

OUR VISION

TO be the leading provider of information & communications technology products and value-added services.

WE strive for sustainable growth to achieve optimum returns to shareholders.

WE shall strive to be a leading provider within Malaysia of reputable, quality computer systems, hardware, software, services and support for our customers.

WE shall conduct business with our valued customers and suppliers with professionalism and integrity.

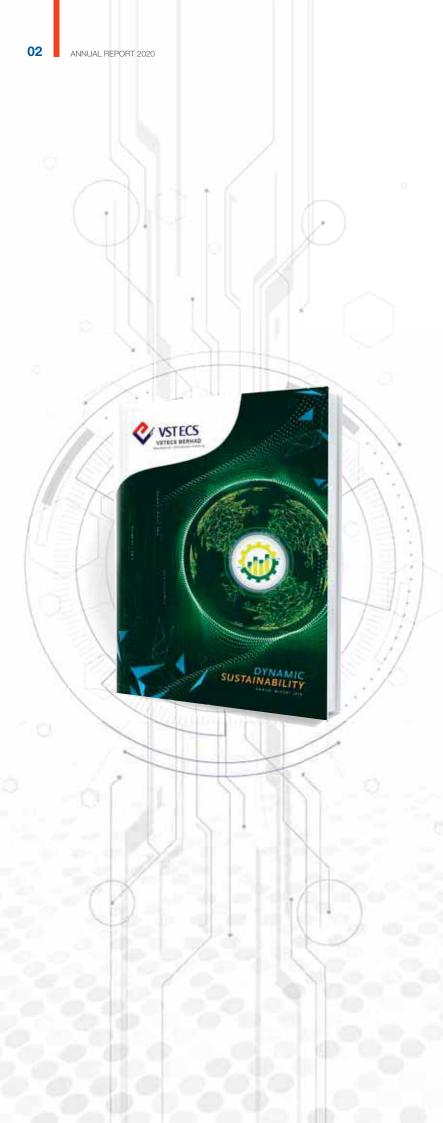
WE shall have an environment to develop, motivate and reward our employees by providing training and incentives for productivity.

WE shall achieve the profitability for future growth and to give an adequate return to shareholders.

WE shall be good corporate citizens with social responsibilities to our communities.

OUR MISSION

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COVERRATIONALE

As the nation weathers the disruptions caused by the prevailing pandemic, we are grateful to have not only rode out the storm but to play a crucial role in supporting the country's economy by way of increasing ICT infrastructure deployment and workforce mobility enablement. We must remain vigilant of our mission to play a positive role in business, social, and the community at all times.

CORPORATE PROFILE



VSTECS Berhad ("VSTECS") and its subsidiaries ("the Group") started in 1985 with the establishment of VSTECS KU Sdn. Bhd. Today, the Group is a leading distribution hub for Information and Communications Technology ("ICT") products in Malaysia via VSTECS Astar Sdn. Bhd. and VSTECS Pericomp Sdn. Bhd..

Listed on the Main Market of Bursa Malaysia Securities Berhad ("Bursa Securities") on 15 April 2010, VSTECS is an associate company of VSTECS Holdings (Singapore) Limited, which is one of the leading ICT distributors in Asia Pacific, accessing to a network of more than 25,000 channel partners across China, Thailand, Malaysia, Singapore, Indonesia, the Philippines, Cambodia, Laos and Myanmar. VSTECS Holdings (Singapore) Limited is a wholly-owned subsidiary of VSTECS Holdings Limited listed on the Hong Kong Stock Exchange.

VSTECS distributes a comprehensive range of ICT products comprising notebooks, personal computers ("PCs"), smartphones, tablets, printers, software, network and communication infrastructure, servers, and enterprise software from more than 40 leading principals.

With a nationwide channel network of more than 4,600 resellers comprising of retailers, system integrators ("SI") and corporate dealers, VSTECS also provides value-added product support and technical services. For more information, please visit www.vstecs.com.my.





CHAIRMAN'SSTATEMENT

2020 IN RETROSPECT

VSTECS delivered exceptional results in the financial year 2020, despite unprecedented upheavals and external headwinds. Since January 2020, the COVID-19 pandemic posed significant unforeseen challenges to the global economy. The sudden change of government back in March 2020 also caused some uncertainties domestically.

FOO SEN CHIN Non-Independent Non-Executive Chairman

CHAIRMAN'S STATEMENT

cont'd

Despite the economic downturn and business disruptions caused by the lockdown from various Movement Control Orders imposed by the government, our Group delivered record performance for financial year 2020. In retrospect, the strategies which the management put into action before the pandemic have enabled us to be increasingly agile, resilient and future-ready. We were able to overcome challenges in a disruptive environment and performed well in our three business segments, namely ICT Distribution, Enterprise Systems and ICT Services. We closed the year with revenue of RM2.02 billion and net profit of RM36.8 million, both of which were at all-time records thanks to our proactive initiatives on e-Commerce strategy for ICT Distribution and, on value-added technical services for Enterprise Systems and ICT Services.

The Board has proposed a second interim dividend of 4.5 sen per share to be paid on 21 May 2021 in respect of deposited securities as at 28 April 2021. Together with the interim cash dividend of 2.5 sen distributed last December, we will be paying a total cash dividend of 7.0 sen per share to shareholders in respect of the financial year under review.

OUTLOOK FOR 2021 (PROSPECTS)

Post pandemic, the world will become more contactless and more virtually connected. These trends will continue to drive demand for ICT products and equipment to increase efficiency and workforce productivity. We are optimistic to grow our business further with the recovery of the domestic economy together with the market trends on e-Commerce, workforce mobility, work-from-home ("WFH") trends, and digital transformation.

With the availability of the COVID-19 vaccine, our economy is expected to recover in 2021. The World Bank has forecasted Malaysia's economy to grow by 6.0% after contraction of 5.8% in 2020. This growth forecast is subject to effective vaccination programme roll-out to the population and conducive political environment for investments.

GROWING RESPONSIBLY

Our Group marked its 35th anniversary in 2020. As one of the leading ICT distributor in Malaysia, we play an important role in the ecosystem for consumers and corporates to access the benefits and opportunities created by technology. Our aim is to build a sustainable business for the decades ahead while we seek to deliver value to stakeholders.

The Board strives towards transparency and accountability as we continue to improve our corporate governance for long term success and performance. Building a sustainable business is our foremost priority and this encompasses environmental, social, and governance ("**ESG**") aspects. The Sustainability Report set out from pages 59 to 65 comprehensively details our sustainability performance, key highlights and achievements for the financial year under review.

APPRECIATION

I wish to extend my deepest appreciation to the board and management team for their commendable leadership which resulted in us delivering record performance. Thanks to their commitment, we emerged from the current situation nimbly, with the tools and capabilities we need to achieve our future ambitions. As we finished 2020 with a strong set of results, I want to take this opportunity to thank our principals and channel partners for your unwavering support during these turbulent of times. To our most valuable asset, our workforce, your talent and enthusiasm drive our success. As I look ahead, I can say with confidence that we have the focus, capabilities, and resources for a future of growth.

FOO SEN CHIN

Non-Independent Non-Executive Chairman

CEO'S STATEMENT AND MANAGEMENT DISCUSSION & ANALYSIS



CEO'S STATEMENT ANDMANAGEMENT DISCUSSION & ANALYSIS

cont'o

2020: CEO'S OVERVIEW

Dear Stakeholders, 2020 was a year unlike any in recent memory. It was one of the most tumultuous periods for mankind as we cope with a global pandemic causing seismic shifts, re-shaping the way we function as a society. These disruptions accelerated the adoption of technology and digital innovation as every industry is being challenged to quickly adapt and respond to stay relevant in the new economic and social environment. Now more so than ever, families and businesses want to be better connected amid travel restrictions, safe distancing measures and remote working arrangements. We are no longer talking about the *New Normal* but the *Next Normal*. Being the nation's largest ICT distributor, VSTECS Berhad plays a crucial role as the technology enabler to both consumers and organisations.

SUMMARY AND OVERVIEW OF THE GROUP'S BUSINESS

VSTECS Berhad, via its wholly-owned subsidiaries, is the leading distributor of ICT products to consumers and enterprises in Malaysia. Founded in 1985, the Group distributes a wide range of ICT products and provide IT services in the form of pre-sales, integration and post-sales in support for the brands we represent. The key activities of our business are the following:

- the marketing, sales and channel management of the brands we carry;
- warehouse facilities and channel logistics to cover nationwide sales; and
- related services in terms of pre-sales system solutioning and post-sales and warranty support.

We have signed distributorship agreements with more than 40 global principals, enabling us to offer comprehensive products and solutions to IT retailers and enterprise System Integrators ("SI").

Our head office and warehouse facilities are situated in Kota Damansara, Petaling Jaya with sales offices located in Pulau Pinang, Kuantan, Johor Bahru, Kuching and Kota Kinabalu. Our channel coverage of more than 4,600 resellers nationwide comprise mainly of IT retailers, SI resellers and corporate dealers. In line with our expanding portfolio of smart consumer-electronics and Internet-of-Things ("IoT") products, we are also supplying products to consumer electronics retailers and electronic lifestyle stores. Our presence in major local e-Commerce platforms is by way of operating the official Brand Stores to fulfil the online business-to-business ("B2B") and business-to-consumer ("B2C") coverage on behalf of the brand principals.

We also hold 40% equity interest in an IT services and software development company, ISATEC Sdn. Bhd. ("ISATEC") serving the enterprise and public sector market segments. Our investment in ISATEC is part of our strategic expansion into the IT Software and Service segments and is expected to unlock synergies within our expanded group with regards to offering new products and services to serve the greater ICT market.

As at the end of 2020, our Group has 379 employees. Of this, 18% are technical personnel and solution architects.

REVIEW OF FINANCIAL PERFORMANCE

We reported our highest revenue to-date in our 35-year history in the financial year ended 31 December 2020 ("**FY2020**") of RM2.02 billion which translated to a growth of 11.9% as compared to RM1.80 billion in the previous financial year ended 31 December 2019 ("**FY2019**"). The year started out on a sombre and uncertain note due to the pandemic but the drive towards workforce mobility and remote learning turned out to be a silver lining for us as demand for end-point devices such as notebooks, tablets and printers surged in respond to work-from-home and learn-from-home arrangements during the lockdown period.

On the gross profit level, we saw increased contribution from all three segments being ICT Distribution, Enterprise Systems and ICT Services. We registered a gross profit of RM106.0 million, an increase of 13.8% from the previous year. Gross profit margin increased slightly to 5.3% and profit before tax ("**PBT**") grew by 23.3% to RM48.5 million. Effective tax rate for the year was 24.1% and we wrapped FY2020 with a record profit after tax of RM36.8 million, an increase of 24.3% measured against FY2019. Our 40% associate company, ISATEC, contributed RM2.1 million to our profitability.

CEO'S STATEMENT AND

MANAGEMENT DISCUSSION & ANALYSIS

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Our balance sheet remains healthy with zero gearing and a net cash position of RM98.3 million compared to RM71.0 million in the preceding financial year. Net assets stood at RM334.2 million which translates to NTA per share of RM1.87. As a measure of liquidity, our current ratio at the end of the year was healthy at 2.3 times as compared to 2.1 times as at 31 December 2019. We achieved return on equity of 11.5% in FY2020.

Our financial performance in the last 5 years are depicted in the following charts:



CEO'S STATEMENT ANDMANAGEMENT DISCUSSION & ANALYSIS

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REVIEW BY BUSINESS SEGMENT

The Group's business segments are as follows:

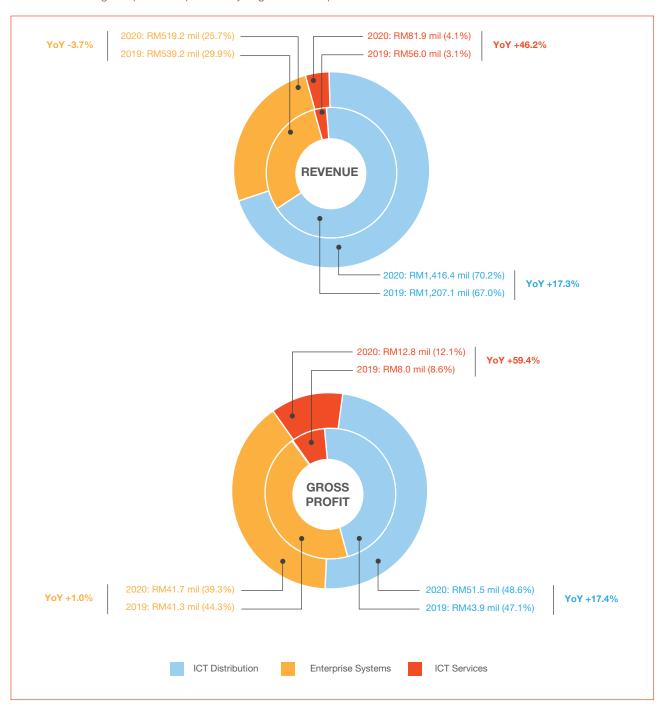
i. ICT Distribution : Distribution of volume ICT products to resellers, comprising mainly of retailers;

ii. Enterprise Systems : Distribution of value ICT products to resellers, comprising mainly of SI and corporate

dealers; and

iii. ICT Services : Provision of ICT services

Our revenue and gross profit composition by segment are depicted on the charts below:



CEO'S STATEMENT AND MANAGEMENT DISCUSSION & ANALYSIS

cont'd

ICT Distribution

The months-long lockdown which started in March 2020 accelerated the use of endpoint devices such as notebooks, smartphones, printers in everything from personal communication to working, learning and gaming. Demand remained elevated throughout the year as households moved towards a "one notebook per person" situation required for work/learn from home practices. This augured positively for our ICT Distribution segment.

In FY2020, revenue from ICT Distribution increased by 17.3% as compared to FY2019 to RM1.42 billion. Accordingly, gross profit increased by 17.4% to RM51.5 million. This division accounted for 70.2% and 48.6% of our Group's revenue and gross profit, respectively.

We were well prepared to face the pandemic as we have observed the situation unfolding in North East Asia before it hit our shores. We swiftly equipped our team with mobility devices and our internal systems were well prepared to support remote operations. With this, we were able to operate seamlessly during lockdown. Several years ago, we have also recalibrated our online B2B and B2C strategies, which permitted us to respond swiftly to the pandemic and remain operationally resilient. Our B2B portal allows our retail channel partners to submit orders and remit payment electronically. This enabled our channel partners to obtain stocks seamlessly during the lockdown and minimise business interruptions. Over the last few years, we have also built our presence in major local e-Commerce platforms by way of operating official online brand stores to fulfil the online B2C coverage on behalf of the brand principals. As at the end of 2020, we operated fourteen (14) official online brand stores across two major e-Commerce platforms and one directly with our principal. During the lockdown, e-Commerce and online transactions experienced an unprecedented surge and we were able to benefit from this wave.

Towards the second half of 2020, there was a global shortage of notebooks stemming from increased demand while manufacturers faced challenges in obtaining components due to various interruptions in the global supply chain. We would have performed better if not for supply constraints in fulfilling market demand. We are continuously working closely with our brand principals to improve deliveries for our orders.

Aside from traditional ICT products, we expanded our product range this year to include lifestyle products for home entertainment. This was timely as lockdowns and quarantines have driven more consumers to turn to smart audio products for news, information, music and entertainment. We are striving to broaden our reach in the ICT consumer market by representing more lifestyle and IoT products.

Enterprise Systems

The Enterprise Systems segment is a key pillar of growth for our Group and we have been laying the foundation for this segment since 2016. With its higher margins, larger project scale and extended execution timeline, this segment complements our ICT Distribution traits of shorter cash conversion periods, larger sell-thru volumes but lower margins. Our enterprise end-customers are from both the public and private sectors, including notable corporations from the financial and telecommunication sectors.

In FY2020, we experienced a slight revenue contraction of 3.7% to RM519.2 million as compared to RM539.2 million FY2019. During the year, certain projects in the Enterprise Systems segment were affected by temporary delays due to travel restrictions. This hindered our delivery of technical services for non-essential sectors. Despite the lower revenue, we were still able to register slightly higher gross profit of RM41.7 million in FY2020 as compared to RM41.3 million in FY2019. In FY2020, our gross profit margin for this sector in FY2020 was 8.0% (FY2019: 7.7%). Growing this segment is an important element of our overall strategy as it enhances our overall margin and provides revenue opportunities for our ICT Services segment where system design, implementation and support are the bulk of our ICT service revenue. The easing of the nationwide lockdown should enable us to expedite our enterprise project rollouts moving forward.

During FY2020, we signed several new distribution agreements for open source solutions, data recovery and cloud services which complement our existing range of products and services to better serve our enterprise customers. We will continue to grow brands that empower cloud and big data infrastructure for Industry 4.0 and the nation's digital economy. To ensure value-add to our customers, we are increasing our human capital investment especially in the pre- and post-sales support functions, which play an important role in the design, implementation and service of Enterprise Systems.

With this pandemic turning out to be the greatest impetus for digital transformation, corporations have recognised that digital readiness is no longer an option but a necessity. Both public sector and commercial enterprises are pushing for digital transformation to remain relevant and for better operational resiliency and business continuity. Demand for cloud computing and cybersecurity will surge from the pandemic aftermath and we are well positioned to benefit from such opportunities.

CEO'S STATEMENT AND MANAGEMENT DISCUSSION & ANALYSIS

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ICT Services

The ICT Services segment contributed RM81.9 million to revenue which was an increase of 46.2% as compared to FY2019.

Prior to FY2020, our ICT Services segment was heavily dependent on implementation services tied in with our Enterprise Systems projects. From 2020 onwards, we grew our portfolio of ICT Services to include maintenance and managed services under this segment. We were able to independently grow the ICT Services segment due to the effective strategies of investment in Human Capital and organisational improvements. We are looking to increase recurring services revenue to provide further earnings visibility for our Group.

PROSPECTS, FUTURE PLANS & STRATEGIES

ICT Distribution

The International Data Corporation (IDC) forecasted a growth of 2.6% for year 2021 on ICT products that we are representing. With the current trend of working and learning from home coupled with the extended personal income tax relief of RM2,500 on computer products until the end of 2021, market demand for mobile phone, tablet and notebook PC is expected to remain strong for 2021.

We have identified several drivers in this segment which includes e-Commerce trends, exponential increase of demand for 5G enabled devices and a growing market for lifestyle and IoT products. We will strive to maintain our leading position in the ICT Distribution segment and achieve greater scalability with the following strategies:

e-Commerce

e-Commerce volume grew in 2020 driven by unprecedented consumer demand during the global pandemic. As lockdowns persisted for months, many consumers were adapted to shopping online. Moving forward, e-Commerce channels will play critical role in connecting with customers to meet their needs for digital technology products and services. We aim to further grow our presence and market share by increasing representation in official online brand stores.

Consumers today expect constant and consistent interaction regardless of the place of contact. Bridging the gap between online and offline is paramount to provide seamless customer experience at every touchpoint. To integrate our offline and online marketing strategies, we will work towards expanding the adoption of omnichannel strategies with our brand principals.

Expanding Product Range

In preparation for the new era of 5G, there will be a new wave of handset replacements and upgrades. The demand for 5G devices and its supporting network infrastructure is anticipated to become one of the future growth drivers.

We will continue our strategy of adding new brands, including up-and-coming brands into our product portfolio. Consumers have burrowed deeply into the digital lifestyle during the pandemic and these habits are likely to carry over into the long term. Technology products are now an inherent part of consumers' lives and we are looking to extract value from this trend by adding new products into our portfolio such as digital lifestyle and IoT products.

Enterprise Systems and ICT Services

In the wake of the pandemic, system resilience is being tested like never before. Organisations need to ensure that their IT systems are stable, robust and secure to operate through this unprecedented disruption. Moving ahead, the development of digital workplaces and workforce mobility are essential as corporations accept that remote work will be here to stay. New ways of working are more technology-dependent than ever and many were unprepared for the torrent of cyber-attacks.

As we roll into 2021, there will undoubtedly be a greater push for security and remote workers' support for geographically distributed workforces, accelerating the adoption of cloud-based solutions. Even before the pandemic, we have been laying the foundation for our Enterprise Systems segment and have identified cybersecurity, datacentre, and hyperconverged cloud as areas of growth. The pandemic and lockdown further pushed these areas into the limelight.

CEO'S STATEMENT AND MANAGEMENT DISCUSSION & ANALYSIS

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During the year, we have signed several new distribution agreements for open source solutions, data recovery and cloud services which complement our existing range of products and services. In our ICT Services segment, we have invested in a dedicated cloud team to provide services to assist our current resellers and software developers to embrace cloud and migrate their applications to cloud. As the pandemic prolongs, more enterprises are interested to explore public cloud services and subscribe to the latest technologies of cybersecurity, data analytics, machine learning to ensure business resiliency. To empower cloud computing services in the public sector, the government, through its 'Cloud First' strategy under the MyDIGITAL initiative, has targeted the migration of 80 per cent of public data to hybrid cloud systems by the end of 2022.

The next wave of network transformation will be fuelled by 5G infrastructure requirements and this will be a key driver for the Enterprise System segment over the next 5 years. In preparation for 5G rollout, communications service providers are revamping network architectures to support greater bandwidth and network traffic. As a key part of the MyDIGITAL initiative, the Government pledged to spend RM15 billion to set up an entity that would be granted spectrum control and operational scope to manage 5G roll-outs by the end of 2021. We have the experience in supplying equipment and services to key telecommunications companies in the nation. This, coupled with our technical know-how and strong brands representation, makes us well positioned to capture 5G related opportunities.

Associate Company - ISATEC

We shall be working towards greater synergies with our associate company, ISATEC in bringing their in-house software products to small and medium businesses and enterprise market via our channel partners. We see greater opportunities to cross-sell products between our Group's and ISATEC's customer base. We have set the wheels in motion and have been working with ISATEC on several projects to offer its software services to our resellers.

AWARD AND ACCOLADES

2020 and 2021 Award Achievement

VSTECS Astar Sdn. Bhd.

| 1 | | Top Gaming Notebook Contribution Distributor 2020 | | | | | |
|----|-------------------------------|--|--|--|--|--|--|
| 2 | 2 Asus | Top Commercial Notebook Distributor 2020 | | | | | |
| 3 | Nous | ASUS Distributor in Year 2019 For LCD Monitor, Networking, Gaming Gear & Mini PC Product Line FY20 | | | | | |
| 4 | | Top Distributor 2020 (Client Solutions) | | | | | |
| 5 | Dell Technologies | Top Distributor 2019 (Client Solutions) | | | | | |
| 6 | | Top Distributor 2019 (Data Center & Compute) FY20 | | | | | |
| 7 | Llaudatt Daalaad | Hewlett Packard Enterprise FY20 Best Storage Growth Distributor Award | | | | | |
| 8 | Hewlett-Packard Enterprise | Hewlett Packard Enterprise EY2() Ion Distributor Award | | | | | |
| 9 | Litterprise | HPE Pointnext Service FY20 Best Distributor Overall Pointnext Award | | | | | |
| 10 | HP Inc. | Top Consumer Notebook Distributor in FY19 | | | | | |
| 11 | TIF IIIC. | Top Consumer Desktop Distributor in FY19 | | | | | |
| 12 | Samsung | Certified Distributor For Samsung Smart Signage FY20 | | | | | |

VSTECS Pericomp Sdn. Bhd.

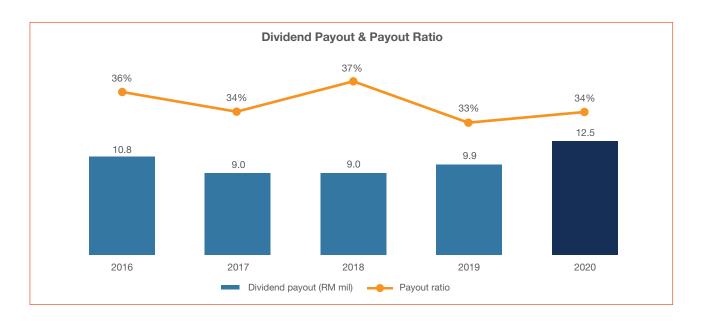
| 1 | Cisco | Distributor of the Year 2020 |
|---|--------|--|
| 2 | Huawei | Distributor of the Year 2020 |
| 3 | IBM | IBM Partner Award for 2020 Top Cloud & Data Al (Artificial Intelligence) Distributor |

DIVIDEND

We continue to reward our shareholders through dividend payments and declared dividends amounting to 7.0 sen per share in respect of FY2020. This translates to a payout ratio of 34%. The Group will continue to practise distributing a minimum 30% of net profit as dividend to our shareholders.

CEO'S STATEMENT AND MANAGEMENT DISCUSSION & ANALYSIS

cont'c



ANTICIPATED/KNOWN RISKS & MITIGATING PLANS

The main operational risks faced by us are credit default from accounts receivables, inventory holding costs and stock obsolescence. These form the major portion of the total current assets.

The Group therefore places a strong emphasis on policies and monitoring on the following areas:

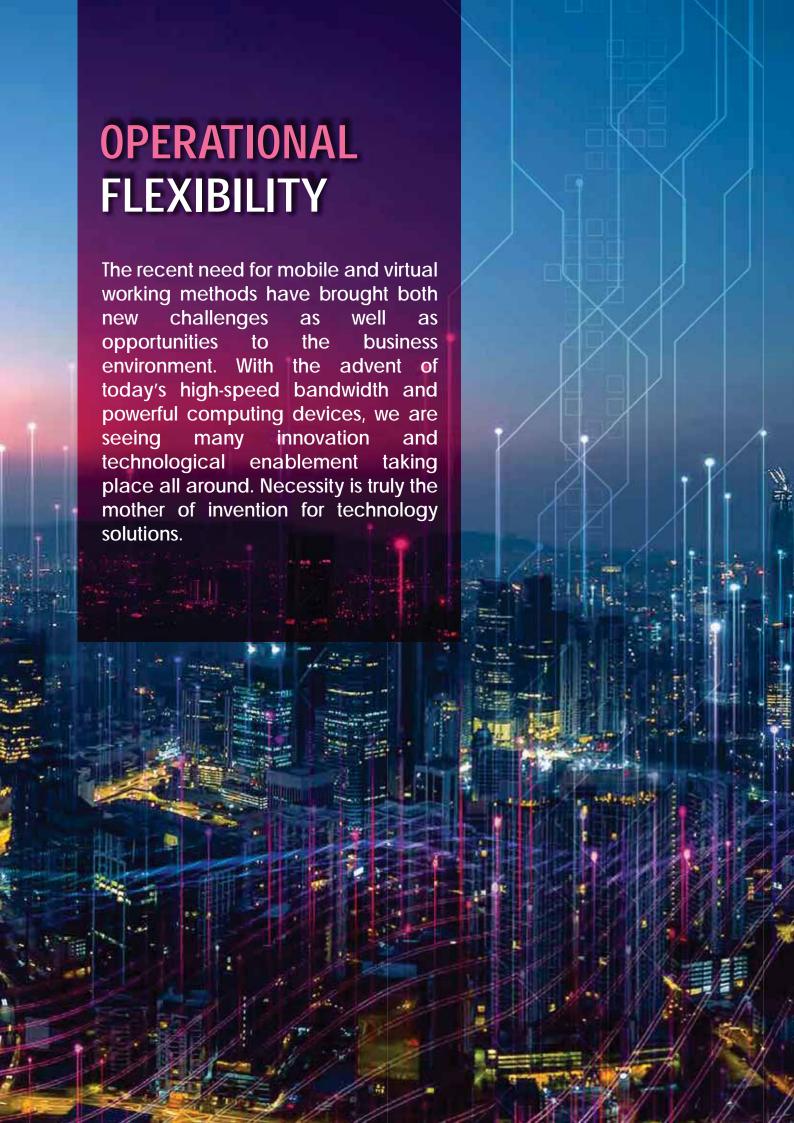
- Control of credit facilities:
 - Credit approval,
 - Debt management and collection,
- Inventory sell-through and stock aging;
- Cash flow management for working capital.

We are not generally exposed to currency exchange risks as we have a practice of hedging forward our USD-denominated purchases by fixing the currency exchange rates on payment due dates. This practice ensures stability in the costing of our trade purchases irrespective of currency market fluctuations.

In our ICT Distribution segment, our transactions with channel partners are on a purchase order basis, rather than long-term agreements or contracts. Consequently, our sales are subject to demand variability and the level and timing of orders placed by our customers vary for a variety of reasons, including seasonal buying by consumers, the introduction of new hardware and software technologies and general economic conditions. Our Enterprise Systems and ICT Services segments counterbalance this risk as enterprise projects typically have longer tenure, creating better earnings visibility.

CONCLUDING STATEMENTS

As we move into 2021, we remain steadfast in the face of volatility as we are confident that the fundamental strength of our business, sound strategies and precise execution will take us through this challenge. In the wake of the shifts caused by COVID-19, it is also an opportunity for us to adapt and think differently. We believe that the *Next Normal* will continue to drive long-term and sustainable growth trends for our business. We will continue to leverage on this positive momentum and our position as the leading ICT distributor in Malaysia for growth. Malaysia's digital economy is set to progress rapidly over the next few years and VSTECS Berhad shall continue to play a crucial role in fulfilling market demand and infrastructure requirements.





BOARD OF DIRECTORS

FOO SEN CHIN Non-Independent Non-Executive Chairman

SOONG JAN HSUNG

Executive Director/
Chief Executive Officer

WONG HENG CHONG

Senior Independent Non-Executive Director



DATO' KHOO SIN AIK

Independent Non-Executive Director



Independent Non-Executive Director

ONG WEI HIAM

Non-Independent Non-Executive Director

PROFILE OF BOARD OF DIRECTORS



FOO SEN CHIN73 Non-Independent Non-Executive Chairman Malaysian, Male

| Date of ap | pointment as I | Director | 21 July 1995 |
|------------|----------------|----------|--------------|
| | | | |

Length of service as director since listing on 15 April 2010 (as at 19 April 2021) 11 years 0 month

Board Committee(s) served on

Academic/Professional Qualification(s)

Member of the Remuneration Committee

Bachelor of Science degree in Electrical and Electronic Engineering from the University of Birmingham, United Kingdom; and

Master's degree in Business Administration from the School of Management, Cranfield University, United Kingdom

Present Directorship(s)

(i) Other Public Listed Companies

Nil

(ii) Public Companies

Nil

Working experience

Foo is the co-founder of VSTECS Berhad and assumed the position of Managing Director in 2000. He is a substantial shareholder of VSTECS Berhad through his substantial shareholdings in Sengin Sdn. Bhd. He was appointed as the Executive Chairman of the Board of VSTECS Berhad on 1 January 2015 and has been re-designated as a Non-Independent Non-Executive Chairman on 1 January 2018.

He began his career as an Engineer in 1972 with a commercial organisation in the electrical industry for 4 years in Ipoh. In 1977, he joined a multinational company in marketing technical products that included office automation and computer products. In 1982, he was appointed as the General Manager of a computer bureau services company in Kuala Lumpur.

