives carried out via volunteerism and charitable contributions. With a focus on promoting education, sports, health, and providing assistance to underprivileged, VSTECS hopes to bring significant impact to the communities it serves.

In many of these efforts, we have been well-supported by our employees, many of whom have gone above and beyond the call of duty to volunteer their support and respond to the needs of our communities, places great emphasis on the value of volunteering. Our employees can enrich their personal and professional lives through such efforts. By participating in volunteer activities, they can forge meaningful relationships, experience deep job satisfaction, and promote inclusivity.

In FYE 2023, we invested approximately RM69,000 in our social initiatives. An overview of our community initiatives in FYE 2023 is outlined below.

Initiative	Description of the Initiative	Beneficiaries
VSTECS & Dell Technologies Fun Run 2023	Organised a Charity run with the aim to raise funds for donation.	The Comforter's Hope Kuala Lumpur and Selangor Association (TCH) and The National Autism Society of Malaysia (NASOM)
	A total of 614 participants, including partners, vendors and VSTECS employees participated.	
	STEEDAL PROJECTS	CONTROL OF THE RESIDENCE OF THE RESIDENC
Renewal & Adoption of Double Swings in Taman Tugu, Kuala Lumpur	This initiative emphasised VSTECS's move to promote the well-being of both its employees and the public by encouraging healthier lifestyles.	General public who uses the park including VSTECS employees
Donation to Prostate Cancer Association	Collaborated with our business partner, Mesiniaga Berhad, to promote the awareness related to prostate health as well as provide donation to Prostate Cancer Association.	Prostate patients
	Mosiniaya Community Cutreacti Programme  Mesiniaya  Mesiniaya  Mesiniaya	

cont'd

Initiative	Description of the Initiative	Beneficiaries
Donation to Hao Dak Old Folks Home Kuala Lumpur	Provided support to Hao Dak Old Folks Home by covering 2 months rental, groceries, table and chairs as well as a new laptop and printer to assist in the daily operations of the home.	Hao Dak Old Folks Home
		是 13 · 4 · 6 · 5 · 10 · 10 · 10 · 10 · 10 · 10 · 10
Employees' Children Education Scheme	Recognition of the exceptional achievements of employees' children in both academic and non-academic.	VSTECS employees
Corporate Mental Wellness Programme & Cholesterol Test	Mental health talk and various activities designed to raise awareness of mental health to all employees.  89 staff participated in on-site basic health screenings and on-site counselling session provided by Registered Licensed Counsellor.	VSTECS employees
	provided by negistered Elderised Courisellot.	



# **SUSTAINABILITY STATEMENT** cont'd

#### **ESG PERFORMANCE DATA TABLE**

Bursa C1(a) Proportion of spending on local suppliers Percentage 90.00  Anti-corruption  Bursa C1(a) Percentage of employees who have received training on anti-corruption by employee category  Management Percentage 77.32  Management Percentage 77.32  Non-executive/Technical Staff Percentage 77.32  Percentage 77.32  Non-executive/Technical Staff Percentage 77.32  Non-executive/Technical Staff 9ercentage 77.32  Non-executive/Technical Staff 35 and above 8ercentage 79ercentage 79.33  Non-executive/Technical Staff 35 and above Percentage 79.33  Non-executive/Technical Staff 35 and 30.30  Non-executive/Technical Staff 35 and 30.30  Non-executive/Technical Staff 35 and 30.30  Non-executive/Technical Staff 36 and 30.	Indicator	Measurement Unit	2023
Anti-corruption  Bursa C1(a) Percentage of employees who have received training on anti-corruption by employee category  Management Percentage 57.32  Non-executive/Technical Staff 45 and above Percentage 10.00  Percentage 10.00  Percentage 10.00  Number 10.00  Num	Supply chain management		
Bursa C1(a) Percentage of employees who have received training on anti-corruption by employee category  Management Percentage 57.32  Non-executive Percentage 57.32  Non-executive/Technical Staff Percentage 25.61  General Workers Percentage 0.000  Bursa C1(b) Percentage of operations assessed for corruption-related risks Percentage 100.000  Bursa C1(c) Confirmed incidents of corruption and action taken Number 0  Data privacy and security  Bursa C8(a) Number of substantiated complaints concerning breaches of customer privacy and losses of customer data Number 0  Energy management  Bursa C4(a) Total energy consumption Megawatt 533.000  Water  Bursa C9(a) Total volume of water used Megalitres 3.350000  Diversity  Bursa C3(a) Percentage of employees by gender and age group, for each employee category  Age Group by Employee Category  Management 34 and below Percentage 11.95  Management 45 and above Percentage 11.46  Executive 34 and below Percentage 26.59  Executive 35 until 44 Percentage 5.85  Non-executive/Technical Staff 34 and below Percentage 5.85  Non-executive/Technical Staff 35 until 44 Percentage 29.39	Bursa C7(a) Proportion of spending on local suppliers	Percentage	90.00
by employee category  Management Percentage 17.07 Executive Percentage 57.32 Non-executive/Technical Staff Percentage 25.61 General Workers Percentage 0.00 Bursa C1(b) Percentage of operations assessed for corruption-related risks Percentage 100.00 Bursa C1(c) Confirmed incidents of corruption and action taken Number 0  Data privacy and security  Bursa C8(a) Number of substantiated complaints concerning breaches of customer privacy and losses of customer data Number 0  Energy management  Bursa C9(a) Total energy consumption Megawatt 533.00  Water  Bursa C9(a) Total volume of water used Megalitres 3.350000  Diversity  Bursa C9(a) Percentage of employees by gender and age group, for each employee category  Age Group by Employee Category  Management 34 and below Percentage 11.95 Management 45 and above Percentage 2.93 Management 45 and above Percentage 2.659 Executive 34 and below Percentage 2.659 Executive 35 until 44 Executive 34 and above Percentage 2.659 Executive 35 until 44 Executive 35 until 44 Executive 36 and above Percentage 3.66 Executive 35 until 44 Executive 36 and above Percentage 3.66 Executive 37 until 48 Executive 38 and above Percentage 3.68 Executive 45	Anti-corruption		
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Management 35 until 44  Management 45 and above  Executive 34 and below  Executive 35 until 44  Executive 35 until 44  Executive 35 until 44  Executive 45 and above  Executive 45 and above  Non-executive/Technical Staff 34 and below  Non-executive/Technical Staff 35 until 44  Non-executive/Technical Staff 45 and above  Percentage  11.95  Percentage  23.66  Executive 45 and above  Percentage  11.95  Non-executive/Technical Staff 35 until 44  Percentage  2.93  Non-executive/Technical Staff 45 and above  Percentage  2.68		Percentage	2.93
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Non-executive/Technical Staff 45 and above Percentage 2.68	Non-executive/Technical Staff 35 until 44	· ·	2.93
	Non-executive/Technical Staff 45 and above	· ·	2.68
	General Workers 34 and below	Percentage	0.00
General Workers 35 until 44 Percentage 0.00	General Workers 35 until 44	9	
General Workers 45 and above Percentage 0.00	General Workers 45 and above	•	
Gender Group by Employee Category	Gender Group by Employee Category	9	
Management Male Percentage 17.56		Percentage	17.56
Management Female Percentage 8.78		9	
Executive Male Percentage 25.37		9	25.37
Executive Female Percentage 30.73	Executive Female	-	
Non-executive/Technical Staff Male Percentage 6.83	Non-executive/Technical Staff Male	9	
Non-executive/Technical Staff Female Percentage 10.73		_	
General Workers Male Percentage 0.00		9	
General Workers Female Percentage 0.00		_	

Internal assurance External assurance No assurance (\*)Restated

cont'd

Indicator	Measurement Unit	2023
Diversity cont'd		
Bursa C3(b) Percentage of directors by gender and age group		
Male	Percentage	57.00
Female	Percentage	43.00
Under 30	Percentage	0.00
Between 30-50	Percentage	0.00
Above 50	Percentage	100.00
Health and safety		
Bursa C5(a) Number of work-related fatalities	Number	0
Bursa C5(b) Lost time incident rate ("LTIR")	Rate	0.00
Bursa C5(c) Number of employees trained on health and safety standards	Number	35
Labour practices and standards		
Bursa C6(a) Total hours of training by employee category		
Management	Hours	1,804
Executive	Hours	1,773
Non-executive/Technical Staff	Hours	142
General Workers	Hours	0
Bursa C6(b) Percentage of employees that are contractors or temporary staff	Percentage	3.66
Bursa C6(c) Total number of employee turnover by employee category		
Management	Number	9
Executive	Number	40
Non-executive/Technical Staff	Number	11
General Workers	Number	0
Bursa C6(d) Number of substantiated complaints concerning human rights violations	Number	0
Community/Society		
Bursa C2(a) Total amount invested in the community where the target beneficiaries		
are external to the listed issuer	MYR	69,000.00
Bursa C2(b) Total number of beneficiaries of the investment in communities	Number	490

Internal assurance External assurance No assurance (\*)Restated



# STATEMENT ON RISK MANAGEMENT AND INTERNAL CONTROL

#### **INTRODUCTION**

The Board of Directors of VSTECS Berhad ("VSTECS") is pleased to present its Statement on Risk Management and Internal Control for the financial year ended 31 December 2023, which has been prepared pursuant to Paragraph 15.26 (b) of the Main Market Listing Requirements of Bursa Malaysia Securities Berhad and as guided by the Statement on Risk Management and Internal Control: Guidelines for Directors of Listed Issuers. This statement outlines the nature and state of internal control of the Group (comprising the Company and its subsidiaries) during the financial year.

#### **BOARD'S RESPONSIBILITY**

The Board of Directors acknowledges its overall responsibility for maintaining a sound internal control system for the Group to safeguard the shareholders' investment and the Group's assets, and to discharge their stewardship responsibilities in identifying risks and ensuring the implementation of appropriate systems to manage these risks in accordance with the best practices of the Malaysian Code on Corporate Governance ("MCCG").

The Board further recognises its responsibility for reviewing the adequacy and integrity of the Group's internal control systems and management information systems.

In view of the limitations that are inherent in any systems of internal control, the Group's system of internal control is designed to manage and mitigate rather than eliminate the risk of failure to achieve business objective and can only provide reasonable and not absolute assurance against material misstatement or loss.

For risk management, the Board, through the Enterprise Risk Management ("**ERM**") Committee, would determine the company's level of risk tolerance and identify, assess and monitor key business risks including anti-bribery and corruption risk to safeguard shareholders' investments and the Company's assets. The ERM Committee reviews, considers and plans for mitigating actions for both external and internal risk areas.

For internal control, the Board confirms that there is a continuous process in place to identify, evaluate and manage the significant risks that may affect the achievement of business objectives. The process which has been instituted throughout the Group is updated and reviewed from time to time to stay relevant to the changes in the business environment and market trends, and this on-going process is continuously in place for the whole financial year under review and up to the date of adoption of this Annual Report.

#### **ENTERPRISE RISK MANAGEMENT**

The Board recognises that risk management is an integral part of the Group's business objectives and is critical for the Group to achieve continued profitability and sustainable growth in shareholders' value. In pursuing these objectives, the Group has adopted an ERM Framework in managing and addressing its sustainability risk and opportunities to support its long-term strategy and success. The ERM Committee which reports directly to the Audit Committee ("AC") was established by the Board with the primary responsibility of ensuring the effective functioning of ERM Framework.

The ERM Committee assists the AC and the Board in the continuous process of identifying, measuring, controlling, monitoring, and reporting significant and material risks affecting the achievement of the Group's business objectives. It provides the Board and the Senior Leadership Team with information to anticipate and manage both the existing and potential risks, taking into consideration the changing risk profiles as dictated by changes in business and regulatory environment, the Group's strategies and functional activities throughout the year.

The ERM framework has been continuously refined to suit the Group's strategic and operations since year 2012 with the objective to maintain a sound system of internal controls in safeguarding shareholders' investments and the Company's assets as well as to enhance shareholders' value. The ERM Committee has developed a risk assessment template, whereby the current year actual incidences and impacts for the respective risk identified were recorded for review, risk profiling and mitigating actions.

## **ENTERPRISE RISK MANAGEMENT** cont'd

The ERM Committee meeting is held quarterly to identify any new risks, assess, evaluate and manage risks of the Group. The quarterly review ensures the mitigation actions are implemented effectively for the identified risks and incidences. Risks mitigation programme would include policy changes, establishment on new procedures and internal control work instructions, improvement in system controls, surveillance report and other measures. For the year under review, the top ten (10) identified risks are market risk, credit risk, vendor and new competition risk, project risk, inventory risk, business model and new business investment risk, foreign exchange and financing risk, bribery and corruption risk, political risk and sustainability risk. The actual financial impact from the risks is also reviewed on a quarterly basis. Enhancements are made in line with the Board's commitment to improve the Group's governance, risk management and control framework, and practicing effective control culture and environment for the Group's business operations. The quarterly ERM reports including any new initiatives and risk management procedures are presented to the Audit Committee.

### JOINT VENTURE AND ASSOCIATE COMPANIES

The disclosures in this statement do not include the risk management and internal control practices of the Group's associate company, ISATEC Sdn. Bhd. ("ISATEC"). The risk management and internal control procedures of the Group are however applicable to our joint venture company, Enrich Platinum Sdn. Bhd. ("EPSB"). The Group maintains Board representation in both entities to safeguard its interests in EPSB and ISATEC.

### **BUSINESS CONTINUITY MANAGEMENT**

The Board is aware of the importance of an effective Business Continuity Management ("BCM") programme particularly in crisis and disaster management of the organisation and the impact such threats may have on business operations. Additionally, it provides a framework for building organisational resilience that safeguard the interests of its stakeholders, reputation and value creating activities.

The Group has launched its BCM plan to all business units. The Group has also communicated its group-wide awareness on BCM to form the organisation's core values and effective management in order to enhance the realisation of the business unit's responsibility and accountability in ensuring the preparedness of the organisation's resiliency to crisis.

The Group performs notification-tree exercises at least twice a year to ensure reachability via all lines of communication to the Group's employees. For 2023, notification-tree tests were performed on 3 April 2023 and 3 October 2023 with regards to BCM and the results were concluded satisfactory in which 100% staff reachability was achieved within a 4 hour window.

Further to that, the Group also performed an annual Enterprise Resource Planning ("ERP") system failover test to our remote site facility and the results were deemed successful. The Group has a disaster recovery location for ERP and other core systems at a data centre facility in Cyberjaya, Selangor as a back-up ERP facility for business transaction continuity.

## **INTERNAL AUDIT FUNCTION**

The Board through the AC endorsed and approved the scope of work for the internal audit ("IA") function through review of its one-year audit plan.

IA functions are executed by an outsourced independent professional firm and VSTECS' in-house IA team respectively to assess and review the sufficiency and adequacy of key internal controls on auditable areas, to highlight any weaknesses in internal control of existing standard practices and to provide recommendations to improve the internal controls within the Group. Scope of IA include review of internal control procedures, assessment of the Group's governance and risk management.

The Internal Auditors report directly to the AC on improvement measures pertaining to internal control, including subsequent follow-up and monitoring the progress of remedial action plans to determine the extent of their recommendations that have been implemented by the Management. IA reports are submitted to the AC, who reviews the findings with Management at its quarterly meetings. The Management is responsible for ensuring that corrective actions to control weaknesses are implemented within a defined time frame. The status of implementation is monitored through follow-up audits which are also reported to the AC.



cont'd

## **INTERNAL AUDIT FUNCTION** cont'd

In addition, the deficiencies noted by the External Auditors' and management's responsiveness to the control recommendations on deficiencies noted during financial audits provide added assurance that control procedures on functions with financial impact are in place, and are being adhered to. In assessing the adequacy and effectiveness of the system of internal controls and accounting control procedures of the Group, the AC reports to the Board its activities, significant results, findings and the necessary recommendations for improvement.

### **ANTI-BRIBERY AND CORRUPTION**

The Group's Anti-Bribery and Corruption ("ABC") policy was established in compliance with the Malaysian Anti-Corruption Commission Act 2009 and its 2018 amendment which imposes new corporate liability provision (Section 17A) on commercial organisations for failure to prevent corruption. Section 17A was enforced in June 2020.

The composite of the members ABC Compliance Committee ("Compliance Committee") was selected based on competency, seniority and for independence of functions. Compliance Committee is responsible for the overall implementation of ABC policy and procedures and providing a reasonable level of assurance that all operations in the Group are in compliance with ABC policy, programme and the supporting operational policies.

Compliance Committee reports to ERM Committee which in turn reports to the AC of VSTECS.

## **KEY INTERNAL CONTROL PROCESSES**

The key elements of the Group's internal control systems are described below:

- i) The Board has established an organisational structure with clearly defined lines of responsibilities, authority limits and accountability aligned to business and operations requirements which support the maintenance of a strong control environment;
- ii) The Board has established the Board Committees with clearly defined delegation of responsibilities within the defined terms of reference. These committees include the AC, Remuneration Committee and Nominating Committee which have been set up to assist the Board to perform its oversight functions. The committees have the authority to examine all matters within their scope and report to the Board their recommendations; and
- Management has also been established with appropriate empowerment to ensure effective management and supervision of the Group's core business operations. These committees include the Management Committee, ERM Committee, Committee, Committee, Committee, Committee and Inventory Control Committee ("Committees"). These Committees, Health and Safety Committee, and members of the Logistics team will meet on monthly/bi-monthly/quarterly basis or conduct regular validation to ensure compliance with the relevant policies.

## OTHER KEY ELEMENTS OF INTERNAL CONTROLS

- i) Quarterly financial results and other information are provided to the AC and Board. This oversight review allows the Board to monitor and evaluate the Group's performance in achieving its corporate objectives;
- ii) The annual budget is reviewed and approved by the Board. The actual performance would be reviewed against the targets on a quarterly basis allowing timely response and necessary action plans to be taken to improve the performance;
- iii) Comprehensive financial accounts and management reports are prepared and reviewed by the Management Committee monthly for effective monitoring and decision-making;
- iv) Policies and procedures of core business processes are documented in a series of Standard Operating Procedures and are implemented throughout the Group. These policies and procedures are subject to periodic reviews, updates and continuous improvements to stay relevant to the changing risks and operational needs and updated statutory requirements;

## OTHER KEY ELEMENTS OF INTERNAL CONTROLS cont'd

- v) Professionalism and competence of staff are maintained through a rigorous recruitment process, continuous in-house training, job quality improvement and a performance appraisal and review system;
- vi) Staff professionalism, industrial skill sets and job competency are progressively developed through broad based training and development programmes;
- vii) Code of Conduct and ABC policy are implemented within the Group for all stakeholders including Directors, Management, employees of the Group and business associates. These code and policy are established to promote a corporate culture which ensures ethical conduct throughout the Group;
- viii) ABC policy and procedures implementation include employees' declaration on compliance with ABC policy, notification letters to business partners on ABC policy and ABC trainings for Directors, employees and Business Partners. In addition, all employees are required to complete ABC e-tutorial on a periodic basis;
- ix) Whistle-Blowing Policy applies to employees and also vendors, partners, associates or any individuals, including the general public, in the performance of their assignment or conducting the business for or on behalf of the Group. The implementation of this policy enables the Group to address concerns that may adversely affect the reputation and interests of the Group effectively;
- x) Appropriate insurance coverage and physical safeguards over major assets and operating infrastructure systems integrity are in place to ensure that the assets and operations of the Group are adequately covered against any mishap that may result in material losses and operational disruptions to the Group; and
- xi) Workplace Standard Operating Procedures, processes and preventive measures have been established and implemented in line with government directive to ensure employees' and community's health and safety and to contain the chances of an outbreak similar with the COVID-19 pandemic in 2020.

## **REVIEW OF THE STATEMENT BY EXTERNAL AUDITORS**

The external auditors have reviewed this Statement on Risk Management and Internal Control pursuant to the scope set out in the Audit and Assurance Practice Guide ("AAPG") 3, Guidance for Auditors on Engagements to Report on Statement on Risk Management and Internal Control included in the Annual Report issued by the Malaysian Institute of Accountants for inclusion in the Annual Report of the Group for the year ended 31 December 2023, and reported to the Board that nothing has come to their attention that cause them to believe that the statement intended to be included in the Annual Report of the Group, in all material respects:

- (a) has not been prepared in accordance with the disclosure required by paragraphs 41 and 42 of the Statement on Risk Management and Internal Control: Guidelines for Directors of Listed Issuers, or
- (b) is factually inaccurate.

AAPG 3 does not require the external auditors to consider whether the Directors' Statement on Risk Management and Internal Control covers all risk and controls, or to form an opinion on the adequacy and effectiveness of customers, the Group's risk management and internal control system including the assessment and opinion by the Board of Directors and management thereon. The auditors are also not required to consider whether the processes described to deal with material internal control aspects of any significant problems disclosed in the annual report will, in fact, remedy the problems.



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## **CONCLUSION**

The Board has reviewed the adequacy and effectiveness of the Group's risk management and internal control system for the year under review and up to the date of approval of this statement for inclusion in the Annual Report, and is of the view that the Group's risk management system and internal control is generally satisfactory and sufficient to safeguard the shareholders' investment, the interests of regulators and stakeholders such as customers and employees as well as the Group's assets.

The Board has received assurance from the Chief Executive Officer and Chief Financial Officer that the Group's risk management and internal control systems is operating adequately and effectively, in all material aspects, based on the risk management and internal control systems of the Group.

The Board and Management will continue to take necessary measure to strengthen the control environment and monitor the effectiveness of the internal control framework of the Group.