Foo has been active in the ICT industry in Malaysia for more than 40 years. He has served as a Councillor, Treasurer and Deputy Chairman in The National Tech Association of Malaysia (PIKOM) from 1995 to 2005, and was appointed as an Advisor of PIKOM from 2006 onwards.

Foo has played a pivotal role in growing the Group to be the leading ICT distributor in Malaysia and established it as the ICT hub in driving Malaysia's Digital Economy.

Time committed

PROFILE OF BOARD OF DIRECTORS

ont'd



Soong has contributed significantly to the Group in becoming the leading

SOONG JAN HSUNG 57 Executive Director/Chief Executive Officer Malaysian, Male

| Date of appointment as Director | | | 21 February 1997 | | | | |
|--|--|---|---|--|--|--|--|
| Length of service as director since listing on 15 April 2010 (as at 19 April 2021) | | : | 11 years 0 month | | | | |
| Воа | ard Committee(s) served on | | Nil | | | | |
| | Academic/Professional Qualification(s) | | Bachelor of Science (Honours) majoring in Mathematics from the University of Malaya in 1987 | | | | |
| Pre | sent Directorship(s) | | | | | | |
| (i) | Other Public Listed Companies | | Nil | | | | |
| (ii) | Public Companies | | Nil | | | | |
| Working experience | | : | Soong began his career as a Sales Executive with VSTECS Pericomp Sdn. Bhd. in 1987. During the next seven years, Soong's hard work and dedication led to several promotions in sales and marketing position to become the General Manager in 1994. Soong was promoted to Executive Director in 2001 and was appointed as a Deputy Chief Executive Officer of VSTECS Berhad on 1 January 2014. Subsequently, Soong has been promoted to Executive Director/Chief Executive Officer of VSTECS Berhad with effect from 1 January 2015 to lead and manage the Group, in conjunction with the elevation of Foo as the Executive Chairman of the Board. | | | | |
| | | | Soong has more than 30 years of experience in the ICT distribution market. He is also an Executive Director of the subsidiary companies, namely, VSTECS Astar Sdn. Bhd., VSTECS Pericomp Sdn. Bhd., VSTECS KU Sdn. Bhd. and VSTECS Kush Sdn. Bhd Soong has been primarily responsible for the development of new sales and marketing strategies as well as the ICT product distribution and enterprise systems operations in VSTECS Astar Sdn. Bhd. and VSTECS Pericomp Sdn. | | | | |

Bhd..

Time committed

ICT hub in Malaysia.

Soong attended all the 4 Board Meetings.

Time Committed

PROFILE OF BOARD OF DIRECTORS

cont'o



WONG HENG CHONG

71

Senior Independent Non-Executive Director Malaysian, Male

Non-Executive Director to Independent Non-Executive Director on 8 August 2012 and subsequently, Wong has been re-designated from Independent Non-Executive Director to Senior Non-Independent Director

| Date of appointment as Director | | 17 December 2009 | |
|--|--|--|--|
| Length of service as director since listing on 15 April 2010 (Tenure including the position as Non-Independent Non-Executive Director) (as at 19 April 2021) | | 11 years 0 month | |
| Length of service as director since re-designation as Independent Non-Executive Director on 8 August 2012 (as at 19 April 2021) | | 8 years 8 months Chairman of the Nominating Committee; and Member of the Audit Committee Chartered Accountant:- Chartered Accountants Australia and New Zealand; and Malaysian Institute of Accountants Diploma in Management Studies from University of Chicago Graduate School of Business Nil Nil Wong began his working career in Coopers & Lybrand in Australia and in Malaysia. He had previously served as an Executive Director of VSTECS Holdings (Singapore) Limited, Boustead Singapore Limited, QAF Limited and Sunshine Allied Investments Limited. His working experience during the last 40 years spanned over diverse industries including Information Technology, engineering, food—manufacturing, retail and wholesale, | |
| Board Committee(s) served on | | Chairman of the Nominating Committee; and | |
| | | Member of the Audit Committee | |
| Academic/Professional Qualification(s) | | Chartered Accountant:- | |
| | | Chartered Accountants Australia and New Zealand; and Malaysian Institute of Accountants | |
| | | Diploma in Management Studies from University of Chicago Graduate School of Business | |
| Present Directorship(s) | | | |
| (i) Other Public Listed Companies | | Nil | |
| (ii) Public Companies | | Nil | |
| Working experience | | Wong began his working career in Coopers & Lybrand in Australia and in Malaysia. He had previously served as an Executive Director of VSTECS Holdings (Singapore) Limited, Boustead Singapore Limited, QAF Limited and Sunshine Allied Investments Limited. His working experience during the last 40 years spanned over diverse industries including Information Technology, engineering, food—manufacturing, retail and wholesale, trading and auditing. He has been re-designated from Non-Independent | |

on 16 June 2020.

Wong attended all the 4 Board Meetings.

PROFILE OF BOARD OF DIRECTORS

cont'd



DATO' KHOO SIN AIK 59 Independent Non-Executive Director Malaysian, Male

| Date of appointment as Director: | | 1 January 2020 |
|---|---|---|
| Length of service as director since appointment (as at 19 April 2021) | | 1 year 3 months |
| Board Committee(s) served on | | Chairman of Remuneration Committee; and |
| | | Member of Nominating Committee |
| Academic/Professional Qualification(s) | : | Diploma in Business Administration from Business School University of Hull, United Kingdom |
| Present Directorship(s) | | |
| (i) Other Public Listed Companies | | Nil |
| (ii) Public Companies | | Nil |
| (ii) Public Companies Working experience | | Dato' Khoo is presently the Chairman Emeritus of World Information Technology and Services Alliance ("WITSA") and a Member of the Board of FPT Corporation (Vietnam). Dato' Khoo has more than 30 years of experience in the Information Technology industry. He has served in various capacities in public and private sector organisations such as The National Tech Association of Malaysia (PIKOM) (Chairman from 1995 to 1997), Patimas Computers Bhd (Executive Director from 1996 to 1998), Malaysia Digital Economy Corporation Sdn. Bhd. ("MDEC") (Vice President of Corporate Strategy from 2006 to 2015), WCIT 2008 Sdn Bhd (CEO from 2006 to 2008) and WITSA (Chairman of the Board from 2008 to 2012). Dato' Khoo was the President and Chief Executive Officer of MDEC Americas Inc (Silicon Valley) from 2015 to 2019. |
| Time committed | : | Dato' Khoo attended all the 4 Board Meetings. |

Time committed

PROFILE OF BOARD OF DIRECTORS

cont'd



ABDUL AZIZ BIN ZAINAL ABIDIN

62

Independent Non-Executive Director Malaysian, Male

| Date of app | pointment as Director | : | 1 January 2020 | | | |
|---|-----------------------|---|---|--|--|--|
| Length of service as director since appointment (as at 19 April 2021) | | : | 1 year 3 months | | | |
| Board Committee(s) served on : | | | Chairman of Audit Committee; and | | | |
| | | | Member of Remuneration Committee | | | |
| Academic/Professional : Qualification(s) | | : | Certificate of Insurance from ITM (MARA Institute of Technology); and | | | |
| Qualificatio | iii(3) | | Fellowship of the Malaysian Insurance Institute | | | |
| Present Dir | ectorship(s) | | | | | |
| (i) Other Comp | Public Listed anies | | Nil | | | |
| (ii) Public | Companies | | Islamic Banking & Finance Institute Malaysia | | | |
| Working experience : | | : | Abdul Aziz has more than 35 years of experience in the Insurance industry and holds a Fellowship of the Malaysian Insurance Institute ("FMII"). | | | |
| | | | He was formerly the Chief Executive Officer and a member of the Board of Directors of Sime Darby Lockton Insurance Brokers Sdn. Bhd., Prior to joining Sime Darby Lockton Insurance Brokers Sdn. Bhd., Abdul Aziz was the Marketing Director of Asia Capital Reinsurance, Malaysia from 2008 to 2012. He was also the Deputy Chairman of Malaysian Insurance Takaful Brokers Association ("MITBA"). | | | |
| | | | Abdul Aziz began his career with Tugu Insurance, Malaysia in 1977. He joined Tokio Marine and Fire Insurance as Head of Reinsurance Department handling treaty reinsurance program and facultative reinsurance and had his training in Tokyo, Japan. | | | |
| | | | Currently, Abdul Aziz is the Director of Islamic Banking & Finance Institute Malaysia ("IBFIM"). | | | |

Abdul Aziz attended all the 4 Board Meetings.

PROFILE OF BOARD OF DIRECTORS

cont'd





| Dan | ate of appointment as Director | | 4 Julie 2010 |
|---|--------------------------------|---|---|
| Length of service as director since appointment (as at 19 April 2021) | | : | 7 years 10 months |
| Board Committee(s) served on | | | Member of the Audit Committee; and |
| | | | Member of the Nominating Committee |
| | demic/Professional | : | Bachelor Degree in Economics from University College London; |
| Qua | Qualification(s) | | Master Degree in Analysis, Design & Management of Information Systems from London School of Economics and Political Science; |
| | | | Fellow of the Hong Kong Institute of Certified Public Accountants; and |
| | | | Fellow of Institute of Chartered Accountants in England and Wales |
| Pres | sent Directorship(s) | | |
| (i) | Other Public Listed Companies | | Nil |
| (ii) | Public Companies | | VSTECS Holdings Limited (Listed on the Stock Exchange of Hong Kong) |
| Wor | king experience | : | Ong was appointed as the Group Chief Executive Officer of VSTECS Holdings (Singapore) Limited on 1 January 2013 and was appointed as an Executive Director of VSTECS Holdings (Singapore) Limited on 16 April 2012. Ong is concurrently the Group Chief Financial Officer and Executive Director of VSTECS Holdings Limited, the parent company of VSTECS Holdings (Singapore) Limited. |
| Tim | e committed | | Ong attended all the 4 Board Meetings. |

Notes:-

Save as disclosed above, none of the Directors has:-

- (a) any family relationship with any Director and/or major shareholder of the Company;
- (b) any conflict of interest with the Company;

Date of appointment as Director

- (c) any conviction for offences (other than traffic offences) within the past five (5) years; and
- (d) any particulars of any public sanction or penalty imposed by the relevant regulatory bodies during the financial year.

PROFILE OF SENIOR MANAGEMENT TEAM

SOONG JAN HSUNG

57, Malaysian, Male Executive Director/Chief Executive Officer

For the profile of Soong, please refer to page 21 of this Annual Report.



TEE ANG KUAN

59 Years, Malaysian, Male Group General Manager

Tee was promoted to Group General Manager in 2015 in-charge of the overall distribution and services businesses of the Group. Previously, he was the General Manager of VSTECS Astar Sdn. Bhd. overseeing operations, namely, the design and development of business and marketing strategies, marketing and distribution of our ICT products, and sales staff management. Tee graduated with Bachelors of Art (Honours) majoring in Economics from the University of Malaya in 1985. After graduation, he began his career with a computer company in sales line. From 1986 to 1995, Tee worked with several ICT distributors in the sales and marketing of ICT products, such as notebook and desktop PCs, printers and software.

In 1996, he joined VSTECS Astar Sdn. Bhd. as a Business Manager and was promoted to General Manager in 1999. He has over 30 years of experience in the ICT distribution market. With his experience and knowledge, he has contributed significantly to the growth of the Group.



CHAN PUAY CHAI

54 Years, Malaysian, Male Chief Financial Officer

Chan was promoted to Chief Financial Officer of the Group in 2016 incharge of financial planning and control, financial compliances, credit management, risk management, and other financial and management related functions. He is an Associate Member of the Chartered Institute of Management Accountants (U.K.) and a registered Accountant with the Malaysian Institute of Accountants.

His past experiences include review of accounting systems, implementation of computerisation, management accounting, budgeting, corporate exercise, financial analysis and its related functions. In 1995, Chan joined VSTECS Kush Sdn. Bhd. as a Finance Manager and was promoted to Financial Controller in 2005. He has been with the Group for 25 years. With his vast experience in ICT industry and financial management, he has contributed significantly to the success of the Group.



PROFILE OF SENIOR MANAGEMENT TEAM

cont'd

CHUAH KEE HENG

52 Years, Malaysian, Male General Manager of VSTECS Astar Sdn. Bhd.

Chuah was appointed as General Manager of VSTECS Astar Sdn. Bhd. in 2016 in-charge of the operations, namely, the design and development of business and marketing strategies, marketing and distribution of our ICT products, and sales staff management.

He graduated with a Degree in Business Administration from Upper IOWA University, USA in 1998. From 1991 to 2016, Chuah worked with several ICT distributors and players in the ICT industry before joining the Group in mid-2016. With his vast experience in ICT industry, he will contribute significantly to the success of the Group.



LI CHIN YEO

47 Years, Malaysian, Male General Manager of VSTECS Pericomp Sdn. Bhd.

Li was promoted to General Manager of VSTECS Pericomp Sdn. Bhd. in 2018 in-charge of the operations, namely, the design and development of business and marketing strategies, marketing and distribution of our ICT products, and sales staff management. Previously, he was the Assistant General Manager in VSTECS Pericomp Sdn. Bhd..

He graduated with a Bachelor of Commerce from University Of Wollongong, Australia, in 1999. In 2002, he joined VSTECS Pericomp Sdn. Bhd. as Support Executive and subsequently promoted to Technology Specialist in 2003, Assistant Business Development Manager in 2006, Business Development Manager in 2007, Product Manager in 2008 and Senior Manager (Sales) in 2012.



Notes:-

Save as disclosed above, none of the Senior Management has:-

- (a) any other directorship in public companies and listed issuers;
- (b) any family relationship with any Director and/or major shareholder of the Company;
- (c) any conflict of interest with the Company; and
- (d) any conviction of offences (other than traffic offences) within the past five (5) years and particulars of any public sanction or penalty imposed by the relevant regulatory bodies during the financial year.

PROFILE OF MANAGEMENT TEAM

FOO LEK CHOONG

45 Years, Malaysian, Male Chief Information Officer



Foo is the Chief Information Officer of the Group and responsible for the overall IT strategy and technology implementations within the Group. A graduate from Cornell University in 1998 with a degree in Electrical Engineering, he brings a combined 22 years of experience in systems Integration of LAN/WAN systems in the ICT industry and market engagement strategies including product development, management and product life-cycle evolution in a national Tier-1 Telco/ISP environment. In his previous roles in the Telco industry, his responsibilities included partnership and alliance management, engagement in analysis and strategic direction of corporate strategy and various market engagement strategies. Foo's experience extends to product development, management, and service life-cycle sustenance with in-depth experience relating to wired and wireless broadband access services. Foo is the son of the Chairman, Mr. Foo Sen Chin.

YAP SIEW KEE

40 Years, Malaysian, Male Assistant General Manager of VSTECS KU Sdn. Bhd.

Yap was promoted to Assistant General Manager of VSTECS KU Sdn. Bhd. in 2021 in-charge of the operations, design and development of business and marketing strategies and sales staff management. He graduated with a Degree Bachelor of Science (Honours) (Hons) in IT & Computing System from A.P.I.I.T (Asia Pacific Institute of Information Technology) in 2003. He began his working career in VSTECS Pericomp Sdn. Bhd. since 2008 as a Product Manager and was promoted to Senior Manager in early 2012 in managing overall marketing and strategies for System Infrastructure division. In 2017, he was transferred to VSTECS Astar Sdn. Bhd. to lead the enterprise business development team. On 1 September 2018, he was appointed as Senior Services Manager of VSTECS KU Sdn. Bhd. responsible for the overall ICT sales and services.

CHIN SAI LEONG

61 Years, Malaysian, Male Senior Logistic Manager



Chin is the Senior Logistic Manager of the Group responsible for the entire warehouse operation of the Group. He obtained a Certificate in Electronics from Tunku Abdul Rahman (TAR) College in 1979 and joined an electronic company as a Technician, providing technical services to customers. He joined a trading company in 1980 as a Service Supervisor incharge of assisting and supervising the service team. In 1985, he joined VSTECS Kush Sdn. Bhd. as a Service Supervisor and subsequently promoted to Technical Manager in 1991, Logistics Manager in 1997 and Senior Logistics Manager in 2006.

PROFILE OF MANAGEMENT TEAM

cont'd



47 Years, Malaysian, Female Human Resource Manager



Yee is the Human Resource Manager of the Group responsible for the Human Resource management. She graduated with an Advanced Diploma in Business Administration from Stamford College in 2001 and a Diploma in Human Resource Management from Malaysia Institute of Human Resource Management in 2004. In 1994, she joined a local Bank as a Personal Assistant and was subsequently promoted to Human Resource Officer in 1997. In 2002, she joined a multinational company as an Associate Officer assisting in all HR matters. In 2009, she joined a computer company as a Human Resource & Administration Manager prior joining VSTECS Kush Sdn. Bhd. as a Human Resource Manager in 2014.

CHAI MEIW CHENG

47 Years, Malaysian, Female Inventory Manager



Chai is the Inventory Manager of the Group since 1 October 2017 and she is responsible for the entire inventory management of the Group. She holds a Diploma in Business Administration. In 1997, she joined VSTECS Pericomp Sdn. Bhd. as sales coordinator. She joined VSTECS Astar Sdn. Bhd. in 1998 and was promoted to Order Processing Administrator in 1999, Order Processing Executive in 2006 and subsequently promoted as Senior Order Processing Executive in 2009. In year 2015, she was transferred to VSTECS Kush Sdn. Bhd. as Assistant Inventory Manager and promoted as Inventory Manager in 2017.

LAI YOKE KEAN

45 Years, Malaysian, Female Senior Manager (Product & Marketing – Consumer)



Lai was appointed as Senior Manager of VSTECS Astar Sdn. Bhd. in year 2020 and she is responsible for the development and implementation of product and marketing strategies consistent with the Group's vision. She graduated with a Diploma in LCCI (London Chamber of Commerce & Industry) Accounting from Systematic Institute of Information Technology in 1996. She began her working career in VSTECS Astar Sdn. Bhd. as a Senior Sales Executive since 2006 and was promoted to Sales Manager in 2007. In 2012, she was promoted as Senior Sales Manager.



accelerated adoption e-Commerce has emerged as a crucial lifeline in the onslaught of pandemic disruptions. The fusion of online offline and commerce activities have brought forth new business models and new forms of customer engagement. Efficiency in fulfilling new consumer expectations and behaviours will be the key to continued relevance in the marketplace.





CORPORATE INFORMATION

BOARD OF DIRECTORS

Non-Independent Non-Executive Chairman

FOO SEN CHIN

Executive Director/Chief Executive Officer

SOONG JAN HSUNG

Senior Independent Non-Executive Director

WONG HENG CHONG

(Re-designated on 16 June 2020)

HO CHEE KIT

(Retired on 16 June 2020)

Non-Independent Non-Executive Directors

ONG WEI HIAM CHOW YING CHI

(Resigned on 16 June 2020)

Independent Non-Executive Directors

DATO' KHOO SIN AIK ABDUL AZIZ BIN ZAINAL ABIDIN AHMAD SUBRI BIN ABDULLAH

(Retired on 16 June 2020)

AUDIT COMMITTEE

Abdul Aziz Bin Zainal Abidin – Chairman (Appointed on 16 June 2020)
Wong Heng Chong
(Re-designated on 16 June 2020)
Ong Wei Hiam
Ho Chee Kit
(Ceased on 16 June 2020)
Ahmad Subri Bin Abdullah
(Ceased on 16 June 2020)

NOMINATING COMMITTEE

Wong Heng Chong – Chairman (Re-designated on 16 June 2020)
Ong Wei Hiam
Dato' Khoo Sin Aik
(Appointed on 16 June 2020)
Ho Chee Kit
(Ceased on 16 June 2020)
Ahmad Subri Bin Abdullah
(Ceased on 16 June 2020)

REMUNERATION COMMITTEE

Dato' Khoo Sin Aik – Chairman
(Appointed on 16 June 2020)
Abdul Aziz Bin Zainal Abidin
(Appointed on 16 June 2020)
Foo Sen Chin
Ahmad Subri Bin Abdullah
(Ceased on 16 June 2020)
Ho Chee Kit (Ceased on 16 June 2020)
Chow Ying Chi (Ceased on 16 June 2020)

SECRETARIES

Chua Siew Chuan (MAICSA 0777689) (SSM PC No. 201908002648) Cheng Chia Ping (MAICSA 1032514) (SSM PC No. 202008000730)

REGISTERED OFFICE

Level 7, Menara Milenium
Jalan Damanlela
Pusat Bandar Damansara
Damansara Heights
50490 Kuala Lumpur
Wilayah Persekutuan
Telephone : 03-2084 9000
Facsimile : 03-2094 9940

Facsimile : 03-2094 9940 Email : jason.cheng@sshsb.

com.my

SHARE REGISTRAR

Tricor Investor & Issuing House Services Sdn. Bhd. Unit 32-01, Level 32, Tower A Vertical Business Suite, Avenue 3 Bangsar South No. 8, Jalan Kerinchi 59200 Kuala Lumpur Wilayah Persekutuan Telephone : 03-2783 9299 Facsimile : 03-2783 9222

AUDITORS

KPMG PLT, Chartered Accountants Level 10, KPMG Tower 8, First Avenue, Bandar Utama 47800 Petaling Jaya Selangor Darul Ehsan

PRINCIPAL BANKERS

CIMB Bank Berhad Citibank Berhad Malayan Banking Berhad Hong Leong Bank Berhad OCBC Bank (Malaysia) Berhad United Overseas Bank (Malaysia) Berhad

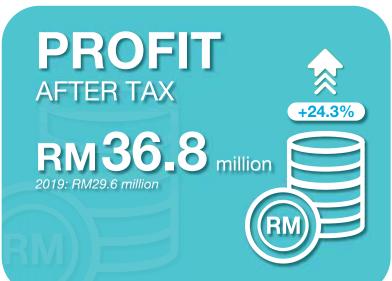
STOCK EXCHANGE LISTING

Listed on Main Market of Bursa Malaysia Securities Berhad on 15 April 2010

Stock Code : 5162 Stock Name : VSTECS Sector : Technology

GROUP FINANCIAL HIGHLIGHTS











GROUP FINANCIAL HIGHLIGHTS

cont'd

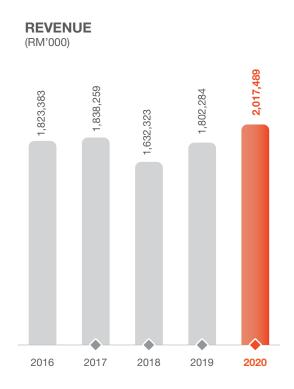
| Financial year ended 31 December | 2016 | 2017 | 2018 | 2019 | 2020 |
|----------------------------------|-----------|-----------|-----------|-----------|-----------|
| i manciai year ended 31 December | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 |
| Key Operating Results | | | | | |
| Revenue | 1,823,383 | 1,838,259 | 1,632,323 | 1,802,284 | 2,017,489 |
| Gross Profit | 92,609 | 87,470 | 86,785 | 93,174 | 106,003 |
| Profit Before Tax | 40,371 | 35,643 | 32,775 | 39,306 | 48,478 |
| Profit For The Year | 30,142 | 26,268 | 24,604 | 29,594 | 36,781 |
| | | | | | |
| As at 31 December | | | | | |
| Key Financial Data | | | | | |
| Total Assets | 498,481 | 472,229 | 478,539 | 547,915 | 559,321 |
| Total Liabilities | 242,357 | 199,737 | 190,443 | 240,133 | 225,098 |
| Total Equity | 256,124 | 272,492 | 288,096 | 307,782 | 334,223 |
| | | | | | |
| Financial Ratio | % | % | % | % | % |
| Revenue Growth/(Decline) | (4.2) | 0.8 | (11.2) | 10.4 | 11.9 |
| Return on Equity | 12.2 | 9.9 | 8.8 | 9.9 | 11.5 |
| Dividend Yield (1) | 4.3 | 4.1 | 5.2 | 3.8 | 3.5 |
| Dividend Payout Ratio (2) | 35.8 | 34.3 | 36.6 | 33.3 | 34.0 |
| | | | | | |

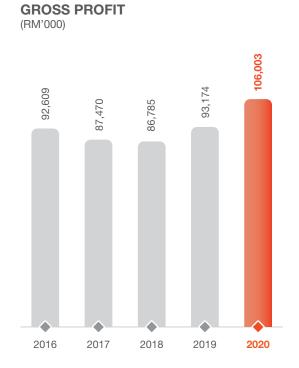
⁽¹⁾ Based on total dividend, inclusive Special Dividend, as a percentage of VSTECS share price as at 31 December

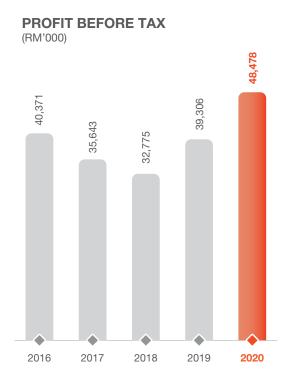
Based on total dividend, inclusive Special Dividend, as a percentage of Basic Earning Per Share

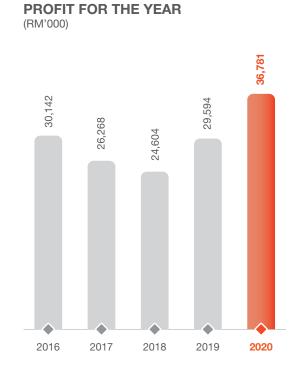
GROUP FINANCIAL HIGHLIGHTS

cont'd

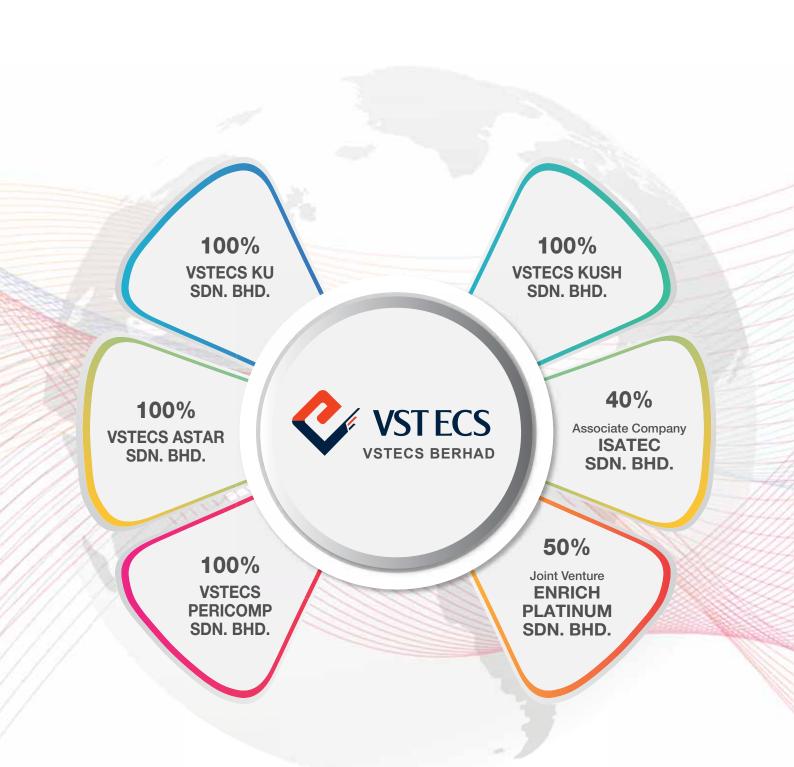








GROUP CORPORATE STRUCTURE



INTRODUCTION

Corporate governance is holding the balance between economic and social goals and between individual and communal goals. The governance framework is there to encourage the efficient use of resources and equally to require accountability for the stewardship of those resources.

(Sir Adrian Cadbury, 20 September 1999)

Subscribing to Sir Cadbury's ethos on corporate governance ("CG"), the Board of Directors ("the Board") of VSTECS Berhad ("VSTECS" or "the Company") views CG as a fundamentally essential process contributing towards achieving long-term shareholders' value, taking into account the interest of other stakeholders.

The Board noted that the goal of good CG is to establish an effectively organised management structure and system that will enable the Company to meet the needs and expectations of its stakeholders.

VSTECS's CG Commitment

The Company and its subsidiaries ("**the Group**") are fully committed to business integrity, transparency and professionalism whilst pursuing their corporate objectives to enhance shareholders' value and their overall competitive positioning. As part of this commitment, the Board recognises the importance of governance and plays an active role in administering and reviewing the Group's governance practices and framework to ensure its relevance and ability to meet future challenges.

The Board is pleased to present this Corporate Governance Overview Statement ("**CG Statement**") to provide the investors with an overview of the extent of compliance with three (3) Principles as set out below in the Malaysian Code on Corporate Governance ("**MCCG**") under the stewardship of the Board for the financial year ended 31 December 2020 ("**FY2020**") and/or up to the date of this CG Statement (where applicable) (hereinafter referred to as "**Applicable Period**"):-

Principle A

Board Leadership & Effectiveness

Principle B

Effective Audit & Risk Management

Principle C

Integrity in Corporate Reporting & Meaningful Relationship with Stakeholders

This CG Statement also serves as a compliance with Paragraph 15.25 of the Main Market Listing Requirements ("**Main LR**") of Bursa Malaysia Securities Berhad ("**Bursa Securities**"). In addition, the Corporate Governance Report ("**CG Report**") which sets out the application of each Practice is available for viewing in the Company's corporate website at

https://www.vstecs.com.my

VSTECS's CG Journey

One of VSTECS's visions is to strive for sustainable growth to achieve optimum return for shareholders. The Board intends to meet the said vision by ensuring that good governance principles and practices are adhered to and permeate throughout the Group.