This Statement on Risk Management and Internal Control is made in accordance with the Resolution of the Board of Directors passed on 29 March 2024.

The Board of Directors ("Board") of VSTECS Berhad ("VSTECS" or "the Company") is pleased to present the Report of Audit Committee ("AC") which provides insights as to the manner the AC discharged its functions for the Group for financial year ended 31 December 2023 ("FYE 2023").

### **AUTHORITY**

Pursuant to Section 5.7.1 of the Board Charter, the Board has established an AC as oversight in fulfilling the Board's stewardship accountability to its Shareholders and financial stakeholders. The AC is committed to its role in ensuring the integrity of the Group's financial reporting process and monitoring the management of risk and system of internal controls, external and internal audit process, and such other matters that may be specifically delegated to the AC by the Board.

## **COMPOSITION AND ATTENDANCES**

The AC comprises three (3) members, which consist of two (2) Independent Non-Executive Directors ("INEDs") and one (1) Non-Independent Non-Executive Director. This complies with Paragraph 15.09(1)(a) and (b) of the Main Market Listing Requirements ("Main LR") of Bursa Malaysia Securities Berhad ("Bursa Securities").

Four (4) meetings were held during the year and the attendance of the AC members were as follows:

Directors	Designation	Directorate	Attendance
Abdul Aziz Bin Zainal Abidin	Chairman	Independent Non-Executive Director	4 out of 4 meetings
Anne Rodrigues Nee Koh Lan Heong (Appointed on 21 February 2023)	Member	Independent Non-Executive Director	3 out of 3 meetings
Ong Wei Hiam	Member	Non-Independent Non-Executive Director	4 out of 4 meetings
Wong Heng Chong (Ceased as member on 16 May 2023)	Member	Senior Independent Non-Executive Director	1 out of 1 meeting

Encik Abdul Aziz Bin Zainal Abidin, an insurance practitioner who is a Fellow of the Malaysian Insurance Institute; Madam Anne Rodrigues Nee Koh Lan Heong, a member of Malaysian Institute of Accountants ("MIA") and a Fellow member of the Chartered Certified Accountants; Mr. Ong Wei Hiam, a Fellow member of Hong Kong Institute of Certified Public Accountants and the Institute of Chartered Accountants in England and Wales, Mr. Wong Heng Chong, a member of Chartered Accountants Australia and New Zealand and MIA, respectively.

As majority of AC members possessed the requisite qualifications, the Company has complied with the minimum requirement as set forth under Paragraph 15.09(1)(c) of the Main LR of Bursa Securities.

Collectively, the AC possessed a wide range of necessary skills to discharge its duties. All AC members were financially literate, competent and were able to understand matters under the purview of the AC including and but not limited to, the financial reporting process.

## DIGITAL ASSESSMENT ON TERM OF OFFICE AND PERFORMANCE

In line with the advent of technology, the Company has adopted online AC members' self and peer assessments survey which was duly completed by the AC members. Upon review, the Nominating Committee noted that the AC and its members have carried out their duties in accordance with the Terms of Reference of AC, thereby complying with Paragraph 15.20 of the Main LR of Bursa Securities.



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### **MEETINGS**

For FYE 2023, the AC held four (4) meetings as follow:-

No.	AC Meeting	Date of Meeting	Private session with External Auditors without Executive Board members and Management
(1)	54 <sup>th</sup> AC Meeting	20 February 2023	J
(2)	55 <sup>th</sup> AC Meeting	16 May 2023	
(3)	56 <sup>th</sup> AC Meeting	15 August 2023	
(4)	57 <sup>th</sup> AC Meeting	14 November 2023	J

For FYE 2023, two (2) private sessions were held with the External Auditors without the presence of the Executive Board members and Management ("**Private Sessions**").

As a standing practice, the Chief Executive Officer and the Chief Financial Officer were invited to attend all AC Meetings, except the Private Sessions, to facilitate the presentation as well as to provide clarification on audit issues arising from the Group's operations. The Head of in-house Internal Audit Department and the outsourced professional Internal Auditors were invited at the relevant juncture to attend AC Meetings to table their respective Internal Audit Reports.

Minutes of the AC Meetings were recorded by the Company Secretaries and tabled for confirmation at the next following AC Meeting and subsequently presented to the Board for notation. The AC Chairman conveyed to the Board on issues of significant concern raised by the AC, Internal Auditors and/or External Auditors.

## **TERMS OF REFERENCE**

A copy of the Terms of Reference ("TOR") of the AC is available under "Corporate Governance" section on the Company's website at <a href="https://www.vstecs.com.my">www.vstecs.com.my</a>.

## **ACTIVITIES OF THE AUDIT COMMITTEE**

The following is a summary of the main activities carried out by the Committee during FYE 2023:-

## (a) Review of financial performance and results

- 1) Reviewed and recommended the quarterly financial results announcements and the annual audited financial statements of the Company and the Group for the consideration and approval of the Board of Directors, focusing particularly on:
  - a) The overall performance of the Group;
  - b) The prospects for the Group;
  - c) The changes and implementation of major accounting standards and practices; and
  - d) Compliance with accounting standards and other legal requirements.
- 2) Reviewed the significant assumptions made in preparing the financial statements, including financial estimates that have been identified as having high estimation uncertainty. The following significant matters in relation to the preparation of unaudited quarterly financial results were identified by the AC for FYE 2023:-
  - Allowance for Doubtful Accounts;
  - Inventory Obsolescence;
  - Monitoring of Key Financial Liabilities;
  - Fair Value Accounting Estimates;
  - Changes in or Implementation of Major Accounting policy; and
  - Application/Adoption of new Accounting Standard.
- 3) Reviewed the Group Budget for Year 2024 and the underlying assumptions.

cont'a

## **ACTIVITIES OF THE AUDIT COMMITTEE** cont'd

## (b) Oversight of External Auditors

- 1) Reviewed with the External Auditors, KPMG PLT the Audit Planning Memorandum covering their scope of works, audit methodology, audit plan as well as proposed fees for the statutory audit and thereafter recommended the same to the Board for approval;
- 2) Reviewed the External Auditors' Report for FYE 2023;
- 3) Reviewed updates on the introduction of Malaysian Financial Reporting Standards and how they have impacted the Group and monitored the progress made by Management in meeting the new reporting requirements;
- 4) Received updates by the External Auditors on changes to relevant guidelines on regulatory and statutory requirements;
- 5) Receipt of KPMG PLT's confirmation on the independence of the engagement quality control reviewer and members of the engagement team in the audit for the purpose of the audit process in accordance with the terms of relevant professional and regulatory requirements;
- 6) Two (2) private sessions were held with the External Auditors without the presence of management to discuss issues of concern and the minutes of those sessions were separately recorded;
- 7) Reviewed the performance of the External Auditors for FYE 2023 before recommending to the Board their reappointment and fixing their remuneration at the forthcoming Twenty-Eighth Annual General Meeting for the financial year ending 31 December 2024; and
- 8) Conducted the annual assessment on the suitability and independence of the External Auditors and received written assurance from the External Auditors confirming that they were and have been independent throughout the conduct of their audit engagement in accordance with all relevant professional and regulatory requirements.

### (c) Oversight of Internal Auditors and Internal Audit Function

The AC noted that the Company maintains an Internal Audit Department ("IAD"), as well as the engagement of an outsourced professional firm, namely Baker Tilly Monteiro Heng Governance Sdn. Bhd. ("Baker Tilly" or "Outsourced Internal Auditors") with distinct scope of works and responsibilities.

- 1) For IAD, the AC has carried out the following works:-
  - Reviewed the risk-based Internal Audit Function Annual Audit Plan 2024 tabled by the Internal Audit Manager to ensure the adequate coverage of the internal audit programme and recommended the same be tabled to the Board for notation;
  - Reviewed the Internal Audit Reports and recommendations for corrective actions tabled by the Internal Audit Manager; and
  - Reviewed and was satisfied with the performance of the Internal Audit Manager for FYE 2023 using the adopted assessment form.
- 2) For the Outsourced Internal Auditors, the AC has carried out the following works:-
  - Reviewed the risk-based Internal Audit Function Annual Audit Plan 2024 tabled by Baker Tilly to ensure adequate coverage of the internal audit program and recommended the same to the Board for notation;
  - Reviewed the Internal Audit Reports and recommendations for corrective actions tabled by Baker Tilly;
  - Reviewed and was satisfied with the performance of Baker Tilly for FYE 2023 using the adopted assessment form.



cont'd

## **ACTIVITIES OF THE AUDIT COMMITTEE** cont'd

## (c) Oversight of Internal Auditors and Internal Audit Function cont'd

- 3) For the Internal Audit function:-
  - · Reviewed the adequacy of scope, functions, competency and resources of the internal audit function; and
  - Reviewed the performance of both the IAD as well as the Outsourced Internal Auditors.

## (d) Review of related party transactions ("RPTs") which include recurrent related party transactions ("RRPTs")

- Reviewed the RPTs entered into by the Company and the Group on a quarterly basis and concluded that there
  were no conflicts of situation that might arise within the Company or Group for the applicable period;
- 2) Conducted an annual review of the RPTs in accordance with the Company's RPT Policy and concluded that the RPTs have been carried out in the best interest of the Group, being fair, reasonable and were on normal commercial terms and not detrimental to the interest of the Company's minority shareholders; and
- 3) Received additional assurance from Baker Tilly, the Outsourced Internal Auditors in the form of a RPTs report with satisfactory rating based on the review by the latter the tested samples of sales transactions and support services entered into by the Company and its subsidiaries were at arm's length with reasonable profit margin earned by the Group.

## (e) Oversight of Risk Committee and risk management function

## (i) Enterprise Risk Management ("ERM") Committee

A dedicated Risk Committee known as "ERM Committee" comprising the CEO, CFO, CIO ("Chief Information Officer"), Group General Manager and selected Heads of Business Unit has been established by the Board. The ERM Committee which reports directly to the AC, has the primary responsibility of ensuring the effective functioning of ERM Framework.

The ERM Committee reviewed the overall risks assessment template with records of events and impact for FYE 2023.

For the FYE 2023, the ERM Committee has held four (4) meetings.

### (ii) Anti-Bribery and Corruption ("ABC") Compliance Committee

Effective 1 June 2020, Section 17A of the Malaysian Anti-Corruption Commission Act 2009 ("MACC Act") was amended to include the corporate liability of Malaysian commercial organisations ("CO") for corruption offences under the new provision.

ABC Compliance Committee oversight by ERM committee has been established since June 2020 to implement the ABC Policy and its supporting programmes.

Members of the ABC Compliance Committee comprises of CFO (Chairman), CEO, CIO and selected senior management members of business units.

## (f) ABC Compliance and Adequate Procedures

## (i) Adoption of ABC Policy

During the FYE 2023, the Company, defined as a CO under the Guidelines on Adequate Procedures ("GAP") issued by the Prime Minister's Office in December 2018 (which set out adequate procedures a CO would need to put in place as a defence to a corporate liability charge under the MACC Act), has established the ABC Policy and the supporting programmes.

cont a

## **ACTIVITIES OF THE AUDIT COMMITTEE** cont'd

## (f) ABC Compliance and Adequate Procedures cont'd

## (ii) ABC Compliance Committee

For FYE 2023, a dedicated Compliance Committee known as "ABC Compliance Committee" has been established. The Committee is chaired by the CFO, and members comprises of CEO, CIO and selected senior management members of business units.

The ABC Compliance Committee reports directly to ERM Committee which in turn would report to the AC.

## **INTERNAL AUDIT FUNCTION AND ACTIVITIES**

#### **Internal Audit Function**

The Internal Audit function of VSTECS comprises in-house IAD and Outsourced Internal Auditors i.e. Baker Tilly.

Internal Auditors report functionally and independently to the AC. The Internal Auditors are free from any conflict of interest with the Company and are independent of management or the operational activities reviewed for objective assessments. Internal Auditors' role encompasses conducting risk-based examinations and providing independent and reasonable assurance on the adequacy, integrity and effectiveness of the Group's overall system of internal control, risk management and governance. The in-house IAD is free from interference in determining its scope of internal auditing and performing its internal audit work.

The purpose, authority and responsibility of the Internal Audit function as identified by the AC in the Internal Audit Charter includes furnishing the AC with audit reports which include independent analyses, appraisals, advice and information on the activities reviewed.

## **Activities**

- 1) During FYE 2023, the IAD and Outsourced Internal Auditors carried out audit assignments in accordance with the approved Internal Audit Plans 2023 for the Group.
- 2) Both the IAD and Outsourced Internal Auditors have tabled their risk-based Internal Audit Plans for 2024 to the AC for approval and the same has been recommended by the AC to the Board for notation.
- 3) The audit reports covering the following areas with relevant audit recommendations and Management's responses in regards to any audit findings on the weaknesses in the systems and controls of the operations were presented to the AC for discussion:-
  - The IAD presented their review reports on Personal Data Protection Act, Procurement for Stock and Non-Stock, Work-From-Home Communication and Productivity, and, System Integration and Project Sales Management.
  - Baker Tilly presented their review reports on Tender Participation and Project Management, effectiveness of Support Services, Vendor or Service Provider Contract Management, Commission and Incentive Scheme, Inventory Management, Management and Readiness of Managerial and Supervisory Personnel, and Updates on Recurring Related Party Transactions.
  - Baker Tilly affirmed to the AC that root cause analysis has been conducted as part of the Internal Audit works
    to enable relevant recommendations to address the weaknesses noted.

## **Internal Audit Charter**

The Internal Audit Charter ("IAC") should be regularly reviewed by the AC and the IAC has been reviewed by the AC during the financial year and the same has been recommended to the Board for approval. Accordingly, the IAC was approved by the Board on 21 February 2023.



cont'd

## **INTERNAL AUDIT FUNCTION AND ACTIVITIES** cont'd

### Assessment on adequacy and performance

The AC has conducted an assessment to assess the adequacy and performance of the Outsourced Internal Auditors and IAD for FYE 2023 based on the following main criteria:-

- (i) Qualification and Experience;
- (ii) Understanding;
- (iii) Charter and Structure;
- (iv) Skills and experiences;
- (v) Communication;
- (vi) Internal Audit Function;
- (vii) In-house Internal Auditors Assessment;
- (viii) Outsourced Internal Auditors Assessment; and
- (ix) Performance.

Upon evaluation, the AC concluded that the overall performance of the Outsourced Internal Auditors and IAD for FYE 2023 was adequate and the AC was satisfied with the adequacy and performance of the Outsourced Internal Auditors and IAD during the financial period under review.

#### Resources

The IAD is headed by Ms. Pearly Lee Pei Sze, graduated with a Bachelor's Degree (Honours) in Applied Accounting and is an associate member of The Institute of Internal Auditors Malaysia (IIAM). She is assisted by one (1) Executive, an affiliate of Association of Chartered Certified Accountants (UK).

Baker Tilly, the Outsourced Internal Auditors is headed by Mr. Kuan Yew Choong, a Chartered Accountant as the Engagement Partner. He is a Fellow Member of the Association of Chartered Certified Accountants (FCCA), Chartered Accountant with the MIA as well as Chartered Member of the IIAM with over 20 years of experience in conducting and leading the internal audit and review of internal controls, governance and risk practices and systems for many of the public listed companies as well as private companies or organisations. He is assisted by four (4) staff, depending on the auditable work scope, serving as the IA Engagement Team to the Company.

For FYE 2023, both the IAD personnel and the Baker Tilly Engagement Team personnel have affirmed to the AC that they were free from any relationships or conflicts of interest, which could impair their objectivity and independency.

## Costs Incurred for FYE 2023

The total cost incurred for the Internal Audit Function for FYE 2023 was RM282,433, segregated in the following manner:-

IAD - RM236,433 (FYE 2022: RM218,281)
 Baker Tilly - RM46,000 (FYE 2022: RM41,000)

This Report of the AC is made in accordance with the Resolution of the Board of Directors passed on 29 March 2024.

# **OTHER INFORMATION**Required by the Main LR of Bursa Securities

In compliance with the Main Market Listing Requirements of Bursa Malaysia Securities Berhad, the following are provided:-

## 1. UTILISATION OF PROCEEDS

During the financial year, no proceeds were raised by the Company from any corporate proposal.

## 2. AUDIT AND NON-AUDIT FEES

For the financial year ended 31 December 2023, the External Auditors has rendered audit and non-audit services to the Company and the Group, a breakdown of which is listed as below for information:-

		Group RM	Company RM
Audit services rendered		229,000	78,000
Non-audit services rendered		40.000	40.000
<ul><li>1) Report on Directors' State</li><li>2) Tax services provided by</li></ul>	ement on Risk Management and Internal Control ts local authorities	10,000 34,700	10,000 6,400
Total of Non-audit Fees		44,700	16,400

## 3. MATERIAL CONTRACTS AND CONTRACTS RELATING TO LOAN

None of the directors and/or major shareholders has any material contract with the Company and/or its subsidiaries either still subsisting at the end of the financial year ended 31 December 2023 or entered into since the end of the previous financial year.

## 4. DIRECTORS' TRAINING AND EDUCATION

The Directors attended numerous trainings during the financial year ended 31 December 2023 and the details of trainings are disclosed the Corporate Governance Overview Statement on Pages 63 to 64 of this Annual Report.

## 5. RELATED PARTY TRANSACTIONS OF A REVENUE OR TRADING NATURE

Significant related party transactions of the Group for the financial year are disclosed in Note 30 to the Financial Statements.

## 6. SHARE ISSUANCE SCHEME FOR EMPLOYEES

The Group did not offer any share scheme for employees during the financial year ended 31 December 2023.

## 7. LIST OF PROPERTIES

The Group did not own any property of which its net book value is 5% or more of the consolidated total assets as at the end of the financial year ended 31 December 2023.



## STATEMENT OF DIRECTORS' RESPONSIBILITY

In relation to the preparing of the financial statements

This statement is prepared as required by the Main Market Listing Requirements ("Main LR") of Bursa Malaysia Securities Berhad ("Bursa Securities").

The Directors are required to prepare annual financial statements which are in accordance with applicable approved accounting standards; to give a true and fair view of the state of affairs of the Group and the Company as at the end of the financial year; and of their results and their cash flows for that year then ended.

The Directors consider that in preparing the financial statements of the Group and the Company for the financial year ended 31 December 2023:-

- the Group and the Company have adopted appropriate accounting policies and applied them consistently;
- the statements are supported by reasonable and prudent judgements and estimates;
- all applicable approved accounting standards in Malaysia, including but not limited to Malaysian Financial Reporting Standards ("MFRS") and IFRS Accounting Standards as issued by the International Accounting Standards Board ("IFRS Accounting Standards") have been followed; and
- prepared the abovementioned financial statements on a going concern basis.

The Directors are also responsible for ensuring that the Group and the Company keep proper accounting records which disclose the financial position of the Group and of the Company with reasonable accuracy at any time, thus enabling the financial statements to be complied with the requirements of the Companies Act 2016 and have been made out in accordance with applicable MFRS, IFRS Accounting Standards and the Main LR of Bursa Securities.

The Directors are also responsible for taking the necessary steps whenever required to ensure appropriate systems are in place to safeguard the assets of the Group and of the Company, and to detect and prevent fraud and other irregularities. The systems, by their nature, can only provide reasonable and not absolute assurance against material misstatements, whether due to fraud or error.

This Statement on Directors' Responsibility is made in accordance with a resolution of the Board of Directors passed on 29 March 2024.

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## **DIRECTORS' REPORT**

For the year ended 31 December 2023

The Directors have pleasure in submitting their report and the audited financial statements of the Group and of the Company for the financial year ended 31 December 2023.

## **PRINCIPAL ACTIVITIES**

The principal activity of the Company is investment holding. The principal activities of the subsidiaries are as stated in Note 6 to the financial statements. There has been no significant change in the nature of these activities during the financial year.

### **SUBSIDIARIES**

The details of the Company's subsidiaries are disclosed in Note 6 to the financial statements.

### **RESULTS**

	Group RM'000	Company RM'000
Profit for the year attributable to:		
Owners of the Company	67,426	23,582

## **RESERVES AND PROVISIONS**

There were no material transfers to or from reserves and provisions during the financial year under review except as disclosed in the financial statements.

## **DIVIDENDS**

Since the end of the previous financial year, the amount of dividends paid by the Company were as follows:

- i) In respect of the financial year ended 31 December 2022:
  - a single tier first interim dividend of 2.5 sen per ordinary share, totalling RM8,914,000 declared on 23 November 2022 and paid on 18 January 2023.
  - a single tier second interim dividend of 3.7 sen per ordinary share, totalling RM13,193,000 declared on 21 February 2023 and paid on 16 May 2023.
- ii) In respect of the financial year ended 31 December 2023:
  - a single tier first interim dividend of 2.5 sen per ordinary share, totalling RM8,914,000 declared on 15 November 2023 and paid on 12 January 2024.

The second single tier interim dividend declared by the Directors on 27 February 2024 in respect of the financial year ended 31 December 2023 is a single tier dividend of 4.1 sen per ordinary share, which is payable on 16 May 2024.

The Directors do not recommend any final dividend to be paid for the financial year ended 31 December 2023.

# DIRECTORS' REPORT For the year ended 31 December 2023 cont'd

## **DIRECTORS OF THE COMPANY**

Directors who served during the financial year until the date of this report are:

Lee Marn Fong @ Wu Marn Fong Soong Jan Hsung Ong Wei Hiam Abdul Aziz bin Zainal Abidin Dato' Khoo Sin Aik Anne Rodrigues Nee Koh Lan Heong Josephine Phan Su Han (Appointed on 15 June 2023) Wong Heng Chong (Retired on 16 May 2023)

### **DIRECTORS OF SUBSIDIARIES**

The Directors who served on boards of the subsidiaries during the financial year until the date of this report are:

Lee Marn Fong @ Wu Marn Fong Soong Jan Hsung Chan Puay Chai Tee Ang Kuan

### **DIRECTORS' INTERESTS IN SHARES**

The interests and deemed interests in the ordinary shares of the Company and of its related corporations (other than wholly-owned subsidiaries) of those who were Directors at financial year end (including the interests of the spouses or children of the Directors who themselves are not Directors of the Company) as recorded in the Register of Directors' Shareholdings are as follows:

	Number of ordinary shares			
	At			At
	1.1.2023	Bought	Sold	31.12.2023
Lee Marn Fong @ Wu Marn Fong				
Own interest in the Company				
- indirect	44,192,400	-	-	44,192,400
Soong Jan Hsung				
Own interest in the Company				
- direct	450,000	-	-	450,000
Dato' Khoo Sin Aik				
Own interest in the Company				
- indirect	10,000	-	-	10,000

None of the other Directors holding office at 31 December 2023 had any interest in the ordinary shares of the Company and of its related corporations during the financial year.



## **DIRECTORS' REPORT**

For the year ended 31 December 2023 cont'd

## **DIRECTORS' BENEFITS**

Since the end of the previous financial year, no Director of the Company has received nor become entitled to receive any benefit (other than those shown below) by reason of a contract made by the Company or a related corporation with the Director or with a firm of which the Director is a member, or with a company in which the Director has a substantial financial interest.

The Directors' benefits paid to or receivable by Directors in respect of the financial year ended 31 December 2023 are as follows:

	From the Company	From subsidiary companies
	RM'000	RM'000
Directors of the Company:		
Fees	468	8
Remuneration	31	3,131
Estimated money value of any other benefits	-	24
	499	3,163

There were no arrangements during and at the end of the financial year which had the object of enabling Directors of the Company to acquire benefits by means of the acquisition of shares in or debentures of the Company or any other body corporate.

## **ISSUE OF SHARES AND DEBENTURES**

There were no changes in the issued and paid-up capital of the Company during the financial year.

There were no debentures issued during the financial year.

## **OPTIONS GRANTED OVER UNISSUED SHARES**

No options were granted to any person to take up unissued shares of the Company during the financial year.

## SHARES BUY-BACK

The details of share buy-back are disclosed in Note 15 to the financial statements.

## **INDEMNITY AND INSURANCE COSTS**

During the financial year, the Group and the Company maintained a Directors and Officers' Liability Insurance for the purpose of Section 289 of the Companies Act 2016. The total insured limit for the Directors and Officers' Liability Insurance was RM10,000,000 per occurrence and in the aggregate. The insurance premium paid by the Company is RM15,200 a year.

DIRECTORS' REPORT
For the year ended 31 December 2023
cont'd

## OTHER STATUTORY INFORMATION

Before the financial statements of the Group and of the Company were made out, the Directors took reasonable steps to ascertain that:

- i) all known bad debts have been written off and adequate provision made for doubtful debts, and
- ii) any current assets which were unlikely to be realised in the ordinary course of business have been written down to an amount which they might be expected so to realise.

At the date of this report, the Directors are not aware of any circumstances:

- i) that would render the amount written off for bad debts or the amount of the provision for doubtful debts in the Group and in the Company inadequate to any substantial extent, or
- ii) that would render the value attributed to the current assets in the financial statements of the Group and of the Company misleading, or
- iii) which have arisen which render adherence to the existing method of valuation of assets or liabilities of the Group and of the Company misleading or inappropriate, or
- iv) not otherwise dealt with in this report or the financial statements that would render any amount stated in the financial statements of the Group and of the Company misleading.

At the date of this report, there does not exist:

- i) any charge on the assets of the Group or of the Company that has arisen since the end of the financial year and which secures the liabilities of any other person, or
- ii) any contingent liability in respect of the Group or of the Company that has arisen since the end of the financial year.

No contingent liability or other liability of any company in the Group has become enforceable, or is likely to become enforceable within the period of twelve months after the end of the financial year which, in the opinion of the Directors, will or may substantially affect the ability of the Group and of the Company to meet their obligations as and when they fall due.

In the opinion of the Directors, the financial performance of the Group and of the Company for the financial year ended 31 December 2023 have not been substantially affected by any item, transaction or event of a material and unusual nature nor has any such item, transaction or event occurred in the interval between the end of that financial year and the date of this report.

## **AUDITORS**

The auditors, KPMG PLT have indicated their willingness to accept re-appointment.

The auditors' remuneration of the Group and of the Company during the year are RM229,000 and RM78,000 respectively.

Signed on behalf of the Board of Directors in accordance with a resolution of the Directors:

Lee Marn Fong @ Wu Marn Fong

Director

Soong Jan Hsung

Director

Date: 29 March 2024



# **STATEMENTS OF FINANCIAL POSITION**As at 31 December 2023

			Group	roup	
	Note	2023	2022	2023	2022
		RM'000	RM'000	RM'000	RM'000
Assets					
Plant and equipment	3	3,717	3,051	-	-
Right-of-use assets	4	5,761	2,150	-	-
Intangible asset	5	571	571	-	-
Investments in subsidiaries	6	-	-	77,022	77,022
Investment in an associate	7	27,085	25,760	18,796	18,796
Investment in a joint venture	8	13,415	13,463	12,170	12,170
Other investments	9	154	231	-	-
Deferred tax assets	10	6,905	4,328	-	-
Receivables and deposits	11	3,175	-	-	
Total non-current assets		60,783	49,554	107,988	107,988
Inventories	12	200,802	253,198	-	-
Receivables and deposits	11	396,872	363,372	260	25,583
Prepayments		13,051	1,071	11	11
Tax recoverable		176	202	-	97
Cash and cash equivalents	13	150,851	46,595	27,338	174
Total current assets		761,752	664,438	27,609	25,865
Total assets		822,535	713,992	135,597	133,853
Equity					
Share capital	14	90,000	90,000	90,000	90,000
Reserves	15	366,435	321,116	35,837	34,362
Total equity attributable to owners of the Company		456,435	411 116	125,837	124,362
Company		430,433	411,116	125,657	124,302
Liabilities					
Borrowings	16	67	-	-	-
Lease liabilities		3,884	308	-	
Total non-current liabilities		3,951	308	-	-
Borrowings	16	33,400	13,500	-	-
Lease liabilities		1,887	1,919	-	-
Payables and accruals	17	309,041	264,276	9,733	9,491
Contract liabilities	18	13,741	10,966	-	-
Derivative financial liabilities	19	1,629	4,544	-	-
Tax payable		2,451	7,363	27	
Total current liabilities		362,149	302,568	9,760	9,491
Total liabilities		366,100	302,876	9,760	9,491
Total equity and liabilities		822,535	713,992	135,597	133,853

The accompanying notes form an integral part of these financial statements.

## STATEMENTS OF PROFIT OR LOSS AND **OTHER COMPREHENSIVE INCOME**

For the year ended 31 December 2023

			Group	Company		
	Note	2023	2022	2023	2022	
		RM'000	RM'000	RM'000	RM'000	
Revenue	20	2,727,185	2,770,614	24,429	22,860	
Cost of sales		(2,573,332)	(2,620,831)	-	-	
Gross profit		153,853	149,783	24,429	22,860	
Other income		5,835	194	6	-	
Distribution expenses		(51,212)	(47,708)	-	-	
Administrative expenses		(27,857)	(25,581)	(1,174)	(1,040)	
Net loss on impairment of financial instruments		(1,336)	(74)	-	-	
Results from operating activities	21	79,283	76,614	23,261	21,820	
Finance income	22	1,476	466	421	482	
Finance costs	23	(1,269)	(506)	-	-	
Net finance income/(expense)		207	(40)	421	482	
Share of profit of equity-accounted associate, net of tax	7	2,704	2,985	-	-	
Share of profit of equity- accounted joint venture, net of tax	8	602	553	-	-	
Profit before tax		82,796	80,112	23,682	22,302	
Tax expense	25	(15,370)	(20,432)	(100)	(111)	
Profit for the year/Total comprehensive income for the year attributable to						
owners of the Company		67,426	59,680	23,582	22,191	
Earnings per share attributable to owners of the Company:						
Basic and diluted (sen)	26	18.9	16.7			

# **STATEMENTS OF CHANGES IN EQUITY**For the year ended 31 December 2023

		•	∢ Attribu	itable to owi	ners of the Comp	any ·····≻
			∢ Non-distri	butable>	Distributable	
	Note	Share capital	Treasury shares	Merger reserve	Retained earnings	Total equity
		RM'000	RM'000	RM'000	RM'000	RM'000
Group						
At 1 January 2022		90,000	(1,453)	-	287,280	375,827
Profit for the year/Total comprehensive income for the year		-	-	-	59,680	59,680
Own shares acquired		-	(495)	-	-	(495)
Dividends to owners of the Company	27	-	-	-	(23,896)	(23,896)
At 31 December 2022/ 1 January 2023	_	90,000	(1,948)	-	323,064	411,116
Profit for the year/Total comprehensive income for the year		-	-	-	67,426	67,426
Dividends to owners of the Company	27	-	-	-	(22,107)	(22,107)
At 31 December 2023		90,000	(1,948)	-	368,383	456,435
		Note 14	Note 15.3		Note 15.2	
Company		Note 14	Note 15.3		Note 15.2	
Company At 1 January 2022		Note 14 90,000	Note 15.3 (1,453)	22,961	Note 15.2 15,054	126,562
	-			22,961		126,562
At 1 January 2022 Profit for the year/Total comprehensive				22,961 - -	15,054	,
At 1 January 2022  Profit for the year/Total comprehensive income for the year	<b>-</b> 27		(1,453)	22,961 - - -	15,054	22,191
At 1 January 2022  Profit for the year/Total comprehensive income for the year  Own shares acquired	27		(1,453)	22,961 - - - 22,961	15,054 22,191 -	22,191 (495)
At 1 January 2022  Profit for the year/Total comprehensive income for the year  Own shares acquired  Dividends to owners of the Company  At 31 December 2022/	<b>2</b> 7 -	90,000	(1,453) - (495) -	- - -	15,054 22,191 - (23,896)	22,191 (495) (23,896)
At 1 January 2022  Profit for the year/Total comprehensive income for the year  Own shares acquired  Dividends to owners of the Company  At 31 December 2022/ 1 January 2023  Profit for the year/Total comprehensive	27 -	90,000	(1,453) - (495) -	- - -	15,054 22,191 - (23,896) 13,349	22,191 (495) (23,896) 124,362
At 1 January 2022  Profit for the year/Total comprehensive income for the year  Own shares acquired  Dividends to owners of the Company  At 31 December 2022/ 1 January 2023  Profit for the year/Total comprehensive income for the year	-	90,000	(1,453) - (495) -	- - -	15,054 22,191 - (23,896) 13,349 23,582	22,191 (495) (23,896) 124,362 23,582

# **STATEMENTS OF CASH FLOWS**

For the year ended 31 December 2023

	Group			Company	
	2023	2022	2023	2022	
	RM'000	RM'000	RM'000	RM'000	
Cash flows from operating activities					
Profit before tax	82,796	80,112	23,682	22,302	
Adjustments for:					
Depreciation of plant and equipment	1,219	970	-	-	
Depreciation of right-of-use assets	1,923	1,924	-	-	
Dividend income from subsidiaries	-	-	(22,400)	(20,700)	
Dividend income from an associate	-	-	(1,379)	(1,160)	
Dividend income from a joint venture	-	-	(650)	(1,000)	
Gain on disposal of plant and equipment	(142)	(19)	-	-	
Gain on derecognition of right-of-use asset	(5)	(3)	-	-	
Loss/(Gain) on foreign exchange					
- Unrealised	1,511	(2,268)	-	-	
Finance costs	1,269	506	-	-	
Finance income	(1,476)	(466)	(421)	(482)	
Fair value changes on financial instruments	(2,838)	2,954	-	-	
Impairment loss on:					
- Trade receivable	1,340	74	-	-	
- Other receivables	871	-	-	-	
Inventories written (back)/down	(1,234)	4,781	-	-	
Plant and equipment written off	10	2	-	-	
Share of profit of equity-accounted associate, net of tax	(2,704)	(2,985)	-	-	
Share of profit of equity-accounted joint venture,					
net of tax	(602)	(553)	-		
Operating profit/(loss) before changes in working capital	81,938	85,029	(1,168)	(1,040)	
Changes in working capital:					
Inventories	53,630	(35,446)	-	-	
Receivables, deposits and prepayments	(51,213)	(17,761)	23	504	
Payables and accruals	43,254	(26,136)	242	(84)	
Contract liabilities	2,775	(4,995)	-	-	
Cash generated from/(used in) operations	130,384	691	(903)	(620)	
Tax (paid)/refund	(22,833)	(22,910)	24	(46)	
Net cash from/(used in) operating activities	107,551	(22,219)	(879)	(666)	



# **STATEMENTS OF CASH FLOWS** For the year ended 31 December 2023

cont'd

	Group			Company
	2023	2022	2023	2022
	RM'000	RM'000	RM'000	RM'000
Cash flows from investing activities				
Acquisition of plant and equipment	(1,701)	(1,784)	-	-
Proceeds from disposal of plant and equipment	148	22	-	-
Purchase of other investment	-	(300)	-	-
Repayment from/(Advance to) subsidiaries	-	-	25,300	(22,300)
Dividend income from subsidiaries	-	-	22,400	20,700
Dividend income from an associate	1,379	1,160	1,379	1,160
Dividend income from a joint venture	650	1,000	650	1,000
Net cash from investing activities	476	98	49,729	560
Cash flows from financing activities				
Utilisation of banker's acceptances	19,800	13,500	-	-
Interest paid	(830)	(506)	-	-
Interest received	1,384	466	421	12
Dividends paid to owners of the Company	(22,107)	(14,982)	(22,107)	(14,982)
Repayment of hire purchase liabilities	(33)	-	-	-
Payment of lease liabilities	(1,985)	(1,919)	-	-
Repurchase of treasury shares	-	(495)	-	(495)
Net cash used in financing activities	(3,771)	(3,936)	(21,686)	(15,465)
Net increase/(decrease) in cash and				
cash equivalents	104,256	(26,057)	27,164	(15,571)
Cash and cash equivalents at 1 January	46,595	72,652	174	15,745
Cash and cash equivalents at 31 December	150,851	46,595	27,338	174

#### Acquisition of plant and equipment (i)

During the financial year, the Group acquired plant and equipment with an aggregate cost of RM1,901,000 (2022: RM1,784,000) of which RM200,000 (2022: nil) was acquired under hire purchase arrangement.

## Cash outflows for leases as a lessee

		Group		Company		
	2023	2022	2023	2022		
	RM'000	RM'000	RM'000	RM'000		
Included in net cash from financing activities:						
Interest paid in relation to lease liabilities	93	160	-	-		
Payment of lease liabilities	1,985	1,919	-	-		
Total cash outflows for leases	2,078	2,079	-	-		

## **STATEMENTS OF CASH FLOWS**

For the year ended 31 December 2023 cont'd

## (iii) Reconciliation of movements of liabilities to cash flows arising from financing activities

	At 1 January 2022		Acquisition of new lease	Termination of lease contract	At 31 December 2022/1 January 2023		Acquisition of new plant and equipment/ lease	Termination of lease contract	At 31 December 2023
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Group									
Banker's acceptances	-	13,500	-	-	13,500	19,800	-	-	33,300
Hire purchase	-	-	-	-	-	(33)	200	-	167
Lease liabilities	4,024	(1,919)	194	(72)	2,227	(1,985)	5,686	(157)	5,771
Total liabilities from financing activities	4,024	11,581	194	(72)	15,727	17,782	5,886	(157)	39,238



VSTECS Berhad is a public limited liability company, incorporated and domiciled in Malaysia and is listed on the Main Market of Bursa Malaysia Securities Berhad. The addresses of the principal place of business and registered office of the Company are as follows:

## Principal place of business

Lot 3, Jalan Teknologi 3/5 Taman Sains Selangor Kota Damansara 47810 Petaling Jaya

## **Registered office**

Level 7, Menara Milenium Jalan Damanlela Pusat Bandar Damansara Damansara Heights 50490 Kuala Lumpur Wilayah Persekutuan

The consolidated financial statements of the Company as at and for the financial year ended 31 December 2023 comprise the Company and its subsidiaries (together referred to as the "Group" and individually referred to as "Group entities") and the Group's interest in an associate and a joint venture. The financial statements of the Company as at and for the financial year ended 31 December 2023 do not include any other entities.

The principal activity of the Company is investment holding. The principal activities of the subsidiaries are as stated in Note 6 to the financial statements.

These financial statements were authorised for issue by the Board of Directors on 29 March 2024.

## 1. BASIS OF PREPARATION

### (a) Statement of compliance

The financial statements of the Group and of the Company have been prepared in accordance with Malaysian Financial Reporting Standards ("MFRSs"), IFRS Accounting Standards as issued by the International Accounting Standards Board ("IFRS Accounting Standards") and the requirements of the Companies Act 2016 in Malaysia.

The following are accounting standards, interpretations and amendments of the MFRSs that have been issued by the Malaysian Accounting Standards Board ("MASB") but have not been adopted by the Group and the Company:

# MFRSs, interpretations and amendments effective for annual periods beginning on or after 1 January 2024

- Amendment to MFRS 16, Leases Lease Liability in a Sale and Leaseback
- Amendment to MFRS 101, Presentation of Financial Statements Non-current Liabilities with Covenants and Classification of Liabilities as Current or Non-current
- Amendments to MFRS 107, Statement of Cash Flows and MFRS 7, Financial Instruments: Disclosures Supplier Finance Arrangements

# MFRSs, interpretations and amendments effective for annual periods beginning on or after 1 January 2025

Amendments to MFRS 121, The Effects of Changes in Foreign Exchange Rates – Lack of Exchangeability

# MFRSs, interpretations and amendments effective for annual periods beginning on or after a date yet to be confirmed

 Amendments to MFRS 10, Consolidated Financial Statements and MFRS 128, Investments in Associates and Joint Ventures – Sale or Contribution of Assets between an Investor and its Associate or Joint Venture

cont'd

## 1. BASIS OF PREPARATION cont'd

## (a) Statement of compliance cont'd

The Group and the Company plan to apply the abovementioned accounting standards, interpretations and amendments:

- from the annual period beginning on 1 January 2024 for the amendments that are effective for annual periods beginning on or after 1 January 2024; and
- from the annual period beginning on 1 January 2025 for the amendments that are effective for annual periods beginning on or after 1 January 2025.

The initial application of the abovementioned accounting standard and amendments are not expected to have any material financial impact to the current and prior period financial statements of the Group and of the Company.

#### (b) Basis of measurement

The financial statements of the Group and the Company have been prepared on the historical cost basis other than as disclosed in the financial statements.

### (c) Functional and presentation currency

These financial statements are presented in Ringgit Malaysia ("RM"), which is the Company's functional currency. All financial information is presented in RM and has been rounded to the nearest thousand, unless otherwise stated.

## (d) Use of estimates and judgements

The preparation of the financial statements in conformity with MFRSs requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimates are revised and in any future periods affected.

There are no significant areas of estimation uncertainty and critical judgements in applying accounting policies that have significant effect on the amounts recognised in the financial statements other than Note 4.1 – extension options and incremental borrowing rate in relation to leases and Note 31.4 – measurement of expected credit loss ("**ECL**").

## 2. MATERIAL ACCOUNTING POLICY INFORMATION

The Group has adopted amendments to MFRS 101, *Presentation of Financial Statements* and MFRS Practice Statement 2 – *Disclosures of Accounting Policies* from 1 January 2023. The amendments require the disclosure of 'material', rather than 'significant', accounting policies. The amendments also provide guidance on the application of materiality to disclosure of accounting policies, assisting entities to provide useful, entity-specific accounting policy information that users need to understand other information in the financial statements.

Although the amendments did not result in any changes to the Group's accounting policies, it impacted the accounting policy information disclosed in the financial statements. The material accounting policy information is disclosed in the respective notes to the financial statements where relevant.

#### PLANT AND EQUIPMENT 3.

	Office equipment RM'000	Office renovation RM'000	Motor vehicles RM'000	Furniture and fittings RM'000	Total RM'000
Group					
Cost					
At 1 January 2022	11,496	480	2,167	2,744	16,887
Additions	806	-	-	978	1,784
Disposal	(3)	-	-	-	(3)
Written off	(145)	-	-	-	(145)
At 31 December 2022/ 1 January 2023	12,154	480	2,167	3,722	18,523
Additions	1,371	16	392	122	1,901
Disposal	(6)	-	(327)	-	(333)
Written off	(80)	(171)	-	(31)	(282)
At 31 December 2023	13,439	325	2,232	3,813	19,809
Accumulated depreciation					
At 1 January 2022	9,678	420	1,889	2,658	14,645
Depreciation for the year	622	36	169	143	970
Written off	(143)	-	-	-	(143)
At 31 December 2022/ 1 January 2023	10,153	456	2,062	2,801	15,472
Depreciation for the year	782	14	129	294	1,219
Disposal	-	-	(327)	-	(327)
Written off	(73)	(168)	-	(31)	(272)
At 31 December 2023	10,866	302	1,860	3,064	16,092
Carrying amounts					
At 1 January 2022	1,818	60	278	86	2,242
At 31 December 2022/ 1 January 2023	1,997	24	109	921	3,051
At 31 December 2023	2,573	23	372	749	3,717

## 3.1 Motor vehicles

At 31 December 2023, the net carrying amount of motor vehicle that the Group acquired under hire purchase arrangement is RM360,000 (2022: nil).

cont'd

## 3. PLANT AND EQUIPMENT cont'd

## 3.2 Material accounting policy information

## (a) Recognition and measurement

Items of plant and equipment are measured at cost less any accumulated depreciation and any accumulated impairment losses.