To ensure the Board continues to apply the best CG practices, during the Applicable Period, the Company Secretary has tabled to the Board the CG Monitor 2020 (issued by Securities Commission Malaysia in October 2020), whereby Securities Commission Malaysia took several proactive measures, including temporary relief efforts to support companies as they face challenges brought by the COVID-19 pandemic to ensure that markets continue to operate in an orderly manner. The Company Secretary has briefed the Board on the findings of the CG Monitor 2020 in order for the Board to deliberate and review the CG performance of VSTECS *vis-à-vis* to the general levels of CG applications as reported in the CG Monitor 2020, as well as to identify areas for improvement.

cont'd

VSTECS's Key CG Focus Area

The Board is pleased to provide below a snapshot of the key CG focus areas during the Applicable Period for information:-

| MCCG Practices | Applications by VSTECS | | |
|--|---|--|--|
| Practice 1.1 Key Responsibilities of the Board | ✓ Strategic planning and direction to Chief Executive Officer ("CEO") and his management team. | | |
| | ✓ Business overview on consumer trends and Group financial performance oversight. | | |
| | ✓ Risk Management oversight vide the Audit Committee ("AC") – which in turn is assisted by the Enterprise Risk Management ("ERM") Committee. | | |
| | ✓ Internal Control and compliance – ensure robustness, adequate and with integrity. | | |
| | ✓ Stakeholders' communication – designated spokesperson for external parties and general public. | | |
| | ✓ Human resources planning and remuneration – ensure Executive Management retain key senior management personnel and management with integrity and competence. | | |
| Practice 4.1 At least half the Board comprises independent directors | √ 50% of the Board comprises Independent Non-Executive Directors ("INEDs"), 33% are Non-Independent Non-Executive Directors ("NINED") while the remaining 17% is the Executive Director ("ED"). | | |
| Practice 4.7 Nominating Committee is chaired by an independent director or senior independent director | ✓ Mr. Wong Heng Chong, the Senior Independent Non-Executive Director ("SINED") is the Chairman of the Nominating Committee ("NC"). | | |
| Practice 5.1 Formal and objective evaluation | ✓ Echoing the theme of "Innovative Transformation", VSTECS has "digitised" the hardcopy assessment forms. | | |
| on Board, its Committees and each individual director | ✓ Directors have been completing the online assessment forms at their convenience and the results were electronically compiled. | | |
| | ✓ Mr. Wong Heng Chong, as the Chairman of the NC led the annual review of board effectiveness, ensuring the performance of each director, the Board Committees as well as the Board as a whole were duly assessed by the NC and documented by the Company Secretaries. | | |
| Practice 9.1 The Board should establish an effective risk management and internal control framework | ✓ A Management Committee known as the ERM Committee, which reports directly to the AC, was established by the Board with the primary responsibility of ensuring the effective functioning of the adopted ERM Framework. | | |
| | ✓ The ERM Committee advises the AC and the Board on a regular basis on areas of high risk and the adequacy of compliance and control procedures throughout the Group. | | |
| | ✓ For FY2020, there were four (4) ERM Meetings conducted to review all the risk inputs given through all quarters of the year for all risks together with the impact recorded for risk-ranking purpose. The ERM Committee had also attended and worked on to the risk elements reference as requested by the Internal Auditors. | | |

cont'd

The detailed applications of each of the three (3) key CG principles are set out below:-

PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS

(1) Board Responsibilities

(i) Roles and Responsibilities of the Board

The Board is responsible for the overall corporate governance, strategic direction, corporate goals and therefore monitors the achievement of these goals. It provides effective leadership and manages overall control of the Group's affairs through the discharge of the following principal duties and responsibilities:-

- (a) Reviewing and adopting a strategic plan for the Company;
- (b) Overseeing the conduct of the Company's business;
- (c) Identification of principal risks and implementation of appropriate internal control and mitigation measures;
- (d) Succession planning;
- (e) Overseeing the development and implementation of a shareholder communications policy for the Company; and
- (f) Reviewing the adequacy and the integrity of the Group's internal control systems and management information systems.

Details of the roles and responsibilities of the Board are set out in Practice 1.1 of the CG Report, available for viewing in the Company's corporate website at www.vstecs.com.my.

(ii) Key Responsibilities of the Board Chairman

The role and responsibilities of the Chairman of the Board have been clearly specified in Paragraph 5.2 of the Board Charter, available for viewing under the "Corporate Governance" section of the Company's corporate website at www.vstecs.com.my.

Mr. Foo Sen Chin ("Mr. Foo") is the current Board Chairman and he is primarily responsible for:-

- leading the Board in the oversight of management;
- representing the Board to shareholders and to chair and to ensure the efficient organisation and conduct of the Board and/or meeting of the shareholders;
- ensuring the integrity of the governance process and issues;
- maintaining regular dialogue with the CEO over all operational matters and consulting with the remainder of the Board promptly over any matters that gives him/her cause for major concern;
- ensuring that ED look beyond their executive function and accept their share of responsibilities in governance;
- guiding and mediating Board actions with respect to organisational priorities and governance concerns;
 and
- performing other responsibilities assigned by the Board from time to time.

(iii) Separation of the positions of the Board Chairman and Chief Executive Officer

The Board recognises the importance of having a clearly accepted division of roles and responsibilities at the head of the Group to ensure a balance of power and authority.

The re-designation of Mr. Foo Sen Chin as Non-Independent Non-Executive Chairman of VSTECS Berhad with effect from 1 January 2018 marked the full transition of the remaining executive functions from the Board Chairman to the CEO.

cont'd

PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

(1) Board Responsibilities cont'd

(iii) Separation of the positions of the Board Chairman and Chief Executive Officer cont'd

For FY2020, Mr. Foo, the Non-Independent Non-Executive Chairman, although not an Independent Director, provides strong leadership and objective judgement with regards to ensuring the adequacy and effectiveness of the Board's governance process.

Whereas Mr. Soong Jan Hsung ("Mr. Soong"), the CEO in essence is to ensure the effective implementation of the Group's Business Plan and policies established by the Board as well as to manage the daily conduct of the business and affairs to ensure its smooth operation.

The Board is of the view that the separation of the positions of the Chairman and the CEO together with the Independent Directors, provides further assurance that there is a balance of power and authority on the Board and effective stewardship of the Group in terms of strategies and business performance.

The roles of the Chairman and the CEO are clearly demarcated and defined in the Board Charter of the Company and is available for viewing under the "Corporate Governance" section of the Company's corporate website at www.vstecs.com.my.

(iv) Company Secretaries

In compliance with Practice 1.4 of the MCCG, the Board is supported by two (2) suitably qualified and competent Company Secretaries as follows:-

- Ms. Chua Siew Chuan, FCIS
- Mr. Cheng Chia Ping, ACIS

Both the Company Secretaries are members of the Malaysian Institute of Chartered Secretaries and Administrators ("MAICSA") and are qualified to act as Company Secretaries under Section 235(2) of the Companies Act 2016 ("CA 2016"). Details of the qualifications and experience of the Company Secretaries are set out in Practice 1.4 of the CG Report, available for viewing in the Company's corporate website at www.vstecs.com.my.

For FY2020, the Company Secretaries have attended the relevant continuous professional development programmes as required by MAICSA for practising company secretaries. Both the Company Secretaries possessed a valid Practising Certificate issued by Companies Commission of Malaysia for FY2020.

The appointment and removal of the Company Secretaries is a matter for the Board. All Directors have access to the advice and services of the Company Secretaries, who are responsible for ensuring that board procedures are followed and that applicable rules and regulations are complied with. Moreover, the Company Secretaries ensure that the deliberations at the Board meetings are well captured and minuted. The Company Secretaries also play a key role to facilitate communication between the Board and Management.

For FY2020, the Board is satisfied with the performance and support rendered by the Company Secretaries to the Board in discharging its functions.

(v) Circulation of meeting materials

As a standing practice, the notice of the Board Meetings is served at least seven (7) days before each Board Meetings. In compliance with Practice 1.5 of the MCCG as well as Board Charter of the Company, by leveraging on technology, comprehensive meeting papers have been circulated in electronic form via e-mail at least seven (7) days prior to the Meetings to allow ample time for Directors to consider the relevant information.

cont'd

PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

(1) Board Responsibilities cont'd

(v) Circulation of meeting materials cont'd

Minutes of the Board Meetings have been accurately recorded by the Company Secretaries to reflect the deliberations, in terms of the issues discussed, and the conclusions thereof in discharging its duties and responsibilities. The minutes were then tabled at the next following Board Meeting for perusal and confirmation. Upon Directors' confirmation, the Chairman of the Board Meeting signs the minutes as a correct record of the proceedings and thereafter, the said minutes of all proceedings are kept in the statutory book at the registered office of the Company to be made available for inspection under the CA 2016.

(vi) Board Charter

In compliance with Practice 2.1 of the MCCG, the Board has adopted a Board Charter which governs how the Board conducts its affairs. The Board Charter is applicable to all Directors of the Company and, amongst other things, provides for that all Directors must avoid conflicts of interest between their private financial activities and their part in the conduct of Company's business.

The Board Charter sets out the authority, responsibilities, membership and operation of the Board of the Group, adopting principles of good corporate governance and practice, in accordance with applicable laws in Malaysia.

A copy of the Board Charter is available for viewing under the "Corporate Governance" section of the Company's corporate website at www.vstecs.com.my.

(vii) Code of Conduct and Ethics

One of the key roles of the Board is to promote good business conduct which engenders integrity, transparency and fairness that permeates throughout the Group. Consequently, the Board has formalised the following Codes in compliance with Practice 3.1 of the MCCG to ensure the implementation of appropriate internal systems for the Management to support, promote and ensure its compliance:-

- (a) Directors' Code of Ethics; and
- (b) VSTECS's Code of Conduct.

(Collectively, referred to as the "Codes")

A copy each of the Codes is available for viewing under the "Corporate Governance" section of the Company's corporate website at www.vstecs.com.my.

(viii) Anti-Bribery and Corruption Policy

In line with global trends in anti-corruption legislations, amendments to the Malaysian Anti-Corruption Commission Act 2009 ("MACC 2009") have been passed by Parliament and the Board has on 28 May 2020 adopted an Anti-Bribery and Corruption Policy to prevent the occurrence of corrupt practices within the Group.

Guided by the five principles as illustrated in the Guidelines on Adequate Procedures pursuant to Section 17A(5) of the MACC 2009, the Board has taken steps and actions to prevent the occurrence of corrupt practices:-

- Top Level Commitment;
- Risk Assessment;
- Undertake Control Measures;
- Systematic Review, Monitoring and Assessment; and
- Training and Communication.

A copy of this Policy is available for viewing under the "Corporate Governance" section of the Company's corporate website at www.vstecs.com.my.

cont'd

PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

(1) Board Responsibilities cont'd

(ix) Whistle-Blowing Policy

Whistle-blowing is an act of voluntary disclosure/ reporting to Management of the Group for further action of any improper conduct committed or about to be committed by an employee, officer or Management of the Group.

As guided by Guidance 3.2 of the MCCG, the Board has adopted a Whistle-Blowing Policy. This Policy shall also similarly apply to all the vendors, partners, associates or any individuals, including the general public, in the performance of their assignment or conducting the business for or on behalf of the Group.

A copy of this Policy is available for viewing under the "Corporate Governance" section of the Company's corporate website at www.vstecs.com.mv.

Handling of Reported Allegation(s)

The AC is responsible for the interpretation and supervision of the enforcement of this Policy. The action to be taken by the Group in response to a report of concern under this Policy will depend on the nature of the concern. The AC shall receive information on each report of concern and ensure that follow-up actions be taken accordingly.

Communication and Feedback Channels

In general, whistle blowers are expected to utilise the appropriate channels provided, prior to making public statements (as a last resort measure).

In line with the advent of technology and electronic communications, report(s) can now be made in verbal or in writing/e-mail and forwarded in a sealed envelope to the designated person(s) as set out in Practice 3.2 of the CG Report which available for viewing in the Company's corporate website at www.vstecs.com.my, labelling with a legend such as "To be opened by the AC Chairman/ Non-Independent Non-Executive Chairman/ CEO or Head of Human Resources only" (where applicable).

For FY2020 and up to the date of this Statement, a whistleblowing report has been received by the designated persons. The concerns raised therein were currently being investigated by the Company.

(2) Board Composition

(i) At least half of the Board comprises Independent Directors

For the Applicable Period, the Board of the Company consists of six (6) members comprising one (1) ED and five (5) Non-Executive Directors, of whom three (3) are INEDs and therefore the prescribed requirement for one-third of the membership of the Board to be independent Board members is fulfilled. This also applies to Practice 4.1 of the MCCG where at least half of the Board comprises Independent Directors. This independent element brings an objective and independent judgement to the decision-making process of the Board. The biographical details of the Board members are set out in the Directors' Profile section on Pages 20 to 25 of this Annual Report.

(ii) Tenure of Independent Directors

The Board is mindful that the tenure of an Independent Director should not exceed a cumulative term of nine (9) years unless it is recommended by the NC and the Board is then satisfied that he or she is able to continue to remain independent.

The Board shall provide justifications and seek shareholders' approval in the event it proposes to retain an Independent Director who has served the Board in that capacity for Stage 1: Review of the potential candidates based on stated criteria, which include gender diversity, more than nine (9) years.

Presently, Mr. Wong Heng Chong, an Independent Non-Executive Director of the Company whose tenure will reach the nine (9) year term limit on 8 August 2021 and has expressed his intention of seeking retention at the forthcoming Twenty-Fifth Annual General Meeting ("AGM") of the Company.

cont'd

PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

(2) Board Composition cont'd

(ii) Tenure of Independent Directors cont'd

The Board through the Nomination Committee, have assessed the independence of Mr. Wong Heng Chong, and recommended that he be retained as Independent Non-Executive Director as he remains objective and independent in expressing his views and in participating in deliberations and decision-making of the Board and Board Committees.

The length of his service on the Board does not in any way interfere with his exercise of independent judgement or his ability to act in the best interest of the Company.

(iii) Appointment of the Board and Senior Management

A three-staged review process for the appointment of the Director is as follows:-

| Stage 1 | Stage 2 | Stage 3 | | |
|--|-------------------|-----------------------------|--|--|
| | | Recommendation | | |
| Review of the potential candidates based on stated criteria, with due regard to gender diversity | Board gaps review | Recommendation to the Board | | |

(iv) Board Diversity

The Board has adopted the Board Diversity Policy to affirm its commitment to boardroom diversity as a truly diversified Board can enhance the Board's effectiveness, creativity and capacity to thrive in good times and weather tough times.

Bearing in mind that an appointment to the Board is a long-term commitment to the Company, the Board has not set any quick-fix target or measure for boardroom diversity but nevertheless works to ensure that there is no discrimination on the basis of, but not limited to, ethnicity, race, age, gender, nationality, political affiliation, religious affiliation, sexual orientation, marital status, education, physical ability or geographic region, during the recruitment of new Board members.

Gender Diversity

For FY2020 and up to the date of this Statement, there was no female Director sitting on the Board after the retirement of Ms. Ho Chee Kit and the resignation of Ms. Chow Ying Chi as the Directors of the Company on 16 June 2020.

The Board is putting efforts in getting suitable women who could meet the objective criteria, merit and with due regard for diversity in skills, experience, age and cultural background to join the Board.

Bearing in mind that an appointment to the Board is a long-term commitment to the Company and upon assessment for FY2020, the Board opined that the current Board number was at optimum level taking into consideration the size and scale of business operations of the Company. Should the Board decides otherwise in the future which will require the appointment of additional Board members, the Board hereby affirms that due consideration on gender diversity would be one of the assessment criteria during the Stage 1 Review Process.

Ethnicity Diversity

En. Abdul Aziz Bin Zainal Abidin, an Independent Non-Executive Director of Malay descent, serves as the Chairman of the AC and a member of Remuneration Committee.

cont'd

PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

(2) Board Composition cont'd

(iv) Board Diversity cont'd

Age Diversity

The Board believes that the Directors with younger age profile will be able to provide a different perspective and bring vibrancy to the Group's strategy-making process.

While the general age profile of the majority of the Directors were above sixty years of age, the CEO, Mr. Soong is 57 years of age; while Dato' Khoo, an Independent Non-Executive Director, is 59 of age, Mr. Ong Wei Hiam, the Non-Independent Non-Executive Director, is 49 years of age respectively which underlines the Board's commitment to age diversity at the Board level appointment.

Geographical Diversity

The Board believes that its composition of Board members of various nationality and expertise/Pan-Asian market experiences greatly enhanced its thought process in strategy making and decision-making process. With its members possessing Pan-Asian market experience in Singapore, Hong Kong and China, the Board could have a better outlook on the trends and development on various jurisdictions in which the Group were operating.

A copy of the Board Diversity Policy is available for viewing under the "Corporate Governance" section of the Company's corporate website at www.vstecs.com.my.

(v) Nominating Committee ("NC")

The NC is chaired by Mr. Wong, who has on 16 June 2020 been re-designated from an INED to a SINED, subsequent to the retirement of Ms. Ho Chee Kit, a former SINED of the Company on the even date.

The NC is governed by the Terms of Reference ("**TOR**") of the NC. A copy of this TOR is available for reviewing under the "Corporate Governance" section of the Company's corporate website at www.vstecs.com.my.

For FY2020, the NC comprises exclusively of Non-Executive Directors, majority being INEDs, i.e. two (2) INEDs and one (1) NINED as follows:-

| Nominating Committee | Number of Nominating Committee Meetings attended/held in the financial year under review |
|---|---|
| Wong Heng Chong (Chairman) (Re-designated on 16 June 2020) | 1/1 |
| Dato' Khoo Sin Aik (Member) (Appointed on 16 June 2020) | Not Applicable |
| Ong Wei Hiam (Member) | 1/1 |
| Ho Chee Kit (Chairperson) (Ceased on 16 June 2020) | 1/1 |
| Ahmad Subri Bin Abdullah (Member) (Ceased on 16 June 2020) | 1/1 |

cont'd

PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

(2) Board Composition cont'd

(v) Nominating Committee ("NC")

The NC met once during the financial year under review for undertaking the following activities:-

- (a) Conducted the online assessment of the AC Members' Self and Peers and the effectiveness of the AC as a whole:
- (b) Conducted the online assessment of the Board Members' Self and Peers:
- Conducted the online assessment of the Board, the Committees of the Board and the contribution of the CEO and Non-Independent Non-Executive Chairman;
- (d) Assessed the size and composition of the Board and Board Committees;
- (e) Reviewed the adequacy of the Board;
- (f) Reviewed the independence of the Independent Directors;
- (g) Reviewed the retention of INEDs pursuant to 4.2 of the MCCG;
- (h) Reviewed and recommended to the Board, the re-election of the Directors who will be retiring at the forthcoming AGM of the Company;
- (i) Reviewed the attendance of the Board Members at Board and Board Committees Meetings; and
- (j) Reviewed the Directors' training programmes attended by the Board of Directors.

For the Applicable Period, Mr. Wong Heng Chong informed that he has not received any letter of concern from any shareholders.

Directors' Time Commitment

The Board requires its members to devote sufficient time to the workings of the Board, to effectively discharge their duties as the Directors of the Company, and to use their best endeavours to attend meetings, regardless of their principal place of residence. This time committed also forms one of the criteria for determining the quantum of the meeting allowance payable to the Board members.

For FY2020, the Directors have committed a total of 33 hours 30 minutes in discharging their fiduciary duties and oversight function and responsibilities in Board and Board Committee Meetings, as well as Annual General Meeting:-

| Type of Meetings | Time Committed |
|---------------------------------|---------------------|
| Board of Directors' Meetings | 13 hours 15 minutes |
| Audit Committee Meetings | 13 hours 25 minutes |
| Nominating Committee Meeting | 1 hour |
| Remuneration Committee Meetings | 4 hours 20 minutes |
| Annual General Meeting | 1 hour 30 minutes |
| Total | 33 hours 30 minutes |

For FY2020, the Board had convened a total of four (4) Board Meetings for the purposes of deliberating on the Group's quarterly financial results at the end of every quarter and discussing important matters which demanded immediate attention and decision-making. During the Board Meetings, the Board reviewed the operation and performance of the Group and other strategic issues that may affect the Group's business. Relevant employees were invited to attend some of the Board Meetings to provide the Board with their views and clarifications on issues raised by the Directors.

The NC has been tasked to review the attendance of the Directors at Board and/or Board Committee Meetings. Upon review, the NC noted the Board members have devoted sufficient time and effort to attend Board and/or Board Committee Meetings for FY2020.

cont'd

PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

(2) Board Composition cont'd

(v) Nominating Committee ("NC") cont'd

Directors' Time Commitment cont'd

For FY2020, the current Board members achieved a 100% attendance at the Board Meetings held, notwithstanding that two (2) of its current Board members were residing out of Malaysia. The attendance record of each Director at the Board Meetings held during FY2020 is as follows:-

| Name of Directors | Attendance | Percentage of Attendance |
|---|------------|-----------------------------|
| Foo Sen Chin | 4 out of 4 | 100% |
| Soong Jan Hsung | 4 out of 4 | 100% |
| Wong Heng Chong | 4 out of 4 | 100% |
| Ahmad Subri Bin Abdullah (Retired on 16 June 2020) | 0 out of 1 | 0% |
| Ho Chee Kit (Retired on 16 June 2020) | 1 out of 1 | 100% |
| Ong Wei Hiam | 4 out of 4 | 100% |
| Chow Ying Chi (Resigned on 16 June 2020) | 1 out of 1 | 100% |
| Dato' Khoo Sin Aik | 4 out of 4 | 100% |
| Abdul Aziz Bin Zainal Abidin | 4 out of 4 | 100% |

The Board will also meet on an ad-hoc basis to deliberate urgent issues and matters that require expeditious Board's direction or approval. In the intervals between Board Meetings, any matters requiring urgent Board's decisions and/or approval can be sought via Directors' circular resolution(s) which are supported with all the relevant information and explanations required for an informed decision to be made. Directors' circular resolution(s) which were approved in the intervals between the Board Meetings, would be tabled to the next following Board Meeting for ratification.

Annual Meeting Timetable

In facilitating the schedule of the Directors, in particular the Directors whose principal place of residence are out of Malaysia, the Company Secretaries will prepare and circulate in advance an annual meeting timetable, which includes all the proposed meeting dates for Board and Board Committee Meetings, as well as the AGM. Upon the concurrence by all the Board members, the annual meeting timetable will be adopted for the applicable financial year.

Protocol for acceptance of New Directorships

The Board has formalised in the Board Charter, its expectations on time commitment for its members as well as the requirement to notify the Chairman prior to accepting any new directorships. Such notification shall also include an indication of time that will be spent on the new appointment.

For FY2020, the Company has not received any notification from any Director.

cont'd

PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

(2) Board Composition cont'd

(v) Nominating Committee ("NC") cont'd

Directors' Training

The Board acknowledges the importance of continuous education and training to equip itself for the effective discharge of its duties. New appointees to the Board undergo a familiarisation programme, which includes visits to the Group's business operations and meetings with Key Management to facilitate their understanding of the Group's operations and businesses.

All members of the Board have attended the Mandatory Accreditation Programme prescribed by Bursa Securities.

For FY2020, the Directors had participated in the following training programmes in addressing their own training needs (hereinafter referred to as the "2020 Directors' Trainings"):-

| Name of Directors | Trainings Programmes/Seminars/Forums Attended |
|------------------------------|--|
| Foo Sen Chin | Corporate Liability provision under MACC Act 2009 – Safeguarding the group, its Directors, Management and other personnel from corruption prosecution Malaysia ICT Market Landscape by International Data Corporation ("IDC") |
| Soong Jan Hsung | Managing Risk in the New Normal Corporate Liability provision under MACC Act 2009 – Safeguarding the group, its Directors, Management and other personnel from corruption prosecution Malaysia ICT Market Landscape by IDC |
| Wong Heng Chong | Corporate Liability provision under MACC Act 2009 – Safeguarding the group, its Directors, Management and other personnel from corruption prosecution Malaysia ICT Market Landscape by IDC |
| Dato' Khoo Sin Aik | Mandatory Accreditation Programme Governance Symposium 2020: Driving Governance in the New Normal The Future Begins Now Corporate Liability provision under MACC Act 2009 – Safeguarding the group, its Directors, Management and other personnel from corruption prosecution Malaysia ICT Market Landscape by IDC |
| Abdul Aziz Bin Zainal Abidin | Mandatory Accreditation Programme Governance Symposium 2020: Driving Governance in the New Normal The Future Begins Now Corporate Liability provision under MACC Act 2009 – Safeguarding the group, its Directors, Management and other personnel from corruption prosecution Malaysia ICT Market Landscape by IDC |
| Ong Wei Hiam | Corporate Liability provision under MACC Act 2009 – Safeguarding the group, its Directors, Management and other personnel from corruption prosecution Malaysia ICT Market Landscape by IDC |

cont'd

PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

(2) Board Composition cont'd

(v) Nominating Committee ("NC") cont'd

Directors' Training cont'd

In addition, the Company Secretaries and External Auditors update the Board on a regular basis on the respective changes and amendments to regulatory requirements and laws and accounting standards to help Directors keep abreast of such developments.

Upon review, the Board concluded that the 2020 Directors' Trainings were adequate.

2021 Directors' Training Needs

Upon review of the training needs of the Directors for the financial year ending 31 December 2021 ("**FY2021**"), the Board has requested Management to arrange for courses in relation to the information and communications technology topic to be organised as part of the Directors' continuing education programmes for FY2021.

(vi) Annual Assessment of the Board

In compliance with Practice 5.1 of the MCCG, on behalf of the Board, the NC conducted the following assessments annually and subsequently reported the respective results to the Board for notation:-

- (a) Directors' self-assessment and peer assessment survey;
- (b) Evaluation on the effectiveness of the Board of Directors and the Board Committees;
- (c) Evaluation on the contribution of the CEO;
- (d) Evaluation on the contribution of the Non-Independent Non-Executive Chairman; and
- (e) Annual Assessment of Independence of Directors.

Details of the assessments are set out in Practice 5.1 of the CG Report, available for viewing in the Company's corporate website at www.vstecs.com.my.

Re-election/Re-appointment to the Board

(a) Re-election of Directors

All Directors are subject to election by shareholders at the first opportunity after their appointment in the next AGM. The Company's Constitution ensures that at least one third (1/3) of the Directors are required to retire from office by rotation annually and subject to re-election at each AGM and all Directors must stand for re-election at least once in every three (3) years.

Pursuant to Clause 21.6 of the Constitution of the Company, the following Directors are to retire at the forthcoming Twenty-Fifth AGM (hereinafter referred to as "the Retiring Directors"):-

- Mr. Soong Jan Hsung; and
- Mr. Wong Heng Chong.

The NC has conducted the following assessment based on the criteria as prescribed by the Main LR of Bursa Securities for the Retiring Directors:-

- Mix of skills;
- Character;
- Experience;
- Integrity;
- Competence; and
- Time commitment to discharge their roles.

cont'd

PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

(2) Board Composition cont'd

(vi) Annual Assessment of the Board cont'd

Re-election/Re-appointment to the Board cont'd

(a) Re-election of Directors cont'd

The NC, as guided by the Directors' Assessment Policy, has undertaken a formal assessment of the Retiring Directors using the abovementioned criteria and was satisfied with the performance of the Retiring Directors.

(b) Re-appointment to the Board

Pursuant to Clause 21.10 of the Constitution of the Company, any person appointed by the Board either to fill a casual vacancy or as an addition to the existing Directors, shall hold office until the conclusion of the next AGM and shall then be eligible for re-election.

During FY2020 till the date of this Statement, there was no Director being appointed to the Board.

(3) Remuneration

(i) Remuneration Committee ("RC")

In compliance with Practice 6.2 of the MCCG, the Board has established a RC to implement its policies and procedures on remuneration including reviewing and recommending matters relating to the remuneration of Board and senior management.

For FY2020, the RC comprises solely of Non-Executive Directors/Chairman and two (2) of them are Independent Directors during FY2020.

The RC of the Company was formed to recommend to the Board the remuneration package of ED and Non-Executive Directors of the Company and its subsidiaries to attract, retain and motivate Directors. The membership of the RC is set out as follow:-

| Remuneration Committee | Number of Remuneration Committee Meetings attended/held in the financial year under review |
|--|--|
| Dato' Khoo Sin Aik (Chairman) (Appointed on 16 June 2020) | 1/1 |
| Abdul Aziz Bin Zainal Abidin (Member) (Appointed on 16 June 2020) | 1/1 |
| Foo Sen Chin (Member) | 2/2 |
| Ahmad Subri Bin Abdullah (Chairman) (Ceased on 16 June 2020) | 1/1 |
| Ho Chee Kit (Member) (Ceased on 16 June 2020) | 1/1 |
| Chow Ying Chi (Member) (Ceased on 16 June 2020) | 1/1 |

The remit of the RC is governed by the TOR of the RC. A copy of the TOR of the RC is available for viewing under the "Corporate Governance" section of the Company's corporate website at www.vstecs.com.my.

cont'd

PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

(3) Remuneration cont'd

(i) Remuneration Committee ("RC") cont'd

The RC met twice during FY2020, reviewed and recommended to the Board for approval the following matters:-

- (a) the Group's total bonus for year 2019 and total salary increment for year 2020;
- (b) the bonus payments to Mr. Soong Jan Hsung as CEO for year 2019;
- (c) the bonus payment to the senior management team for year 2019;
- (d) the remuneration package of the ED/CEO for year 2020;
- (e) the increments to the Senior Management team for year 2020;
- (f) the Directors' and Board Committee's fees for FY2020;
- (g) the payment of benefits payable to the Directors under Section 230(1)(b) of the CA 2016;
- (h) the remuneration package of Non-Independent Non-Executive Chairman as an Advisor of the Company for year 2021; and
- (i) the remuneration package of the ED/CEO for year 2021.

(ii) Directors' Remuneration Policy

The policies and procedures for determining the remuneration packages of the Directors and CEO of the Group are formalised in the form of a Directors' Remuneration Policy, adopted by the Board in compliance with Practice 6.1 of the MCCG.

A copy of this Policy is available for viewing under the "Corporate Governance" section of the Company's corporate website at www.vstecs.com.my.

(iii) Details of Each Individual Director's Remuneration for FY2020

The RC recommends to the Board the policy and framework of the Directors' remuneration and the remuneration package of the ED. It is the ultimate responsibility of the Board to approve the remuneration packages of Directors.

In compliance with Practice 7.1 of the MCCG, there is detailed disclosure on a named basis for the remuneration of individual directors.