Purchased software that is integral to the functionality of the related equipment is capitalised as part of that equipment.

## (b) Depreciation

Depreciation is recognised in profit or loss on a straight-line basis over the estimated useful lives of each component of an item of plant and equipment from the date that they are available for use.

The estimated useful lives for the current and comparative periods are as follows:

•	Office equipment	5 years
•	Office renovation	5 years
•	Motor vehicles	5 years
•	Furniture and fittings	4 years

Depreciation methods, useful lives and residual values are reviewed at the end of the reporting period, and adjusted as appropriate.

## 4. RIGHT-OF-USE ASSETS

	Building	Total
	RM'000	RM'000
Group		
At 1 January 2022	3,949	3,949
Addition	194	194
Depreciation	(1,924)	(1,924)
Derecognition	(69)	(69)
At 31 December 2022/1 January 2023	2,150	2,150
Addition	5,686	5,686
Depreciation	(1,923)	(1,923)
Derecognition	(152)	(152)
At 31 December 2023	5,761	5,761

The Group leases warehouse and a number of office buildings that run between 2 years to 3 years, with an option to renew the lease after that date.

cont'd

### 4. RIGHT-OF-USE ASSETS cont'd

## 4.1 Significant judgements and assumptions in relation to leases

The Group applied judgement and assumptions in determining the incremental borrowing rate of the respective leases. The Group first determines the closest available borrowing rates before using significant judgement to determine the adjustment required to reflect the term, security, value or economic environment of the respective leases

The Group has elected not to recognise right-of-use assets and lease liabilities for short-term leases that have a lease term of 12 months or less and leases of low-value assets. The Group recognises the lease payments associated with these leases as an expense on a straight-line basis over the lease term.

## 4.2 Extension options

Some leases of office buildings contain extension options exercisable by the Group up to one year before the end of the non-cancellable contract period. Where practicable, the Group seeks to include extension options in new leases to provide operational flexibility. The extension options held are exercisable only by the Group and not by the lessors. The Group assesses at lease commencement whether it is reasonably certain to exercise the extension options. The Group reassesses whether it is reasonably certain to exercise the options if there is a significant event or significant change in circumstances within its control.

As of 31 December 2023, the Group has included all potential future cash flows of exercising the extension options in the lease liabilities.

## 5. INTANGIBLE ASSET

### Goodwill

			Group
	Note	2023	2022
		RM'000	RM'000
At cost	5.1	571	571

Goodwill arises on business combinations is measured at cost less any accumulated impairment losses. In respect of equity-accounted associate and joint venture, the carrying amount of goodwill is included in the carrying amount of the investment and an impairment loss on such an investment is not allocated to any asset, including goodwill, that forms part of the carrying amount of the equity-accounted associate and joint venture.

## 5.1 Impairment testing for cash-generating units containing goodwill

For the purpose of impairment testing, goodwill is allocated to the Group's investment in VSTECS Pericomp Sdn. Bhd. which represents the lowest level of cash-generating unit within the Group at which the goodwill is monitored for internal management purposes.

The recoverable amount of the cash-generating unit was based on its value-in-use. The carrying amount of the unit was determined to be approximately its recoverable amount and no impairment loss was recognised.

cont'd

## 5. INTANGIBLE ASSET cont'd

Goodwill cont'd

## 5.1 Impairment testing for cash-generating units containing goodwill cont'd

Value-in-use was determined by discounting the future cash flows expected to be generated from the continuing use of the unit and was based on the following key assumptions:

Cash flows were projected based on past experience, actual operating results in current year and one-year business plan. Cash flows for the one-year period were projected using a constant growth rate of 6.1% (2022: 4.6%), which does not exceed the long-term average growth rate of the industry.

The values assigned to the key assumptions represent management's assessment of future trends in the Information Technology industry and are based on both external sources and internal sources (historical data).

The estimate of value-in-use was determined using a pre-tax discount rate of 4.5% (2022: 3.5%).

## 6. INVESTMENTS IN SUBSIDIARIES

		Company
	2023	2022
	RM'000	RM'000
At cost	77,022	77,022

Details of the subsidiaries are as follows:

Name of subsidiary	Country of incorporation Principal activities		Effective ownership interest and voting interest	
			2023	2022
			%	%
VSTECS Astar Sdn. Bhd.	Malaysia 1		100	100
VSTECS Pericomp Sdn. Bhd.	Malaysia	All these companies are engaged in the marketing of computers, peripherals, software and the provision of computer maintenance	100	100
VSTECS KU Sdn. Bhd.	Malaysia	services.	100	100
VSTECS Kush Sdn. Bhd.	Malaysia	Provision of logistics services including warehousing and transportation of ICT products and provision of management and support services.	100	100

## 6.1 Material accounting policy information

Investments in subsidiaries are measured in the Company's statement of financial position at cost less any impairment losses.

cont'd

## 7. INVESTMENT IN AN ASSOCIATE

	Group		(	Company
	2023	2022	2023	2022
	RM'000	RM'000	RM'000	RM'000
At cost				
Unquoted shares	18,796	18,796	18,796	18,796
Share of post-acquisition reserves	8,289	6,964	-	-
	27,085	25,760	18,796	18,796

Details of the associate is as follows:

Name of entity	Principal place of business	of				ctive p interest g interest
			2023	2022		
			%	%		
ISATEC Sdn. Bhd.	Malaysia	Provider of products and contract programming services related to information technology and telecommunication facilities.	40	40		

The following table summarises the information of the Group's associate, adjusted for any differences in accounting policies and reconciles the information to the carrying amount of the Group's interest in the associate.

		Group
	2023	2022
	RM'000	RM'000
Summarised financial information		
As at 31 December		
Non-current assets	2,765	1,715
Current assets	48,389	49,878
Current liabilities	(16,444)	(20,195)
Net assets	34,710	31,398
Year ended 31 December		
Profit and total comprehensive income	6,227	6,903
Included in the total comprehensive income:		
Revenue	62,375	61,293
Reconciliation of net assets to carrying amount as at 31 December		
Group's share of net assets	13,884	12,559
Goodwill	13,201	13,201
Carrying amount in the statement of financial position	27,085	25,760
Group's share of results for the year ended 31 December		
Group's share of profit and total comprehensive income	2,704	2,985
Dividend received by the Group	1,379	1,160

cont'd

## 7. INVESTMENT IN AN ASSOCIATE cont'd

## 7.1 Material accounting policy information

Investment in an associate is measured in the Company's statement of financial position at cost less any impairment losses.

## 8. INVESTMENT IN A JOINT VENTURE

		Group	(	Company		
	2023	2023 2022		2022		
	RM'000	RM'000	RM'000	RM'000		
At cost						
Unquoted shares	12,170	12,170	12,170	12,170		
Share of post-acquisition reserves	1,245	1,293	-	-		
	13,415	13,463	12,170	12,170		

Details of the joint venture is as follows:

	Principal place of		ownershi	ctive p interest g interest
Name of entity	business	Nature of the relationship	2023	2022
			%	%
Enrich Platinum Sdn. Bhd.*	Malaysia	Investment holding and business of providing property management services.	50	50

<sup>\*</sup> Not audited by member firm of KPMG International Limited

The following table summarises the financial information of the Group's joint venture, as adjusted for any differences in accounting policies. The table also reconciles the summarised financial information to the carrying amount of the Group's interest in the joint venture, which is accounted for using the equity method.

		Group
	2023	2022
	RM'000	RM'000
Summarised financial information		
As at 31 December		
Non-current assets	30,000	30,000
Current assets	479	353
Non-current liabilities	(1,807)	(1,807)
Current liabilities	(1,054)	(1,046)
Net assets	27,618	27,500
Year ended 31 December		
Profit and total comprehensive income	1,418	1,248
Included in the total comprehensive income:		
Revenue	1,923	1,920
Income tax expense	(359)	(1,315)

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## 8. INVESTMENT IN A JOINT VENTURE cont'd

	Group	
	2023	2022
	RM'000	RM'000
Reconciliation of net assets to carrying amount as at 31 December		
Group's share of net assets	13,809	13,750
Depreciation on investment property	(394)	(287)
Carrying amount in the statement of financial position	13,415	13,463
Group's share of results for the year ended 31 December		
Group's share of profit and total comprehensive income	602	553
Dividend received by the Group	650	1,000

## 8.1 Material accounting policy information

Investment in a joint venture is measured in the Company's statement of financial position at cost less any impairment losses.

## 9. OTHER INVESTMENTS

		Group
	2023	2022
	RM'000	RM'000
Fair value through profit or loss  - Investment in quoted equity in Malaysia	92	169
Fair value through other comprehensive income - Investment in club membership	62	62
	154	231

cont'd

## 10. DEFERRED TAX ASSETS

## Recognised deferred tax assets

	Assets		L	iabilities	Net		
	2023	2022	2023	2022	2023	2022	
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	
Group							
Plant and equipment	-	-	(543)	(492)	(543)	(492)	
Right-of-use assets	-	-	(373)	(391)	(373)	(391)	
Lease liabilities	359	393	-	-	359	393	
Unabsorbed capital allowances	-	127	-	-	-	127	
Provisions	7,799	4,557	-	-	7,799	4,557	
Other items	-	134	(337)	-	(337)	134	
Tax assets/(liabilities)	8,158	5,211	(1,253)	(883)	6,905	4,328	
Set off of tax	(1,253)	(883)	1,253	883	-	-	
Net tax assets	6,905	4,328	-	-	6,905	4,328	

## Movement in temporary differences during the year

	At 1.1.2022 RM'000	Recognised in profit or loss (Note 25) RM'000	At 31.12.2022/ 1.1.2023 RM'000	Recognised in profit or loss (Note 25) RM'000	At 31.12.2023 RM'000
Group					
Plant and equipment	(215)	(277)	(492)	(51)	(543)
Right-of-use assets	(549)	158	(391)	18	(373)
Lease liabilities	564	(171)	393	(34)	359
Unabsorbed capital allowance	-	127	127	(127)	-
Provisions	1,623	2,934	4,557	3,242	7,799
Other items	237	(103)	134	(471)	(337)
	1,660	2,668	4,328	2,577	6,905

cont'd

## 10. DEFERRED TAX ASSETS cont'd

## 10.1 Material accounting policy information

A deferred tax asset is recognised to the extent that it is probable that future taxable profits will be available against which the temporary difference can be utilised. Deferred tax assets are reviewed at the end of each reporting period and are reduced to the extent that it is no longer probable that the related tax benefit will be realised.

### 11. RECEIVABLES AND DEPOSITS

			Group		Company
	Note	2023	2022	2023	2022
		RM'000	RM'000	RM'000	RM'000
Trade					
Non-current					
Trade receivable	11.1	3,175	-	-	-
Current					
Trade receivables		378,610	347,707	-	-
Less: Impairment loss	11.2	(2,103)	(763)	-	-
		376,507	346,944		-
Amount due from a subsidiary	11.3	-	-	251	251
		376,507	346,944	251	251
Non-trade					
Other receivables	11.4	14,632	14,132	5	16
Deposits	11.5	5,733	2,296	2	2
Amount due from subsidiaries	11.6	-	-	2	25,314
		20,365	16,428	9	25,332
		396,872	363,372	260	25,583
		400,047	363,372	260	25,583

## 11.1 Non-current trade receivable

The non-current trade receivable is unsecured, subject to interest at 4.25% per annum and repayable in year 2025.

### 11.2 Impairment loss

Trade receivables amounting to RM2,000 was written off against the impairment loss brought forward in previous financial year.

## 11.3 Amount due from a subsidiary (Trade)

The amount due from subsidiary is unsecured, interest free and subject to normal trade terms.

## 11.4 Other receivables (Non-trade)

Included in other receivables of the Group is marketing and promotion expenses incurred on behalf and receivable from respective vendors ("marketing claims") amounting to RM13,585,000 (2022: RM13,440,000).

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## 11. RECEIVABLES AND DEPOSITS cont'd

## 11.5 Deposits

Included in deposits of the Group is an amount of RM960,000 (2022: RM960,000) paid as rental security deposits to the joint venture.

## 11.6 Amount due from subsidiaries (Non-trade)

Included in the amount due from subsidiaries in 2022 was a non-trade short-term loan of RM25,300,000 which was unsecured, subjected to interest at 3.25% per annum and repayable on demand. The remaining RM2,000 (2022: RM14,000) due from subsidiaries are unsecured, interest free and repayable on demand.

### 12. INVENTORIES

	Group	
	2023	2022
	RM'000	RM'000
Trading goods	197,196	249,293
Goods-in-transit	3,606	3,905
	200,802	253,198
Recognised in profit or loss:		
Inventories recognised as cost of sales	2,498,597	2,627,294
Write (back)/down to net realisable value	(1,234)	4,781

The write (back)/down is included in cost of sales.

## 12.1 Material accounting policy information

Inventories are measured at the lower of cost and net realisable value. The cost of inventories is measured based on first-in first-out method.

## 13. CASH AND CASH EQUIVALENTS

	Group		(	Company	
	2023 2022		2023	2022	
	RM'000	RM'000	RM'000	RM'000	
Cash and bank balances	150,851	46,595	27,338	174	

cont'd

## 14. SHARE CAPITAL

		Group and Company			
	Amount	Number Amount of shares Amount			
	2023	2023	2022	2022	
	RM'000	'000	RM'000	'000	
Issued and fully paid with no par value: Ordinary shares					
At 1 January/31 December	90,000	360,000	90,000	360,000	

The holders of ordinary shares are entitled to receive dividends as declared from time to time, and are entitled to one vote per share at meetings of the Company.

## 15. RESERVES

			Group	Company		
	Note	2023	2022	2023	2022	
		RM'000	RM'000	RM'000	RM'000	
Merger reserves	15.1	-	-	22,961	22,961	
Retained earnings	15.2	368,383	323,064	14,824	13,349	
Treasury shares	15.3	(1,948)	(1,948)	(1,948)	(1,948)	
		366,435	321,116	35,837	34,362	

## 15.1 Merger reserve

### Company

The merger reserve of the Company represents the surplus in respect of the purchase consideration paid over the nominal value of ordinary shares issued by the Company arising from an internal rationalisation exercise in prior years. The internal rationalisation exercise was accounted as a business combination on common control, hence the merger method of accounting was adopted.

## 15.2 Retained earnings

## Group

A merger deficit amounting to RM44,561,000 is set off against the reserves of the Group. The merger deficit arose from the Group's internal rationalisation exercise carried out in 2009, pursuant to the proposed listing of the Company on the Main Market of Bursa Malaysia Securities Berhad, which involved related parties under common control. The amount represents the excess of the consideration given over the accumulated value of the share capital of the combining entities.

## 15.3 Treasury shares

At 31 December 2023, the Group held 3,444,000 (2022: 3,444,000) of the Treasury shares comprises cost of acquisition of the Company's own shares.

cont'd

### 16. BORROWINGS

		Group		
		2023	2022	
		RM'000	RM'000	
Non-current				
Hire purchase	16.1	67	-	
Current				
Hire purchase	16.1	100	-	
Banker's acceptances	16.2	33,300	13,500	
		33,400	13,500	
		33,467	13,500	

# 16.1 Hire purchase liabilities

The hire purchase of the Group is secured by a charge over the related motor vehicle as stated in Note 3.1 to the financial statements.

# 16.2 Banker's acceptances

The banker's acceptances of the Group are supported by way of corporate guarantee by the Company.

### 17. PAYABLES AND ACCRUALS

			Group		Company
	Note	2023	2022	2023	2022
		RM'000	RM'000	RM'000	RM'000
Trade					
Trade payables		235,751	192,606	-	-
Deferred revenue		816	190	-	-
		236,567	192,796	-	-
Non-trade					
Other payables and accrued expenses	17.1	63,560	62,566	613	567
Dividend payable	27	8,914	8,914	8,914	8,914
Amount due to subsidiaries	17.2	-	-	206	10
		72,474	71,480	9,733	9,491
		309,041	264,276	9,733	9,491

cont'd

### 17. PAYABLES AND ACCRUALS cont'd

### 17.1 Other payables and accrued expenses

Included in other payables and accrued expenses of the Group is accrual for marketing and promotion expenses amounting to RM15,262,000 (2022: RM29,336,000).

#### 17.2 Amount due to subsidiaries

The amount due to subsidiaries are unsecured, non-interest bearing and are repayable on demand.

#### 18. CONTRACT WITH CUSTOMERS

#### **Contract liabilities**

	2023	2022
	RM'000	RM'000
Group		
Contract liabilities	13,741	10,966

Contract liabilities primarily relate to credit notes not yet issued to customers arising from the marketing and promotional activities and advance payment received.

#### 19. DERIVATIVE FINANCIAL LIABILITIES

Derivatives at fair value through profit or loss:

	2023		2022	
	Nominal value RM'000	Liabilities RM'000	Nominal value RM'000	Liabilities RM'000
Group				
Forward exchange contracts	117,001	1,629	141,039	4,544

Forward exchange contracts are used to manage the foreign currency exposure arising from the Group's payables denominated in currencies other than the functional currency of the Group entities. All of the forward exchange contracts have maturities of less than one year after the end of the reporting period. Where necessary, the forward contracts are rolled over at maturity.

cont'c

# 20. REVENUE

		Group		(	Company
	Note	2023	2022	2023	2022
		RM'000	RM'000	RM'000	RM'000
Revenue from contracts with customers					
Sale of goods		2,725,143	2,768,522	-	-
Services		2,042	2,092	-	-
	20.1	2,727,185	2,770,614	-	-
Other revenue					
Dividend income from:					
- subsidiaries		-	-	22,400	20,700
- associate		-	-	1,379	1,160
- joint venture		-	-	650	1,000
Total revenue		2,727,185	2,770,614	24,429	22,860

The disaggregation of revenue is disclosed in Note 28.2.

# 20.1 Nature of goods and services

The following information reflects the typical transactions of the Group and of the Company:

Type of product/service	Nature and timing of satisfaction of performance obligations including significant payment terms
Sale of goods	Revenue is recognised when the goods are delivered and accepted by customers. Normal credit term is 30 days. Rebates are given to customers based on various marketing programs.
Services	Revenue is recognised over time as the services are performed. Credit period is normally 30 days.
Dividend	Dividend income is recognised in profit or loss on the date that the Group's or the Company's right to receive payment is established, which in the case of quoted securities is the ex-dividend date.

cont'd

# 21. RESULTS FROM OPERATING ACTIVITIES

	Group			Company
	2023	2022	2023	2022
	RM'000	RM'000	RM'000	RM'000
Results from operating activities are arrived at after charging/(crediting):				
Auditors' remuneration				
- Audit fees				
KPMG PLT	229	224	78	77
- Non-audit fees				
KPMG PLT	10	10	10	10
KPMG Tax Services Sdn. Bhd.	35	35	6	7
Material expenses/(income)				
Depreciation of plant and equipment	1,219	970	-	-
Depreciation of right-of-use assets	1,923	1,924	-	-
Dividend income:				
- associate	-	-	(1,379)	(1,160)
- joint venture	-	-	(650)	(1,000)
- subsidiaries	-	-	(22,400)	(20,700)
Fair value (gain)/loss on financial instruments				
- Forward exchange contracts	(2,915)	2,823	-	-
- Other investment	77	131	-	-
Gain on disposal of plant and equipment	(142)	(19)	-	-
(Gain)/Loss on foreign exchange (net):				
- Realised	(4,308)	(595)	-	-
- Unrealised	1,511	(2,268)	-	-
Plant and equipment written off	10	2	-	-
(Reversal of)/Provision for inventories written down	(1,234)	4,781	-	-
Personnel expenses (including key management personnel):				
- Contributions to Employees' Provident Fund	3,753	3,457	-	-
- Wages, salaries and others	49,484	47,021	-	-
Net (gain)/loss on impairment of financial instruments				
Bad debts recovered	(4)	-	_	-
Trade receivables	1,340	74	_	-
Other receivables	871	-	_	-
	2,207	74	_	_
	2,201	7 +		

cont'c

# 22. FINANCE INCOME

	Group		(	Company
	2023	2022	2023	2022
	RM'000	RM'000	RM'000	RM'000
Interest income of financial assets at fair value through profit or loss  Interest income of financial assets at amortised	-	1	-	-
cost:				
- Recognised before impairment	1,476	465	421	482
	1,476	466	421	482

# 23. FINANCE COSTS

	Group			Company
	2023	2022	2023	2022
	RM'000	RM'000	RM'000	RM'000
Interest expense of financial assets at amortised cost	439	-		-
Interest expense of financial liabilities that are at amortised cost	736	346	-	-
Interest expense on lease liabilities	93	160	-	-
Interest expense on hire purchase	1	-	-	-
	1,269	506	-	-

# 24. KEY MANAGEMENT PERSONNEL COMPENSATION

The key management personnel compensation are as follows:

	Group			Company
	2023	2022	2023	2022
	RM'000	RM'000	RM'000	RM'000
Directors				
- Fees	481	433	468	421
- Remuneration	5,255	5,348	31	32
<ul> <li>Other short-term employee benefits (including estimated monetary value of benefits-in-kind)</li> </ul>	50	53	-	-
	5,786	5,834	499	453
Other key management personnel				
- Remuneration	1,870	1,785	-	-
- Contributions to Employees' Provident Fund	361	359	-	-
- Other short-term employee benefits	1,271	1,303	-	-
	3,502	3,447	-	-
	9,288	9,281	499	453

cont'd

# 24. KEY MANAGEMENT PERSONNEL COMPENSATION cont'd

Other key management personnel comprises persons other than the Directors of Group entities, having authority and responsibility for planning, directing and controlling the activities of the entity either directly or indirectly.