For FY2020, the aggregate of remuneration received and receivable by the Non-Executive Directors/Chairman of the Company and the Group were categorised into appropriate components are as follows:-

cont'd

PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

(3) Remuneration cont'd

(iii) Details of Each Individual Director's Remuneration for FY2020 cont'd

Received from the Company

| Name of Director | Salaries RM'000 | Fees RM'000 | Meeting Allowance RM'000 | Other Emoluments RM'000 | Benefits- in-kind RM'000 | Total RM'000 |
|--|--------------------|----------------|--------------------------------|-------------------------------|--------------------------------|-----------------|
| Executive Director | | | | | | |
| Soong Jan Hsung | - | 44 | - | - | - | 44 |
| | - | 44 | - | - | - | 44 |
| Non-Executive Directors | | | | | | |
| Foo Sen Chin | - | 72 | 4 | - | - | 76 |
| Wong Heng Chong | - | 60 | 5 | - | - | 65 |
| Ong Wei Hiam | - | 57 | 5 | - | - | 62 |
| Dato' Khoo Sin Aik (Appointed on 1 January 2020) | - | 51 | 3 | - | - | 54 |
| Abdul Aziz Bin Zainal Abidin (Appointed on 1 January 2020) | - | 54 | 5 | - | - | 59 |
| Ho Chee Kit (Retired on 16 June 2020) | - | 36 | 3 | - | - | 39 |
| Ahmad Subri Bin Abdullah (Retired on 16 June 2020) | - | 36 | 2 | - | - | 38 |
| Chow Ying Chi (Resigned on 16 June 2020) | - | 27 | 1 | - | - | 28 |
| | - | 393 | 28 | - | - | 421 |

Received on Group Basis

| Name of Director | Salaries RM'000 | Fees RM'000 | Meeting Allowance RM'000 | Other Emoluments RM'000 | Benefits- in-kind RM'000 | Total RM'000 |
|--|--------------------|----------------|--------------------------------|-------------------------------|--------------------------------|-----------------|
| Executive Director | | | | | | |
| Soong Jan Hsung | 1,951 | 48 | - | - | 24 | 2,023 |
| | 1,951 | 48 | - | - | 24 | 2,023 |
| Non-Executive Directors | | | | | | |
| Foo Sen Chin | - | 76 | 4 | 360 | 20 | 460 |
| Wong Heng Chong | - | 60 | 5 | - | - | 65 |
| Ong Wei Hiam | - | 57 | 5 | - | - | 62 |
| Dato' Khoo Sin Aik (Appointed on 1 January 2020) | - | 51 | 3 | - | - | 54 |
| Abdul Aziz Bin Zainal Abidin (Appointed on 1 January 2020) | - | 54 | 5 | - | - | 59 |
| Ho Chee Kit (Retired on 16 June 2020) | - | 36 | 3 | - | - | 39 |
| Ahmad Subri Bin Abdullah (Retired on 16 June 2020) | - | 36 | 2 | - | - | 38 |
| Chow Ying Chi (Resigned on 16 June 2020) | - | 27 | 1 | - | - | 28 |
| | - | 397 | 28 | 360 | 20 | 805 |

Note: Salaries include bonus and EPF

cont'd

PRINCIPLE A: BOARD LEADERSHIP AND EFFECTIVENESS cont'd

(3) Remuneration cont'd

(iv) Details of Top Five (5) Senior Management's Remuneration for FY2020

In accordance with Practice 7.2 of the MCCG, a band of the remuneration for the top five Senior Management (excluding the ED/CEO of the Company), during FY2020 are as follows:-

| | Senior Management |
|---------------------------|-------------------|
| RM1,000,001 - RM1,050,000 | 1 |
| RM650,001 - RM700,000 | 1 |
| RM450,001 - RM500,000 | 3 |

PRINCIPLE B: EFFECTIVE AUDIT AND RISK MANAGEMENT

(1) Audit Committee ("AC")

The membership, a summary of the activities of the AC and Internal Audit Function and activities are stated in the Report of the AC of this Annual Report on Pages 70 to 76.

As at the date of this Statement, the Chairman of the AC is Encik Abdul Aziz Bin Zainal Abidin, an INED while Mr. Foo Sen Chin is the Non-Independent Non-Executive Chairman of the Board.

In compliance with Practice 8.1 of the MCCG which stipulates that the Chairman of the AC is not the Chairman of the Board, the TOR of the AC has been updated accordingly.

No Appointment of Former Key Audit Partners as Audit Committee/ Board Member

Practice 8.2 of the MCCG requires the AC to have a policy that requires a former key audit partner to observe a cooling-off period of at least two years before being appointed as a member of the AC. The TOR of the AC has been updated accordingly in order for the AC to formalise such policy.

As a matter of practice, the AC has recommended to the NC not to consider any key audit partner as a candidate for Board Directorship/ Audit Committeeship to solidify the AC's stand on such Policy.

Assessment of Suitability, Objectivity and Independence of External Auditors

In compliance with Practice 8.3 of the MCCG, for FY2020, the AC has formalised the policy and procedures to assess the suitability, objectivity and independence of external auditors ("the EA Policy").

Pursuant to the EA Policy, the AC has conducted an annual assessment on the external auditors for FY2020.

cont'd

PRINCIPLE B: EFFECTIVE AUDIT AND RISK MANAGEMENT cont'd

(1) Audit Committee ("AC") cont'd

Assessment of Suitability, Objectivity and Independence of External Auditors cont'd

In its assessment, the AC considered, inter alia, the following factors:-

For assessment on "Suitability" of External Auditors:-

- The External Auditors have the adequate resources, skills, knowledge and experience to perform their duties with professional competence and due care in accordance with approved professional auditing standards and applicable regulatory and legal requirements;
- To the knowledge of the AC, the External Auditors do not have any record of disciplinary actions taken against
 them for unprofessional conduct by the Malaysian Institute of Accountants ("MIA") which has not been reserved
 by the Disciplinary Board of MIA;
- The External Auditors firm has the geographical coverage required to audit the Group;
- The External Auditors firm advises the AC on significant issues and new developments pertaining to risk
 management, corporate governance, financial reporting standards and internal controls on a timely basis;
- The External Auditors firm consistently meets the deadlines set by the Group;
- The level of quality control procedures in the external audit firm, including the audit review procedures; and
- The External Auditors scope is adequate to cover the key financial and operational risks of the Group.

For assessment on "Objectivity" of External Auditors:-

• The nature and extent of the non-audit services rendered and the appropriateness of the level of fees.

For assessment on "Independence" of the External Auditors:-

- The engagement partner has not served for a continuous period of more than seven (7) years with the Company;
- The AC receives written assurance from the External Auditors confirming that they are, and have been, independent throughout the conduct of the audit engagement in accordance with the terms of all relevant professional and regulatory requirements; and
- Tenure of the current auditors.

The AC noted, for FY2020, KPMG PLT, the External Auditors of the Group confirmed in writing that the engagement quality control reviewer and members of the engagement team in the course of their audits were and had been independent for the purpose of the audit in accordance with the terms of relevant professional and regulatory requirements.

Upon completion of its assessment, the AC was satisfied with KPMG PLT's technical competency and audit independence during the financial year under review and recommended to the Board the re-appointment of KPMG PLT as External Auditors for FY2021. The Board has in turn recommended the same for shareholders' approval at the forthcoming Twenty-Fifth AGM of the Company.

During FY2020, the AC met twice with the External Auditors without the presence of the Executive Board Members and Management to discuss issues of concern to the External Auditors.

Provision of Non-Audit Services

The EA Policy has outlined the circumstances and the approval threshold/process for the engagement of the External Auditors or its affiliates to perform non-audit services that are not, and are not perceived to be, in conflict with the role of the External Auditors. This excludes audit related work in compliance with statutory requirements.

Before appointing the External Auditors or its affiliates to undertake any non-audit services, considerations would be given as to whether such appointment would create a threat to the External Auditors' independence or objectivity on the statutory audit of the Company's financial statements, including any safeguards that are available to address such a threat.

cont'd

PRINCIPLE B: EFFECTIVE AUDIT AND RISK MANAGEMENT cont'd

(2) Risk Management and Internal Control Framework

The Directors are responsible for the Group's system of internal controls and its effectiveness. The principal aim of the system of internal controls is for the management of financial and business risks significant to the fulfilment of the Group's business objectives to enhance the value of shareholders' investment and to safeguard the Group's assets.

In compliance with Practice 9.1 of the MCCG, the Board has adopted an ERM Framework to manage its risk and opportunities. A Management Committee known as the ERM Committee which reports directly to the AC was established by the Board, with the primary responsibility of ensuring the effective functioning of the adopted ERM Framework.

Details of the ERM Committee are set out in Practice 9.1 of the CG Report, available for viewing in the Company's corporate website at www.vstecs.com.my.

The Statement on Risk Management and Internal Control of the Group as set out on Pages 66 to 69 of this Annual Report provides an overview of the state and features of risk management and internal controls within the Group, in compliance with Practice 9.2 of the MCCG.

For FY2020, the Board opined that the risk management and internal controls of the Group were effective and adequate.

As part of the risk mitigation measures, the Board has established the following policies:-

- (i) Insider Dealing Policy
- (ii) Succession Planning Policy
- (iii) Related Party Transaction Policy

(Collectively, referred to as the "Policies")

The abovementioned Policies are available for viewing under the "Corporate Governance" section of the Company's corporate website at www.vstecs.com.my.

Internal Audit Function

The Outsourced Internal Auditors and In-House Internal Audit Manager communicate regularly with and report directly to the AC. For FY2020, the Outsourced Internal Auditors' representative met up three (3) times with the AC.

The Internal Audit Review of the Company's operations encompasses an independent assessment of the Company's compliance with its internal controls and makes recommendations for improvement.

Outsourced Internal Auditors

At the AC Meeting held on 6 November 2019, the Outsourced Internal Auditors have presented to the AC the Internal Audit Function's Annual Audit Plan ("the Outsourced Annual Audit Plan") for the year 2020, encompassing the following audit visits and timing:-

(a) First Visit (January - June 2020)

VSTECS GROUP

- Logistic Management
- Goods Delivery Controls and Documentation
- Goods Receiving Controls and Documentation
- Half-yearly RRPT Review

cont'd

PRINCIPLE B: EFFECTIVE AUDIT AND RISK MANAGEMENT cont'd

(2) Risk Management and Internal Control Framework cont'd

Outsourced Internal Auditors cont'd

(b) Second Visit (July - December 2020)

VSTECS GROUP

- Information and Communication Technology Infrastructure and Support
- Non-Current Assets Management
- Corporate Governance Compliance
- Half-yearly RRPT Review

The AC has resolved that the Outsourced Annual Audit Plan for year 2020 be approved for adoption.

For FY2020, the Outsourced Internal Auditors have successfully completed their audit visits and reporting as per the approved Outsourced Annual Audit Plan.

In-House Internal Audit Department

The In-House Internal Auditors communicate regularly with and report directly to the AC. For FY2020, the In-House Internal Auditors met up four (4) times with the AC.

At the AC Meeting held on 6 November 2019, the In-House Internal Audit Manager has presented to the AC the In-House Internal Audit Function's Audit Plan for year 2020, encompassing the following key areas:-

- Stock Management First Quarter 2020
- Project Sales Management Second Quarter 2020
- Account Settlement and Reconciliations Third Quarter 2020
- Electronic Commerce Management Fourth Quarter 2020

The AC has subsequently approved the In-House Audit Plan for year 2020.

For FY2020, the In-House Internal Audit Department have carried out their audit assignments and reporting as per the approved In-House Audit Plan for year 2020.

Internal Audit Assessment

The AC had conducted an Internal Audit Assessment annually to review the adequacy of the scope, functions, competency and resources of the internal audit function to ensure that it has the necessary authority to carry out its work and to perform its function effectively in accordance with relevant professional standards.

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PRINCIPLE C: INTEGRITY IN CORPORATE REPORTING AND MEANINGFUL RELATIONSHIP WITH STAKEHOLDERS

(1) Communication with Stakeholders

In compliance with Practice 11.1 of the MCCG, the Board ensures that there is effective, transparent and regular communication with its stakeholders through a variety of communication channels as follow:-

(a) Corporate Disclosures/Investor Relations

The Board recognises the value of transparent, consistent and coherent communications with the investment community consistent with commercial confidentiality and regulatory considerations.

The Board has developed internal corporate disclosure practices to ensure communications to the investing public regarding the business, operations and financial performance of the Group are accurate, timely, factual, informative, consistent, broadly disseminated and where necessary, information filed with regulators is in accordance with applicable legal and regulatory requirements.

The Board has on 3 August 2016 adopted the Corporate Disclosure Policy which superseded the Investor Relations Policy, to ensure only designated spokespersons will be authorised to disseminate information to ensure consistent and accurate flow of information disclosure to the stakeholders.

A copy of this Policy is available for viewing under the "Corporate Governance" section of the Company's corporate website at www.vstecs.com.my.

The Board has designated a limited number of spokespersons who are responsible for communication with investment community, regulators and media.

| Prin | Primary Spokespersons:- | | | | | |
|------|---|--|--|--|--|--|
| (i) | Non-Independent Non-Executive Chairman | The Company's Non-Independent Non-Executive Chairman and CEO have been appointed to communicate with audience constituents and respond to questions in relation to the | | | | |
| (ii) | CEO | corporate vision, strategies, developments, future prospects, financial plans and operational matters. | | | | |

| Secondary Spokesperson:- | |
|---|--|
| Chief Financial Officer/ Company Secretaries | The Chief Financial Officer/ Company Secretaries may only communicate to audience constituents on information already in the public domain, unless they are authorised by the Primary Spokespersons to undertake broader communications. |

(b) Analysts and Media Briefings

The Company is committed to on-going communication across its entire shareholder base, whether institutional investors, private or employee shareholders. This is achieved principally through annual and quarterly reports.

The Company provides regular investor briefings with research analysts and fund managers, to promote clear and transparent communications to the investment community.

For FY2020, the Company has held 9 meetings and briefings with analysts and/or fund managers and issued 9 press releases. The research reports and press releases are available for viewing under the "News" section of the Company's corporate website at www.vstecs.com.my.

cont'd

PRINCIPLE C: INTEGRITY IN CORPORATE REPORTING AND MEANINGFUL RELATIONSHIP WITH STAKEHOLDERS cont'd

(1) Communication with Stakeholders cont'd

(c) Corporate Website

The Company's corporate website at www.vstecs.com.my serves as a plethora of information to the public, which includes, inter alia, corporate information, business activities, corporate governance matters, latest press releases, annual reports, financial results, news listing and etc.

The Company has created two (2) dedicated sections, **Investor Relations** and **Corporate Governance** sections to ensure more effective dissemination of information.

Publication of Notice of AGM on Corporate Website

Pursuant to Section 320(2) of the Companies Act 2016, a copy of the Notice convening the Twenty-Fifth AGM together with the proxy form are available at the corporate website of VSTECS Berhad at https://vstecs.listedcompany.com/ar 2020.html.

(2) Conduct of General Meetings

(i) Notice of AGM

The Annual Report, which contains the Notice of AGM, was sent to shareholders at least twenty-one (21) days prior to the date of the meeting to give sufficient time to shareholders to make the necessary arrangements to attend and participate in person or through corporate representatives, proxies or attorneys as well as to let the shareholders to consider the resolutions that will be discussed and decided at the AGM. The Notice of AGM, which sets out the businesses to be transacted at the AGM, is to be published in at least one (1) nationally circulated Bahasa Malaysia or English daily newspaper and in writing to Bursa Securities.

The Board had on 22 May 2020, issued its Notice of Twenty-Fourth AGM of the Company, at least twenty-one (21) days prior to the date of the meeting i.e., 16 June 2020, in line with the Constitution of the Company. The Notice clearly identified the directors seeking re-election and the auditor seeking re-appointment.

The Notice for the Twenty-Fourth AGM issued less than twenty-eight (28) days was due to the Movement Control Order.

The Board has targeted to issue the Notice of Twenty-Fifth AGM at least twenty-eight (28) days prior to the date of the meeting to give sufficient time to shareholders to consider the resolutions that will be discussed and decided at the AGM.

(ii) Attendance of Directors at General Meetings

All Board members were present at the broadcast venue or attended remotely for the Twenty-Fourth AGM of the Company held on 16 June 2020 and provided responses to the shareholders on the key matters that arose during the Meeting via live streaming webcast, in view of the COVID-19 pandemic and in compliance with the Guidance Note on the Conduct of General Meetings for Listed Issuers issued by the Securities Commission Malaysia.

(iii) Poll Voting

The Company had conducted the poll voting via remote participation and voting facilities provided by Tricor Investor & Issuing House Services Sdn. Bhd. via its TIIH Online website at https://tiih.online for all resolutions set out in the Notice of Twenty-Fourth AGM at the Twenty-Fourth AGM held on 16 June 2020. The Company has appointed an independent scrutineer to validate the votes cast at the Twenty-Fourth AGM. The poll results were announced by the Company to the Bursa Securities on the same day.

cont'd

PRINCIPLE C: INTEGRITY IN CORPORATE REPORTING AND MEANINGFUL RELATIONSHIP WITH STAKEHOLDERS cont'd

Key CG future priority for FY2021

(1) Outbreak of Coronavirus Disease (also known as COVID-19) pandemic

Following the imposition of the various Movement Control Orders ("MCO") by the government thus far, the Board is working more closely with Management to improve the business strategies and performance of the Group.

Board governance has been enhanced by way of increased guidance, advice and feedback from Management to ensure that the Group operates in a socially responsible manner with greater emphasis on health and safety measures for the workforce.

In light of the business and social environment arising from the global pandemic, the Board shall strive to enhance its governance and leadership roles in the best interest of all stakeholders.

CONCLUSION

The Board is satisfied that, it complies substantially with the principles and recommendations of the MCCG. The CG Report which sets out the application of each Practice of MCCG is available for viewing in the Company's corporate website at www.vstecs.com.my.

This CG Statement and the CG Report have been approved by the Directors in accordance with a Resolution of the Board of Directors passed on 22 March 2021.

As the leading distributor of ICT products and Enterprise Systems in the nation amidst a period of global turbulence and a once in a century pandemic, the strength of our business network and channels serve a vital role in supporting the national economy through digital enablement and workforce mobility.

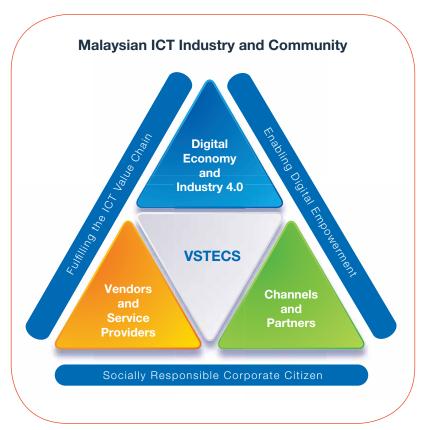


Diagram 1: Role of VSTECS within the Malaysian ICT Industry

With our Mission Statements as our guiding principles, we are committed to a continuous strategy to put in practice long term sustainability goals at all levels of our business operations. The Board acts as an advisory body overseeing the overall Economic, Environmental and Social ("**EES**") structure that encompasses our sustainability framework. Within the EES structure, a robust Enterprise Risk Management ("**ERM**") methodology identifies and addresses both external and internal risk factors with mitigating and contingency-readiness action plans. The ERM committee is chaired by the CEO and meets on a quarterly basis. Within the ERM committee are two sub-committees with the following key responsibility areas:

- Environmental and Social Committee ("ESC") for Sustainability, headed by the Chief Financial Officer ("CFO"):
 - o Identify, evaluate and manage environmental impacts arising from business operations;
 - o Identify, address and improve on workforce environment and social well-being;
- Health and Safety Committee ("HSC"), headed by the Senior Logistics Manager and Safety Officer:
 - o Monitor and enforce Occupational Safety and Health Act ("OSHA") regulations and workplace safety;
 - o Monitor and improve awareness on workplace safe-practices and staff health.

cont'd



Diagram 2: EES Governance Structure



Diagram 3: ERM Structure and Operational Tasks

Our major stakeholders that form part of our corporate eco-system are the following:

- Employees;
- Vendors whose brand and products we represent;
- Channel and Service partners;
- Operational Suppliers and Service Providers;
- Shareholders of the Company;
- Community where we operate.

cont'd

Taking into consideration of the above, we have identified the following key Material Issues within our Value Chain:

| | Sustainability Material Issues | | | | | | |
|---|--------------------------------|---------------------------------------|----------------------|---------------------------|----------------------------|--------------------|---------------------|
| Value Chain | Supply Chain | Financial and Credit control | Inventory Control | Operational Resiliency | Talent and Workforce | Data Protection | Anti- Corruption |
| Strategic Business Direction | ✓ | | | ✓ | ✓ | | ✓ |
| Brand representation | ✓ | | ✓ | | ✓ | | ✓ |
| Sales and Distribution | ✓ | ✓ | ✓ | | | ✓ | ✓ |
| Warehousing and Logistics | ✓ | | ✓ | ✓ | | | |
| Operations and IT/ERP Infrastructure | ✓ | ✓ | ✓ | ✓ | | ✓ | ✓ |
| Service and Support to Channel Partners | ✓ | | | | ✓ | ✓ | ✓ |

Table 1: Mapping of Key Sustainability Matters to Value Chain Roles

Supply Chain

The Group plays a crucial role in the supply chain for the flow of consumer ICT products and Enterprise Systems to the end users via our resellers and online channels. We maintain market presence and relevance within the context of ICT distribution by ensuring availability and continuity in the flow of ICT products that have been ever more critical for business operations in these times. The supply of ICT products especially plays an ever more critical role in ensuring operational continuity for all business verticals.

Financial and Credit Control

The Group has long established practices and credit policies to ensure an optimised mode of credit facilitation control and tight monitoring of our receivables. We also engage in positive engagement with our debtors to implement credit facilitation in a prudent manner.

Inventory Control

Being a distributor of numerous global ICT brands, we constantly manage inventory requirements and stock obsolescence risks. We closely monitor and review product stocking levels at all times with a balance between anticipation of new-market trends and guick reaction to changes in market consumption patterns.

Operational Resiliency

An effective Enterprise Resource Planning ("ERP") is the heart of our business operations. We have in place a robust IT infrastructure that is continuously updated to cater for the demands and rigours of the daily operations involving hundreds of transactions on a daily basis.

Talent and Workforce

In acknowledging that the "People Make the Difference" in our organisation, we are ever mindful to have the right talent, experience and skillset to operate the business. Our employees not only represent the Group, but are also part of the global brands they market and support. In recent times, we have also taken extra steps to ensure staff protection and well-being in the face of a global pandemic including strict working protocols in accordance with governmental issued standard operating procedures ("SOPs") and internally-developed SOPs to limit and control the spread of COVID-19 within the workplace environment. VSTECS practices a strict policy of anti-discrimination against any gender, religious, and racial or cultural background.

cont'd

Data Protection

In being a channel-centric organisation in the ICT industry, we are naturally the custodian of a highly diverse and substantial quantum of customer database information with an even greater volume of transactional data. We have in place strict policies and enforcement procedures in the handling of such information as required by law and the Group's policies. Furthermore, product pricing and promotional information are closely guarded due to the sensitive nature of the market's competitive landscape.

Anti-Corruption

In line with the nation's aspirations in eliminating all forms of bribery and corruption, our workforce is held to strictest standards in compliance with the law. We believe in full transparency in the conduct of our business with the vendors and channel partners. We strive to keep communications with all stakeholders in a transparent and factual manner at all times. Open, honest and transparent conduct at all levels form part of our corporate culture which we strongly believe is always the best approach for long-term sustainability.

Enterprise Risk Management

In support of our overall sustainability framework, members of the top management identify specific risk profile areas, formulate the necessary plans, and implement them to address the identified issues within the ERM's quarterly review.

The following is a mapping of the major key ERM focus areas with regards to the overall Sustainability Goals:

| | | Sustainability Material Issues | | | | | | |
|-------------------------------|---|--------------------------------|---------------------------------------|----------------------|---------------------------|----------------------------|--------------------|---------------------|
| Risk M | lanagement Areas | Supply Chain | Financial and Credit control | Inventory Control | Operational Resiliency | Talent and Workforce | Data Protection | Anti- Corruption |
| | Economic Climate | ✓ | ✓ | ✓ | | | | |
| External Risks | Industry Position | ✓ | ✓ | | | ✓ | | |
| Exte | Market Competition | ✓ | ✓ | | | ✓ | | |
| | Vendor Relations | ✓ | | ✓ | | | | ✓ |
| S | Credit Exposure | ✓ | ✓ | ✓ | | | | |
| sines | Fraud Risk | | ✓ | | | | ✓ | ✓ |
| Internal Business Risks | Inventory Management | | √ | √ | ✓ | | | |
| Inter | Finance and Working Capital | | √ | √ | | | | |
| a | Key Personnel and Functional Roles | | | | ✓ | ✓ | | |
| ation | IT Systems | | ✓ | ✓ | ✓ | | ✓ | ✓ |
| Internal Operational Risks | Corporate Governance and Legal Compliance | √ | | | | √ | √ | √ |
| Inter | Confidential Information Protection | | | | | | ✓ | |

Table 2: Mapping of Key Sustainability Matters to ERM Framework

cont'd

External Risks

- 1. The management continuously monitors various economic indicators that would influence the Group's revenue. These include the consumer index, governmental fiscal budget, industry spending forecasts and overall regional market trends from our association with the regional VSTECS group based in Hong Kong. Beginning in 2020, we have also aligned our risk management efforts to further include socio-economic impacts arising from the global pandemic and the various legislative and enforcement effects.
- 2. While we strive to maintain a leading position in the current industry segments, we also embark on new strategic initiatives into new complementary segments within the ICT industry, with added focus on digital enablement, application software and ICT services.
- 3. As part of our strategy to thrive in an extremely competitive environment, our team of support personnel in both pre-sales and post-sales supporting our System Integration partners are required to hold vendor competency certifications in their respective roles.
- 4. Seeking new brand principals while maintaining synergistic partnerships with our existing vendors ensures a mutually beneficial working relationship for all parties concerned. We strive to meet the expectations of the vendors with our commitment in marketing and supporting their products. As of 31st December 2020, we represent a total of 49 ICT and digital-lifestyle brands.

Internal Business Risks

We have three key areas that are strictly monitored as part of our business operations:

1. Credit and fraud risks are governed by a strict operational policy of credit eligibility assessment and system embedded controls including risk of fraud and potential credit defaults. As of FY2020, our bad debt impairment of RM703,000 amounted to 0.03% against a revenue of RM2.02 billion.

| As at 31st Dec RM '000 | 2020 | 2019 | 2018 |
|-----------------------------|---------|---------|---------|
| Trade Receivables | 312,276 | 284,123 | 251,838 |
| Impairment Loss | (703) | (533) | (682) |
| Impairment % on Receivables | 0.23% | 0.19% | 0.27% |

Table 3: Impairment against Trade Receivables

2. Effective inventory management is also a closely monitored metric whereby stock levels and trade purchases are controlled by a dedicated working team within the Group. Each product manager is held accountable for the forecasting, purchase request, and inventory level management of the brands under their care. Stocking levels are monitored on a sell-through basis with effective reporting of stock levels at time aging intervals.

| As at 31st Dec RM '000 | 2020 | 2019 | 2018 |
|-----------------------------------|--------|---------|---------|
| Inventories | 86,526 | 131,625 | 132,748 |
| Inventory Write-back/(Write-down) | 887 | (1,342) | (442) |
| % against Inventories | 1.03% | 1.02% | 0.33% |

Table 4: Inventory Write-down against Inventories

3. The above two points coupled with prudent management of cash reserves and working capital forms the foundation of effectively managing the main financial risks within the Group. The Group has had no borrowing since 2011, one year after our Initial Public Offering in 2010 as a result of a robust framework in managing working capital within all levels of operations.

cont'd

Internal Operations Risks

1. The core of any organisation is its people and hence we strongly adhere to the motto that "Technology is a tool, people make the difference". We are an equal opportunity employer based on meritocracy and performance. As at 31st December 2020, the Group has the following workforce composition:

| Total Employees | 379 | | | |
|---------------------|------------------|-----|--|--|
| Male : Female Count | 189 : 190 | | | |
| Age Range | 34 and below 47% | | | |
| | 35-44 | 35% | | |
| | 45 and above | 18% | | |

Table 5: Employee Statistics

To maintain an effective and dynamic workforce, the Group has in place a training and development programme that is actively implemented, tracked and reported to the ERM Committee. Furthermore, the EES Governance board reviews the Succession Plan of Key Management roles on an annual basis.

- 2. The IT and ERP infrastructure within the Group serves as the engine that powers the business along the lines of policy enforcement, transactional integrity, approval matrices and operational efficiency. The Group maintains and keeps up-to-date a Business Continuity Management (BCM) programme that has been in place since 2013 to ensure continuity of business operations in the face of unforeseen incidents and disruptions from events beyond our control. A hybrid of on-premise, remote-site and cloud-based architecture ensures system resiliency and operational efficiencies at all times. Despite the nationwide disruption arising from the various forms of MCO in 2020 imposed by the government, our Group continued to function effectively and efficiently owning to a robust BCM framework in place.
- 3. To ensure compliance of the Group's policies, procedures and internal system processes, we have posted the relevant information at our corporate website as well as the office intranet for the benefit of all our employees. In March 2020, the Group embarked on a comprehensive Anti-Bribery and Corruption ("ABC") awareness programme for all internal staff and external business partners in preparation for the MACC Act Section 17A taking effect on 1st June 2020. Activities for the awareness programme included training seminars for all internal staff, review of internal operational policies relating to utilisation of funds for marketing/promotional activities, enhancing the employee code of conduct with regards to (the giving and receiving of) gifts and entertainment expenses, and signed acknowledgements of the Group's ABC policy to all our external business partners. The Group's ABC policy is made publicly available at www.vstecs.com.my.
- 4. While the Group's nature of business does not generally involve information relating to private individuals, we have system-controlled (via our ERP system) measures in place to safeguard sensitive commercial information and data in our dealings with external parties. Access to external company and transactional data are categorised and only made available to specific job roles requiring access to such information.

Good Corporate Citizenship

In the Group's efforts towards a greener environmental, social and corporate governance perspective, we take positive steps to minimise our impact on the environment by promoting a greener work culture at all levels of the organisation. We believe that everyone can play a proactive role in doing our part towards environmentally friendly goals. We are ever mindful of recycling and minimising waste in our business activities. As our nature of business entails handling voluminous amounts of packaging, material reusability and recyclability form core parts of our warehousing and logistics operations. Furthermore, electrical, water and stationery consumption are continuously monitored and reduced whenever possible with regards to our business transactional volume to further reduce the Group's carbon footprint.

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Our fully automated B2B system operates online 24/7 for order processing, invoicing and payment transaction with no human touch (until the physical handling of stock in the logistics department onwards) and with minimal office consumables. With the investment into an ICT Software and Service company in 2019, we are further embarking on digital transformation initiatives to reduce internal paper usage at all administrative levels.

For FY2020, the tonnage of paper and plastic recycled was higher due to larger volume of inbound shipments in line the Group's higher revenue figures. The Group continues to minimise waste and environmental impact in ensuring that discarded waste is to be minimised at all times whenever material can be recycled instead. Administrative and operational paper utilisation decreased by 12.4% in comparison with the Group's revenue growth of 11.9% in 2020 against the previous year due to increased adoption of paperless operations as part of the Group's ongoing digital transformation efforts, reduced staff presence at the office due to MCO, and an overall emphasis on greener work practices.

| Packaging Materials Recycled (kg) | | | Group Revenue (RM 'Mil) | |
|---------------------------------------|-------|-------|-------------------------|-------|
| | 2020 | 2019 | 2020 | 2019 |
| Paper | 9,960 | 8,784 | | |
| Plastic | 720 | 130 | | |
| | | | 2,017 | 1,802 |
| Paper Utilization (70gsm ream, 500 sl | | | | |
| Reams | 1,445 | 1,650 | | |

Table 6: Packaging Recyclability

Despite the staff force increasing by 5.9% in 2020, water usage reduced by 25% and electricity consumption decreased by 4.9% in 2020 against the previous year. The reductions are mainly due to reduced staff presence at the office in compliance with the MCO requirements.

Our outstation branch offices are not significant consumers of water and electricity and are therefore not currently tracked in the table below*.

| Consumption of Utilities (at the head office) | | | Staff Strength (as at 31st Dec) | | |
|---|-----------|---------|---------------------------------|------|--|
| | 2020 2019 | | 2020 | 2019 | |
| Electricity (kWh) | 797,850 | 838,533 | 379 | 358 | |
| Water (m³) | 2,875 | 3,835 | 3/9 | | |

Table 7: Consumption of Utilities

The ESC and HSC sub-committees are tasked in ensuring that the Group strives to operate in a green and eco-friendly manner wherever possible.

^{*} The total electricity and water consumption of all branches combined is less than 10% of the head office and therefore deemed insignificant.

INTRODUCTION

The Board of Directors of VSTECS Berhad ("VSTECS" or "the Company") is pleased to present its Statement on Risk Management and Internal Control for the financial year ended 31 December 2020, which has been prepared pursuant to Paragraph 15.26 (b) of the Main Market Listing Requirements of Bursa Malaysia Securities Berhad and as guided by the Statement on Risk Management and Internal Control: Guidelines for Directors of Listed Issuers. This statement outlines the nature and state of internal control of the Group (comprising the Company and its subsidiaries) during the financial year.

BOARD'S RESPONSIBILITY

The Board of Directors acknowledges its overall responsibility for maintaining a sound internal control system for the Group to safeguard the shareholders' investment and the Group's assets, and to discharge their stewardship responsibilities in identifying risks and ensuring the implementation of appropriate systems to manage these risks in accordance with the best practices of the Malaysian Code on Corporate Governance ("MCCG").

The Board further recognises its responsibility for reviewing the adequacy and integrity of the Group's internal control systems and management information systems.

In view of the limitations that are inherent in any systems of internal control, the Group's system of internal control is designed to manage rather than eliminate the risk of failure to achieve business objective and can only provide reasonable and not absolute assurance against material misstatement or loss.

For risk management, the Board, through the Enterprise Risk Management ("**ERM**") Committee, would determine the Company's level of risk tolerance and identify, assess and monitor key business risks including anti-bribery and corruption risk to safeguard shareholders' investments and the Company's assets.

For internal control, the Board confirms that there is a continuous process in place to identify, evaluate and manage the significant risks that may affect the achievement of business objectives. The process which has been instituted throughout the Group is updated and reviewed from time to time to be relevant to the changes in the business environment, and this on-going process has been in place for the whole financial year under review and up to the date of adoption of this Annual Report.

ENTERPRISE RISK MANAGEMENT

The Board recognises that risk management is an integral part of the Group's business objectives and is critical for the Group to achieve continued profitability and sustainable growth in shareholders' value. In pursuing these objectives, the Group has adopted an ERM Framework to manage its risk and opportunities. The ERM Committee which reports directly to the Audit Committee ("AC") was established by the Board, with the primary responsibility of ensuring the effective functioning of ERM Framework.

The ERM Committee assists the AC and the Board in the continuous process of identifying, measuring, controlling, monitoring, and reporting significant and material risks affecting the achievement of the Group's business objectives. It provides the Board and the Senior Management with a tool to anticipate and manage both the existing and potential risks, taking into consideration the changing risk profiles as dictated by changes in business and regulatory environment, the Group's strategies and functional activities throughout the year.

The ERM framework is professionally developed based on internationally recognised standards. The ERM Committee has developed a risk assessment template, whereby the current year actual incidences and impacts for the respective risk identified were recorded for review, risk profiling and mitigating actions.

cont'c

ENTERPRISE RISK MANAGEMENT cont'd

The ERM Committee meeting is held quarterly to identify any new risks, assess, evaluate and manage risks of the Group. The quarterly review ensures the risks are current and relevant. Risks mitigation are planned and implemented for the identified risks and incidences. Risks mitigation programme would include policy changes, establishment of new procedures and internal control processes, improvement in system controls, surveillance report and other measures. For the financial year under review, the top ten (10) identified risks are market risk, credit risk, vendor risk, political risk, inventory risk, business disruption risk, new competition risk, project risk, bribery and corruption risk and business model/ technology risk. The actual financial impact from the risks is also reviewed on a quarterly basis. Enhancements are made in line with the Board's commitment to improve the Group's governance, risk management and control framework, and practicing effective control culture and environment for the Group's business operations. The on-going ERM exercise is presented quarterly to the AC for the Board to be updated on the risk management amendments.

JOINT VENTURE AND ASSOCIATE

The disclosures in this statement do not include the risk management and internal control practices of the Group's associate company, ISATEC Sdn. Bhd. ("ISATEC"). Risk management and internal control procedures of the Group are being implemented in Enrich Platinum Sdn. Bhd. ("EPSB"), a joint venture company. The Group's interests in these entities are safeguarded through the appointment of members of the Group to the board of EPSB and ISATEC.

BUSINESS CONTINUITY MANAGEMENT

The Board is aware of the importance of an effective Business Continuity Management ("BCM") programme particularly in crisis and disaster management of the organisation and the impact such threats may have on business operations. Additionally, it provides a framework for building organisational resilience that safeguard the interests of its stakeholders, reputation and value creating activities.

The Group has launched its BCM plan to all business units. The Group has also communicated its group-wide awareness on BCM to form the organisation's core values and effective management in order to enhance the realisation of the business unit's responsibility and accountability in ensuring the preparedness of the organisation's resiliency to crisis. The BCM was put into motion during the start of the first MCO on 18 March 2020 and was deemed effective in maintaining the Group's business activities to the extent permitted under the conditions imposed by the MCO.

The Group performed notification-tree exercises to test responses from employees on 2 April 2020 and 1 October 2020 with regards to BCM and the results were satisfactory.

Further to that, the Group also performed an Enterprise Resource Planning ("**ERP**") system failover test to remote site and the results were positive. The Group has a disaster recovery location for ERP and other core systems at a data centre in Cyberjaya, Selangor to cater for mishap in the event of a disaster.

INTERNAL AUDIT FUNCTION

The Board through the AC has endorsed and approved the scope of work for the internal audit ("IA") function through review of its one-year audit plan.

IA functions are executed by an outsourced independent professional firm and VSTECS' in-house IA team respectively to assess and review the sufficiency and adequacy of key internal controls on auditable areas, to highlight any weaknesses in internal control of existing standard practices and to provide recommendations to improve the internal controls within the Group. Scope of IA includes review of internal control procedures, assessment of the Group's governance and risk management.

The Internal Auditors report directly to the AC on improvement measures pertaining to internal control, including subsequent follow-up and monitoring the progress of remedial action plans to determine the extent of their recommendations that have been implemented by the Management. IA reports are submitted to the AC, who reviews the findings with Management at its quarterly meetings. The Management is responsible for ensuring that corrective actions to control weaknesses are implemented within a defined time frame. The status of implementation is monitored through follow-up audits which are also reported to the AC.

cont'd

INTERNAL AUDIT FUNCTION cont'd

In addition, the deficiencies noted by the External Auditors' and Management's responsiveness to the control recommendations on deficiencies noted during financial audits provide added assurance that control procedures on functions with financial impact are in place, and are being adhered to. In assessing the adequacy and effectiveness of the system of internal controls and accounting control procedures of the Group, the AC reports to the Board its activities, significant results, findings and the necessary recommendations for improvement.

ANTI-BRIBERY AND CORRUPTION

The Group's Anti-Bribery and Corruption ("ABC") policy was established in compliance with the Malaysian Anti-Corruption Commission Act 2009 and its 2018 amendment which imposes new corporate liability provision (Section 17A) on commercial organisations for failure to prevent corruption. Section 17A was enforced in June 2020.

The ABC Compliance Committee ("Compliance Committee") was formed where members have been selected based on criterias such as competency, seniority, authority and independence of functions. Compliance Committee is responsible for the overall implementation of ABC policy and procedures and provide a reasonable level of assurance that all operations in the Group are in compliance with ABC policy, programme and the supporting operational policies.

Compliance Committee reports to ERM Committee which in turn reports to the AC of VSTECS.

KEY INTERNAL CONTROL PROCESSES

The key elements of the Group's internal control systems are described below:

- i) The Board has established an organisational structure with clearly defined lines of responsibilities, authority limits and accountability aligned to business and operations requirements which support the maintenance of a strong control environment;
- ii) The Board has established the various Committees with clearly defined delegation of responsibilities within the defined terms of reference. These committees include the AC, Remuneration Committee and Nominating Committee which have been set up to assist the Board to perform its oversight functions. The committees have the authority to examine all matters within their scope and report to the Board their recommendations; and
- Management has also established committee with appropriate empowerment to ensure effective management and supervision of the Group's core business operations. These committees include the Management Committee, ERM Committee, ABC Compliance Committee, Operation Committee, Credit Control Committee, Inventory Control Committee and Logistics Committee.

OTHER KEY ELEMENTS OF INTERNAL CONTROLS

- i) Quarterly financial results and other information are provided to the AC and the Board. This oversight review allows the Board to monitor and evaluate the Group's performance in achieving its corporate objectives;
- ii) The annual budget is reviewed and approved by the Board. The actual performance would be reviewed against the targets on a quarterly basis allowing timely response and necessary action plans to be taken to improve the performance;
- iii) Comprehensive financial accounts and management reports are prepared and reviewed by the Management Committee monthly for effective monitoring and decision-making;
- iv) Policies and procedures of core business processes are documented in a series of Standard Operating Procedures and are implemented throughout the Group. These policies and procedures are subject to periodic reviews, updates and continuous improvements to reflect the changing risks and operational needs;
- v) Necessary actions have been taken on the weaknesses identified in the internal control systems with the implementation of improved control measures and processes;

cont'c

OTHER KEY ELEMENTS OF INTERNAL CONTROLS cont'd

- vi) Professionalism and competence of staff are maintained through a rigorous recruitment process, continuous in-house training, job quality improvement and a performance appraisal and review system;
- vii) Staff professionalism, industrial skill sets and job competency are progressively developed through broad based training and development programmes;
- viii) Code of Conduct and ABC policy are implemented within the Group for Directors, Management and employees of the Group. These code and policy are established to promote a corporate culture which ensures ethical conduct throughout the Group;
- ix) ABC policy and procedures implementation include employees' declaration in compliance with ABC policy, notification letters to business partners on ABC policy and ABC trainings for Directors, employees and Business Partners. In addition, all employees are required to complete the ABC e-tutorial.
- x) Appropriate insurance coverage and physical safeguards over major assets are in place to ensure that the assets of the Group are adequately covered against any mishap that may result in material losses to of the Group.

REVIEW OF THE STATEMENT BY EXTERNAL AUDITORS

The External Auditors have reviewed this Statement on Risk Management and Internal Control pursuant to the scope set out in the Audit and Assurance Practice Guide ("AAPG") 3, Guidance for Auditors on Engagements to Report on Statement on Risk Management and Internal Control included in the Annual Report issued by the Malaysian Institute of Accountants for inclusion in the Annual Report of the Group for the financial year ended 31 December 2020, and reported to the Board that nothing has come to their attention that cause them to believe that the statement intended to be included in the Annual Report of the Group, in all material respects:

- (a) has not been prepared in accordance with the disclosure required by paragraphs 41 and 42 of the Statement on Risk Management and Internal Control: Guidelines for Directors of Listed Issuers, or
- (b) is factually inaccurate.

AAPG 3 does not require the external auditors to consider whether the Statement on Risk Management and Internal Control covers all risk and controls, or to form an opinion on the adequacy and effectiveness of customers, the Group's risk management and internal control system including the assessment and opinion by the Board of Directors and management thereon. The auditors are also not required to consider whether the processes described to deal with material internal control aspects of any significant problems disclosed in the Annual Report will, in fact, remedy the problems.

CONCLUSION

The Board has reviewed the adequacy and effectiveness of the Group's risk management and internal control system for the financial year under review and up to the date of approval of this statement for inclusion in the Annual Report, and is of the view that the Group's risk management system and internal control is generally satisfactory and sufficient to safeguard the shareholders' investment, the interests of regulators and stakeholders such as customers and employees as well as the Group's assets.

The Board has received assurance from the Chief Executive Officer and Chief Financial Officer that the Company's risk management and internal control systems is operating adequately and effectively, in all material aspects, based on the risk management and internal control systems of the Group.

The Board and Management will continue to take necessary measure to strengthen the control environment and monitor the effectiveness of the internal control framework of the Group.

This Statement on Risk Management and Internal Control is made in accordance with the Resolution of the Board of Directors passed on 22 March 2021.

REPORT OF THE AUDIT COMMITTEE

The Board of Directors of VSTECS Berhad ("VSTECS" or "the Company") is pleased to present the Report of Audit Committee ("AC") which provides insights as to the manner the AC discharged its functions for the Group for financial year ended 31 December 2020 ("FY2020").

Authority

Pursuant to Section 5.7.1 of the Board Charter, the Board has established an AC as oversight in fulfilling the Board's stewardship accountability to its Shareholders and financial stakeholders. The AC is committed to its role in ensuring the integrity of the Group's financial reporting process and monitoring the management of risk and system of internal controls, external and internal audit process, and such other matters that may be specifically delegated to the AC by the Board.

COMPOSITION AND ATTENDANCES

The AC comprises three (3) members, which consist of two (2) Independent Non-Executive Directors ("INEDs") and one (1) Non-Independent Non-Executive Director. This complies with Paragraph 15.09(1)(a) and (b) of the Main Market Listing Requirements ("Main LR") of Bursa Malaysia Securities Berhad ("Bursa Securities").

Four (4) meetings were held during the year and the attendance of the AC members were as follows:

| Directors | Designation | Directorate | Attendance |
|---|-------------|---|---------------------|
| Abdul Aziz Bin Zainal Abidin (Appointed on 16 June 2020) | Chairman | Independent Non-Executive Director | 3 out of 3 meetings |
| Wong Heng Chong (Re-designated on 16 June 2020) | Member | Senior Independent Non-Executive Director | 4 out of 4 meetings |
| Ong Wei Hiam | Member | Non-Independent Non-Executive Director | 4 out of 4 meetings |
| Ho Chee Kit (Ceased on 16 June 2020) | Member | Senior Independent Non-Executive Director | 1 out of 1 meeting |
| Ahmad Subri Bin Abdullah (Ceased on 16 June 2020) | Member | Independent Non-Executive Director | 1 out of 1 meeting |

Encik Abdul Aziz Bin Zainal Abidin, an insurance practitioner who is a Fellow of the Malaysian Insurance Institute, has been elected as the new AC Chairman from amongst the AC members with effect from 16 June 2020.

Mr. Wong Heng Chong, is a member of Chartered Accountants Australia and New Zealand and Malaysian Institute of Accountants ("MIA"); while Mr. Ong Wei Hiam, is a Fellow member of Hong Kong Institute of Certified Public Accountants and the Institute of Chartered Accountants in England and Wales, respectively. As majority of AC members possessed the requisite qualifications, the Company has complied with the minimum requirement as set forth under Paragraph 15.09(1)(c) of the Main LR of Bursa Securities.

Digital assessment on Term of Office and Performance

In line with the advent of technology, the Company has adopted online AC members' self and peer assessments survey which was duly completed by the AC members. Upon review, the Nominating Committee noted the AC and its members have carried out their duties in accordance with the Terms of Reference of AC, thereby complying with Paragraph 15.20 of the Main LR of Bursa Securities.

cont'd

COMPOSITION AND ATTENDANCES cont'd

Meetings

For FY2020, the AC held four meetings as follow:-

| No. | AC Meeting | Date of Meeting | Private session with External Auditors without Executive Board members and Management |
|-----|-----------------|------------------|---|
| (1) | 42nd AC Meeting | 19 February 2020 | $\sqrt{}$ |
| (2) | 43rd AC Meeting | 16 June 2020 | |
| (3) | 44th AC Meeting | 12 August 2020 | |
| (4) | 45th AC Meeting | 4 November 2020 | $\sqrt{}$ |

For FY2020, two (2) private sessions were held with the External Auditors without the presence of the Executive Board members and Management ("**Private Sessions**").

As a standing practice, the Chief Executive Officer and the Chief Financial Officer were invited to attend all AC Meetings, except the Private Sessions, to facilitate the presentation as well as to provide clarification on audit issues arising from the Group's operations. The Head of in-house Internal Audit Department and the outsourced professional Internal Auditors were invited to attend AC Meetings to table their respective Internal Audit Reports.

Minutes of the AC Meetings were recorded by the Company Secretaries and tabled for confirmation at the next following AC Meeting and subsequently presented to the Board for notation. The AC Chairman conveyed to the Board on issues of significant concern raised by the AC, Internal Auditors and/or External Auditors.

Terms of Reference

A copy of the Terms of Reference ("TOR") of the AC is available under "Corporate Governance" section on the Company's website at www.vstecs.com.my.

ACTIVITIES OF THE AUDIT COMMITTEE

The following is a summary of the main activities carried out by the Committee during FY2020:

(a) Review of financial performance and results

- 1) Reviewed and recommended the quarterly financial results announcements and the annual audited financial statements of the Company and the Group for the consideration and approval of the Board of Directors, focusing particularly on:
 - a) The overall performance of the Group:
 - b) The prospects for the Group;
 - c) The changes and implementation of major accounting standards and practices; and
 - d) Compliance with accounting standards and other legal requirements.
- 2) Reviewed the significant assumptions made in preparing the financial statements, including financial estimates that have been identified as having high estimation uncertainty. The following significant matters in relation to the preparation of unaudited quarterly financial results were identified by the AC for FY2020:-
 - Allowance for Doubtful Accounts;
 - Inventory Obsolescence;
 - Monitoring of Key Financial Liabilities;
 - Fair Value Accounting Estimates;
 - Changes in or Implementation of Major Accounting standards; and
 - Application/Adoption of new Accounting Standard.
- 3) Reviewed the Group Forecast (Budget) for Year 2021 and the underlying assumptions.

cont'd

ACTIVITIES OF THE AUDIT COMMITTEE cont'd

(b) Oversight of External Auditors

- 1) Reviewed with the External Auditors, KPMG PLT the Audit Planning Memorandum covering their scope of works, audit methodology, audit plan as well as proposed fees for the statutory audit and thereafter recommended the same to the Board for approval;
- 2) Reviewed the External Auditors' Report for FY2020;
- 3) Reviewed updates on the introduction of Malaysian Reporting Financial Standards and how they have impacted the Group and monitored the progress made by Management in meeting the new reporting requirements;
- Received updates by the External Auditors on changes to the relevant guidelines on the regulatory and statutory requirements;
- 5) Briefing by the External Auditors on the KPMG Audit Transformation journey vide technology means which evolve from the mere usage of paper binders in the past; to the present status with the gradual adoption of digitalisation/automation in various audit and audit support system; to the full-fledged utilisation of various data analytic tools;
- 6) Sharing by the External Auditors on "Insight by KPMG" an online knowledge-based research website prepared by KPMG on the various business challenges faced by companies around the world, notably the many written articles related to impact of Coronavirus Disease ("COVID-19") on disclosures and financial reporting;
- 7) Receipt of KPMG PLT's confirmation on the independence of the engagement quality control reviewer and members of the engagement team in the audit for the purpose of the audit process in accordance with the terms of relevant professional and regulatory requirements;
- 8) Two (2) private sessions were held with the External Auditors without the presence of management to discuss on issues of concern and the minutes of those sessions were separately recorded;
- 9) Reviewed the performance of the External Auditors for FY2020 before recommending to the Board their reappointment and fixing their remuneration at the forthcoming Twenty-Fifth Annual General Meeting in year 2021; and
- 10) Conducted the annual assessment on the suitability and independence of the External Auditors and received written assurance from the External Auditors confirming that they were, and have been independent throughout the conduct of their audit engagement in accordance with all relevant professional and regulatory requirements.

(c) Oversight of Internal Auditors and Internal Audit Function

The AC noted that the Company maintains an Internal Audit Department ("IAD"), as well as the engagement of an outsourced professional firm, namely Baker Tilly Monteiro Heng Governance Sdn. Bhd. ("Baker Tilly" or "Outsourced Internal Auditors") with distinct scope of works and responsibilities.

- 1) For IAD, the AC has carried out the following works:-
 - Reviewed the risk-based Internal Audit Plan 2021 tabled by the Internal Audit Manager to ensure adequate coverage of the internal audit programme and recommended the same be tabled to the Board for notation:
 - Reviewed the Internal Audit Reports and recommendations for corrective actions tabled by the Internal Audit Manager;
 - Reviewed and was satisfied with the performance of the Internal Audit Manager for FY2020 using the adopted assessment form;

cont'd

ACTIVITIES OF THE AUDIT COMMITTEE cont'd

(c) Oversight of Internal Auditors and Internal Audit Function cont'd

- 2) For the Outsourced Internal Auditors, the AC has carried out the following works:-
 - Reviewed the risk-based Internal Audit Annual Plan 2021 tabled by Baker Tilly to ensure adequate coverage of the internal audit programme and recommended the same be tabled to the Board for notation:
 - Reviewed the Internal Audit Reports and recommendations for corrective actions tabled by Baker Tilly;
 - Reviewed and was satisfied with the performance of the Baker Tilly for FY2020 using the adopted assessment form;
- 3) For the Internal Audit function:-
 - Reviewed the adequacy of scope, functions, competency and resources of the internal audit function; and
 - Reviewed the performance of both the IAD as well as the Outsourced Internal Auditors.

(d) Review of related party transactions ("RPTs") which include recurrent related party transactions ("RRPTs")

- 1) Reviewed the RPTs entered into by the Company and the Group on a quarterly basis and concluded that there was no conflict of situation that might arise within the Company or Group for the applicable period; and
- 2) Received additional assurance from Baker Tilly, the Outsourced Internal Auditors in the form of a RPTs report with satisfactory rating based on the review by the latter the tested samples of sales transactions entered into by the Company and its subsidiaries were at arm's length with reasonable profit margin earned by the Group.

(e) Oversight of Risk Committee and Risk Management function

(i) Enterprise Risk Management ("ERM") Committee

A dedicated Risk Committee known as "Enterprise Risk Management ("**ERM**") Committee" comprising the CEO, CFO, CIO ("**Chief Information Officer**"), Group General Manager and selected Heads of Business Units has been established by the Board. The ERM Committee which reports directly to the AC, has the primary responsibility of ensuring the effective functioning of ERM Framework.

The ERM Committee reviewed the overall risks assessment template with records of events and impact for year 2020. ERM has included the profile of Bribery & Corruption Risk into the Risk Assessment template in consideration of its impact to the Directors, Principal Officers and the Company. The risk is also in line with Section 17A, Corporate Liability Provision, Malaysian Anti-Corruption Commission Act 2009 ("MACC Act") effective on 1 June 2020 and the subsequent amendments to the Main LR of Bursa Securities.

(ii) Anti-Bribery and Corruption ("ABC") Compliance Committee

Effective 1 June 2020, Section 17A of the MACC Act was amended to include the corporate liability of Malaysian commercial organisations ("CO") for corruption offences under the new provision.

The ABC Compliance committee (with oversight by the ERM committee) has been established in June 2020 to implement the ABC Policy and its supporting programme.

Members of the ABC Compliance committee comprises of CFO (Chairman), CEO, CIO and selected senior management members of business units.

cont'd

ACTIVITIES OF THE AUDIT COMMITTEE cont'd

(f) ABC Compliance and Adequate Procedures

(i) Adoption of ABC Policy

During the FY2020, the Company has been defined as a CO under the Guidelines on Adequate Procedures ("GAP") as issued by the Prime Minister's Office in December 2018. The GAP sets out the adequate procedures a CO would need to put in place as defense to a corporate liability charged under the MACC Act. In compliance to the amended MACC Act, the CO has established the ABC Policy and the supporting programme.

(ii) ABC Compliance Committee

For FY2020, a dedicated Compliance Committee known as "ABC Compliance Committee" has been established. The Committee is chaired by CFO, and members comprise of CEO, CIO and selected senior management members of business units.

ERM committee oversees the ABC Compliance Committee.

INTERNAL AUDIT FUNCTION AND ACTIVITIES

Internal Audit Function

The Internal Audit function of VSTECS is comprised of the in-house IAD and Outsourced Internal Auditors i.e. Baker Tilly.

The Internal Auditors report functionally and independently to the AC. The Internal Auditors are free from any conflict of interest with the Company and are independent of management or the operational activities reviewed for objective assessments. Internal Auditors' role encompasses risk-based examination and provides independent and reasonable assurance on the adequacy, integrity and effectiveness of the Group's overall system of internal control, risk management and governance. In-house IAD is free from interference in determining its scope of internal auditing and in performing its internal audit work.

The purpose, authority and responsibility of the Internal Audit function as identified by the AC in the form of Internal Audit Charter includes furnishing the AC with audit reports which include independent analyses, appraisals, advice and information on the activities reviewed.

Key Observations on the effectiveness of Internal Audit Function

At the 45th AC Meeting held on 4 November 2020, the Company Secretary has briefed the AC on a letter in relation to the "Key Observations on the Effectiveness of Internal Audit Function" co-published by Bursa Securities and the Institute of Internal Auditors Malaysia ("IIAM"), which was issued by the Bursa Securities on 21 October 2020 ("Bursa's IA Letter").

The AC noted that Bursa Securities and IIAM had in 2019, conducted a review on IA Function of forty (40) selected Public Listed Companies.

The study of the thematic review focused on seven (7) criteria of the IA function, the details were as follows:-

- (i) Adoption of a recognised Internal Audit Framework
- (ii) Independence and objectivity
- (iii) Planning the audit
- (iv) Effectiveness of Internal Audit function
- (v) Resource Management
- (vi) Communicating audit results
- (vii) Monitoring results.

The AC has requested the Company Secretary to carry out an independent assessment on the Internal Audit function of the Company for FY2020. It was noted that the Internal Audit function of the Company has duly met the abovementioned 7 criteria as stated in the Bursa's IA Letter. The AC noted for FY2020, the Internal Audit scope addressed governance, risk management and internal control processes, including related party transactions.

cont'd

INTERNAL AUDIT FUNCTION AND ACTIVITIES cont'd

Activities

- 1) During FY2020, the IAD and Outsourced Internal Auditors carried out audit assignments in accordance with the approved Internal Audit Plans 2020 for the Group.
- 2) Both the IAD and Outsourced Internal Auditors have tabled their risk-based Internal Audit Plans for 2021 to the AC for approval and the same has been recommended by the AC to the Board for notation.
- 3) The Internal Audit Reports covering the following areas with relevant audit recommendations and Management's responses in regards to any audit findings on the weaknesses in the systems and controls of the operations were presented to the AC for discussion:-
 - The IAD presented their review reports on the productivity analysis review, credit management review, stock
 management review, project sales management, and account settlement and reconciliation, e-Commerce
 management and goods returned control procedures review; and
 - Baker Tilly presented their review report on recurring related party transaction, security and access control
 of ERP database and reporting portal, procurement and accounts payable management, vendor and service
 provider contract management, logistic management on delivery and receiving documentation controls.
 - Baker Tilly affirmed to the AC that root cause analysis has been conducted as part of the Internal Audit works
 to enable relevant recommendations to address the weaknesses noted.
- 4) The IAD also reported to the AC on the Whistle Blower Report(s) received and the action taken.

Internal Audit Charter

The Internal Audit Charter ("IAC") should be regularly reviewed by the AC and the IAC has been reviewed by the AC during the financial year and the same has been recommended to the Board for approval. Accordingly, the IAC was approved by the Board on 8 November 2018.

Assessment on adequacy and performance

The AC has conducted an assessment to assess the adequacy and performance of the Outsourced Internal Auditors and IAD for FY2020 based on the following main criteria:-

- (i) Qualification and Experience;
- (ii) Understanding;
- (iii) Charter and Structure;
- (iv) Skills and experiences;
- (v) Communication;
- (vi) Internal Audit Function;
- (vii) In-house IA Assessment;
- (viii) Outsourced IA Assessment; and
- (ix) Performance.

Upon evaluation, the AC concluded that the overall performance of the Outsourced Internal Auditors and IAD for FY2020 was adequate and the AC was satisfied with the adequacy and performance of the Outsourced Internal Auditors and IAD during the financial period under review.

cont'd

INTERNAL AUDIT FUNCTION AND ACTIVITIES cont'd

Resources

The IAD is headed by Ms. Pearly Lee Pei Sze, graduated with a Degree in Bachelor Degree (Honours) in Applied Accounting and she is assisted by one (1) Executive, a member of Association of Chartered Certified Accountants (UK).

Baker Tilly, the Outsourced Internal Auditors is headed by Mr. Kuan Yew Choong, a Chartered Accountant as the Engagement Partner. He is a Fellow Member of the Association of Chartered Certified Accountants as well as Chartered Member of the IIAM with over 20 years of experience in conducting and leading the internal audit and review of internal controls, governance and risk practices and systems for many of the public listed companies as well as private companies or organisations. He is assisted by two (2) to three (3) staffs, depending on the auditable work scope, serving as the IA Engagement Team to the Company.

For FY2020, both the IAD personnel and the Baker Tilly Engagement Team personnel have affirmed to the AC that they were free from any relationships or conflicts of interest, which could impair their objectivity and independency.

Costs Incurred for FY2020

The total cost incurred for the Internal Audit Function for FY2020 was RM221,780, segregated in the following manner:-

1) IAD - RM180,780 (FY 2019: RM154,499)

2) Baker Tilly - RM41,000 (FY 2019: RM38,600)

This Report of the AC is made in accordance with the Resolution of the Board of Directors passed on 22 March 2021.

OTHER INFORMATION Required by the Main LR of Bursa Securities

In compliance with the Main Market Listing Requirements of Bursa Malaysia Securities Berhad, the following are provided:-

1. UTILISATION OF PROCEEDS

During the financial year, no proceeds were raised by the Company from any corporate proposal.

2. AUDIT AND NON-AUDIT FEES

For the financial year ended 31 December 2020, the External Auditors has rendered audit and non-audit services to the Company and the Group, a breakdown of which is listed as below for information:-

| | | Group RM | Company RM |
|-----|--|-------------|---------------|
| Aud | it services rendered | 218,000 | 75,000 |
| Non | -audit services rendered | | |
| 1) | Report on Directors' Statement on Risk Management and Internal Control | 10,000 | 10,000 |
| 2) | Tax services provided by its local affiliates | 31,900 | 5,850 |
| | Total of Non-audit Fees | 41,900 | 15,850 |

3. MATERIAL CONTRACTS AND CONTRACTS RELATING TO LOAN

None of the directors and/or major shareholders has any material contract with the Company and/or its subsidiaries either still subsisting at the end of the financial year ended 31 December 2020 or entered into since the end of the previous financial year.

4. DIRECTORS' TRAINING AND EDUCATION

The Directors attended numerous trainings during the financial year ended 31 December 2020 and the details of trainings are disclosed the Corporate Governance Overview Statement on Page 47 of this Annual Report.

5. RELATED PARTY TRANSACTIONS OF A REVENUE OR TRADING NATURE

Significant related party transactions of the Group for the financial year are disclosed in Note 30 to the Financial Statements.

6. SHARE ISSUANCE SCHEME FOR EMPLOYEES

The Group did not offer any share scheme for employees during the financial year ended 31 December 2020.

7. LIST OF PROPERTIES

The Group did not own any property of which its net book value is 5% or more of the consolidated total assets as at the end of the financial year ended 31 December 2020.