### 25. TAX EXPENSE

	Group		(	Company
	2023	2022	2023	2022
	RM'000	RM'000	RM'000	RM'000
Income tax expense				
- Current year	17,810	22,790	100	113
- Under/(Over) provision in prior years	137	310	-	(2)
	17,947	23,100	100	111
Deferred tax expense				
- Origination and reversal of temporary		(0.070)		
differences	2,332	(3,079)	-	-
- (Over)/Under provision in prior year	(4,909)	411	-	-
	(2,577)	(2,668)	-	-
	15,370	20,432	100	111
Reconciliation of tax expense				
Profit for the year	67,426	59,680	23,582	22,191
Tax expense	15,370	20,432	100	111
Profit excluding tax	82,796	80,112	23,682	22,302
Tax at Malaysian tax rate of 24% (2022: 24%)	19,871	19,227	5,684	5,352
Non-deductible expenses	1,064	1,333	279	247
Non-taxable income	-	-	(5,863)	(5,486)
Tax effect on share of results of associate	(649)	(716)	-	_
Tax effect on share of results of joint venture	(144)	(133)	-	-
	20,142	19,711	100	113
Under/(Over) provision in prior years				
- current tax	137	310	-	(2)
- deferred tax	(4,909)	411	-	
	15,370	20,432	100	111

### 25.1 Material accounting policy information

Income tax expense comprises current and deferred tax. Current tax and deferred tax are recognised in profit or loss except to the extent that it relates to a business combination or items recognised directly in equity or other comprehensive income.

cont'd

# 26. EARNINGS PER ORDINARY SHARE

The calculation of basic and diluted earnings per ordinary share ("EPS") was based on the profit attributable to ordinary shareholders and a weighted average number of ordinary shares outstanding, calculated as follows:

	Group	
	2023	2022
	RM'000	RM'000
Profit attributable to owners of the Company	67,426	59,680
Weighted average number of ordinary shares at 31 December	356,555	356,555
Basic and diluted earnings per ordinary share (sen)	18.9	16.7

#### 27. DIVIDENDS

Dividends recognised by the Company:

	Sen per share	Total amount	Date of payment
		RM'000	
2023			
Second interim 2022 ordinary - single tier	3.7	13,193	16 May 2023
First interim 2023 ordinary - single tier	2.5	8,914	12 January 2024
Total		22,107	
2022			
Second interim 2021 ordinary - single tier	3.7	13,198	11 May 2022
Special 2021 ordinary - single tier	0.5	1,784	11 May 2022
First interim 2022 ordinary - single tier	2.5	8,914	18 January 2023
Total		23,896	

After the end of the reporting period, the following dividend was declared by the Directors on 27 February 2024 and payable on 16 May 2024. These dividends will be recognised in subsequent financial period.

	Sen per share	Total amount
		RM'000
Second interim 2023 ordinary - single tier	4.1	14,619



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#### 28. OPERATING SEGMENTS

The Group has three reportable segments, as described below, which are the Group's strategic business units. The strategic business units offer different products and services, and are managed separately because they require different technology and marketing strategies. For each of the strategic business units, the Group's Chief Executive Officer reviews internal management reports at least on a quarterly basis. The following summary describes the operations in each of the Group's reportable segments:

(i) ICT Distribution Distribution of consumer ICT products to resellers, comprising mainly retailers

(ii) Enterprise Systems Distribution of commercial and enterprise ICT products to resellers, comprising

mainly system integrators and corporate dealers

(iii) ICT Services Provision of ICT services

Other non-reportable segments comprise management services and investment holding. None of these segments met the quantitative thresholds for reporting segments in 2023 and 2022.

Performance is measured based on segment profit before tax, interest and depreciation, as included in the internal management reports that are reviewed by the Group's Chief Executive Officer, who is the Group's Chief Operating Decision Maker. Segment profit is used to measure performance as management believes that such information is the most relevant in evaluating the results of certain segments relative to other entities that operate within these industries.

#### Segment assets

The total of segment assets is measured based on all assets (including goodwill) of a segment, as included in the internal management reports that are reviewed by the Group's Chief Executive Officer. Segment total assets is used to measure the return on assets of each segment.

### Segment liabilities

Segment liabilities information is neither included in the internal management reports nor provided regularly to the Group's Chief Executive Officer. Hence, no disclosure is made on segment liability.

#### Segment capital expenditure

Segment capital expenditure is the total cost incurred during the financial year to acquire plant and equipment, and other intangible assets other than goodwill.

# 28. OPERATING SEGMENTS cont'd

# 28.1 Segmental information for the Group is presented as follows:

	Enterprise ICT distribution systems			ICT :	services	Total		
	2023	2022	2023	2022	2023	2022	2023	2022
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Segment profit	22,808	23,843	47,564	45,901	8,513	5,448	78,885	75,192
Included in the measure of segment profit are:								
<ul> <li>Depreciation of plant and equipment</li> </ul>	(127)	(221)	(199)	(233)	(173)	(85)	(499)	(539)
<ul> <li>Depreciation of right- of-use assets</li> </ul>	(76)	(85)	(64)	(57)	(4)	(5)	(144)	(147)
- Finance costs	(978)	(1,369)	(649)	(926)	(142)	(58)	(1,769)	(2,353)
- Finance income	279	199	708	1,300	500	359	1,487	1,858
Segment assets	476,302	437,876	251,713	252,801	13,157	11,581	741,172	702,258
Revenue from external customers	1,114,518		1,375,347	1,365,522	237,320	,	2,727,185	, ,
Inter-segment revenue	3,373	13,054	11,759	10,330	13,115	13,368	28,247	36,752

# 28.2 Disaggregation of revenue

	Enterprise								
	ICT distribution		sy	systems		ICT services		Total	
	2023	2022	2023	2022	2023	2022	2023	2022	
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	
Major product and service lines									
<ul> <li>Desktop, PC, notebooks, mobility devices and peripherals</li> </ul>	1,114,518	1,230,346	-	_		-	1,114,518	1,230,346	
<ul> <li>Server, storage, software and networking products</li> </ul>	-	-	1,375,347	1,365,522	-	-	1,375,347	1,365,522	
- Services and maintenance	-	-	-	-	237,320	174,746	237,320	174,746	
	1,114,518	1,230,346	1,375,347	1,365,522	237,320	174,746	2,727,185	2,770,614	
Timing									
- At a point in time	1,114,518	1,230,346	1,375,347	1,365,522	235,278	172,654	2,725,143	2,768,522	
- Over time	-	-	-	-	2,042	2,092	2,042	2,092	
	1,114,518	1,230,346	1,375,347	1,365,522	237,320	174,746	2,727,185	2,770,614	

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# 28. OPERATING SEGMENTS cont'd

# 28.3 Reconciliations of reportable segment revenues, profit or loss, assets and other material items

	Group		
	2023	2022	
	RM'000	RM'000	
Total profit for the reportable segments	78,885	75,192	
Other non-reportable segments profit	28,337	27,819	
Elimination of inter-segments profit	(24,426)	(22,899)	
Consolidated profit before tax	82,796	80,112	

Group	External revenue RM'000	Depreciation of plant and equipment RM'000	Depreciation of right-of- use assets RM'000	Finance costs RM'000	Finance income RM'000	Segment assets RM'000	Additions to non- current assets RM'000
2023							
Total reportable segments	2,755,432	(499)	(144)	(1,769)	1,487	741,172	1,550
Other non-reportable segments	21,845	(740)	(1,779)	(78)	567	155,446	392
Elimination of inter-segment transactions or balances	(50,092)	20	_	578	(578)	(74,083)	(41)
Consolidated total	2,727,185	(1,219)	(1,923)	(1,269)	1,476	822,535	1,901
2022							
Total reportable segments	2,807,366	(539)	(147)	(2,353)	1,858	702,258	390
Other non-reportable segments	20,785	(445)	(1,777)	(144)	599	149,244	1,423
Elimination of inter-segment transactions or balances	(57,537)	14	_	1,991	(1,991)	(137,510)	(29)
Consolidated total	2,770,614	(970)	(1,924)	(506)	466	713,992	1,784
Consolidated total	2,110,014	(370)	(1,024)	(500)	400	1 10,002	1,704

# 28.4 Geographical segments

The Group operates predominantly in Malaysia and accordingly information by geographical locations of the Group is not presented.

cont'd

#### 28. OPERATING SEGMENTS cont'd

#### 28.5 Major customers

The following is a major customer with revenue equal or more than 10% of the Group's total revenue during the financial year (2022: nil).

	Revenue	Segment
	2023	
	RM'000	
All common control companies of:		
- Customer A	359,072	ICT distribution and Enterprise systems

#### 29. CAPITAL COMMITMENTS

		Group
	2023	2022
	RM'000	RM'000
Capital expenditure commitments		
Plant and equipment		
Contracted but not provided for	1,695	243

### 30. RELATED PARTIES

# Identity of related parties

For the purposes of these financial statements, parties are considered to be related to the Group if the Group or the Company has the ability, directly or indirectly, to control or jointly control the party or exercise significant influence over the party in making financial and operating decisions, or vice versa, or where the Group or the Company and the party are subject to common control. Related parties may be individuals or other entities.

Related parties also include key management personnel defined as those persons having authority and responsibility for planning, directing and controlling the activities of the Group either directly or indirectly and entity that provides key management personnel services to the Group. The key management personnel include all the Directors of the Group, and certain members of senior management of the Group.

The Group has related party relationship with its subsidiaries, significant investors, Directors and key management personnel.

#### Transactions with key management personnel

There are no other transactions with key management personnel other than key management personnel compensation as disclosed in Note 24.

cont'd

#### 30. RELATED PARTIES cont'd

#### Other related party transactions

		Transaction value					
		Group		Company			
	2023	2022	2023	2022			
	RM'000	RM'000	RM'000	RM'000			
Subsidiaries							
Dividend income	-	-	22,400	20,700			
Interest income	-	-	353	470			
Purchases	-	-	(11)	-			
Affiliated company							
Purchases	(8)	(38)	-	-			
Support service	(146)	-	-	-			
Sales	-	249	-	_			
Joint venture							
Dividend income	-	-	650	1,000			
Lease expense	(1,923)	(1,920)	-	-			
Professional fee	14	10	-	-			
Associate							
Dividend income	-	-	1,379	1,160			
Sales	594	545	-	-			
Support service	(256)	(237)	-	-			

The net balances outstanding arising from the above transactions have been disclosed in Note 11 and Note 17.

The Directors of the Company are of the opinion that the above transactions have been entered into in the normal course of business and have been established on negotiated terms.

### 31. FINANCIAL INSTRUMENTS

# 31.1 Categories of financial instruments

The table below provides an analysis of financial instruments categorised as follows:

- (a) Fair value through profit or loss ("FVTPL")
  - Mandatorily required by MFRS 9;
  - Designated upon initial recognition ("DUIR")
- (b) Amortised cost ("AC"); and
- (c) Fair value through other comprehensive income ("FVOCI")
  - Equity instrument designated upon initial recognition ("EIDUIR")

cont'd

# 31. FINANCIAL INSTRUMENTS cont'd

# 31.1 Categories of financial instruments cont'd

	Carrying		FVTPL - Mandatorily/	FVOCI
	amount	AC	- DUIR	- EIDUIR
	RM'000	RM'000	RM'000	RM'000
2023				
Financial assets				
Group				
Receivables and deposits	400,047	400,047	-	-
Cash and cash equivalents	150,851	150,851	-	-
Club membership	62	-	-	62
Quoted equity in Malaysia				
- DUIR	92	-	92	-
	551,052	550,898	92	62
Company				
Receivables and deposits	260	260	-	-
Cash and cash equivalents	27,338	27,338	-	-
	27,598	27,598	-	-
Financial liabilities				
Group				
Borrowings	(33,467)	(33,467)	-	-
Payables and accruals	(309,041)	(297,607)	-	-
Derivative financial liabilities				
- Mandatorily	(1,629)	-	(1,629)	-
	(344,137)	(331,074)	(1,629)	-
Company				
Payables and accruals	(9,733)	(9,733)	-	-

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# 31. FINANCIAL INSTRUMENTS cont'd

# 31.1 Categories of financial instruments cont'd

	Carrying	- N	FVTPL landatorily/	FVOCI
	amount	AC	- DUIR	- EIDUIR
	RM'000	RM'000	RM'000	RM'000
2022				
Financial assets				
Group				
Receivables and deposits	363,372	363,372	-	-
Cash and cash equivalents	46,595	46,595	-	-
Club membership	62	-	-	62
Quoted equity in Malaysia				
- DUIR	169	-	169	-
	410,198	409,967	169	62
Company				
Receivables and deposits	25,583	25,583	-	-
Cash and cash equivalents	174	174	-	-
	25,757	25,757	-	-
Financial liabilities				
Group				
Borrowings	(13,500)	(13,500)	-	-
Payables and accruals	(264,276)	(264,276)	-	-
Derivative financial liabilities				
- Mandatorily	(4,544)	-	(4,544)	-
	(282,320)	(277,776)	(4,544)	-
Company				
Payables and accruals	(9,491)	(9,491)	_	

cont'd

#### 31. FINANCIAL INSTRUMENTS cont'd

#### 31.2 Net gains and losses arising from financial instruments

		Group		Company
	2023	2022	2023	2022
	RM'000	RM'000	RM'000	RM'000
Net gains/(losses) on:				
Financial assets at amortised cost	(299)	391	421	482
Financial assets at fair value through profit or loss:				
- Mandatorily required under MFRS 9	-	1	-	-
- Designated upon initial recognition	(77)	(131)	-	-
Financial liabilities at amortised cost	2,060	2,517	-	-
Financial liabilities at fair value through profit and loss:				
- Mandatorily required under MFRS 9	2,915	(2,823)	-	-
	4,599	(45)	421	482

#### 31.3 Financial risk management

The Group has exposure to the following risks from its use of financial instruments:

- Credit risk
- Liquidity risk
- Market risk

#### 31.4 Credit risk

Credit risk is the risk of a financial loss to the Group if a customer or counterparty to a financial instrument fails to meet its contractual obligations. The Group's exposure to credit risk arises principally from its receivables from customers and cash and cash equivalents. The Company's exposure to credit risk arises principally from financial guarantees given to banks for credit facilities granted to subsidiaries. There are no significant changes as compared to prior periods.

#### (i) Trade receivables

Risk management objectives, policies and processes for managing the risk

Management has a credit policy in place and the exposure to credit risk is monitored on an ongoing basis. Normally financial guarantees given by banks, shareholders or directors of customers are obtained, and credit evaluations are performed on customers requiring credit over a certain amount.

At each reporting date, the Group assesses whether any of the trade receivables are credit impaired.

The gross carrying amounts of credit impaired trade receivables are written off (either partially or full) when there is no realistic prospect of recovery. This is generally the case when the Group determines that the debtor does not have assets or sources of income that could generate sufficient cash flows to repay the amounts subject to the write-off. Nevertheless, trade receivables that are written off could still be subject to enforcement activities.

There are no significant changes as compared to previous year.

cont'd

#### 31. FINANCIAL INSTRUMENTS cont'd

#### 31.4 Credit risk cont'd

#### (i) Trade receivables cont'd

Exposure to credit risk, credit quality and collateral

As at the end of the reporting period, the maximum exposure to credit risk arising from trade receivables are represented by the carrying amounts in the statements of financial position.

Management has taken reasonable steps to ensure that receivables that are neither past due nor impaired are stated at their realisable values. A significant portion of these receivables are regular customers that have been transacting with the Group. The Group uses ageing analysis to monitor the credit quality of the receivables. Any receivables having significant balances past due more than 90 days, which are deemed to have higher credit risk, are monitored individually.

At the end of the reporting period, there were no significant concentrations of credit risk except for 5 (2022: 5) individual debtors which forms 31% (2022: 24%) of the total trade receivables of the Group.

Recognition and measurement of impairment loss

In managing credit risk of trade receivables, the Group manages its debtors and takes appropriate actions (including but not limited to legal actions) to recover long overdue balances.

The Group uses an allowance matrix to measure expected credit loss ("ECLs") of trade receivables for all segments. Consistent with the debt recovery process, invoices which are past due more than 90 days will be considered as credit impaired.

Loss rates are based on actual credit loss experience over the past three years. The Group also considers differences between (a) economic conditions during the period over which the historic data has been collected, (b) current conditions and (c) the Group's view of economic conditions over the expected lives of the receivables. Nevertheless, the Group believes that these factors are immaterial for the purpose of impairment calculation for the year.

The following table provides information about the exposure to credit risk and ECLs for trade receivables.

	Gross carrying amount	Loss allowance	Net balance
Group	RM'000	RM'000	RM'000
2023			
Current (not past due)	183,784	-	183,784
1 – 30 days past due	133,734	-	133,734
31 - 60 days past due	48,015	-	48,015
61 - 90 days past due	6,941	-	6,941
	372,474	-	372,474
Credit impaired			
More than 90 days past due	9,253	(2,045)	7,208
Individually impaired	58	(58)	-
	381,785	(2,103)	379,682

cont'd

### 31. FINANCIAL INSTRUMENTS cont'd

### 31.4 Credit risk cont'd

#### (i) Trade receivables cont'd

Recognition and measurement of impairment loss cont'd

	Gross carrying amount	Loss allowance	Net balance
	RM'000	RM'000	RM'000
2022			
Current (not past due)	174,598	-	174,598
1 – 30 days past due	114,441	-	114,441
31 - 60 days past due	45,341	-	45,341
61 - 90 days past due	12,269	-	12,269
	346,649	-	346,649
Credit impaired			
More than 90 days past due	1,045	(750)	295
Individually impaired	13	(13)	-
	347,707	(763)	346,944

The movements in the allowance for impairment losses of trade receivables during the year are shown below.

	Lifetime ECL	Credit impaired	Total
Group	RM'000	RM'000	RM'000
Balance at 1 January 2022	503	188	691
Amounts written off	-	(2)	(2)
Net measurement of loss allowance	247	(173)	74
Balance at 31 December 2022/1 January 2023	750	13	763
Net measurement of loss allowance	1,295	45	1,340
Balance at 31 December 2023	2,045	58	2,103

In previous financial year, RM2,000 of trade receivables were written off against the impairment loss provided but are still subject to enforcement activity.

#### (ii) Cash and cash equivalents

The cash and cash equivalents are held with banks and financial institutions. As at the end of the reporting period, the maximum exposure to credit risk is represented by their carrying amounts in the statement of financial position.

These banks and financial institutions have low credit risks. Consequently, the Group and the Company are of the view that the loss allowance is not material and hence, it is not provided for.

cont'd

#### 31. FINANCIAL INSTRUMENTS cont'd

#### 31.4 Credit risk cont'd

### (iii) Other receivables

Credit risks on other receivables are mainly arising from deposits paid for office buildings and fixtures rented, and marketing and promotional expenses incurred on behalf and receivable from respective vendors ("marketing claims"). The deposits will be received at the end of respective lease. The marketing claims will be received at the end of respective credit terms. The Group manages the credit risk together according to the lease and vendor agreements.

As at the end of the reporting period, the maximum exposure to credit risk is represented by their carrying amounts in the statement of financial position.

As at the end of the reporting period, the Group recognised impairment losses of RM871,000 (2022: nil) to other receivables, while the Company did not recognise any allowance for impairment losses.

#### (iv) Investments and other financial assets

Investments are allowed only in liquid securities and only with counterparties that have a credit rating equal to or better than the Group. Transactions involving derivative financial instruments are with licensed banks and financial institutions.

Consequently, the Group is of the view that the loss allowance is not material and hence, it is not provided for.

#### (v) Financial guarantees

Financial guarantees issued are initially measured at fair value. Subsequently, they are measured at higher of:

- the amount of the loss allowance; and
- the amount initially recognised less, when appropriate, the cumulative amount of income recognised in accordance to the principles of MFRS 15, Revenue from Contracts with Customers.

Risk management objectives, policies and processes for managing the risk

The Company provides unsecured financial guarantees to banks in respect of banking facilities granted to certain subsidiaries. The Company monitors on an ongoing basis the results of the subsidiaries and repayments made by the subsidiaries.

Exposure to credit risk, credit quality and collateral

The Company's maximum exposure to financial guarantees amounts to RM33,300,000 (2022: RM13,500,000) representing the total outstanding borrowings of the subsidiaries as at the end of the reporting period.

As at the end of the reporting period, there was no indication that any subsidiary would default on repayment. The financial guarantees have not been recognised since the fair value on initial recognition was not material.

#### (vi) Inter-company loans

Risk management objectives, policies and processes for managing the risk

In previous financial year, the Company provided unsecured loans to subsidiaries. The Company monitors the results of the subsidiaries regularly.

cont'd

#### 31. FINANCIAL INSTRUMENTS cont'd

#### 31.4 Credit risk cont'd

# (vi) Inter-company loans cont'd

Exposure to credit risk, credit quality and collateral

As at the end of the reporting period, the maximum exposure to credit risk is represented by the carrying amounts in the statement of financial position.

Recognition and measurement of impairment loss

Generally, the Company considers loans to subsidiaries have low credit risk. The Company assumes that there is a significant increase in credit risk when a subsidiary's financial position deteriorates significantly. As the Company is able to determine the timing of payments of the subsidiaries' loans when they are payable, the Company considers the loans to be in default when the subsidiaries are not able to pay when demanded. The Company considers a subsidiary's loan to be credit impaired when:

- The subsidiary is unlikely to repay its loan to the Company in full;
- The subsidiary's loan is overdue for more than 365 days; or
- The subsidiary is continuously loss making and is having a deficit shareholders' fund.

The Company determines the probability of default for these loans individually using internal information available.

As at the end of the reporting period, there was no indication that the loans to the subsidiaries are not recoverable. The Company does not specifically monitor the ageing of loans to the subsidiaries. Nevertheless, these loans have been overdue for less than a year.

### 31.5 Liquidity risk

Liquidity risk is the risk that the Group will not be able to meet its financial obligations as they fall due. The Group's exposure to liquidity risk arises principally from its various payables and borrowings.

The Group and the Company monitor and maintain a level of cash and cash equivalents and bank facilities deemed adequate by the management to finance the Group's and the Company's operations and to mitigate the effects of fluctuations in cash flows.

It is not expected that the cash flows included in the maturity analysis could occur significantly earlier, or at significantly different amounts.

cont'd

# 31. FINANCIAL INSTRUMENTS cont'd

# 31.5 Liquidity risk cont'd

Maturity analysis

The table below summarises the maturity profile of the Group's and the Company's financial liabilities as at the end of the reporting period based on undiscounted contractual payments:

	Carrying amount RM'000	Contractual interest rate %	Contractual cash flows	Under 1 year RM'000	1 – 2 years RM'000	2 - 5 years RM'000
2023						
Group						
Non-derivative financial liabilities:						
Banker's acceptances	33,300	3.7 - 4.8%	33,579	33,579	-	-
Hire purchase	167	2.06%	170	102	68	-
Lease liabilities	5,771	3 - 4.25%	6,256	2,131	2,103	2,022
Payables and accruals	309,041	-	309,041	309,041	-	-
	348,279		349,046	344,853	2,171	2,022
Forward exchange contracts (gross settled):						
Outflow	1,629	-	118,630	118,630	-	-
Inflow	-	-	(117,001)	(117,001)	-	-
	338,474		339,241	335,048	2,171	2,022
Company						
Non-derivative financial liabilities:						
Payables and accruals	9,733	-	9,733	9,733	-	-

cont'c

### 31. FINANCIAL INSTRUMENTS cont'd

### 31.5 Liquidity risk cont'd

Maturity analysis cont'd

		Contractual					
	Carrying amount	interest rate	Contractual cash flows	Under 1 – 2 1 year years		2 – 5 years	
	RM'000	%	RM'000	RM'000	RM'000	RM'000	
2022							
Group							
Non-derivative financial liabilities:							
Banker's acceptances	13,500	3.2 - 3.9%	13,582	13,582	-	-	
Lease liabilities	2,227	3 - 4%	2,323	2,000	160	163	
Payables and accruals	264,276	-	264,276	264,276	-	-	
	280,003		280,181	279,858	160	163	
Derivative financial liabilities:							
Forward exchange contracts (gross settled):							
Outflow	4,544	-	145,584	145,584	-	-	
Inflow	-	-	(141,040)	(141,040)	-	-	
	284,547		284,725	284,402	160	163	
Company							
Non-derivative financial liabilities:							
Payables and accruals	9,491	-	9,491	9,491	-	-	

### 31.6 Market risk

Market risk is the risk that changes in market prices, such as foreign exchange rates and interest rates will affect the Group's financial position or cash flows.

#### 31.6.1 Foreign currency risk

Risk management objectives, policies and processes for managing the risk

The Group is exposed to foreign currency risk on purchases that are denominated in a currency other than the functional currency of Group entities. Approximately 23.5% (2022: 26.8%) of the Group's purchases are priced in US Dollar ("USD"). The Group hedges most of these exposures by purchasing forward currency contracts. All the forward exchange contracts have maturities of less than one year after the end of the reporting period. Where necessary, the forward exchange contracts are rolled over at maturity.

cont'd

#### 31. FINANCIAL INSTRUMENTS cont'd

31.6 Market risk cont'd

### 31.6.1 Foreign currency risk cont'd

Exposure to foreign currency risk

The Group's exposure to foreign currency (a currency which is other than the functional currency of the Group entities) risk, based on carrying amounts as at the end of the reporting period was:

	Denominated in USD		
	2023	2022	
	RM'000	RM'000	
Cash and bank balances	862	(49)	
Trade payables	(103,554)	(107,047)	
Forward exchange contracts	(1,629)	(4,544)	
Net exposure	(104,321)	(111,640)	

Currency risk sensitivity analysis

A 10% (2022: 10%) strengthening of Ringgit Malaysia ("RM") against the following currency at the end of the reporting period would have increased post-tax profit or loss by the amounts shown below. This analysis is based on foreign currency exchange rate variances that the Group considered to be reasonably possible at the end of the reporting period. The analysis assumes that all other variables, in particular interest rates, remained constant and ignored any impact of forecasted sales and purchases.

	Pr	ofit or loss
	2023	2022
Group	RM'000	RM'000
USD	7,928	8,485

A 10% (2022: 10%) weakening of Ringgit Malaysia ("RM") against the above currency at the end of the reporting period would have had equal but opposite effect on the above currency to the amount shown above, on the basis that all other variables remained constant.

#### 31.6.2 Interest rate risk

The Group's variable rate borrowings are exposed to a risk of change in cash flows due to changes in interest rates. Short-term receivables and payables are not significantly exposed to interest rate risk.

cont'd

### 31. FINANCIAL INSTRUMENTS cont'd

31.6 Market risk cont'd

#### 31.6.2 Interest rate risk cont'd

Exposure to interest rate risk

The interest rate profile of the Group's and the Company's significant interest-bearing financial instruments and lease liabilities, based on carrying amounts as at the end of the reporting period were:

		Group	Company		
	2023	2022	2023	2022	
	RM'000	RM'000	RM'000	RM'000	
Fixed rate instruments					
Financial assets	-	-	-	25,300	
Lease liabilities	5,771	2,227	-	-	
Hire purchase liabilities	167	-	-	-	
	5,938	2,227	-	25,300	
Floating rate instruments					
Financial liabilities	33,300	13,500	-	-	

Interest rate risk sensitivity analysis for fixed and variable rate instruments

The Group does not account for any fixed rate financial assets and liabilities at fair value through profit or loss, and the Group does not designate derivatives as hedging instruments under a fair value hedge accounting model. Therefore, a change in interest rates at the end of the reporting period would not materially affect profit or loss.

A change of 100 basis points ("bp") in interest rates at the end of the reporting period would have increased/(decreased) post-tax profit or loss by the amounts shown below. This analysis assumes that all other variables, in particular foreign currency rates, remained constant.

	P	Profit or loss		
		Group		
	100 bp increase			
	RM'000	0 RM'000		
2023				
Floating rate instruments	(253	3) 253		
2022				
Floating rate instruments	(100	3) 103		

cont'd

### 31. FINANCIAL INSTRUMENTS cont'd

### 31.6 Market risk cont'd

#### 31.6.2 Interest rate risk cont'd

The following table shows information about exposure to interest rate risk.

# Effective interest rates and repricing analysis

In respect of interest-earning financial assets, the following table indicates their effective interest rates at the end of the reporting period and the periods in which they mature, or if earlier, reprice.

	Effective interest rate per annum	Total	Within 1 year
Company	%	RM'000	RM'000
2023			
Financial assets			
Amount due from a subsidiary	4 – 4.25	-	-
2022			
Financial assets			
Amount due from a subsidiary	3.25	25,300	25,300

#### 31.7 Fair value information

The carrying amounts of cash and bank balances, receivables and deposits, payables and accruals, and short-term borrowings reasonably approximate their fair values due to the relatively short-term nature of these financial instruments.

The tables below analyse other financial instruments at fair value.

	Fair va	lue of fina carried at	ncial instr		Fair value of financial instruments not carried at fair value			Total fair value	Carrying amount	
Group	Level 1	Level 2	Level 3	Total	Level 1	Level 2	Level 3	Total		
2023	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Financial assets										
Quoted equity in Malaysia	92	_	_	92	_	_	_	_	92	92
Club membership	-	-	-	-	-	-	62	62	62	62
Trade receivables	-	-	-	-	-	-	3,175	3,175	3,175	3,175
Financial liabilities										
Forward exchange contracts	-	(1,629)		(1,629)	_			_	(1,629)	(1,629)

cont'd

#### 31. FINANCIAL INSTRUMENTS cont'd

#### 31.7 Fair value information cont'd

	Fair va	llue of fina carried at	ncial instr		Fair value of financial instruments not carried at fair value			Total fair value	Carrying amount	
Group	Level 1	Level 2	Level 3	Total	Level 1	Level 2	Level 3	Total		
2022	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Financial assets										
Quoted equity in Malaysia	169	-	-	169	-	-	-	-	169	169
Club membership	-	-	-	-	-	-	62	62	62	62
Financial liabilities										
Forward exchange contracts	-	(4,544)	-	(4,544)	-	-	-	-	(4,544)	(4,544)

#### 31.7.1 Fair value hierarchy

#### Policy on transfer between levels

The fair value of an asset to be transferred between levels is determined as of the date of the event or change in circumstances that caused the transfer.

#### Derivatives

The fair value of forward exchange contracts is based on their indicative market prices from the issuing banks, if available. If the indicative market price from the issuing bank is not available, then fair value is estimated by discounting the difference between the contractual forward price and the current forward price for the residual maturity of the contract using a risk-free interest rate (based on government bonds).

Transfer between Level 1 and Level 2 fair values

There has been no transfer between Level 1 and 2 fair values during the financial year (2022: no transfer in either directions).

#### Level 3 fair value

Level 3 fair value is estimated using unobservable inputs for the financial assets and liabilities.

#### Club membership

The club membership is stated at cost. There was no evidence of impairment of the carrying amount during the financial year, hence fair value approximates the carrying amount.

### Trade receivable

The trade receivable with payment term of more than 1 year is stated at the present value, computed using discounted cash flows based on a rate of 4.25%.



cont'd

### 31. FINANCIAL INSTRUMENTS cont'd

# 31.8 Material accounting policy information

The Group and the Company apply settlement date accounting for regular way purchase or sale of financial assets.

# 32. CAPITAL MANAGEMENT

The Group's objectives when managing capital is to maintain a strong capital base and safeguard the Group's ability to continue as a going concern, so as to maintain investor, creditor and market confidence and to sustain future development of the business.

There was no change in the Group's approach to capital management during the financial year.

# STATEMENT BY DIRECTORS

Pursuant to Section 251(2) of the Companies Act 2016

In the opinion of the Directors, the financial statements set out on pages 124 to 168 are drawn up in accordance with Malaysian Financial Reporting Standards, IFRS Accounting Standards as issued by the International Accounting Standards Board and the requirements of the Companies Act 2016 in Malaysia so as to give a true and fair view of the financial position of the Group and of the Company as of 31 December 2023 and of their financial performance and cash flows for the financial year then ended.

Signed on behalf of the Board of Directors in accordance with a resolution of the Directors:

**Lee Marn Fong @ Wu Marn Fong** Director

Soong Jan Hsung Director

Date: 29 March 2024

# STATUTORY DECLARATION

Pursuant to Section 251(1)(b) of the Companies Act 2016

I, **Chan Puay Chai**, the Chief Financial Officer primarily responsible for the financial management of VSTECS Berhad, do solemnly and sincerely declare that the financial statements set out on pages 124 to 168 are, to the best of my knowledge and belief, correct and I make this solemn declaration conscientiously believing the declaration to be true, and by virtue of the Statutory Declarations Act, 1960.

Subscribed and solemnly declared by the abovenamed Chan Puay Chai, at Kuala Lumpur in the Federal Territory on 29 March 2024.

Chan	Puay	Chai
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Before me:



To the Members of VSTECS Berhad (Registration No. 199501021835 (351038-H)) (Incorporated in Malaysia)

#### REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

#### **Opinion**

We have audited the financial statements of VSTECS Berhad, which comprise the statements of financial position as at 31 December 2023 of the Group and of the Company, and the statements of profit or loss and other comprehensive income, statements of changes in equity and statements of cash flows of the Group and of the Company for the year then ended, and notes to the financial statements, including material accounting policy information, as set out on pages 124 to 168.

In our opinion, the accompanying financial statements give a true and fair view of the financial position of the Group and of the Company as at 31 December 2023, and of their financial performance and their cash flows for the year then ended in accordance with Malaysian Financial Reporting Standards, IFRS Accounting Standards as issued by the International Accounting Standards Board ("IFRS Accounting Standards") and the requirements of the Companies Act 2016 in Malaysia.

#### **Basis for Opinion**

We conducted our audit in accordance with approved standards on auditing in Malaysia and International Standards on Auditing. Our responsibilities under those standards are further described in the *Auditors' Responsibilities for the Audit of the Financial Statements* section of our auditors' report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence and Other Ethical Responsibilities

We are independent of the Group and of the Company in accordance with the *By-Laws* (on *Professional Ethics, Conduct and Practice*) of the Malaysian Institute of Accountants ("By-Laws") and the International Ethics Standards Board for Accountants' *International Code of Ethics for Professional Accountants* (including International Independence Standards) ("IESBA Code"), and we have fulfilled our other ethical responsibilities in accordance with the By-Laws and the IESBA Code.

#### **Key Audit Matters**

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial statements of the Group and of the Company for the current year. These matters were addressed in the context of our audit of the financial statements of the Group and of the Company as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

### Recoverability of trade receivables

(Note 11 – Receivables and deposits of the financial statements)

### The key audit matter

The Group has significant trade receivables balances which amounted to 46.2% of total assets and the Group applies assumptions to assess the level of impairment loss required to write down the value of trade receivables to their recoverable amounts. The Group's credit risk policy is based on ageing analysis to monitor the credit quality of the trade receivables. Trade receivables aged more than 90 days are monitored individually and as at 31 December 2023, RM7.2 million debts were past due more than 90 days with no allowance for impairment loss was made. Due to the prevalent amount involved whereby impairment loss may impact earnings, this results in recoverability of trade receivables being the key judgemental area that our audit is concentrated on.

To the Members of VSTECS Berhad (Registration No. 199501021835 (351038-H)) (Incorporated in Malaysia)

Key Audit Matters cont'd

#### How the matter was addressed in our audit

We performed the following audit procedures, among others:

- We evaluated the Group's policy on valuation of trade receivables against the requirements of MFRS 9, Financial Instruments;
- We evaluated the methodology adopted by the Group in assessing and measuring the impairment loss provision for trade receivables:
- We challenged the Group's predetermined policies in determining impairment loss by reference to historical loss incurred/write-offs, as applicable;
- We tested the accuracy of the ageing of trade receivables by testing age profile of the trade receivables balance to invoices raised;
- We tested the post year end cash received allocated against aged trade receivables at the year end; and
- We considered the adequacy of the Group's disclosure on the degree of estimation involved in arriving at the allowance for impairment loss.

We have determined that there are no key audit matters in the audit of the separate financial statements of the Company to communicate in our auditors' report.

#### Information Other than the Financial Statements and Auditors' Report Thereon

The Directors of the Company are responsible for the other information. The other information comprises the information included in the Directors' Report and the Statement on Risk Management and Internal Control (but does not include the financial statements of the Group and of the Company and our auditors' report thereon), which we obtained prior to the date of this auditors' report, and the remaining parts of the annual report, which are expected to be made available to us after that date.

Our opinion on the financial statements of the Group and of the Company does not cover the annual report and we do not and will not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements of the Group and of the Company, our responsibility is to read the other information identified above and, in doing so, consider whether the other information is materially inconsistent with the financial statements of the Group and of the Company or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed on the other information that we obtained prior to the date of this auditors' report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

When we read the remaining parts of the annual report, if we conclude that there is a material misstatement therein, we are required to communicate the matter to the Directors of the Company and take appropriate actions in accordance with approved standards on auditing in Malaysia and International Standards on Auditing.

### Responsibilities of the Directors for the Financial Statements

The Directors of the Company are responsible for the preparation of financial statements of the Group and of the Company that give a true and fair view in accordance with Malaysian Financial Reporting Standards, IFRS Accounting Standards and the requirements of the Companies Act 2016 in Malaysia. The Directors are also responsible for such internal control as the Directors determine is necessary to enable the preparation of financial statements of the Group and of the Company that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements of the Group and of the Company, the Directors are responsible for assessing the ability of the Group and of the Company to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the Group or the Company or to cease operations, or have no realistic alternative but to do so.



To the Members of VSTECS Berhad (Registration No. 199501021835 (351038-H)) (Incorporated in Malaysia) cont'd

#### Auditors' Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements of the Group and of the Company as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with approved standards on auditing in Malaysia and International Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with approved standards on auditing in Malaysia and International Standards on Auditing, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements of the Group and of the Company, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are
  appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal
  control of the Group and of the Company.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Directors.
- Conclude on the appropriateness of the Directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the ability of the Group or of the Company to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements of the Group and of the Company or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Group or the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements of the Group and of the Company, including the disclosures, and whether the financial statements of the Group and of the Company represent the underlying transactions and events in a manner that gives a true and fair view.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the financial statements of the Group. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with the Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the Directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, actions taken to eliminate threats or safeguards applied.

From the matters communicated with the Directors, we determine those matters that were of most significance in the audit of the financial statements of the Group and of the Company for the current year and are therefore the key audit matters. We describe these matters in our auditors' report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our auditors' report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

To the Members of VSTECS Berhad (Registration No. 199501021835 (351038-H)) (Incorporated in Malaysia) cont'd

### **Other Matter**

This report is made solely to the members of the Company, as a body, in accordance with Section 266 of the Companies Act 2016 in Malaysia and for no other purpose. We do not assume responsibility to any other person for the content of this report.