STATEMENT OF DIRECTORS' RESPONSIBILITY

In relation to the preparing of the financial statements

This statement is prepared as required by the Main Market Listing Requirements ("Main LR") of Bursa Malaysia Securities Berhad ("Bursa Securities").

The Directors are required to prepare annual financial statements which are in accordance with applicable approved accounting standards; to give a true and fair view of the state of affairs of the Group and the Company as at the end of the financial year; and of their results and their cash flows for that year then ended.

The Directors consider that in preparing the financial statements of the Group and the Company for the financial year ended 31 December 2020:-

- the Group and the Company have adopted appropriate accounting policies and applied them consistently;
- the statements are supported by reasonable and prudent judgements and estimates;
- all applicable approved accounting standards in Malaysia, including but not limited to Malaysian Financial Reporting Standards ("**IFRS**") and International Financial Reporting Standards ("**IFRS**") have been followed; and
- prepared the abovementioned financial statements on a going concern basis.

The Directors are also responsible for ensuring that the Group and the Company keep proper accounting records which disclose the financial position of the Group and of the Company with reasonable accuracy at any time, thus enabling the financial statements to be complied with the requirements of the Companies Act 2016 and have been made out in accordance with applicable MFRS, IFRS and the Main LR of Bursa Securities.

The Directors are also responsible for taking the necessary steps whenever required to ensure appropriate systems are in place to safeguard the assets of the Group and of the Company, and to detect and prevent fraud and other irregularities. The systems, by their nature, can only provide reasonable and not absolute assurance against material misstatements, whether due to fraud or error.

This Statement on Directors' Responsibility is made in accordance with a resolution of the Board of Directors passed on 22 March 2021.



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For the Year Ended 31 December 2020

The Directors have pleasure in submitting their report and the audited financial statements of the Group and of the Company for the financial year ended 31 December 2020.

PRINCIPAL ACTIVITIES

The principal activity of the Company is investment holding. The principal activities of the subsidiaries are as stated in Note 7 to the financial statements. There has been no significant change in the nature of these activities during the financial year.

SUBSIDIARIES

The details of the Company's subsidiaries are disclosed in Note 7 to the financial statements.

RESULTS

| | Group RM'000 | Company RM'000 |
|--------------------------------------|-----------------|-------------------|
| Profit for the year attributable to: | | |
| Owners of the Company | 36,781 | 12,507 |

RESERVES AND PROVISIONS

There were no material transfers to or from reserves and provisions during the financial year under review except as disclosed in the financial statements.

DIVIDENDS

Since the end of the previous financial year, the amount of dividends paid by the Company were as follows:

- i) In respect of the financial year ended 31 December 2019:
 - a second single tier interim dividend of 3.0 sen per ordinary share, totalling RM5,355,000 declared on 20 February 2020 and paid on 17 June 2020.
- ii) In respect of the financial year ended 31 December 2020:
 - a single tier interim dividend of 2.5 sen per ordinary share, totalling RM4,463,000 declared on 5 November 2020 and paid on 16 December 2020.

The second single tier interim dividend declared by the Directors in respect of the financial year ended 31 December 2020 is a single tier dividend of 4.5 sen per ordinary share.

For the Year Ended 31 December 2020 cont'd

DIRECTORS OF THE COMPANY

Directors who served during the financial year until the date of this report are:

Foo Sen Chin Soong Jan Hsung Wong Heng Chong Ong Wei Hiam Abdul Aziz bin Zainal Abidin Dato' Khoo Sin Aik Ahmad Subri bin Abdullah (Retired on 16 June 2020) Ho Chee Kit (Retired on 16 June 2020) Chow Ying Chi (Resigned on 16 June 2020)

DIRECTORS OF SUBSIDIARIES

The Directors who served in the subsidiaries during the financial year until the date of this report are:

Foo Sen Chin Soong Jan Hsung Chan Puay Chai Tee Ang Kuan

DIRECTORS' INTERESTS IN SHARES

The interests and deemed interests in the ordinary shares of the Company and of its related corporations (other than wholly-owned subsidiaries) of those who were Directors at financial year end (including the interests of the spouses or children of the Directors who themselves are not Directors of the Company) as recorded in the Register of Directors' Shareholdings are as follows:

| | Number of ordinary shares | | | |
|-----------------------------|---------------------------|--------|------|------------|
| | At | | | At |
| | 1.1.2020 | Bought | Sold | 31.12.2020 |
| Foo Sen Chin | | | | |
| Own interest in the Company | | | | |
| - direct | 99,000 | - | - | 99,000 |
| - indirect | 21,997,200 | - | - | 21,997,200 |
| Soong Jan Hsung | | | | |
| Own interest in the Company | | | | |
| - direct | 225,000 | - | - | 225,000 |
| Wong Heng Chong | | | | |
| Own interest in the Company | | | | |
| - direct | 225,000 | - | - | 225,000 |

None of the other Directors holding office at 31 December 2020 had any interest in the ordinary shares of the Company and of its related corporations during the financial year.

For the Year Ended 31 December 2020 cont'd

DIRECTORS' BENEFITS

Since the end of the previous financial year, no Director of the Company has received nor become entitled to receive any benefit (other than those fees and other benefits included in the aggregate amount of remuneration received or due and receivable by Directors as shown in the financial statements or the fixed salary of a full time employee of the Company or of related corporations) by reason of a contract made by the Company or a related corporation with the Director or with a firm of which the Director is a member, or with a company in which the Director has a substantial financial interest, other than certain Directors who have substantial financial interests in companies which traded with certain companies in the Group in the ordinary course of business as disclosed in Note 24 and Note 30 to the financial statements.

There were no arrangements during and at the end of the financial year which had the object of enabling Directors of the Company to acquire benefits by means of the acquisition of shares in or debentures of the Company or any other body corporate.

ISSUE OF SHARES AND DEBENTURES

There were no changes in the issued and paid-up capital of the Company during the financial year.

There were no debentures issued during the financial year.

OPTIONS GRANTED OVER UNISSUED SHARES

No options were granted to any person to take up unissued shares of the Company during the financial year.

SHARE BUY-BACK

The details of share buy-back are disclosed in Note 15 to the financial statements.

INDEMNITY AND INSURANCE COSTS

During the financial year, the Company maintained a Directors and Officers' Liability Insurance for the purpose of Section 289 of the Companies Act 2016. The total insured limit for the Directors and Officers' Liability Insurance was RM5,000,000 per occurrence and in the aggregate. The insurance premium for the Company is RM11,670 a year.

OTHER STATUTORY INFORMATION

Before the financial statements of the Group and of the Company were made out, the Directors took reasonable steps to ascertain that:

- i) all known bad debts have been written off and adequate provision made for doubtful debts, and
- ii) any current assets which were unlikely to be realised in the ordinary course of business have been written down to an amount which they might be expected so to realise.

At the date of this report, the Directors are not aware of any circumstances:

- i) that would render the amount written off for bad debts or the amount of the provision for doubtful debts in the Group and in the Company inadequate to any substantial extent, or
- ii) that would render the value attributed to the current assets in the financial statements of the Group and of the Company misleading, or
- iii) which have arisen which render adherence to the existing method of valuation of assets or liabilities of the Group and of the Company misleading or inappropriate, or
- iv) not otherwise dealt with in this report or the financial statements that would render any amount stated in the financial statements of the Group and of the Company misleading.

For the Year Ended 31 December 2020 cont'd

OTHER STATUTORY INFORMATION cont'd

At the date of this report, there does not exist:

- i) any charge on the assets of the Group or of the Company that has arisen since the end of the financial year and which secures the liabilities of any other person, or
- ii) any contingent liability in respect of the Group or of the Company that has arisen since the end of the financial year.

No contingent liability or other liability of any company in the Group has become enforceable, or is likely to become enforceable within the period of twelve months after the end of the financial year which, in the opinion of the Directors, will or may substantially affect the ability of the Group and of the Company to meet their obligations as and when they fall due.

In the opinion of the Directors, the financial performance of the Group and of the Company for the financial year ended 31 December 2020 have not been substantially affected by any item, transaction or event of a material and unusual nature nor has any such item, transaction or event occurred in the interval between the end of that financial year and the date of this report.

AUDITORS

The auditors, KPMG PLT have indicated their willingness to accept re-appointment.

The auditors' remuneration is disclosed in Note 21 to the financial statements.

Signed on behalf of the Board of Directors in accordance with a resolution of the Directors:

Foo Sen Chin

Director

Petaling Jaya,

Date: 22 March 2021

Soong Jan Hsung Director

STATEMENTS OF FINANCIAL POSITION

As at 31 December 2020

| | | | Group | | Company | |
|--|------|---------|---------|---------|---------|--|
| | Note | 2020 | 2019 | 2020 | 2019 | |
| | | RM'000 | RM'000 | RM'000 | RM'000 | |
| Assets | | | | | | |
| Plant and equipment | 3 | 2,152 | 2,222 | 804 | 580 | |
| Right-of-use assets | 4 | 5,422 | 2,057 | - | - | |
| Investment properties | 5 | - | 9,388 | - | - | |
| Intangible asset | 6 | 571 | 571 | - | - | |
| Investments in subsidiaries | 7 | - | - | 77,022 | 77,022 | |
| Investment in an associate | 8 | 22,574 | 21,226 | 18,796 | 18,796 | |
| Investment in a joint venture | 9 | 13,937 | 13,876 | 12,170 | 12,170 | |
| Investment in club membership | | 62 | 62 | - | - | |
| Deferred tax assets | 16 | 897 | 1,137 | 14 | 12 | |
| Receivables and deposits | 11 | 322 | 2,743 | - | - | |
| Total non-current assets | | 45,937 | 53,282 | 108,806 | 108,580 | |
| Inventories | 10 | 86,526 | 131,625 | - | - | |
| Receivables and deposits | 11 | 318,653 | 291,582 | 11,269 | 9,750 | |
| Prepayments | | 880 | 411 | 216 | 123 | |
| Cash and cash equivalents | 12 | 98,325 | 71,015 | 1,110 | 250 | |
| | | 504,384 | 494,633 | 12,595 | 10,123 | |
| Assets classified as held for sale | 13 | 9,000 | - | - | - | |
| Total current assets | | 513,384 | 494,633 | 12,595 | 10,123 | |
| Total assets | | 559,321 | 547,915 | 121,401 | 118,703 | |
| Equity | | | | | | |
| Share capital | 14 | 90,000 | 90,000 | 90,000 | 90,000 | |
| Reserves | 15 | 244,223 | 217,782 | 29,979 | 27,812 | |
| Total equity attributable to owners of the Company | | 334,223 | 307,782 | 119,979 | 117,812 | |
| the Company | | | | | 117,012 | |
| Liabilities | | | | | | |
| Lease liabilities | | 3,614 | 176 | - | _ | |
| Total non-current liabilities | | 3,614 | 176 | - | - | |
| Lease liabilities | | 1,827 | 1,937 | - | - | |
| Payables and accruals | 17 | 202,113 | 227,887 | 1,311 | 745 | |
| Contract liabilities | 18 | 12,175 | 5,258 | - | - | |
| Derivative financial liabilities | 19 | 1,691 | 2,274 | - | - | |
| Tax payable | | 3,678 | 2,601 | 111 | 146 | |
| Total current liabilities | | 221,484 | 239,957 | 1,422 | 891 | |
| Total liabilities | | 225,098 | 240,133 | 1,422 | 891 | |
| Total equity and liabilities | | 559,321 | 547,915 | 121,401 | 118,703 | |
| | | | | | | |

The notes on pages 90 to 141 are an integral part of these financial statements.

STATEMENTS OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME For the Year Ended 31 December 2020

| | | | Group | (| Company | |
|---|------|-------------|-------------|---------|---------|--|
| | Note | 2020 | 2019 | 2020 | 2019 | |
| | | RM'000 | RM'000 | RM'000 | RM'000 | |
| Revenue | 20 | 2,017,489 | 1,802,284 | 15,723 | 12,915 | |
| Cost of sales | | (1,911,486) | (1,709,110) | - | - | |
| Gross profit | | 106,003 | 93,174 | 15,723 | 12,915 | |
| Other income | | 1,823 | 2,205 | - | - | |
| Distribution expenses | | (41,879) | (37,618) | - | - | |
| Administrative expenses | | (21,573) | (21,787) | (3,030) | (3,249) | |
| Net (loss)/gain on impairment of financial instruments | | (213) | 104 | - | - | |
| Results from operating activities | 21 | 44,161 | 36,078 | 12,693 | 9,666 | |
| Finance income | 22 | 1,680 | 608 | 259 | 787 | |
| Finance costs | 23 | (122) | (526) | - | - | |
| Net finance income | | 1,558 | 82 | 259 | 787 | |
| Share of profit of equity-accounted associate, net of tax | | 2,148 | 2,430 | - | - | |
| Share of profit of equity-accounted joint venture, net of tax | | 611 | 716 | - | - | |
| Profit before tax | | 48,478 | 39,306 | 12,952 | 10,453 | |
| Tax expense | 25 | (11,697) | (9,712) | (445) | (483) | |
| Profit for the year/Total comprehensive income for the year attributable to | | | | | | |
| owners of the Company | | 36,781 | 29,594 | 12,507 | 9,970 | |
| Earnings per share attributable to owners of the Company: | | | | | | |
| Basic (sen) | 26 | 20.6 | 16.5 | | | |

STATEMENTS OF CHANGES IN EQUITYFor the Year Ended 31 December 2020

| | | Attributable to owners of the Company | | | | | | |
|---|------|---------------------------------------|---------------|---------------|-----------------|----------------|-------------------|--------------|
| | | ◄ | — Non-distrib | outable> I | Distributable | | | |
| | Note | Note | Note | Share capital | Treasury shares | Merger reserve | Retained earnings | Total equity |
| | | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 | | |
| Group | | | | | | | | |
| At 1 January 2019 | | 90,000 | - | - | 198,096 | 288,096 | | |
| Profit for the year/Total comprehensive income for the year | | - | - | - | 29,594 | 29,594 | | |
| Own shares acquired | 15 | - | (931) | - | - | (931) | | |
| Dividends to owners of the Company | 27 | - | - | - | (8,977) | (8,977) | | |
| At 31 December 2019/ 1 January 2020 | _ | 90,000 | (931) | - | 218,713 | 307,782 | | |
| Profit for the year/Total comprehensive income for the year | | - | - | - | 36,781 | 36,781 | | |
| Own shares acquired | 15 | - | (522) | - | - | (522) | | |
| Dividends to owners of the Company | 27 | - | - | - | (9,818) | (9,818) | | |
| At 31 December 2020 | | 90,000 | (1,453) | - | 245,676 | 334,223 | | |
| | _ | Note 14 | Note 15.3 | | | | | |
| Company | | | | | | | | |
| At 1 January 2019 | | 90,000 | - | 22,961 | 4,789 | 117,750 | | |
| Profit for the year/Total comprehensive income for the year | | _ | _ | _ | 9,970 | 9,970 | | |
| Own shares acquired | 15 | _ | (931) | _ | - | (931) | | |
| Dividends to owners of the | | | () | | | () | | |
| Company | 27 | - | - | - | (8,977) | (8,977) | | |
| At 31 December 2019/ 1 January 2020 | _ | 90,000 | (931) | 22,961 | 5,782 | 117,812 | | |
| Profit for the year/Total comprehensive income for the year | | - | - | - | 12,507 | 12,507 | | |
| Own shares acquired | 15 | - | (522) | - | - | (522) | | |
| Dividends to owners of the Company | 27 | - | - | - | (9,818) | (9,818) | | |
| At 31 December 2020 | | 90,000 | (1,453) | 22,961 | 8,471 | 119,979 | | |
| | _ | Note 14 | Note 15.3 | Note 15.1 | | | | |

STATEMENTS OF CASH FLOWS For the Year Ended 31 December 2020

| | | Group | | Company | |
|---|----------|----------|----------|----------|--|
| | 2020 | 2019 | 2020 | 2019 | |
| | RM'000 | RM'000 | RM'000 | RM'000 | |
| Cash flows from operating activities | | | | | |
| Profit before tax | 48,478 | 39,306 | 12,952 | 10,453 | |
| Adjustments for: | | | ŕ | | |
| Depreciation of plant and equipment | 1,016 | 1,231 | 287 | 363 | |
| Depreciation of investment properties | 26 | 28 | - | - | |
| Depreciation of right-of-use assets | 1,966 | 1,962 | - | - | |
| Dividend income from subsidiaries | - | - | (11,700) | (10,300) | |
| Dividend income from an associate | - | - | (800) | - | |
| Dividend income from a joint venture | - | - | (550) | (250) | |
| Gain on disposal of plant and equipment | - | (116) | - | - | |
| Loss/(Gain) on foreign exchange | | | | | |
| - Unrealised | 616 | (1,927) | - | - | |
| Finance costs | 122 | 526 | - | - | |
| Finance income | (1,680) | (608) | (259) | (787) | |
| Fair value changes on financial instruments | (583) | 1,435 | - | - | |
| Impairment loss on investment properties | 362 | - | - | - | |
| Plant and equipment written off | 1 | 8 | - | - | |
| Share of profit of equity-accounted associate, net of tax | (2,148) | (2,430) | - | - | |
| Share of profit of equity-accounted joint venture, net of tax | (611) | (716) | - | - | |
| Operating profit/(loss) before changes in working capital | 47,565 | 38,699 | (70) | (521) | |
| Changes in working capital: | | | | | |
| Inventories | 45,099 | 1,123 | - | - | |
| Receivables, deposits and prepayments | (24,978) | (30,867) | 579 | 81 | |
| Payables and accruals | (26,390) | 46,551 | 566 | (101) | |
| Contract liabilities | 6,917 | 248 | - | - | |
| Cash generated from/(used in) | | | | | |
| operations | 48,213 | 55,754 | 1,075 | (541) | |
| Tax paid | (10,380) | (8,330) | (482) | (514) | |
| Net cash generated from/(used in) operating activities | 37,833 | 47,424 | 593 | (1,055) | |
| Cash flows from investing activities | | | | | |
| Acquisition of associate company | _ | (18,796) | | (18,796) | |
| Acquisition of plant and equipment | (947) | (1,043) | (511) | (295) | |
| Proceeds from disposal of plant and | , | , , -, | , | (-) | |
| equipment | - | 116 | - | - | |

STATEMENTS OF CASH FLOWS For the Year Ended 31 December 2020 cont'd

| | Group | | | Company | |
|--|----------|----------|----------|---------|--|
| | 2020 | 2019 | 2020 | 2019 | |
| | RM'000 | RM'000 | RM'000 | RM'000 | |
| Cash flows from investing activities cont'd | | | | | |
| Dividend income from subsidiaries | - | - | 11,700 | 10,300 | |
| Dividend income from an associate | 800 | - | 800 | - | |
| Dividend income from a joint venture | 550 | 250 | 550 | 250 | |
| Net cash generated from/(used in) investing activities | 403 | (19,473) | 12,539 | (8,541) | |
| Cash flows from financing activities | | | | | |
| Repayment (to)/from subsidiaries | - | - | (2,000) | 16,600 | |
| Interest paid | (122) | (247) | - | - | |
| Interest received | 1,539 | 584 | 68 | 16 | |
| Dividends paid to owners of the Company | (9,818) | (8,977) | (9,818) | (8,977) | |
| Payment of lease liabilities | (2,003) | (1,906) | - | - | |
| Repurchase of treasury shares | (522) | (931) | (522) | (931) | |
| Net cash (used in)/generated from | | | | | |
| financing activities | (10,926) | (11,477) | (12,272) | 6,708 | |
| Net increase/(decrease) in cash and cash equivalents | 27,310 | 16,474 | 860 | (2,888) | |
| Cash and cash equivalents at 1 January | 71,015 | 54,541 | 250 | 3,138 | |
| Cash and cash equivalents at 31 December | 98,325 | 71,015 | 1,110 | 250 | |

Cash and cash equivalents

Cash and cash equivalents included in the statements of cash flows comprise the following statements of financial position amounts:

| | Group | | | Company |
|---|---------------|---------------|--------|---------|
| | 2020 | 2019 | 2020 | 2019 |
| | RM'000 | RM'000 | RM'000 | RM'000 |
| Cash and bank balances Liquid investments | 97,711 614 | 70,412 603 | 1,110 | 250 |
| | 98,325 | 71,015 | 1,110 | 250 |

STATEMENTS OF CASH FLOWS For the Year Ended 31 December 2020

Cash outflows for leases as a lessee

| | Group | | | Company | |
|---|--------|--------|--------|---------|--|
| | 2020 | 2019 | 2020 | 2019 | |
| | RM'000 | RM'000 | RM'000 | RM'000 | |
| Included in net cash from operating activities: | | | | | |
| Interest paid in relation to lease liabilities | 122 | 220 | - | - | |
| Included in net cash from financing activities: | | | | | |
| Payment of lease liabilities | 2,003 | 1,906 | - | - | |
| Total cash outflows for leases | 2,125 | 2,126 | - | - | |

Reconciliation of movements of liabilities to cash flows arising from financing activities

| | At 1 January 2019 RM'000 | Net changes from financing cash flows RM'000 | Acquisition of new lease RM'000 | At 31 December 2019/1 January 2020 RM'000 | Net changes from financing cash flows RM'000 | Acquisition of new lease RM'000 | At 31 December 2020 RM'000 |
|-------------------|-----------------------------------|---|--|--|---|--|-------------------------------------|
| Group | | | | | | | |
| Lease liabilities | 3,957 | (1,906) | 62 | 2,113 | (2,033) | 5,331 | 5,441 |

VSTECS Berhad is a public limited liability company, incorporated and domiciled in Malaysia and is listed on the Main Market of Bursa Malaysia Securities Berhad. The addresses of the principal place of business and registered office of the Company are as follows:

Principal place of business

Lot 3, Jalan Teknologi 3/5 Taman Sains Selangor Kota Damansara 47810 Petaling Jaya Selangor Darul Ehsan

Registered office

Level 7, Menara Milenium Jalan Damanlela Pusat Bandar Damansara Damansara Heights 50490 Kuala Lumpur Wilayah Persekutuan

The consolidated financial statements of the Company as at and for the financial year ended 31 December 2020 comprise the Company and its subsidiaries (together referred to as the "Group" and individually referred to as "Group entities") and the Group's interest in an associate and a joint venture. The financial statements of the Company as at and for the financial year ended 31 December 2020 do not include any other entities.

The principal activity of the Company is investment holding. The principal activities of the subsidiaries are as stated in Note 7 to the financial statements.

These financial statements were authorised for issue by the Board of Directors on 22 March 2021.

1. BASIS OF PREPARATION

(a) Statement of compliance

The financial statements of the Group and of the Company have been prepared in accordance with Malaysian Financial Reporting Standards ("MFRSs"), International Financial Reporting Standards and the requirements of the Companies Act 2016 in Malaysia.

The following are accounting standards, interpretations and amendments of the MFRSs that have been issued by the Malaysian Accounting Standards Board ("MASB") but have not been adopted by the Group and the Company:

MFRSs, interpretations and amendments effective for annual periods beginning on or after 1 June 2020

Amendment to MFRS 16, Leases – COVID-19-Related Rent Concessions

MFRSs, interpretations and amendments effective for annual periods beginning on or after 1 January 2021

 Amendments to MFRS 9, Financial Instruments, MFRS 139, Financial Instruments: Recognition and Measurement, MFRS 7, Financial Instruments: Disclosures, MFRS 4, Insurance Contracts and MFRS 16, Leases – Interest Rate Benchmark Reform – Phase 2

cont'd

1. BASIS OF PREPARATION cont'd

(a) Statement of compliance cont'd

MFRSs, interpretations and amendments effective for annual periods beginning on or after 1 January 2022

- Amendments to MFRS 1, First-time Adoption of Malaysian Financial Reporting Standards (Annual Improvements to MFRS Standards 2018–2020)
- Amendments to MFRS 3, Business Combinations Reference to the Conceptual Framework
- Amendments to MFRS 9, Financial Instruments (Annual Improvements to MFRS Standards 2018–2020)
- Amendments to Illustrative Examples accompanying MFRS 16, Leases (Annual Improvements to MFRS Standards 2018–2020)
- Amendments to MFRS 116, Property, Plant and Equipment Proceeds before Intended Use
- Amendments to MFRS 137, Provisions, Contingent Liabilities and Contingent Assets Onerous Contracts
 Cost of Fulfilling a Contract
- Amendments to MFRS 141, Agriculture (Annual Improvements to MFRS Standards 2018–2020)

MFRSs, interpretations and amendments effective for annual periods beginning on or after 1 January 2023

- MFRS 17, Insurance Contracts
- Amendments to MFRS 101, Presentation of Financial Statements Classification of Liabilities as Current or Non-current and Disclosures of Accounting Policies
- Amendments to MFRS 108, Accounting Policies, Changes in Accounting Estimates and Errors Definition of Accounting Estimates

MFRSs, interpretations and amendments effective for annual periods beginning on or after a date yet to be confirmed

 Amendments to MFRS 10, Consolidated Financial Statements and MFRS 128, Investments in Associates and Joint Ventures – Sale or Contribution of Assets between an Investor and its Associate or Joint Venture

The Group and the Company plan to apply the abovementioned accounting standards, interpretations and amendments:

- from the annual period beginning on 1 January 2021 for the amendment that is effective for annual periods beginning on or after 1 June 2020.
- from the annual period beginning on 1 January 2021 for those amendments that are effective for annual periods beginning on or after 1 January 2021.
- from the annual period beginning on 1 January 2022 for those amendments that are effective for annual periods beginning on or after 1 January 2022, except for amendments to MFRS 1 and MFRS 141 which are not applicable to the Group and the Company.
- from the annual period beginning on 1 January 2023 for the accounting standard and amendments that are effective for annual periods beginning on or after 1 January 2023, except for MFRS 17 which is not applicable to the Group and the Company.

The initial application of the abovementioned accounting standards, interpretations and amendments are not expected to have any material financial impacts to the current period and prior period financial statements of the Group and of the Company.

(b) Basis of measurement

The financial statements of the Group and the Company have been prepared on the historical cost basis other than as disclosed in the financial statements.

cont'd

1. BASIS OF PREPARATION cont'd

(c) Functional and presentation currency

These financial statements are presented in Ringgit Malaysia ("RM"), which is the Company's functional currency. All financial information is presented in RM and has been rounded to the nearest thousand, unless otherwise stated.

(d) Use of estimates and judgements

The preparation of the financial statements in conformity with MFRSs requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimates are revised and in any future periods affected.

There are no significant areas of estimation uncertainty and critical judgements in applying accounting policies that have significant effect on the amounts recognised in the financial statements other than Note 31.4 – measurement of expected credit loss ("ECL").

2. SIGNIFICANT ACCOUNTING POLICIES

The accounting policies set out below have been applied consistently to the periods presented in these financial statements and have been applied consistently by the Group entities, unless otherwise stated.

(a) Basis of consolidation

(i) Subsidiaries

Subsidiaries are entities, including structured entities, controlled by the Company. The financial statements of subsidiaries are included in the consolidated financial statements from the date that control commences until the date the control ceases.

The Group controls an entity when it is exposed, or has rights, to variable returns from its involvement with the entity and has the ability to affect those returns through its power over the entity. Potential voting rights are considered when assessing control only when such rights are substantive. The Group also considers it has de facto power over an investee when, despite not having the majority of voting rights, it has the current ability to direct the activities of the investee that significantly affect the investee's return.

Investments in subsidiaries are measured in the Company's statement of financial position at cost less any impairment losses, unless the investment is classified as held for sale or distribution. The cost of investment includes transaction costs.

(ii) Business combinations

Business combinations are accounted for using the acquisition method from the acquisition date, which is the date on which control is transferred to the Group.

For new acquisitions, the Group measures the cost of goodwill at the acquisition date as:

- the fair value of the consideration transferred; plus
- the recognised amount of any non-controlling interests in the acquiree; plus
- if the business combination is achieved in stages, the fair value of the existing equity interest in the acquiree; less
- the net recognised amount (generally fair value) of the identifiable assets acquired and liabilities assumed.

When the excess is negative, a bargain purchase gain is recognised immediately in profit or loss.

cont'd

2. SIGNIFICANT ACCOUNTING POLICIES cont'd

(a) Basis of consolidation cont'd

(ii) Business combinations cont'd

For each business combination, the Group elects whether it measures the non-controlling interests in the acquiree either at fair value or at the proportionate share of the acquiree's identifiable net assets at the acquisition date.

Transaction costs, other than those associated with the issue of debt or equity securities, that the Group incurs in connection with a business combination are expensed as incurred.

(iii) Associates

Associates are entities, including unincorporated entities, in which the Group has significant influence, but not control, over the financial and operating policies.

Investments in associates are accounted for in the consolidated financial statements using the equity method less any impairment losses, unless it is classified as held for sale or distribution. The cost of the investment includes transaction costs. The consolidation financial statements include the Group's share of the profit or loss and other comprehensive income of the associates, after adjustments if any, to align the accounting policies with those of the Group, from the date the significant influence commences until the date that significant influence ceases.

When the Group's share of losses exceeds its interest in an associate, the carrying amount of that interest including any long-term investments is reduced to zero, and the recognition of further losses is discontinued except to the extent that the Group has an obligation or has made payments on behalf of the associate.

When the Group ceases to have significant influence over an associate, any retained interest in the former associate at the date when significant influence is lost is measured at fair value and this amount is regarded as the initial carrying amount of a financial asset. The difference between the fair value of any retained interest plus proceeds from the interest disposed of and the carrying amount of the investment at the date when equity method is discontinued is recognised in the profit or loss.

When the Group's interest in an associate decreases but does not result in a loss of significant influence, any retained interest is not remeasured. Any gain or loss arising from the decrease in interest is recognised in profit or loss. Any gains or losses previously recognised in other comprehensive income are also reclassified proportionately to the profit or loss if that gain or loss would be required to be reclassified to profit or loss on the disposal of the related assets or liabilities.

Investments in associates are measured in the Company's statement of financial position at cost less any impairment losses. The cost of investment includes transaction costs.

(iv) Joint arrangements

Joint arrangements are arrangements of which the Group has joint control, established by contracts requiring unanimous consent for decisions about the activities that significantly affect the arrangements' returns.

cont'd

2. SIGNIFICANT ACCOUNTING POLICIES cont'd

(a) Basis of consolidation cont'd

(iv) Joint arrangements cont'd

Joint arrangements are classified and accounted for as follows:

- A joint arrangement is classified as "joint operation" when the Group or the Company has rights to the assets and obligations for the liabilities relating to an arrangement. The Group and the Company account for each of its share of the assets, liabilities and transactions, including its share of those held or incurred jointly with the other investors, in relation to the joint operation.
- A joint arrangement is classified as "joint venture" when the Group or the Company has rights only to the net assets of the arrangements. The Group accounts for its interest in the joint venture using the equity method. Investments in joint venture are measured in the Company's statement of financial position at cost less any impairment losses, unless the investment is classified as held for sale or distribution. The cost of investment includes transaction costs.

(v) Acquisition of non-controlling interests

The Group accounts for changes in its ownership interest in a subsidiary that do not result in a loss of control as equity transactions between the Group and its non-controlling interest holders. Any difference between the Group's share of net assets before and after the change, and any consideration received or paid, is adjusted to or against Group reserves.

(vi) Loss of control

Upon the loss of control of a subsidiary, the Group derecognises the assets and liabilities of the subsidiary, any non-controlling interests and the other components of equity related to the former subsidiary from the consolidated statement of financial position. Any surplus or deficit arising on the loss of control is recognised in profit or loss. If the Group retains any interest in the former subsidiary, then such interest is measured at fair value at the date that control is lost. Subsequently it is accounted for as an equity-accounted investee or as an available-for-sale financial asset depending on the level of influence retained.

(vii) Transactions eliminated on consolidation

Intra-group balances and transactions, and any unrealised income and expenses arising from intra-group transactions, are eliminated in preparing the consolidated financial statements.

Unrealised gains arising from transactions with equity-accounted joint ventures are eliminated against the investment to the extent of the Group's interest in the investees. Unrealised losses are eliminated in the same way as unrealised gains, but only to the extent that there is no evidence of impairment.

(b) Foreign currency transactions

Transactions in foreign currencies are translated to the respective functional currencies of the Group entities at exchange rates at the dates of the transactions.

Monetary assets and liabilities denominated in foreign currencies at the end of the reporting period are retranslated to the functional currency at the exchange rate at that date.

Non-monetary assets and liabilities denominated in foreign currencies are not retranslated at the end of the reporting date, except for those that are measured at fair value are retranslated to the functional currency at the exchange rate at the date that the fair value was determined.

Foreign currency differences arising on retranslation are recognised in profit or loss, except for differences arising on the retranslation of available-for-sale equity instruments or a financial instrument designated as a hedge of currency risk, which are recognised in other comprehensive income.

cont'd

2. SIGNIFICANT ACCOUNTING POLICIES cont'd

(c) Financial instruments

(i) Recognition and initial measurement

A financial asset or a financial liability is recognised in the statement of financial position when, and only when, the Group or the Company becomes a party to the contractual provisions of the instrument.

A financial asset (unless it is a trade receivable without significant financing component) or a financial liability is initially measured at fair value plus or minus, for an item not at fair value through profit or loss, transactions costs that are directly attributable to its acquisition or issuance. A trade receivable without a significant financing component is initially measured at the transaction price.

An embedded derivative is recognised separately from the host contract where the host contract is not a financial asset, and accounted for separately if, and only if, the derivative is not closely related to the economic characteristics and risks of the host contract and the host contract is not measured at fair value through profit or loss. The host contract, in the event an embedded derivative is recognised separately, is accounted for in accordance with policy applicable to the nature of the host contract.

(ii) Financial instrument categories and subsequent measurement

Financial assets

Categories of financial assets are determined on initial recognition and are not reclassified subsequent to their initial recognition unless the Group or the Company changes its business model for managing financial assets in which case all affected financial assets are reclassified on the first day of the first reporting period following the change of the business model.

(a) Amortised cost

Amortised cost category comprises financial assets that are held within a business model whose objective is to hold assets to collect contractual cash flows and its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding. The financial assets are not designated as fair value through profit or loss. Subsequent to initial recognition, these financial assets are measured at amortised cost using effective interest method. The amortised cost is reduced by impairment losses. Interest income, foreign exchange gains and losses and impairments are recognised in profit or loss. Any gain or loss on derecognition is recognised in profit or loss.

Interest income is recognised by applying effective interest rate to the gross carrying amount except for credit impaired financial assets (see Note 2(I)(i)) where the effective interest rate is applied to the amortised cost.

(b) Fair value through other comprehensive income

Equity instruments

This category comprises investment in equity that is not held for trading, and the Group and the Company irrevocably elect to present subsequent changes in the investment's fair value in other comprehensive income. This election is made on an investment-by-investment basis. Dividends are recognised as income in profit or loss unless the dividend clearly represents a recovery of part of the cost of investment. Other net gains and losses are recognised in other comprehensive income. On derecognition, gains and losses accumulated in other comprehensive income are not reclassified to profit or loss.

cont'd

2. SIGNIFICANT ACCOUNTING POLICIES cont'd

(c) Financial instruments cont'd

(ii) Financial instrument categories and subsequent measurement cont'd

Financial assets cont'd

(c) Fair value through profit or loss

All financial assets not measured at amortised cost or fair value through other comprehensive income as described above are measured at fair value through profit or loss. This includes derivative financial assets (except for a derivative that is designated and effective hedging instrument). On initial recognition, the Group or the Company may irrevocably designate a financial asset that otherwise meets the requirements to be measured at amortised cost or at fair value through other comprehensive income as at fair value through profit or loss if doing so eliminates or significantly reduces an accounting mismatch that would otherwise arise.

Financial assets categorised as fair value through profit or loss are subsequently measured at their fair value. Net gains or losses, including any interest or dividend income, are recognised in the profit or loss.

All financial assets, except for those measured at fair value through profit or loss and equity investments measured at fair value through other comprehensive income, are subject to impairment assessment (see Note 2(I)(i)).

Financial liabilities

The categories of financial liabilities at initial recognition are as follows:

(a) Fair value through profit or loss

Fair value through profit or loss category comprises financial liabilities that are derivatives (except for a derivative that is a financial guarantee contract or a designated and effective hedging instrument), contingent consideration in a business combination and financial liabilities that are specifically designated into this category upon initial recognition.

On initial recognition, the Group or the Company may irrevocably designate a financial liability that otherwise meets the requirements to be measured at amortised cost as at fair value through profit or loss:

- (a) if doing so eliminates or significantly reduces an accounting mismatch that would otherwise arise;
- (b) a group of financial liabilities or assets and financial liabilities is managed and its performance is evaluated on a fair value basis, in accordance with a documented risk management or investment strategy, and information about the group is provided internally on that basis to the Group's key management personnel; or
- (c) if a contract contains one or more embedded derivatives and the host is not a financial asset in the scope of MFRS 9, where the embedded derivative significantly modifies the cash flows and separation is not prohibited.

Financial liabilities categorised as fair value through profit or loss are subsequently measured at their fair value with gains or losses, including any interest expense are recognised in the profit or loss.

For financial liabilities where it is designated as fair value through profit or loss upon initial recognition, the Group and the Company recognise the amount of change in fair value of the financial liability that is attributable to change in credit risk in the other comprehensive income and remaining amount of the change in fair value in the profit or loss, unless the treatment of the effects of changes in the liability's credit risk would create or enlarge an accounting mismatch.

cont'd

2. SIGNIFICANT ACCOUNTING POLICIES cont'd

(c) Financial instruments cont'd

(ii) Financial instrument categories and subsequent measurement cont'd

Financial liabilities cont'd

(b) Amortised cost

Other financial liabilities not categorised as fair value through profit or loss are subsequently measured at amortised cost using the effective interest method.

Interest expense and foreign exchange gains and losses are recognised in the profit or loss. Any gains or losses on derecognition are also recognised in the profit or loss.

(iii) Regular way purchase or sale of financial assets

A regular way purchase or sale of financial assets is recognised and derecognised, as applicable, using trade date or settlement date accounting in the current year.

Trade date accounting refers to:

- (a) the recognition of an asset to be received and the liability to pay for it on the trade date; and
- (b) derecognition of an asset that is sold, recognition of any gain or loss on disposal and the recognition of a receivable from the buyer for payment on the trade date.

Settlement date accounting refers to:

- (a) the recognition of an asset on the day it is received by the Group or the Company; and
- (b) derecognition of an asset and recognition of any gain or loss on disposal on the day that is delivered by the Group or the Company.

Any change in the fair value of the asset to be received during the period between the trade date and the settlement date is accounted in the same way as it accounts for the acquired asset.

Generally, the Group or the Company applies settlement date accounting unless otherwise stated for the specific class of asset.

(iv) Financial guarantee contracts

A financial guarantee contract is a contract that requires the issuer to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payment when due in accordance with the original or modified terms of a debt instrument.

Financial guarantees issued are initially measured at fair value. Subsequently, they are measured at higher of:

- the amount of the loss allowance; and
- the amount initially recognised less, when appropriate, the cumulative amount of income recognised in accordance to the principles of MFRS 15, Revenue from Contracts with Customers.

Liabilities arising from financial guarantees are presented together with other provisions.

cont'd

2. SIGNIFICANT ACCOUNTING POLICIES cont'd

(c) Financial instruments cont'd

(v) Derecognition

A financial asset or part of it is derecognised when, and only when, the contractual rights to the cash flows from the financial asset expire or transferred, or control of the asset is not retained or substantially all of the risks and rewards of ownership of the financial asset are transferred to another party. On derecognition of a financial asset, the difference between the carrying amount and the sum of the consideration received (including any new asset obtained less any new liability assumed) and any cumulative gain or loss that had been recognised in equity is recognised in profit or loss.

A financial liability or a part of it is derecognised when, and only when, the obligation specified in the contract is discharged, cancelled or expires. A financial liability is also derecognised when its terms are modified and the cash flows of the modified liability are substantially different, in which case, a new financial liability based on modified terms is recognised at fair value. On derecognition of a financial liability, the difference between the carrying amount of the financial liability extinguished or transferred to another party and the consideration paid, including any non-cash assets transferred or liabilities assumed, is recognised in profit or loss.

(d) Plant and equipment

(i) Recognition and measurement

Items of plant and equipment are measured at cost less any accumulated depreciation and any accumulated impairment losses.

Cost includes expenditures that are directly attributable to the acquisition of the asset and any other costs directly attributable to bringing the asset to working condition for its intended use, and the costs of dismantling and removing the items and restoring the site on which they are located.

Purchased software that is integral to the functionality of the related equipment is capitalised as part of that equipment.

When significant parts of an item of plant and equipment have different useful lives, they are accounted for as separate items (major components) of plant and equipment.

The gain or loss on disposal of an item of plant and equipment is determined by comparing the proceeds from disposal with the carrying amount of plant and equipment and is recognised net within "other income" and "other expenses" respectively in profit or loss.

(ii) Subsequent costs

The cost of replacing a component of an item of plant and equipment is recognised in the carrying amount of the item if it is probable that the future economic benefits embodied within the component will flow to the Group or the Company, and its cost can be measured reliably. The carrying amount of the replaced component is derecognised to profit or loss. The costs of the day-to-day servicing of plant and equipment are recognised in profit or loss as incurred.

(iii) Depreciation

Depreciation is based on the cost of an asset less its residual value. Significant components of individual assets are assessed, and if a component has a useful life that is different from the remainder of that asset, then that component is depreciated separately.

Depreciation is recognised in profit or loss on a straight-line basis over the estimated useful lives of each component of an item of plant and equipment from the date that they are available for use.

cont'd

2. SIGNIFICANT ACCOUNTING POLICIES cont'd

(d) Plant and equipment cont'd

(iii) Depreciation cont'd

The estimated useful lives for the current and comparative periods are as follows:

Office equipment 5 years
Office renovation 5 years
Motor vehicles 5 years
Furniture and fittings 4 years

Depreciation methods, useful lives and residual values are reviewed at the end of the reporting period, and adjusted as appropriate.

(e) Leases

(i) Definition of a lease

A contract is, or contains, a lease if the contract conveys a right to control the use of an identified asset for a period of time in exchange for consideration. To assess whether a contract conveys the right to control the use of an identified asset, the Group assesses whether:

- the contract involves the use of an identified asset this may be specified explicitly or implicitly, and should be physically distinct or represent substantially all of the capacity of a physically distinct asset. If the supplier has a substantive substitution right, then the asset is not identified;
- the customer has the right to obtain substantially all of the economic benefits from use of the asset throughout the period of use; and
- the customer has the right to direct the use of the asset. The customer has this right when it has the decision-making rights that are most relevant to changing how and for what purpose the asset is used. In rare cases where the decision about how and for what purpose the asset is used is predetermined, the customer has the right to direct the use of the asset if either the customer has the right to operate the asset; or the customer designed the asset in a way that predetermines how and for what purpose it will be used.

At inception or on reassessment of a contract that contains a lease component, the Group allocates the consideration in the contract to each lease and non-lease component on the basis of their relative stand-alone price. However, for leases of properties in which the Group is a lessee, it has elected not to separate non-lease components and will instead account for the lease and non-lease components as a single lease component.

(ii) Recognition and initial measurement

(a) As a lessee

The Group recognises a right-of-use asset and a lease liability at the lease commencement date. The right-of-use asset is initially measured at cost, which comprises the initial amount of the lease liability adjusted for any lease payments made at or before the commencement date, plus any initial direct costs incurred and an estimate of cost to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located, less any lease incentives received.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the respective Group entities' incremental borrowing rate. Generally, the Group entities use their incremental borrowing rate as the discount rate.

cont'd

2. SIGNIFICANT ACCOUNTING POLICIES cont'd

(e) Leases cont'd

(ii) Recognition and initial measurement cont'd

(a) As a lessee cont'd

Lease payments included in the measurement of the lease liability comprise the following:

- fixed payments, including in-substance fixed payments less any incentives receivables;
- variable lease payments that depend on an index or a rate, initially measured using the index or rate as at the commencement date;
- amounts expected to be payable under a residual value guarantee;
- the exercise price under a purchase option that the Group is reasonably certain to exercise;
- penalties for early termination of a lease unless the Group is reasonably certain not to terminate early.

The Group excludes variable lease payments that linked to future performance or usage of the underlying asset from the lease liability. Instead, these payments are recognised in profit or loss in the period in which the performance or use occurs.

The Group has elected not to recognise right-of-use assets and lease liabilities for short-term leases that have a lease term of 12 months or less and leases of low-value assets. The Group recognises the lease payments associated with these leases as an expense on a straight-line basis over the lease term.

(b) As a lessor

When the Group acts as a lessor, it determines at lease inception whether each lease is a finance lease or an operating lease.

To classify each lease, the Group makes an overall assessment of whether the lease transfers substantially all of the risks and rewards incidental to ownership of the underlying asset. If this is the case, then the lease is a finance lease; if not, then it is an operating lease.

If an arrangement contains lease and non-lease components, the Group applies MFRS 15 to allocate the consideration in the contract based on the stand-alone selling prices.

When the Group is an intermediate lessor, it accounts for its interests in the head lease and the sublease separately. It assesses the lease classification of a sublease with reference to the right-of-use asset arising from the head lease, not with reference to the underlying asset. If a head lease is a short-term lease to which the Group applies the exemption described above, then it classifies the sublease as an operating lease.

(iii) Subsequent measurement

(a) As a lessee

The right-of-use asset is subsequently depreciated using the straight-line method from the commencement date to the earlier of the end of the useful life of the right-of-use asset or the end of the lease term. The estimated useful lives of the right-of-use assets are determined on the same basis as those of property, plant and equipment. In addition, the right-of-use asset is periodically reduced by impairment losses, if any, and adjusted for certain remeasurements of the lease liability.

cont'd

2. SIGNIFICANT ACCOUNTING POLICIES cont'd

(e) Leases cont'd

(iii) Subsequent measurement cont'd

(a) As a lessee cont'd

The lease liability is measured at amortised cost using the effective interest method. It is remeasured when there is a change in future lease payments arising from a change in an index or rate, if there is a revision of in-substance fixed lease payments, or if there is a change in the Group's estimate of the amount expected to be payable under a residual value guarantee, or if the Group changes its assessment of whether it will exercise a purchase, extension or termination option.

When the lease liability is remeasured, a corresponding adjustment is made to the carrying amount of the right-of-use asset, or is recorded in profit or loss if the carrying amount of the right-of-use asset has been reduced to zero.

(b) As a lessor

The Group recognises lease payments received under operating leases as income on a straight-line basis over the lease term as part of "revenue".

(f) Intangible assets

Goodwill

Goodwill arises on business combinations is measured at cost less any accumulated impairment losses. In respect of equity-accounted associate and joint venture, the carrying amount of goodwill is included in the carrying amount of the investment and an impairment loss on such an investment is not allocated to any asset, including goodwill, that forms part of the carrying amount of the equity-accounted associate and joint venture.

(g) Investment properties

Investment properties carried at cost

Investment properties are properties which are owned to earn rental income or for capital appreciation or for both, but not for sale in the ordinary course of business, use in the production or supply of goods or services or for administrative purposes. These include freehold land and leasehold land which in substance are finance leases held for a currently undetermined future use. Properties that are occupied by the companies in the Group are accounted for as owner-occupied rather than as investment properties.

Investment properties are measured at cost less any accumulated depreciation and any accumulated impairment losses, consistent with the accounting policy for plant and equipment as stated in accounting policy Note 2(d).

Depreciation is charged to profit or loss on a straight-line basis over the estimated useful life of 42 years for buildings. Freehold land is not depreciated.

An investment property is derecognised on its disposal, or when it is permanently withdrawn from use and no future economic benefits are expected from its disposal. The difference between the net disposal proceeds and the carrying amount is recognised in profit or loss in the period in which the item is derecognised.

The fair values are based on the open market value method, and an assessment of the prevailing property market rate. The fair value of the investment properties is disclosed in Note 5.

cont'd

2. SIGNIFICANT ACCOUNTING POLICIES cont'd

(h) Inventories

Inventories are measured at the lower of cost and net realisable value.

The cost of inventories is measured based on first in first out, and includes expenditure incurred in acquiring the inventories, production or conversion costs and other costs incurred in bringing them to their existing location and condition.

Net realisable value is the estimated selling price in the ordinary course of business, less the estimated costs of completion and the estimated costs necessary to make the sale.

(i) Non-current asset held for sale

Non-current assets that are expected to be recovered primarily through sale rather than through continuing use, are classified as held for sale.

Immediately before classification as held for sale, the assets are remeasured in accordance with the Group's accounting policies. Thereafter generally the assets are measured at the lower of their carrying amount and fair value less costs of disposal.

Impairment losses on initial classification as held for sale and subsequent gains or losses on remeasurement are recognised in profit or loss. Gains are not recognised in excess of any cumulative impairment loss.

Investment properties once classified as held for sale are not depreciated.

(j) Contract liability

A contract liability is stated at cost and represents the obligation of the Group entities to transfer goods or services to a customer for which consideration has been received (or the amount is due) from the customers.

(k) Cash and cash equivalents

Cash and cash equivalents consist of cash on hand, balances and deposits with banks and highly liquid investment which have an insignificant risk of changes in fair value with original maturities of three months or less, and are used by the Group and the Company in the management of their short-term commitments. For the purpose of the statement of cash flows, cash and cash equivalents are presented net of bank overdrafts and pledged deposits, if any.

(I) Impairment

(i) Financial assets

The Group and the Company recognise loss allowances for expected credit losses on financial assets measured at amortised cost. Expected credit losses are a probability-weighted estimate of credit losses.

The Group and the Company measure loss allowances at an amount equal to lifetime expected credit loss, except for debt securities that are determined to have low credit risk at the reporting date, cash and bank balance and other debt securities for which credit risk has not increased significantly since initial recognition, which are measured at 12-month expected credit loss. Loss allowances for trade receivables are always measured at an amount equal to lifetime expected credit loss.

When determining whether the credit risk of a financial asset has increased significantly since initial recognition and when estimating expected credit loss, the Group and the Company consider reasonable and supportable information that is relevant and available without undue cost or effort. This includes both quantitative and qualitative information and analysis, based on the Group's historical experience and informed credit assessment and including forward-looking information, where available.

cont'd

2. SIGNIFICANT ACCOUNTING POLICIES cont'd

(I) Impairment cont'd

(i) Financial assets cont'd

Lifetime expected credit losses are the expected credit losses that result from all possible default events over the expected life of the asset, while 12-month expected credit losses are the portion of expected credit losses that result from default events that are possible within the 12 months after the reporting date. The maximum period considered when estimating expected credit losses is the maximum contractual period over which the Group and the Company are exposed to credit risk.

The Group and the Company estimate the expected credit losses on trade receivables using a provision matrix with reference to historical credit loss experience.

An impairment loss in respect of financial assets measured at amortised cost is recognised in profit or loss and the carrying amount of the asset is reduced through the use of an allowance account.

At each reporting date, the Group and the Company assess whether financial assets carried at amortised cost are credit impaired. A financial asset is credit impaired when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred.

The gross carrying amount of a financial asset is written off (either partially or full) to the extent that there is no realistic prospect of recovery. This is generally the case when the Group or the Company determines that the debtor does not have assets or sources of income that could generate sufficient cash flows to repay the amounts subject to the write-off. However, financial assets that are written off could still be subject to enforcement activities in order to comply with the Group's or the Company's procedures for recovery of amounts due.

(ii) Other assets

The carrying amounts of other assets (except for inventories and deferred tax asset) are reviewed at the end of each reporting period to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated. For goodwill, the recoverable amount is estimated each period at the same time.

For the purpose of impairment testing, assets are grouped together into the smallest group of assets that generates cash inflows from continuing use that are largely independent of the cash inflows of other assets or cash-generating units. Subject to an operating segment ceiling test, for the purpose of goodwill impairment testing, cash-generating units to which goodwill has been allocated are aggregated so that the level at which impairment testing is performed reflects the lowest level at which goodwill is monitored for internal reporting purposes. The goodwill acquired in a business combination, for the purpose of impairment testing, is allocated to a cash-generating unit or a group of cash-generating units that are expected to benefit from the synergies of the combination.

The recoverable amount of an asset or cash-generating unit is the greater of its value-in-use and its fair value less costs of disposal. In assessing value-in-use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset or cash-generating unit.

An impairment loss is recognised if the carrying amount of an asset or its related cash-generating unit exceeds its estimated recoverable amount.

Impairment losses are recognised in profit or loss. Impairment losses recognised in respect of cash-generating units are allocated first to reduce the carrying amount of any goodwill allocated to the cash-generating unit (group of cash-generating units) and then to reduce the carrying amounts of the other assets in the cash-generating unit (groups of cash-generating units) on a *pro rata* basis.

cont'd

2. SIGNIFICANT ACCOUNTING POLICIES cont'd

(I) Impairment cont'd

(ii) Other assets cont'd

An impairment loss in respect of goodwill is not reversed. In respect of other assets, impairment losses recognised in prior periods are assessed at the end of each reporting period for any indications that the loss has decreased or no longer exists. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount since the last impairment loss was recognised. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised. Reversals of impairment losses are credited to profit or loss in the financial year in which the reversals are recognised.

(m) Equity instruments

Instruments classified as equity are measured at cost on initial recognition and are not remeasured subsequently.

(i) Issue expenses

Costs directly attributable to the issue of instruments classified as equity are recognised as a deduction from equity.

(ii) Ordinary shares

Ordinary shares are classified as equity.

(iii) Repurchase, disposal and reissue of share capital (treasury shares)

When share capital recognised as equity is repurchased, the amount of the consideration paid, including directly attributable costs, net of any tax effects, is recognised as a deduction from equity. Repurchased shares that are not subsequently cancelled are classified as treasury shares in the statement of changes in equity.

When treasury shares are sold or reissued subsequently, the difference between the sales consideration net of directly attributable costs and the carrying amount of the treasury shares is recognised in equity.

(iv) Distributions of assets to owners of the Company

The Group measures a liability to distribute assets as a dividend to the owners of the Company at the fair value of the assets to be distributed. The carrying amount of the dividend is remeasured at each reporting period and at the settlement date, with any changes recognised directly in equity as adjustments to the amount of the distribution. On settlement of the transaction, the Group recognises the difference, if any, between the carrying amount of the assets distributed and the carrying amount of the liability in profit or loss.

(n) Employee benefits

(i) Short-term employee benefits

Short-term employee benefit obligations in respect of salaries, annual bonuses, paid annual leave and sick leave are measured on an undiscounted basis and are expensed as the related service is provided.

A liability is recognised for the amount expected to be paid under short-term cash bonus or profit-sharing plans if the Group has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be estimated reliably.

cont'd

2. SIGNIFICANT ACCOUNTING POLICIES cont'd

(n) Employee benefits cont'd

(ii) State plans

The Group's contributions to statutory pension funds are charged to profit or loss in the financial year to which they relate. Prepaid contributions are recognised as an asset to the extent that a cash refund or a reduction in future payments is available.

(o) Provisions

A provision is recognised if, as a result of a past event, the Group has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and the risks specific to the liability. The unwinding of the discount is recognised as finance cost.

(p) Revenue and other income

(i) Revenue

Revenue is measured based on the consideration specified in a contract with a customer in exchange for transferring goods or services to a customer, excluding amounts collected on behalf of third parties. The Group or the Company recognises revenue when (or as) it transfers control over a product or service to customer. An asset is transferred when (or as) the customer obtains control of the asset.

The Group or the Company transfers control of a good or service at a point in time unless one of the following overtime criteria is met:

- (a) the customer simultaneously receives and consumes the benefits provided as the Group or the Company performs;
- (b) the Group's or the Company's performance creates or enhances an asset that the customer controls as the asset is created or enhanced; or
- (c) the Group's or the Company's performance does not create an asset with an alternative use and the Group or the Company has an enforceable right to payment for performance completed to date.

(ii) Rental income

Rental income from investment properties are recognised in profit or loss on a straight-line basis over the term of the lease. Lease incentives granted are recognised as an integral part of the total rental income, over the term of the lease. Rental income from sub-leased property is recognised as other income.

(iii) Dividend income

Dividend income is recognised in profit or loss on the date that the Group's or the Company's right to receive payment is established, which in the case of quoted securities is the ex-dividend date.

(iv) Interest income

Interest income is recognised as it accrues using the effective interest method in profit or loss except for interest income arising from temporary investment of borrowings taken specifically for the purpose of obtaining a qualifying asset which is accounted for in accordance with the accounting policy on borrowing costs.

cont'd

2. SIGNIFICANT ACCOUNTING POLICIES cont'd

(q) Borrowing costs

Borrowing costs that are not directly attributable to the acquisition, construction or production of a qualifying asset are recognised in profit or loss using the effective interest method.

(r) Income tax

Income tax expense comprises current and deferred tax. Current tax and deferred tax are recognised in profit or loss except to the extent that it relates to a business combination or items recognised directly in equity or other comprehensive income.

Current tax is the expected tax payable or receivable on the taxable income or loss for the year, using tax rates enacted or substantively enacted by the end of the reporting period, and any adjustment to tax payable in respect of previous financial years.

Deferred tax is recognised using the liability method, providing for temporary differences between the carrying amounts of assets and liabilities in the statement of financial position and their tax bases. Deferred tax is not recognised for the following temporary differences: the initial recognition of goodwill, the initial recognition of assets or liabilities in a transaction that is not a business combination and that affects neither accounting nor taxable profit or loss. Deferred tax is measured at the tax rates that are expected to be applied to the temporary differences when they reverse, based on the laws that have been enacted or substantively enacted by the end of the reporting period.

Deferred tax assets and liabilities are offset if there is a legally enforceable right to offset current tax liabilities and assets, and they relate to income taxes levied by the same tax authority on the same taxable entity, or on different tax entities, but they intend to settle current tax assets and liabilities on a net basis or their tax assets and liabilities will be realised simultaneously.

A deferred tax asset is recognised to the extent that it is probable that future taxable profits will be available against which the temporary difference can be utilised. Deferred tax assets are reviewed at the end of each reporting period and are reduced to the extent that it is no longer probable that the related tax benefit will be realised.

Unutilised reinvestment allowance and investment tax allowance, being tax incentives that is not a tax base of an asset, is recognised as a deferred tax asset to the extent that it is probable that the future taxable profits will be available against which the unutilised tax incentive can be utilised.

(s) Earnings per ordinary share

The Group presents basic and diluted earnings per share data for its ordinary shares ("EPS").

Basic EPS is calculated by dividing the profit or loss attributable to ordinary shareholders of the Company by the weighted average number of ordinary shares outstanding during the period, adjusted for own shares held.

Diluted EPS is determined by adjusting the profit or loss attributable to ordinary shareholders and the weighted average number of ordinary shares outstanding, adjusted for own shares held, for the effects of all dilutive potential ordinary shares, which comprise convertible notes and share options granted to employees.

(t) Operating segments

An operating segment is a component of the Group that engages in business activities from which it may earn revenues and incur expenses, including revenues and expenses that relate to transactions with any of the Group's other components. Operating segment results are reviewed regularly by the chief operating decision maker, which in this case is the Chief Executive Officer of the Group, to make decisions about resources to be allocated to the segment and to assess its performance, and for which discrete financial information is available.

cont'd

2. SIGNIFICANT ACCOUNTING POLICIES cont'd

(u) Contingencies

Contingent liabilities

Where it is not probable that an outflow of economic benefits will be required, or the amount cannot be estimated reliably, the obligation is not recognised in the statements of financial position and is disclosed as a contingent liability, unless the probability of outflow of economic benefits is remote. Possible obligations, whose existence will only be confirmed by the occurrence or non-occurrence of one or more future events, are also disclosed as contingent liabilities unless the probability of outflow of economic benefits is remote.

(v) Fair value measurements

Fair value of an asset or a liability, except for lease transactions, is determined as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. The measurement assumes that the transaction to sell the asset or transfer the liability takes place either in the principal market or in the absence of a principal market, in the most advantageous market.

For non-financial asset, the fair value measurement takes into account a market participant's ability to generate economic benefits by using the asset in its highest and best use or by selling it to another market participant that would use the asset in its highest and best use.

When measuring the fair value of an asset or a liability, the Group uses observable market data as far as possible. Fair value are categorised into different levels in a fair value hierarchy based on the input used in the valuation technique as follows:

- Level 1: quoted prices (unadjusted) in active markets for identical assets or liabilities that the Group can access at the measurement date.
- Level 2: inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly.
- Level 3: unobservable inputs for the asset or liability.

The Group recognises transfers between levels of the fair value hierarchy as of the date of the event or change in circumstances that caused the transfers.