KPMG PLT

(LLP0010081-LCA & AF 0758) Chartered Accountants

Petaling Jaya

Date: 29 March 2024

Lee Yeit Yeen

Approval Number: 03484/02/2026 J Chartered Accountant



# **ANALYSIS OF SHAREHOLDINGS**

As at 18 March 2024

Total number of issued shares : 360,000,000 ordinary shares

Voting rights : 1 vote per ordinary share

Treasury shares as at 18 March 2024 : 3,444,600 ordinary shares

Adjusted capital : 356,555,400 ordinary shares

(after netting treasury shares as at 18 March 2024)

# **DISTRIBUTION OF SHAREHOLDINGS**

	No. of		No. of	
Size of Shareholdings	Shareholders	%	Shareholdings	%
1 – 99	32	0.765	630	0.000
100 – 1,000	611	14.617	364,248	0.102
1,001 – 10,000	2,295	54.904	11,329,070	3.177
10,001 - 100,000	1,084	25.933	33,532,752	9.124
100,001 - 17,827,769*	155	3.708	94,148,700	26.405
17,827,769 and above**	3	0.071	218,180,000	61.191
Total	4,180	100.000	356,555,400	100.000

<sup>\*</sup> Less than 5% of issued shares

# THIRTY (30) LARGEST SHAREHOLDERS

No.	Name of Shareholders	No. of Shareholdings	%
1.	VSTECS Holdings (Singapore) Limited	144,000,000	40.386
2.	Sengin Sdn. Bhd.	43,380,000	12.166
3.	MIDF Amanah Investment Nominees (Tempatan) Sdn. Bhd.  Pledged Securities Account for Dasar Technologies Sdn. Bhd. (CTS-DTS0002C)	30,800,000	8.638
4.	CGS International Nominees Malaysia (Asing) Sdn. Bhd.  Exempt An for CGS International Securities (Singapore) Pte. Ltd. (Retail Clients)	16,186,800	4.539
5.	DB (Malaysia) Nominee (Tempatan) Sendirian Berhad Deutsche Trustees Malaysia Berhad for Eastspring Investmentssmall-Cap Fund	7,209,600	2.022
6.	CGS International Nominees Malaysia (Tempatan) Sdn. Bhd. Pledged Securities Account for Chiew Chieng Siew (MK0111)	6,916,100	1.939
7.	Melco Holdings Inc.	6,000,000	1.682
8.	Oasis Hope Sdn. Bhd.	3,589,600	1.006
9.	RHB Nominees (Tempatan) Sdn. Bhd.  Pledged Securities Account for Chiew Chieng Siew	3,080,200	0.863
10.	Lim Kooi Fui	2,314,000	0.648
11.	Lim Kooi Fui	2,061,400	0.578
12.	Maybank Nominees (Tempatan) Sdn. Bhd.  Pledged Securities Account for Gan Tee Jin	1,800,000	0.504

<sup>\*\* 5%</sup> and above of issued shares

# **ANALYSIS OF SHAREHOLDINGS**

As at 18 March 2024 cont'd

# THIRTY (30) LARGEST SHAREHOLDERS cont'd

No.	Name of Shareholders	No. of Shareholdings	%
13.	Public Nominees (Tempatan) Sdn. Bhd.  Pledged Securities Account for Chiew Chieng Siew (E-PDG)	1,630,000	0.457
14.	Lim Yin Sew	1,130,000	0.316
15.	Federlite Holdings Sdn. Bhd.	1,061,300	0.297
16.	Chong Chiew Tshung	1,053,000	0.295
17.	Migan Sdn. Bhd.	1,021,500	0.286
18.	Maybank Nominees (Tempatan) Sdn. Bhd.  Pledge Securities Account for Chong Khong Shoong	1,000,000	0.280
19.	Public Nominees (Tempatan) Sdn. Bhd.  Pledge Securities Account for Chong Khong Shoong (E-IMO/JSI)	1,000,000	0.280
20.	Gan Kho @ Gan Hong Leong	903,100	0.253
21.	Tan Tiang Choon	857,800	0.240
22.	DB (Malaysia) Nominee (Tempatan) Sendirian Berhad Deutsche Trustees Malaysia Berhad for Eastspring Investments Islamic Small-Cap Fund	823,300	0.230
23.	Maybank Nominees (Tempatan) Sdn. Bhd.  Jincan Sdn. Bhd.	801,000	0.224
24.	Gan Kho @ Gan Hong Leong	777,600	0.218
25.	Foo Lek Choong	713,400	0.200
26.	Public Nominees (Tempatan) Sdn. Bhd.  Pledged Securities Account for Kejutaan Holdings Sdn. Bhd. (E-IMO)	700,000	0.196
27.	Koo Git Loo @ Chiu Git Loo	675,000	0.189
28.	CIMSEC Nominees (Tempatan) Sdn. Bhd.  CIMB for General Technology Sdn. Bhd. (PB)	607,000	0.170
29.	Ong Lay Huah	604,000	0.169
30.	HLB Nominees (Tempatan) Sdn. Bhd.  Pledged Securities Account for Chong Khong Shoong	600,000	0.168
		283,295,700	79.453

# **ANALYSIS OF SHAREHOLDINGS**

As at 18 March 2024 cont'd

### SUBSTANTIAL SHAREHOLDERS AS AT 18 MARCH 2024

	Direct Interest		Indirect Interest	
Name	No of Shares	%	No. of Shares	%
VSTECS Holdings (Singapore) Limited	160,186,800	44.926	-	-
VSTECS Holdings Limited	-	-	160,186,800(1)	44.926
Sengin Sdn. Bhd.	43,380,000	12.166	-	-
Dasar Technologies Sdn. Bhd.	30,800,000	8.638	-	-
Lee Marn Fong @ Wu Marn Fong	-	-	44,192,400(2)	12.394
Foo Lek Choong	713,400	0.200	43,380,000(3)	12.166
Foo Teen Wyne	99,000	0.028	43,380,000(4)	12.166

### **DIRECTORS' SHAREHOLDINGS AS AT 18 MARCH 2024**

	Direct Interest		Indirect Interest	
Name	No. of Shares	%	No. of Shares	%
Lee Marn Fong @ Wu Marn Fong	-	-	44,192,400(2)	12.394
Soong Jan Hsung	450,000	0.126	-	-
Dato' Khoo Sin Aik	-	-	10,000 (5)	0.003
Abdul Aziz bin Zainal Abidin	-	-	-	-
Ong Wei Hiam	-	-	-	-
Anne Rodrigues Nee Koh Lan Heong	-	-	-	-
Josephine Phan Su Han	-	-	-	-

#### **Notes**

- <sup>(1)</sup> VSTECS Holdings (Singapore) Limited is a wholly-owned subsidiary of VSTECS Holdings Limited.
- <sup>(2)</sup> By virtue of her substantial shareholdings in Sengin Sdn. Bhd. pursuant to Section 8 of the Companies Act 2016 and the shareholdings of her children.
- <sup>(3)</sup> By virtue of his substantial shareholdings in Sengin Sdn. Bhd. pursuant to Section 8 of the Companies Act 2016.
- <sup>(4)</sup> By virtue of her substantial shareholdings in Sengin Sdn. Bhd. pursuant to Section 8 of the Companies Act 2016.
- <sup>(5)</sup> By virtue of the shareholdings of his spouse.

# NOTICE OF TWENTY-EIGHTH ANNUAL GENERAL MEETING

**NOTICE IS HEREBY GIVEN THAT** the Twenty-Eighth ("28th") Annual General Meeting ("AGM") of VSTECS BERHAD ("VSTECS" or "the Company") will be held on a virtual basis vide Securities Services e-Portal ("SSeP") at <a href="https://www.sshsb.net.my/">https://www.sshsb.net.my/</a> on Tuesday, 14 May 2024 at 10:30 a.m., or at any adjournment thereof, for the following purposes:-

Day, Date and Time	Tuesday, 14 May 2024 at 10:30 a.m.		
Meeting Platform	SSeP at https://www.sshsb.net.my/		
	VSTECS BERHAD'S 28 <sup>TH</sup> AGM		
Meeting Title	VSTECS BERNAD'S 28" AGM		
Broadcast Venue	Training Room, VSTECS Berhad, Lot 3, Jalan Teknologi 3/5, Taman Sains Selangor, Kota Damansara, 47810 Petaling Jaya, Selangor Darul Ehsan		
	Note: The broadcast venue is mainly for broadcasting of AGM only. It is NOT a physical meeting venue for attendance in person by members and/or proxy.		
Mode of Communication	Prior to the AGM:-		
	(1) Submit questions to the Board prior to the AGM by writing/emailing to secretariat@vstecs.com.my, no later than 10:30 a.m. on Sunday, 12 May 2024.		
	During the AGM:-		
	Primary Mode of Communication		
	(2) Pose questions to the Board vide real-time submission of typed texts at <a href="https://sshsb.net.my/">https://sshsb.net.my/</a> during the live streaming of the AGM.		
	Alternative Mode of Communication		
	(3) In the event of any technical glitch affecting the Primary Mode of Communication, Members and/or proxies may email their questions to <a href="mailto:eservices@sshsb.com.my">eservices@sshsb.com.my</a> during the Meeting. Dedicated personnel will be monitoring this email address and forward your enquiries to the Chairman of the AGM accordingly.		

#### AGENDA

### **As Ordinary Business**

- 1. To receive the Audited Financial Statements for the financial year ended 31 December 2023 (Refer to Note (B)) together with the Reports of the Directors and the Auditors thereon.
- 2. To re-elect the following Directors who retire in accordance with Clause 21.6 of the Constitution of the Company:-
  - (a) Mr. Ong Wei Hiam; and (Resolution 1)
    (b) Dato' Khoo Sin Aik. (Resolution 2)
- 3. To re-elect Madam Josephine Phan Su Han, a Director who retires in accordance with Clause (Resolution 3) 21.10 of the Constitution of the Company.
- 4. To approve the payment of the following Directors' fees:-
  - (a) RM468,681/- for the financial year ended 31 December 2023; and (Resolution 4)
    (b) RM488,280/- for the financial year ending 31 December 2024. (Resolution 5)
- 5. To re-appoint KPMG PLT as Auditors of the Company until the conclusion of the next AGM and to authorise the Directors to fix their remuneration. (Resolution 6)

# NOTICE OF TWENTY-EIGHTH ANNUAL GENERAL MEETING

#### **As Special Business**

To consider and, if thought fit, with or without any modification, to pass the following resolutions:-

#### 6. ORDINARY RESOLUTION NO. 1

 PAYMENT OF BENEFITS PAYABLE TO THE DIRECTORS UNDER SECTION 230 OF THE COMPANIES ACT 2016 (Resolution 7)

"THAT the benefits payable to the Directors up to an amount of RM100,000/- (Ringgit Malaysia: One Hundred thousand) only for the period from 1 June 2024 to the next Annual General Meeting of the Company pursuant to Section 230(1)(b) of the Companies Act 2016 be and is hereby approved for payment."

#### 7. ORDINARY RESOLUTION NO. 2

- AUTHORITY TO ISSUE SHARES PURSUANT TO THE COMPANIES ACT 2016

(Resolution 8)

"THAT pursuant to Sections 75 and 76 of the Companies Act, 2016 ("the Act"), Main Market Listing Requirements ("Main LR") of Bursa Malaysia Securities Berhad ("Bursa Securities"), the Constitution of the Company, subject always to the approvals from Bursa Securities and any other relevant governmental and/or regulatory authorities, the Directors be and are hereby empowered pursuant to the Act, to issue and allot shares in the capital of the Company from time to time at such price and upon such terms and conditions, for such purposes and to such person or persons whomsoever the Directors may in their absolute discretion deem fit provided always that the aggregate number of shares issued pursuant to this resolution does not exceed ten per centum (10%) of the total number of issued shares of the Company for the time being;

**AND THAT** the Directors be and are so empowered to obtain the approval for the listing of and quotation for the additional shares so issued on Bursa Securities;

**AND THAT** pursuant to Section 85 of the Act to read together with Clause 16.5 of the Constitution of the Company, approval be and is hereby given to waive the statutory preemptive rights of the shareholders of the Company to be offered new shares of the Company ranking equally to the existing issued shares arising from any issuance of new shares in the Company pursuant to the Act; and

**AND FURTHER THAT** such authority shall commence immediately upon the passing of this resolution and continue to be in force until the conclusion of the next Annual General Meeting of the Company."

#### 8. ORDINARY RESOLUTION NO. 3

 PROPOSED RENEWAL OF AUTHORITY FOR THE COMPANY TO PURCHASE ITS OWN SHARES ("PROPOSED RENEWAL OF SHARE BUY-BACK") (Resolution 9)

"THAT subject to Section 127 of the Companies Act 2016 ("the Act"), the Constitution of the Company, Main Market Listing Requirements ("Main LR") of Bursa Malaysia Securities Berhad ("Bursa Securities") and all other applicable laws, rules and regulations and guidelines for the time being in force and the approvals of all relevant governmental and/or regulatory authority, approval be and is hereby given to the Company, to purchase such number of ordinary shares in the Company as may be determined by the Directors of the Company from time to time through Bursa Securities as the Directors may deem fit and expedient in the interest of the Company, provided that:-

(i) the aggregate number of ordinary shares to be purchased ("Purchased Shares") and/ or held by the Company does not exceed ten per centum (10%) of the total number of issued shares of the Company as quoted on Bursa Securities as at the point of purchase; and

### NOTICE OF TWENTY-EIGHTH ANNUAL GENERAL MEETING

(ii) the maximum funds to be allocated by the Company for the purpose of purchasing its own shares shall not exceed the aggregate of the retained profits of the Company based on the latest audited financial statements and/or the latest management accounts of the Company (where applicable) available at the time of the purchase.

**THAT** upon completion of the purchase by the Company of its own shares, the Directors of the Company be authorised to deal with the shares purchased in their absolute discretion in the following manner:-

- (i) cancel all the shares so purchased; and/or
- (ii) retain the shares so purchased in treasury and/or resell on the market of Bursa Securities; and/or
- (iii) retain part thereof as treasury shares and cancel the remainder; and/or
- (iv) distribute the shares as dividend to shareholders, such dividend is to be known as "share dividends": and/or
- (v) resell the shares or any of the shares in accordance with the relevant rules of the stock exchange; and/or
- (vi) transfer the shares, or any of the shares as purchase consideration; and/or
- (vii) cancel the shares or any of the shares; and/or
- (viii) sell, transfer or otherwise use the shares for such other purposes as the Minister; and/or

in any other manner as prescribed by the Act, the applicable laws, regulations and guidelines applied from time to time by Bursa Securities and/or any other relevant authority for the time being in force and that the authority to deal with the Purchased Shares shall continue to be valid until all the Purchased Shares have been dealt with by the Directors.

**THAT** such authority conferred by this resolution shall commence upon the passing of this resolution and shall continue to be in force until:-

- (a) the conclusion of the next Annual General Meeting ("AGM") of the Company following this AGM at which such resolution was passed, at which time it will lapse, unless by an ordinary resolution passed at that meeting, the authority is renewed, either unconditionally or subject to conditions; or
- (b) the expiration of the period within which the next AGM of the Company after that date is required by law to be held; or
- (c) revoked or varied by an ordinary resolution passed by the shareholders of the Company at a general meeting,

whichever occurs first.

**AND THAT** the Directors of the Company be authorised to do all acts, deeds and things as they may consider expedient or necessary in the best interest of the Company to give full effect to the Proposed Renewal of Share Buy-Back with full powers to assent to any conditions, modifications, variations and/or amendments as may be imposed by the relevant authorities and to take all such steps, and do all such acts and things as they may deem fit and expedient in the best interest of the Company."



# NOTICE OF TWENTY-EIGHTH ANNUAL GENERAL MEETING cont'd

9. ORDINARY RESOLUTION NO. 4

(Resolution 10)

- PROPOSED RENEWAL OF EXISTING SHAREHOLDERS' MANDATE FOR RECURRENT RELATED PARTY TRANSACTIONS OF A REVENUE OR TRADING NATURE ("PROPOSED RENEWAL OF EXISTING SHAREHOLDERS' MANDATE")

"THAT subject to the provisions of the Main Market Listing Requirements ("Main LR") of Bursa Malaysia Securities Berhad ("Bursa Securities"), approval be and is hereby given to the Company and its subsidiaries to enter into recurrent related party transactions of a revenue or trading nature with the Related Parties as set out in the Circular/Statement to Shareholders dated 15 April 2024 which are necessary for the day-to-day operations of the Company and/or its subsidiaries ("Group"), to be entered by the Group in the ordinary course of business and are on terms which are not more favourable to the parties with which such recurrent transactions to be entered into than those generally available to the public and are not detrimental to the minority shareholders of the Company.

THAT such approval shall continue to be in force until:-

- the conclusion of the next Annual General Meeting ("AGM") of the Company following the general meeting at which the Proposed Renewal of Existing Shareholders' Mandate was passed, at which time it will lapse, unless by a resolution passed at the AGM whereby the authority is renewed: or
- (ii) the expiration of the period within which the next AGM of the Company is required to be held pursuant to Section 340(2) of the Companies Act 2016 ("the Act") (but must not extend to such extension as may be allowed pursuant to Section 340(4) of the Act); or
- (iii) revoked or varied by resolution passed by the shareholders in general meeting,

whichever is the earlier.

**AND THAT** the Directors of the Company be and are hereby authorised to complete and do all such acts and things (including executing all such documents as may be required) as they may consider expedient or necessary to give effect to the Proposed Renewal of Existing Shareholders' Mandate."

10. To transact any other business of which due notice shall have been given.

#### By Order of the Board

(duly signed)

**CHUA SIEW CHUAN** (MAICSA 0777689) (SSM PC NO. 201908002648) **CHENG CHIA PING** (MAICSA 1032514) (SSM PC NO. 202008000730) Company Secretaries

Kuala Lumpur

Dated: 15 April 2024

#### Notes:-

#### (A) Information for Shareholders/ Proxies

1. As a measure to support increased shareholder participation, VSTECS shall conduct the 28th AGM as a virtual general meeting via the Remote Participation and Voting ("RPV") facilities provided by SS E Solutions Sdn. Bhd. via its SSeP at <a href="https://www.sshsb.net.my/">https://www.sshsb.net.my/</a>.

The Broadcast Venue is strictly for the purpose of complying with Clause 18.4 of the Company's Constitution and Section 327(2) of the Companies Act 2016 ("**the Act**"), which requires the Chairman of the meeting to be present at the main venue of the Meeting.

## NOTICE OF TWENTY-EIGHTH ANNUAL GENERAL MEETING

Shareholders **WILL NOT BE ALLOWED** to attend the 28th AGM in person at the Broadcast Venue on the day of the Meeting.

By utilising the RPV facilities at SSeP (prior registration as a User is required), shareholders are to remotely attend, participate, speak (by way of posing questions to the Board via real time submission of typed texts) and cast their votes at the AGM. Please refer to the Administrative Guide for procedures to utilise the RPV facilities.

- 2. In respect of deposited securities, only members whose names appear in the Record of Depositors on 7 May 2024 ("General Meeting Record of Depositors") shall be eligible to attend the AGM via RPV facilities.
- 3. A member (including authorised nominee) entitled to attend and vote at the Meeting via RPV facilities, may appoint more than one (1) proxy to attend and vote at the AGM via RPV facilities, to the extent permitted by the Act, Securities Industry (Central Depositories) Act, 1991, Main Market Listing Requirements ("Main LR") of Bursa Malaysia Securities Berhad ("Bursa Securities"), and the Rules of Bursa Malaysia Depository Sdn. Bhd. Where a member appoints more than one (1) proxy, the appointments shall be invalid unless he specifies the proportions of his shareholdings to be represented by each proxy.
- 4. A proxy may but does not need to be a member of the Company and notwithstanding this, a member entitled to attend and vote at the AGM via RPV facilities is entitled to appoint any person as his/her proxy to attend and vote instead of the member at the AGM without limitation. There shall be no restriction as to the qualification of the proxy. A proxy appointed to attend and vote at the AGM via RPV facilities shall have the same rights as the member to attend, participate, speak and vote at the AGM.

As guided by the Guidance Note and Frequently Asked Questions on the Conduct of General Meetings for Listed Issuers revised by the Securities Commission Malaysia on 7 April 2022, the right to speak is not limited to verbal communication only but includes other modes of expression. Therefore, all members, proxies and/or corporate representatives shall communicate with the main venue of the 28th AGM via real time submission of typed texts through a text box within SSeP's platform during the live streaming of the 28th AGM as the primary mode of communication. In the event of any technical glitch in this primary mode of communication, members, proxies or corporate representatives may email their questions to eservices@sshsb.com.my during the 28th AGM. The questions and/or remarks submitted by the members, proxies and/or corporate representatives will be broadcasted and responded by the Chairman, Board of Directors and/or Management during the Meeting.

- 5. In the case of a corporate member, the instrument appointing a proxy must be either under its common seal or under the hand of its officer or attorney duly authorised.
- 6. Where a member is an exempt authorised nominee who holds ordinary shares in the Company for multiple beneficial owners in one securities account ("omnibus account"), there is no limit to the number of proxies of which the exempt authorised nominee may appoint in respect of each omnibus account it holds.
- 7. A member who has appointed a proxy or attorney or authorised representative to attend, participate, speak and vote at the AGM via RPV facilities must request his/her proxy to register himself/herself for RPV facilities at SSeP at <a href="https://www.sshsb.net.my/">https://www.sshsb.net.my/</a>. Please refer to the Administrative Guide for procedures to utilise the RPV facilities.
- 8. Publication of Notice of 28th AGM and Proxy Form on corporate website

Pursuant to Section 320(2) of the Act, a copy of this Notice together with the Proxy Form are available at the corporate website of VSTECS Berhad at https://vstecs.listedcompany.com/ar\_2023.html.

Submission of Proxy Form in either hard copy form or electronic form

The appointment of proxy(ies) may now be made either in hard copy form or by electronic form, and, shall be deposited with the Company's Poll Administrator, namely, SS E Solutions Sdn. Bhd., either at the designated office as stated below or vide SSeP, not less than forty-eight (48) hours before the time appointed for holding the AGM or adjournment thereof (i.e. on or before Sunday, 12 May 2024 at 10:30 a.m.):-

Mode of Submission	Designated Address
Hard copy	SS E Solutions Sdn. Bhd. Level 7, Menara Milenium, Jalan Damanlela, Pusat Bandar Damansara, Damansara Heights, 50490 Kuala Lumpur, Wilayah Persekutuan Fax: 03-2094 9940 and/or 03-2095 0292 Email: eservices@sshsb.com.my
Electronic appointment	SSeP Weblink: https://www.sshsb.net.my/



## NOTICE OF TWENTY-EIGHTH ANNUAL GENERAL MEETING

#### (B) Audited Financial Statements for the financial year ended 31 December 2023

This Agenda item is meant for discussion only, as the provision of Section 340(1)(a) of the Act does not require a formal approval for the audited financial statements from the shareholders. Therefore, this Agenda item is not put forward for voting.

#### (C) Re-election of Directors

In determining the eligibility of the Directors to stand for re-election at the forthcoming 28th AGM, the Nominating Committee ("NC"), guided by the Directors' Assessment Policy has considered the criteria as stated in the said Policy as well as the requirements of Paragraph 2.20A of the Main LR of Bursa Securities and recommended Mr. Ong Wei Hiam and Dato' Khoo Sin Aik for re-election as Directors pursuant to Clause 21.6 of the Constitution of the Company, and Madam Josephine Phan Su Han for re-election as Director pursuant to Clause 21.10 of the Constitution of the Company ("Retiring Directors"). The Board has conducted a separate fit and proper assessment and being satisfied with the fit and proper eligibility of the Retiring Directors, the Board would like to recommend the same be tabled to the shareholders for approval at the forthcoming 28th AGM of the Company under Resolutions 1, 2 and 3, respectively. The evaluation criteria adopted as well as the process of assessment by the Board have been duly elaborated in the Corporate Governance Overview Statement of the Annual Report 2023 of the Company.

All the Retiring Directors have consented to their re-election, and abstained from deliberation and voting in relation to their individual re-election at the NC and Board of Directors' Meetings, respectively.

#### (D) Payment of Directors' Fees

The Proposed Directors' Fees for the financial year ended 31 December 2023 was RM468,681/-. The Proposed Directors' Fees for the financial year ending 31 December 2024 was RM488,280/-.

The Resolutions 4 and 5, if approved, will authorise the payment of Directors' Fees pursuant to Clause 21.4 of the Constitution of the Company. Resolution 5 was brought forward for approval of the shareholders at the forthcoming 28<sup>th</sup> AGM of the Company instead of the next 29<sup>th</sup> AGM of the Company in order to address the long payment gap between financial year ended and the next AGM in mid-year.

#### (E) Re-appointment of Auditors

The Audit Committee ("AC") have assessed the suitability, objectivity and independence of the External Auditors and recommended the re-appointment of KPMG PLT as External Auditors of the Company for the financial year ending 31 December 2024. The Board has in turn reviewed the recommendation of the AC and recommended the same be tabled to the shareholders for approval at the forthcoming 28th AGM of the Company under Resolution 6. The evaluation criteria adopted as well as the process of assessment by the AC and Board, respectively, have been duly elaborated in the Corporate Governance Overview Statement of the Annual Report 2023 of the Company.

#### Explanatory Notes to Special Business:-

#### (F) Payment of Benefits Payable

Under proposed Resolution 7, the benefits payable to the Directors has been reviewed by the Remuneration Committee and the Board of Directors of the Company, which recognises that the benefits payable is in the best interest of the Company. The benefits concern comprise of meeting allowances, insurance premium and other benefits payable in favour of the Directors.

#### (G) Authority to Issue Shares pursuant to the Act

The Company wishes to renew the mandate on the authority to issue shares pursuant to the Act at the 28th AGM of the Company under proposed Resolution 8 (hereinafter referred to as the "**General Mandate**"). This authority will, unless revoked or varied by the Company at a general meeting, shall continue to be in full force until the conclusion of the next AGM of the Company.

The Company had been granted a general mandate by its shareholders at the Twenty-Seventh AGM of the Company held on 16 May 2023 (hereinafter referred to as the "**Previous Mandate**").

The Previous Mandate granted by the shareholders had not been utilised and hence no proceed was raised therefrom.

The purpose to seek the General Mandate is to enable the Directors of the Company to issue and allot shares at any time to such persons in their absolute discretion without convening a general meeting as it would be both time and cost-consuming to organise a general meeting. This authority unless revoked or varied by the Company in a general meeting, will expire at the next AGM. The proceeds raised from the General Mandate will provide flexibility to the Company for any possible fund raising activities, including but not limited to further placing of shares, for purpose of funding future investment project(s), working capital and/ or acquisitions.

# NOTICE OF TWENTY-EIGHTH ANNUAL GENERAL MEETING

#### (H) Proposed Renewal of Share Buy-Back

The proposed Resolution 9, if passed, will renew the authority given to the Company to purchase its own shares of up to ten per centum (10%) of the total number of issued shares of the Company at any time within the timeframe stipulated in the Main LR of Bursa Securities (hereinafter referred to as the "Share Buy-Back"). This authority will, unless revoked or varied by the Company at a general meeting, shall continue to be in full force until the conclusion of the next AGM of the Company.

Further details are set out in Part A of the Circular/Statement to Shareholders dated 15 April 2024 circulated together with this Annual Report.

#### (I) Proposed Renewal of Existing Shareholders' Mandate

The proposed Resolution 10, if passed, will renew the authority given to the Company and/or its subsidiaries a mandate to enter into recurrent related party transactions of a revenue or trading nature with the Related Parties in compliance with the Main LR of Bursa Securities. The mandate, unless revoked or varied by the Company at a general meeting, will expire at the next AGM of the Company.

Further details are set out in Part B of the Circular/Statement to Shareholders dated 15 April 2024 circulated together with this Annual Report.



#### SECURITIES SERVICES e-PORTAL

#### WHAT IS Securities Services e-Portal?

Securities Services e-Portal is an online platform that will allow both individual shareholders and body corporate shareholders through their appointed representatives, to-

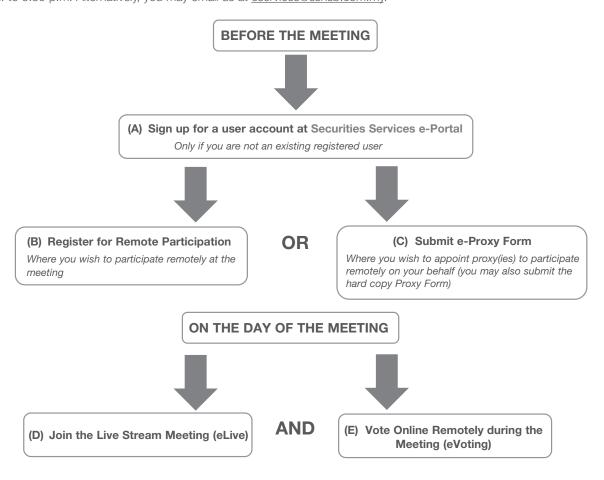
- Submit proxy form electronically paperless submission
- Register for remote participation and voting at meetings
- Participate in meetings remotely via live streaming
- Vote online remotely on resolution(s) tabled at meetings (referred to as "e-Services")

The usage of the e-Portal is dependent on the engagement of the relevant e-Services by VSTECS Berhad and is by no means a guarantee of availability of use, unless we are so engaged to provide. **All users are to read, agree and abide to all the Terms and Conditions of Use and Privacy Policy as required throughout the e-Portal.** 

Please note that the e-Portal is best viewed on the latest versions of Chrome, Firefox, Edge and Safari.

#### **REQUIRE ASSISTANCE?**

Please contact Mr. Wong Piang Yoong (DID: +603 2084 9168) or Ms. Rachel Ou (DID: +603 2084 9161) or Cik Nur Syazana (DID: +603 2084 9169) or En. Afiq Aiman (DID: +603 2084 9007) at or our general line (DID: +603 2084 9000) to request for e-Services Assistance during our office hours on Monday to Friday from 8:30 a.m. to 12:15 p.m. and from 1:15 p.m. to 5:30 p.m. Alternatively, you may email us at <a href="mailto:eservices@sshsb.com.my">eservices@sshsb.com.my</a>.



#### **BEFORE THE MEETING**

#### (A) Sign up for a user account at Securities Services e-Portal

- Step 1 Visit <a href="https://sshsb.net.my/">https://sshsb.net.my/</a>
- Step 2 Sign up for a user account
- Step 3 Wait for our notification email that will be sent within one (1) working day
- Step 4 Verify your user account within seven (7) days of the notification email and log in
- We require one (1) working day to process all user sign-ups. If you do not have a user account with the e-Portal, you will need to sign up for a user account by the deadlines stipulated below.
- Your registered email address is your User ID.

To register for the meeting under (B) below, please sign up for a user account by 12 MAY 2024.

To submit e-Proxy Form under (C) below, please sign up for a user account by <u>9 MAY 2024</u>, failing which you may only be able to submit the hard copy proxy form.

This is a ONE-TIME sign up only. If you already have a user account, please proceed to either (B) or (C) below.

#### (B) Register for Remote Participation at the Meeting

- Log in to <a href="https://sshsb.net.my/">https://sshsb.net.my/</a> with your registered email and password
- Look for <u>VSTECS Berhad</u> under Company Name and <u>28th AGM on 14 May 2024 at 10:30 a.m. Registration for Remote Participation</u> under Event and click ">" to register for remote participation at the meeting.

#### Step 1 Check if you are attending as -

- Individual shareholder
- Corporate or authorised representative of a body corporate
  For body corporates, the appointed corporate/authorised representative has to upload the evidence
  of authority (e.g. Certificate of Appointment of Corporate Representative, Power of Attorney, letter of
  authority or other documents proving authority). All documents that are not in English or Bahasa Malaysia
  have to be accompanied by a certified translation in English in one (1) file. The <u>original</u> evidence of
  authority and translation thereof, if required, have to be submitted at SS E Solutions Sdn. Bhd at Level 7,
  Menara Milenium, Jalan Damanlela, Pusat Bandar Damansara, Damansara Heights, 50490 Kuala Lumpur,
  Wilayah Persekutuan for verification before the registration closing date and time above.

#### Step 2 Submit your registration.

- All shareholders must register for remote participation at the meeting and are highly encouraged to register as
  early as possible and before the eLive access date and time [see (D) below] in order to ensure timely access to the
  meeting. Access shall be granted only to eligible shareholders in accordance with the General Meeting Record of
  Depositors as at 7 May 2024.
- A copy of your e-Registration for remote participation can be accessed via My Records (refer to the left navigation panel).
- Your registration will apply to all the CDS account(s) of each individual shareholder/body corporate shareholder
  that you represent. If you are both an individual shareholder and representative of body corporate(s), you need to
  register as an individual and also as a representative for each body corporate.
- As the meeting will be conducted on a virtual basis, we highly encourage all shareholders to remotely participate
  and vote at the meeting, failing which, please appoint the Chairman of the meeting as proxy or your own proxy(ies)
  to represent you.

cont'd

(C) Submit e-Proxy Form	
Meeting Date and Time	Proxy Form Submission Closing Date and Time
Tuesday, 14 May 2024 at 10:30 a.m.	Sunday, 12 May 2024 at 10:30 a.m.

- Log in to <a href="https://sshsb.net.my/">https://sshsb.net.my/</a> with your registered email and password.
- Look for <u>VSTECS Berhad</u> under Company Name and <u>28th AGM on 14 May 2024 at 10:30 a.m. Submission of Proxy Form</u> under Event and click ">" to submit your proxy forms online for the meeting by the submission closing date and time above.
- Step 1 Check if you are submitting the proxy form as -
  - Individual shareholder
  - Corporate or authorised representative of a body corporate

    For body corporates, the appointed corporate/authorised representative is to upload the evidence
    of authority (e.g. Certificate of Appointment of Corporate Representative, Power of Attorney, letter of
    authority or other documents proving authority). All documents that are not in English or Bahasa Malaysia
    have to be accompanied by a certified translation in English in one (1) file. The original evidence of
    authority and translation thereof, if required, have to be submitted at SS E Solutions Sdn. Bhd at Level 7,
    Menara Milenium, Jalan Damanlela, Pusat Bandar Damansara, Damansara Heights, 50490 Kuala Lumpur,

Wilayah Persekutuan for verification before the proxy form submission closing date and time above.

- Step 2 Enter your CDS account number or the body corporate's CDS account number and corresponding number of securities. Then, enter the information of your proxy(ies) and the securities to be represented by your proxy(ies).

  You may appoint the Chairman of the meeting as your proxy where you are not able to participate remotely.
- Step 3 Proceed to indicate how your votes are to be casted against each resolution.
- Step 4 Review and confirm your proxy form details before submission.
- A copy of your submitted e-Proxy Form can be accessed via My Records (refer to the left navigation panel).
- You need to submit your e-Proxy Form for **every CDS account(s)** you have or represent.

#### **PROXIES**

All appointed proxies need not register for remote participation under (B) above but if they are not registered Users of the e-Portal, they will need to register as Users of the e-Portal under (A) above by <u>9 MAY 2024</u>. PLEASE NOTIFY YOUR PROXY(IES) ACCORDINGLY. Upon processing the proxy forms, we will grant the proxy access to remote participation at the meeting to which he/she is appointed for instead of the shareholder, <u>provided the proxy must be a registered user of the e-Portal</u>, failing which, the proxy will not be able to participate at the meeting as the meeting will be conducted on a virtual basis.

#### ON THE DAY OF THE MEETING

Log in to https://sshsb.net.my/ with your registered email and password	
(D) Join the Live Stream Meeting (eLive)	
Meeting Date and Time	eLive Access Date and Time
Tuesday, 14 May 2024 at 10:30 a.m.	Tuesday, 14 May 2024 at 10:00 a.m.

- Look for <u>VSTECS Berhad</u> under Company Name and <u>28th AGM on 14 May 2024 at 10:30 a.m. Live Stream Meeting</u> under Event and click ">" to join the meeting.
- The access to the live stream meeting will be opened on the abovementioned date and time.
- If you have any questions to raise, you may use the text box to transmit your question. The Chairman/Board/ Management/relevant adviser(s) will endeavour to broadcast your question and their answer during the meeting. Do take note that the quality of the live streaming is dependent on the stability of the internet connection at the location of the user.

(E) Vote Online Remotely during the Meeting (eVoting)	
Meeting Date and Time	eVoting Access Date and Time
Tuesday, 14 May 2024 at 10:30 a.m.	Tuesday, 14 May 2024 at 10:30 a.m.

- If you are already accessing the Live Stream Meeting, click Proceed to Vote under the live stream player.
  OR
- ▶ If you are not accessing from the Live Stream Meeting and have just logged in to the e-Portal, look for <u>VSTECS</u> <u>Berhad</u> under Company Name and <u>28th AGM on 14 May 2024 at 10:30 a.m. Remote Voting</u> under Event and click ">" to remotely cast and submit the votes online for the resolutions tabled at the meeting.
- Step 1 Cast your votes by clicking on the radio buttons against each resolution.
- Step 2 Review your casted votes and confirm and submit the votes.
- The access to eVoting will be opened on the abovementioned date and time.
- Your votes casted will apply throughout <u>all</u> the CDS accounts you represent as an individual shareholder, corporate/authorised representative and proxy. Where you are attending as a proxy, and the shareholder who appointed you has indicated how the votes are to be casted, we will take the shareholder's indicated votes in the proxy form.
- The access to eVoting will close as directed by the Chairman of the meeting.
- A copy of your submitted eVoting can be accessed via My Records (refer to the left navigation panel).



### VSTECS BERHAD

[(Registration No. 199501021835 (351038-H)] (Incorporated in Malaysia)

PROXY	<b>FORM</b>

No. of Shares Held	CDS Account No.
Contact Number	Email Address

I/We	(	den ee gen NDIO is eestel letters)		
		der as per NRIC, in capital letters)		
NRIC No./ID No	./Company No	(New)		(Old
of		(full address)		
baing a Mamba	W/Mambara of VCTCCC Darbad baraby o			
being a Member	r/Members of VSTECS Berhad, hereby a	(name of proxy as pe	r NRIC, in capital le	tters)
NRIC No	(New)		(Old) of	
	,	Contac		
	(full address)	Contac	J. 140.	
and/or failing hir	m/her			
		name of proxy as per NRIC, in capital letters)		
NRIC No	(New)		(Old) of	
		Contac	ct No	
	(full address)			
VSTECS Berhad Ehsan, vide Sec at any adjournm		ns Selangor, Kota Damansara, 4781 os://www.sshsb.net.my/ on Tuesday,	0 Petaling Jaya	, Selangor Daru
The proportion of	of *my/our holdings to be represented by	/ *my/our proxy(ies) are as follows:-		
First Proxy	%			
Second Proxy	<u>%</u>			
	100 <u>%</u>			
In the case of a	vote by a show of hands, my proxy	(one onl	ly) shall vote on	*my/our behalf.
	ith an "X" in the spaces provided below how vill vote or abstain from voting at his/her discre		no specific direct	ion as to voting is
Resolutions			For	Against
Resolution 1	Re-election of Mr. Ong Wei Hiam as D Company's Constitution	irector pursuant to Clause 21.6 of the	е	
Resolution 2	Re-election of Dato' Khoo Sin Aik as D Company's Constitution	pirector pursuant to Clause 21.6 of the	е	
Resolution 3	Re-election of Madam Josephine Ph Clause 21.10 of the Company's Constit		0	
Resolution 4	Payment of Directors' Fees for the finar	ncial year ended 31 December 2023		
Resolution 5	Payment of Directors' Fees for the finar	ncial year ending 31 December 2024		
Resolution 6	Re-appointment of KPMG PLT as Audit	tors and to fix their remuneration		
Resolution 7	Ordinary Resolution No. 1 - Payment o	f Benefits Payable to the Directors		
Resolution 8	Ordinary Resolution No. 2 - Authority to	Issue Shares		
Resolution 9				
Resolution 10	Ordinary Resolution No. 3 – Proposed I	Renewal of Share Buy-Back		
T tooolation To	Ordinary Resolution No. 3 – Proposed I Ordinary Resolution No. 4 – Proposed I	<u> </u>		

The Poll Administrator

for the 28th Annual General Meeting of VSTECS Berhad

#### SS E Solutions Sdn. Bhd.

[Registration No. 202001010461 (1366781-T)]

Level 7, Menara Milenium, Jalan Damanlela, Pusat Bandar Damansara, Damansara Heights, 50490 Kuala Lumpur, Wilayah Persekutuan

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#### (A) Information for Shareholders/ Proxies

As a measure to support increased shareholder participation, VSTECS shall conduct the 28th AGM as a virtual general meeting via the Remote Participation and Voting ("RPV") facilities provided by SS E Solutions Sdn. Bhd. via its SSeP at <a href="https://www.sshsb.net.my/">https://www.sshsb.net.my/</a>.

The Broadcast Venue is strictly for the purpose of complying with Clause 18.4 of the Company's Constitution and Section 327(2) of the Companies Act 2016 ("the Act"), which requires the Chairman of the meeting to be present at the main venue of the Meeting.

Shareholders WILL NOT BE ALLOWED to attend the 28th AGM in person at the Broadcast Venue on the day of the Meeting.

By utilising the RPV facilities at SSeP (prior registration as a User is required), shareholders are to remotely attend, participate, speak (by way of posing questions to the Board via real time submission of typed texts) and cast their votes at the AGM. Please refer to the Administrative Guide for procedures to utilise the RPV facilities.

- 2. In respect of deposited securities, only members whose names appear in the Record of Depositors on 7 May 2024 ("General Meeting Record of Depositors") shall be eligible to attend the AGM via RPV facilities.
- 3. A member (including authorised nominee) entitled to attend and vote at the Meeting via RPV facilities, may appoint more than one (1) proxy to attend and vote at the AGM via RPV facilities, to the extent permitted by the Act, Securities Industry (Central Depositories) Act, 1991, Main Market Listing Requirements ("Main LR") of Bursa Malaysia Securities Berhad ("Bursa Securities"), and the Rules of Bursa Malaysia Depository Sdn. Bhd. Where a member appoints more than one (1) proxy, the appointments shall be invalid unless he specifies the proportions of his shareholdings to be represented by each proxy.
- 4. A proxy may but does not need to be a member of the Company and notwithstanding this, a member entitled to attend and vote at the AGM via RPV facilities is entitled to appoint any person as his/her proxy to attend and vote instead of the member at the AGM without limitation. There shall be no restriction as to the qualification of the proxy. A proxy appointed to attend and vote at the AGM via RPV facilities shall have the same rights as the member to attend, participate, speak and vote at the AGM.

As guided by the Guidance Note and Frequently Asked Questions on the Conduct of General Meetings for Listed Issuers revised by the Securities Commission Malaysia on 7 April 2022, the right to speak is not limited to verbal communication only but includes other modes of expression. Therefore, all members, proxies and/or corporate representatives shall communicate with the main venue of the 28<sup>th</sup> AGM via real time submission of typed texts through a text box within SSeP's platform during the live streaming of the 28<sup>th</sup> AGM as the primary mode of communication. In the event of any technical glitch in this primary mode of communication, members, proxies or corporate representatives may email their questions to eservices@sshsb.com.my during the 28<sup>th</sup> AGM. The questions and/or remarks submitted by the members, proxies and/or corporate representatives will be broadcasted and responded by the Chairman, Board of Directors and/or Management during the Meeting.

- 5. In the case of a corporate member, the instrument appointing a proxy must be either under its common seal or under the hand of its officer or attorney duly authorised.
- Where a member is an exempt authorised nominee who holds ordinary shares in the Company for multiple beneficial owners in one securities account ("omnibus account"), there is no limit to the number of proxies of which the exempt authorised nominee may appoint in respect of each omnibus account it holds.

#### 1st Fold Here

- 7. A member who has appointed a proxy or attorney or authorised representative to attend, participate, speak and vote at the AGM via RPV facilities must request his/her proxy to register himself/herself for RPV facilities at SSeP at <a href="https://www.sshsb.net.my/">https://www.sshsb.net.my/</a>. Please refer to the Administrative Guide for procedures to utilise the RPV facilities.
- 8. Publication of Notice of 28th AGM and Proxy Form on corporate website

Pursuant to Section 320(2) of the Act, a copy of this Notice together with the Proxy Form are available at the corporate website of VSTECS Berhad at <a href="https://vstecs.listedcompany.com/ar\_2023.html">https://vstecs.listedcompany.com/ar\_2023.html</a>.

#### 9. Submission of Proxy Form in either hard copy form or electronic form

The appointment of proxy(ies) may now be made either in hard copy form or by electronic form, and, shall be deposited with the Company's Poll Administrator, namely, SS E Solutions Sdn. Bhd., either at the designated office as stated below or vide SSeP, not less than forty-eight (48) hours before the time appointed for holding the AGM or adjournment thereof (i.e. on or before Sunday, 12 May 2024 at 10:30 a.m.):-

Mode of Submission	Designated Address
Hard copy	SS E Solutions Sdn. Bhd. Level 7, Menara Milenium, Jalan Damanlela, Pusat Bandar Damansara, Damansara Heights, 50490 Kuala Lumpur, Wilayah Persekutuan Fax: 03-2094 9940 and/or 03-2095 0292 Email: eservices@sshsb.com.my
Electronic appointment	SSeP Weblink: https://www.sshsb.net.my/

#### (B) Audited Financial Statements for the financial year ended 31 December 2023

This Agenda item is meant for discussion only, as the provision of Section 340(1)(a) of the Act does not require a formal approval for the audited financial statements from the shareholders. Therefore, this Agenda item is not put forward for voting.

AFFIX STAMP