PLANT AND EQUIPMENT

| | Office equipment RM'000 | Office renovation RM'000 | Motor vehicles RM'000 | Furniture and fittings RM'000 | Total RM'000 |
|--|-------------------------------|--------------------------|-----------------------------|--|-----------------|
| Group | | | | | |
| Cost | | | | | |
| At 1 January 2019 | 11,809 | 460 | 2,123 | 2,592 | 16,984 |
| Additions | 490 | 10 | 427 | 116 | 1,043 |
| Disposals | (43) | - | (421) | - | (464) |
| Written off | (118) | - | - | (8) | (126) |
| At 31 December 2019/ 1 January 2020 | 12,138 | 470 | 2,129 | 2,700 | 17,437 |
| Additions | 932 | - | _, | 15 | 947 |
| Written off | (30) | - | - | - | (30) |
| At 31 December 2020 | 13,040 | 470 | 2,129 | 2,715 | 18,354 |
| Accumulated depreciation | | | | | |
| At 1 January 2019 | 10,325 | 295 | 1,646 | 2,300 | 14,566 |
| Depreciation for the year | 754 | 41 | 222 | 214 | 1,231 |
| Disposals | (43) | - | (421) | - | (464) |
| Written off | (110) | - | - | (8) | (118) |
| At 31 December 2019/ 1 January 2020 | 10,926 | 336 | 1.447 | 2,506 | 15,215 |
| Depreciation for the year | 642 | 42 | 226 | 106 | 1,016 |
| Written off | (29) | - | - | - | (29) |
| At 31 December 2020 | 11,539 | 378 | 1,673 | 2,612 | 16,202 |
| Carrying amounts | | | | | |
| At 1 January 2019 | 1,484 | 165 | 477 | 292 | 2,418 |
| At 31 December 2019/ 1 January 2020 | 1,212 | 134 | 682 | 194 | 2,222 |
| At 31 December 2020 | 1,501 | 92 | 456 | 103 | 2,152 |

PLANT AND EQUIPMENT cont'd

| | Office equipment |
|------------------------------------|------------------|
| | RM'000 |
| Company | |
| Cost | |
| At 1 January 2019 | 2,389 |
| Additions | 295 |
| Written off | (21) |
| At 31 December 2019/1 January 2020 | 2,663 |
| Additions | 511 |
| At 31 December 2020 | 3,174 |
| Accumulated depreciation | |
| At 1 January 2019 | 1,741 |
| Depreciation for the year | 363 |
| Written off | (21) |
| At 31 December 2019/1 January 2020 | 2,083 |
| Depreciation for the year | 287 |
| At 31 December 2020 | 2,370 |
| Carrying amounts | |
| At 1 January 2019 | 648 |
| At 31 December 2019/1 January 2020 | 580 |
| At 31 December 2020 | 804 |

RIGHT-OF-USE ASSETS

| | Building | Total |
|------------------------------------|----------|---------|
| | RM'000 | RM'000 |
| Group | | |
| At 1 January 2019 | 3,957 | 3,957 |
| Addition | 62 | 62 |
| Depreciation | (1,962) | (1,962) |
| At 31 December 2019/1 January 2020 | 2,057 | 2,057 |
| Addition | 5,331 | 5,331 |
| Depreciation | (1,966) | (1,966) |
| At 31 December 2020 | 5,422 | 5,422 |

cont'd

4. RIGHT-OF-USE ASSETS cont'd

4.1 Extension options

Some leases of office buildings contain extension options exercisable by the Group up to one year before the end of the non-cancellable contract period. Where practicable, the Group seeks to include extension options in new leases to provide operational flexibility. The extension options held are exercisable only by the Group and not by the lessors. The Group assesses at lease commencement whether it is reasonably certain to exercise the extension options. The Group reassesses whether it is reasonably certain to exercise the options if there is a significant event or significant change in circumstances within its control.

| | Lease liabilities recognised (discounted) RM'000 | Potential future lease payments not included in lease liabilities (discounted) RM'000 | Historical rate of exercise of extension options |
|-----------|---|--|---|
| Buildings | 58 | - | 100% |

4.2 Significant judgements and assumptions in relation to leases

The Group assesses at lease commencement by applying significant judgement whether it is reasonably certain to exercise the extension options. The Group considers all facts and circumstances including their past practice and any cost that will be incurred to change the asset if an option to extend is not taken, to help them determine the lease term.

The Group also applied judgement and assumptions in determining the incremental borrowing rate of the respective leases. The Group first determines the closest available borrowing rates before using significant judgement to determine the adjustment required to reflect the term, security, value or economic environment of the respective leases.

ont'd

5. INVESTMENT PROPERTIES

| | | | | | Freehold land | Buildings | Total |
|--|------|---------|---------|---------|------------------|-----------|-------|
| | Note | RM'000 | RM'000 | RM'000 | | | |
| Group | | | | | | | |
| Cost | | | | | | | |
| At 1 January 2019 | | 8,260 | 1,180 | 9,440 | | | |
| Additions | | - | - | - | | | |
| At 31 December 2019/1 January 2020 | | 8,260 | 1,180 | 9,440 | | | |
| Transfer to assets held for sale | 13 | (8,260) | (1,180) | (9,440) | | | |
| At 31 December 2020 | | - | - | - | | | |
| Accumulated depreciation and impairment loss | | | | | | | |
| At 1 January 2019 | | - | 24 | 24 | | | |
| Charge for the year | | - | 28 | 28 | | | |
| At 31 December 2019/1 January 2020 | | - | 52 | 52 | | | |
| Charge for the year | | - | 26 | 26 | | | |
| Impairment loss | | - | 362 | 362 | | | |
| Transfer to assets held for sale | 13 | - | (440) | (440) | | | |
| At 31 December 2020 | | - | - | - | | | |
| Carrying amounts | | | | | | | |
| At 31 December 2019/1 January 2020 | | 8,260 | 1,128 | 9,388 | | | |
| A 31 December 2020 | | - | - | - | | | |
| Fair value | | | | | | | |
| At 31 December 2019 | _ | 10,500 | 1,500 | 12,000 | | | |

Investment properties comprise two units of 2-storey semi-detached industrial buildings erected on two freehold land measuring 1,784 square meters. The properties were acquired from a debtor to settle an outstanding account of RM4,177,000 on 27 February 2018 for full settlement of the outstanding debt.

The properties are currently vacant and free from encumbrance.

Fair value information

The fair value of investment properties is categorised as level 2 fair value. The Group engaged Jasa Land Property Consultants (SEL) Sdn. Bhd., an independent professional valuation firm to perform the valuation of the investment properties. The last valuation was performed on 18 November 2019 for all investment properties using the open market value method, and an assessment of the prevailing property market rate.

On 22 December 2020, the Group entered into a sales and purchase agreement to dispose the investment properties at a consideration of RM9,000,000. The Group has since classified its investment properties as assets held for sale and recognised an impairment loss of RM362,000 as disclosed in Note 13.

cont'd

6. INTANGIBLE ASSET

Goodwill

| | | | Group | |
|---------|------|--------|--------|--|
| | Note | 2020 | 2019 | |
| | | RM'000 | RM'000 | |
| At cost | 6.1 | 571 | 571 | |

6.1 Impairment testing for cash-generating units containing goodwill

For the purpose of impairment testing, goodwill is allocated to the Group's operating segments which represent the lowest level within the Group at which the goodwill is monitored for internal management purposes.

The recoverable amount of the cash-generating unit was based on its value-in-use. The carrying amount of the unit was determined to be approximately its recoverable amount and no impairment loss was recognised.

Value-in-use was determined by discounting the future cash flows expected to be generated from the continuing use of the unit and was based on the following key assumptions:

Cash flows were projected based on past experience, actual operating results and one-year business plan in current year. Cash flows for the one-year period were projected using a constant growth rate of 6.4% (2019: 6%), which does not exceed the long-term average growth rate of the industry.

The values assigned to the key assumptions represent management's assessment of future trends in the IT industry and are based on both external sources and internal sources (historical data).

The estimate of value-in-use was determined using a pre-tax discount rate of 5.0% (2019: 5.5%).

7. INVESTMENTS IN SUBSIDIARIES

| | Company | |
|---------|---------|--------|
| | 2020 | 2019 |
| | RM'000 | RM'000 |
| At cost | 77,022 | 77,022 |

7. **INVESTMENTS IN SUBSIDIARIES** cont'd

Details of the subsidiaries are as follows:

| Name of subsidiary | Country of incorporation Principal activities | | in | Effective ownership interest and voting interest | |
|---------------------------|---|--|------|--|--|
| | | | 2020 | 2019 | |
| | | | % | % | |
| VSTECS Astar Sdn. Bhd. | Malaysia ¶ | All these companies are | 100 | 100 | |
| VSTECS Pericomp Sdn. Bhd. | Malaysia | engaged in the marketing of computers, peripherals, software and the provision of computer | 100 | 100 | |
| VSTECS KU Sdn. Bhd. | Malaysia | maintenance services. | 100 | 100 | |
| VSTECS Kush Sdn. Bhd. | Malaysia | Provision of management services and letting of properties. | 100 | 100 | |

INVESTMENT IN AN ASSOCIATE

| | Group | | | Company | |
|------------------------------------|--------|-----------|--------|---------|--|
| | 2020 | 2020 2019 | | 2019 | |
| | RM'000 | RM'000 | RM'000 | RM'000 | |
| At cost | | | | | |
| Unquoted shares | 18,796 | 18,796 | 18,796 | 18,796 | |
| Share of post-acquisition reserves | 3,778 | 2,430 | - | - | |
| | 22,574 | 21,226 | 18,796 | 18,796 | |

Details of the associate is as follows:

| Name of entity | Principal place of business | Nature of the relationship | Effective ownership interest and voting interest | |
|-------------------|-----------------------------|--|--|------|
| | | | 2020 | 2019 |
| | | | % | % |
| ISATEC Sdn. Bhd.* | Malaysia | Provider of products and contract programming services related to information technology and telecommunication facilities. | 40 | 40 |

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cont'c

8. INVESTMENT IN AN ASSOCIATE cont'd

The following table summarises the information of the Group's associate, adjusted for any differences in accounting policies and reconciles the information to the carrying amount of the Group's interest in the associate.

| | Group | |
|---|----------|----------|
| | 2020 | 2019 |
| | RM'000 | RM'000 |
| Summarised financial information | | |
| As at 31 December | | |
| Non-current assets | 979 | 1,343 |
| Current assets | 40,193 | 30,685 |
| Non-current liabilities | (338) | (18) |
| Current liabilities | (17,401) | (11,947) |
| Net assets | 23,433 | 20,063 |
| Year ended 31 December | | |
| Profit and total comprehensive income | 5,438 | 5,788 |
| Included in the total comprehensive income is: | | |
| Revenue | 46,697 | 36,426 |
| Reconciliation of net assets to carrying amount as at 31 December | | |
| Group's share of net assets | 9,373 | 8,025 |
| Goodwill | 13,201 | 13,201 |
| Carrying amount in the statement of financial position | 22,574 | 21,226 |
| Group's share of results for the period ended 31 December | | |
| Group's share of profit and total comprehensive income | 2,148 | 2,430 |
| Dividend received by the Group | 800 | - |

9. INVESTMENT IN A JOINT VENTURE

| | Group | | | Company |
|------------------------------------|--------|--------|--------|---------|
| | 2020 | 2019 | 2020 | 2019 |
| | RM'000 | RM'000 | RM'000 | RM'000 |
| At cost | | | | |
| Unquoted shares | 12,170 | 12,170 | 12,170 | 12,170 |
| Share of post-acquisition reserves | 1,767 | 1,706 | - | _ |
| | 13,937 | 13,876 | 12,170 | 12,170 |

cont'd

9. INVESTMENT IN A JOINT VENTURE cont'd

Details of the joint venture is as follows:

| | Principal place | | in | Effective ownership interest and voting interest | |
|----------------------------|-----------------|--|------|--|--|
| Name of entity | of business | Nature of the relationship | 2020 | 2019 | |
| | | | % | % | |
| Enrich Platinum Sdn. Bhd.* | Malaysia | Investment holding and business of providing property management services. | 50 | 50 | |

Not audited by member firms of KPMG International

The following table summarises the financial information of the Group's joint venture, as adjusted for any differences in accounting policies. The table also reconciles the summarised financial information to the carrying amount of the Group's interest in the joint venture, which is accounted for using the equity method.

| | | Group |
|---|---------|---------|
| | 2020 | 2019 |
| | RM'000 | RM'000 |
| Summarised financial information | | |
| As at 31 December | | |
| Non-current assets | 29,066 | 29,047 |
| Current assets | 981 | 643 |
| Non-current liabilities | (860) | (860) |
| Current liabilities | (1,098) | (1,078) |
| Net Assets | 28,089 | 27,752 |
| Year ended 31 December | | |
| Profit for the year and total comprehensive income | 1,438 | 1,432 |
| Included in the total comprehensive income are: | | |
| Revenue | 1,972 | 1,974 |
| Interest expense | - | (15) |
| Income tax expense | (410) | (408) |
| Reconciliation of net assets to carrying amount as at 31 December | | |
| Group's share of net assets | 14,045 | 13,876 |
| Depreciation on investment property | (108) | - |
| Carrying amount in the statement of financial position | 13,937 | 13,876 |
| Group's share of results for the year ended 31 December | 611 | 716 |
| Dividend received by the Group | 550 | 250 |

cont'c

10. INVENTORIES

| | | Group |
|---|-----------|-----------|
| | 2020 | 2019 |
| | RM'000 | RM'000 |
| Finished goods | 85,076 | 125,185 |
| Goods-in-transit | 1,450 | 6,440 |
| | 86,526 | 131,625 |
| Recognised in profit or loss: | | |
| Inventories recognised as cost of sales | 1,940,122 | 1,733,742 |
| Write (back)/down to net realisable value | (887) | 1,342 |

The write-down is included in cost of sales.

11. RECEIVABLES AND DEPOSITS

| | | | Group | | Company | |
|------------------------------|------|---------|---------|--------|---------|--|
| | Note | 2020 | 2019 | 2020 | 2019 | |
| | | RM'000 | RM'000 | RM'000 | RM'000 | |
| Trade | | | | | | |
| Non-current | | | | | | |
| Receivable | 11.1 | 322 | 2,743 | - | - | |
| Current | | | | | | |
| Receivables | | 311,954 | 281,380 | - | - | |
| Less: Impairment loss | 11.2 | (703) | (534) | - | - | |
| | | 311,251 | 280,846 | - | - | |
| Amount due from subsidiaries | 11.3 | - | - | 659 | 614 | |
| | | 311,251 | 280,846 | 659 | 614 | |
| Non-trade | | | | | | |
| Other receivables | 11.4 | 5,705 | 8,925 | 551 | 72 | |
| Deposits | 11.5 | 1,697 | 1,811 | 59 | 213 | |
| Amount due from subsidiaries | 11.6 | - | - | 10,000 | 8,851 | |
| | | 7,402 | 10,736 | 10,610 | 9,136 | |
| | | 318,653 | 291,582 | 11,269 | 9,750 | |
| | | 318,975 | 294,325 | 11,269 | 9,750 | |

11.1 Non-current trade receivable

The amount owing by non-current trade receivable is unsecured, interest free and repayable in year 2022.

11.2 Impairment loss

During the financial year, trade receivables amounting to RM4,000 (2019: RM45,000) was written off against the impairment loss.

cont'd

11. RECEIVABLES AND DEPOSITS cont'd

11.3 Amount due from subsidiaries (Trade)

The amount due from subsidiaries is unsecured, non-interest bearing and subject to normal trade terms.

11.4 Other receivables (Non-trade)

Included in other receivables of the Group is advertisement and promotion expenses incurred on behalf and receivable from respective vendors ("marketing claims") amounting to RM4,495,000 (2019: RM6,424,000).

11.5 Deposits

Included in deposits of the Group is an amount of RM960,000 (2019: RM960,000) paid as rental security deposits to the joint venture.

11.6 Amount due from subsidiaries (Non-trade)

Included in the amount due from subsidiaries is a non-trade short-term loan of RM10,000,000 (2019: RM8,000,000) which is unsecured, bears interest at 5% (2019: 5.5%) per annum and repayable on demand.

12. CASH AND CASH EQUIVALENTS

| | | | Group | | Company | |
|--|------|---------------|---------------|--------|---------|--|
| | Note | 2020 | 2019 | 2020 | 2019 | |
| | | RM'000 | RM'000 | RM'000 | RM'000 | |
| Cash and bank balances Liquid investment | 12.1 | 97,711 614 | 70,412 603 | 1,110 | 250 | |
| Elquid IIIVootiiloite | | 98,325 | 71,015 | 1,110 | 250 | |

12.1 Liquid investment

Liquid investment relates to the investment account which has a face value of RM1 per unit.

13. ASSETS CLASSIFIED AS HELD FOR SALE

The investment properties are presented as assets held for sale following the commitment of the Group's management on 22 December 2020 to sell the assets as disclosed in Note 5.

As at 31 December 2020, the assets held for sale are as follows:

| | | Group |
|--------------------------|--------|--------|
| | 2020 | 2019 |
| | RM'000 | RM'000 |
| Cost | 9,440 | - |
| Accumulated depreciation | (78) | - |
| | 9,362 | - |
| Less: Impairment loss | (362) | - |
| | 9,000 | - |

cont'd

14. SHARE CAPITAL

| | Group and Company | | | | |
|--|--------------------------|-------------------------------------|--------------------------|-------------------------------------|--|
| | Amount 2020 RM'000 | Number of shares 2020 '000 | Amount 2019 RM'000 | Number of shares 2019 '000 | |
| Issued and fully paid with no par value: Ordinary shares | 90,000 | 180,000 | 90,000 | 180,000 | |

The holders of ordinary shares are entitled to receive dividends as declared from time to time, and are entitled to one vote per share at meetings of the Company.

15. RESERVES

| | | | Group | | Company | |
|-------------------|------|---------|---------|---------|---------|--|
| | Note | 2020 | 2019 | 2020 | 2019 | |
| | | RM'000 | RM'000 | RM'000 | RM'000 | |
| Merger reserves | 15.1 | - | - | 22,961 | 22,961 | |
| Retained earnings | 15.2 | 245,676 | 218,713 | 8,471 | 5,782 | |
| Treasury shares | 15.3 | (1,453) | (931) | (1,453) | (931) | |
| | | 244,223 | 217,782 | 29,979 | 27,812 | |

15.1 Merger reserve

Company

The merger reserve of the Company represents the premium arising on the shares issued in respect of the subsidiaries accounted for under the merger method of accounting which is credited to the merger reserve account.

15.2 Retained earnings

Group

A merger deficit amounting to RM44,561,000 is set off against the reserves of the Group. The merger deficit arose from the Group's internal rationalisation exercise which involved related parties under common control. The amount represents the excess of the consideration given over the accumulated value of the share capitals of the combining entities.

15.3 Treasury shares

Treasury shares comprises cost of acquisition of the Company's own shares. At 31 December 2020, the Company held 1,499,000 (2019: 909,600) of the Company's own shares.

16. DEFERRED TAX ASSETS

Recognised deferred tax assets

| | Assets | | L | iabilities | | Net | |
|--------------------------|--------|--------|--------|------------|--------|--------|--|
| | 2020 | 2019 | 2020 | 2019 | 2020 | 2019 | |
| | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 | |
| Group | | | | | | | |
| Plant and equipment | - | - | (80) | (113) | (80) | (113) | |
| Right-of-use assets | 517 | 518 | - | - | 517 | 518 | |
| Lease liabilities | - | - | (525) | (505) | (525) | (505) | |
| Provisions | 978 | 1,355 | - | - | 978 | 1,355 | |
| Other items | 7 | - | - | (118) | 7 | (118) | |
| Tax assets/(liabilities) | 1,502 | 1,873 | (605) | (736) | 897 | 1,137 | |
| Set off of tax | (605) | (736) | 605 | 736 | - | - | |
| Net tax assets | 897 | 1,137 | - | - | 897 | 1,137 | |
| Company | | | | | | | |
| Plant and equipment | - | - | (15) | (16) | (15) | (16) | |
| Provisions | 29 | 28 | - | - | 29 | 28 | |
| Tax assets/(liabilities) | 29 | 28 | (15) | (16) | 14 | 12 | |
| Set off of tax | (15) | (16) | 15 | 16 | - | - | |
| Net tax assets | 14 | 12 | - | - | 14 | 12 | |

Movement in temporary differences during the year

| | At 1.1.2019 | Recognised in profit or loss (Note 25) | At 31.12.2019/ 1.1.2020 | Recognised in profit or loss (Note 25) | At 31.12.2020 |
|---------------------|----------------|---|-------------------------------|---|------------------|
| | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 |
| Group | | | | | |
| Plant and equipment | (136) | 23 | (113) | 33 | (80) |
| Right-of-use assets | - | 518 | 518 | (1) | 517 |
| Lease liabilities | - | (505) | (505) | (20) | (525) |
| Provisions | 1,230 | 125 | 1,355 | (377) | 978 |
| Other items | 155 | (273) | (118) | 125 | 7 |
| | 1,249 | (112) | 1,137 | (240) | 897 |
| Company | | | | | |
| Plant and equipment | (51) | 35 | (16) | 1 | (15) |
| Provisions | 22 | 6 | 28 | 1 | 29 |
| | (29) | 41 | 12 | 2 | 14 |

cont'd

17. PAYABLES AND ACCRUALS

| | | Group | | | Company | |
|-------------------------------------|------|---------|---------|--------|---------|--|
| | Note | 2020 | 2019 | 2020 | 2019 | |
| | | RM'000 | RM'000 | RM'000 | RM'000 | |
| Trade | | | | | | |
| Trade payables | | 153,600 | 189,761 | - | - | |
| Deferred revenue | | 42 | 105 | - | - | |
| Amount due to subsidiaries | 17.2 | - | - | 9 | - | |
| | | 153,642 | 189,866 | 9 | - | |
| Non-trade | | | | | | |
| Other payables and accrued expenses | 17.1 | 48,471 | 38,021 | 936 | 727 | |
| Amount due to subsidiaries | 17.2 | - | - | 366 | 18 | |
| | | 48,471 | 38,021 | 1,302 | 745 | |
| | | 202,113 | 227,887 | 1,311 | 745 | |

17.1 Other payables and accrued expenses

Included in other payables and accrued expenses of the Group is accrual for advertisement and promotion amounting to RM18,578,000 (2019: RM13,736,000).

17.2 Amount due to subsidiaries

The amount due to subsidiaries is unsecured, non-interest bearing and are repayable on demand.

18. CONTRACT WITH CUSTOMERS

Contract liabilities

| | 2020 | 2019 |
|----------------------|--------|--------|
| | RM'000 | RM'000 |
| Group | | |
| Contract liabilities | 12,175 | 5,258 |

Contract liabilities primarily relate to credit notes not yet issued to customers arising from the marketing and promotional activities and advance payment received.

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19. DERIVATIVE FINANCIAL LIABILITIES

Derivatives held for trading at fair value through profit or loss:

| | | 2020 | | | 2019 | |
|----------------------------|----------------------------|------------------|-----------------------|----------------------------|------------------|-----------------------|
| | Nominal value RM'000 | Assets RM'000 | Liabilities RM'000 | Nominal value RM'000 | Assets RM'000 | Liabilities RM'000 |
| Group | | | | | | |
| Forward exchange contracts | 96,528 | - | 1,691 | 118,523 | - | 2,274 |

Forward exchange contracts are used to manage the foreign currency exposure arising from the Group's receivables and payables denominated in currencies other than the functional currency of the Group entities. Most of the forward exchange contracts have maturities of less than one year after the end of the reporting period. Where necessary, the forward contracts are rolled over at maturity.

20. REVENUE

| | | | (| Company | | |
|---------------------------------------|------|-----------|-----------|---------|--------|--|
| | Note | 2020 | 2019 | 2020 | 2019 | |
| | | RM'000 | RM'000 | RM'000 | RM'000 | |
| Revenue from contracts with customers | | | | | | |
| Sale of goods | | 2,015,564 | 1,801,721 | - | - | |
| Services | | 1,925 | 563 | 1,643 | 1,525 | |
| | 20.1 | 2,017,489 | 1,802,284 | 1,643 | 1,525 | |
| Other revenue | | | | | | |
| Rental income from: | | | | | | |
| - subsidiaries | | - | - | 1,030 | 840 | |
| Dividend income from: | | | | | | |
| - subsidiaries | | - | - | 11,700 | 10,300 | |
| - associates | | - | - | 800 | - | |
| - joint venture | | - | - | 550 | 250 | |
| Total revenue | | 2,017,489 | 1,802,284 | 15,723 | 12,915 | |

20.1 Nature of goods and services

The following information reflects the typical transactions of the Group and of the Company:

| Type of product/ service | Nature and timing of satisfaction of performance obligations including significant payment terms |
|-----------------------------|--|
| Sale of goods | Revenue is recognised when the goods are delivered and accepted by customers. Normal credit term is 30 days. Rebates are given to customers based on various marketing programs. |
| Services | Revenue is recognised over time as the services are performed. Credit period is normally 30 days. |

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21. RESULTS FROM OPERATING ACTIVITIES

| | | | Group | Company | | |
|--|------|---------|---------|----------|----------|--|
| | Note | 2020 | 2019 | 2020 | 2019 | |
| | | RM'000 | RM'000 | RM'000 | RM'000 | |
| Results from operating activities are arrived at after charging: | | | | | | |
| Auditors' remuneration | | | | | | |
| - Audit fees | | | | | | |
| KPMG PLT | | 218 | 218 | 75 | 75 | |
| - Under-provision in prior year | | | | | | |
| KPMG PLT | | 4 | - | - | - | |
| - Non-audit fees | | | | | | |
| KPMG PLT | | 10 | 10 | 10 | 10 | |
| - Local affiliates of KPMG PLT | | 32 | 33 | 6 | 6 | |
| Material expenses/(income) | | | | | | |
| Dividend income from associate | | _ | _ | (800) | - | |
| Dividend income from joint venture | | _ | _ | (550) | (250) | |
| Dividend income from subsidiaries (unquoted) | | _ | - | (11,700) | (10,300) | |
| Fair value (gain)/loss on financial instruments | | (583) | 1,435 | - | - | |
| Gain on disposal of plant and equipment | | | (116) | _ | - | |
| (Gain)/Loss on foreign exchange (net): | | | , , | | | |
| - Realised | | (2,128) | (1,590) | - | - | |
| - Unrealised | | 616 | (1,927) | - | - | |
| Rental income | | - | - | 1,030 | 841 | |
| Depreciation of plant and equipment | | 1,016 | 1,231 | 287 | 363 | |
| Depreciation of investment properties | | 26 | 28 | - | - | |
| Depreciation of right-of-use assets | | 1,966 | 1,962 | - | - | |
| (Reversal)/Provision of inventories written down | | (887) | 1,342 | - | - | |
| Impairment loss on investment properties | | 362 | - | - | - | |
| Plant and equipment written off | | 1 | 8 | - | - | |
| Personnel expenses (including key management personnel): | | | | | | |
| - Contributions to state plans | | 3,271 | 3,100 | 106 | 103 | |
| - Wages, salaries and others | | 40,289 | 35,135 | 974 | 961 | |
| Expenses arising from leases | | | | | | |
| Expenses relating to short-term leases | а | - | 6 | - | - | |
| Net loss/(gain) on impairment of financial instruments | | | | | | |
| Financial assets at amortised cost | | 213 | (104) | - | - | |

Note a

In the previous financial year, the Group leased office building with contract terms less than a year. This lease was short-term. The Group had elected not to recognise right-of-use assets and lease liabilities for this lease.

ont'd

22. FINANCE INCOME

| | | Group | (| Company | | |
|--|--------|--------|--------|---------|--|--|
| | 2020 | 2019 | 2020 | 2019 | | |
| | RM'000 | RM'000 | RM'000 | RM'000 | | |
| Interest income of financial assets at fair value through profit or loss Interest income of financial assets that are not at fair value through profit or loss: | 141 | 23 | - | - | | |
| - Recognised before impairment | 1,539 | 585 | 259 | 787 | | |
| | 1,680 | 608 | 259 | 787 | | |

23. FINANCE COSTS

| | | Group | | Company | | |
|--|--------|--------|--------|---------|--|--|
| | 2020 | 2019 | 2020 | 2019 | | |
| | RM'000 | RM'000 | RM'000 | RM'000 | | |
| Interest expense of financial assets at fair value through profit or loss | - | 279 | - | - | | |
| Interest expense of financial liabilities that are not at fair value through profit or loss: | | | | | | |
| - Overdraft | - | 26 | - | - | | |
| Interest expense on lease liabilities | 122 | 221 | - | _ | | |
| | 122 | 526 | - | - | | |

24. KEY MANAGEMENT PERSONNEL COMPENSATION

The key management personnel compensation are as follows:

| | | Group | | Company | | |
|---|--------|--------|--------|---------|--|--|
| | 2020 | 2019 | 2020 | 2019 | | |
| | RM'000 | RM'000 | RM'000 | RM'000 | | |
| Directors | | | | | | |
| - Fees | 449 | 429 | 437 | 417 | | |
| - Remuneration | 3,848 | 3,490 | 28 | 30 | | |
| - Other short-term employee benefits (including | 70 | 70 | | | | |
| estimated monetary value of benefits-in-kind) | 79 | 76 | - | | | |
| | 4,376 | 3,995 | 465 | 447 | | |
| Other key management personnel | | | | | | |
| - Remuneration | 1,417 | 1,440 | 274 | 265 | | |
| - Contributions to state plans | 240 | 225 | 40 | 38 | | |
| - Other short-term employee benefits | 659 | 514 | 66 | 59 | | |
| | 2,316 | 2,179 | 380 | 362 | | |
| | 6,692 | 6,174 | 845 | 809 | | |

Other key management personnel comprises persons other than the Directors of Group entities, having authority and responsibility for planning, directing and controlling the activities of the entity either directly or indirectly.

cont'd

25. TAX EXPENSE

| | | Group | Company | | |
|---|--------|--------|---------|---------|--|
| | 2020 | 2019 | 2020 | 2019 | |
| | RM'000 | RM'000 | RM'000 | RM'000 | |
| Current tax expense | | | | | |
| - Current year | 11,517 | 9,780 | 448 | 532 | |
| - Over provision in prior year | (60) | (180) | (1) | (8) | |
| | 11,457 | 9,600 | 447 | 524 | |
| Deferred tax expense | | | | | |
| - Origination and reversal of temporary | | 4 | | () | |
| differences | 344 | (19) | (6) | (49) | |
| - (Over)/Under provision in prior year | (104) | 131 | 4 | 8 | |
| | 240 | 112 | (2) | (41) | |
| | 11,697 | 9,712 | 445 | 483 | |
| Reconciliation of tax expense | | | | | |
| Profit for the year | 36,781 | 29,594 | 12,507 | 9,970 | |
| Tax expense | 11,697 | 9,712 | 445 | 483 | |
| Profit excluding tax | 48,478 | 39,306 | 12,952 | 10,453 | |
| Tax at Malaysian tax rate of 24% (2019: 24%) | 11,635 | 9,433 | 3,108 | 2,509 | |
| Non-deductible expenses | 889 | 1,089 | 466 | 506 | |
| Non-taxable income | - | (8) | (3,132) | (2,532) | |
| Tax effect on share of results of associate | (516) | (582) | - | - | |
| Tax effect on share of results of joint venture | (147) | (171) | - | - | |
| | 11,861 | 9,761 | 442 | 483 | |
| Over provision of tax expense in prior year | (60) | (180) | (1) | (8) | |
| (Over)/Under provision of deferred tax expense in | | | | _ | |
| prior year | (104) | 131 | 4 | 8 | |
| | 11,697 | 9,712 | 445 | 483 | |

cont'd

26. EARNINGS PER ORDINARY SHARE

The calculation of basic earnings per ordinary share ("EPS") at 31 December 2020 was based on the profit attributable to ordinary shareholders and a weighted average number of ordinary shares outstanding, calculated as follows:

| | | Group |
|---|---------|---------|
| | 2020 | 2019 |
| | RM'000 | RM'000 |
| Profit attributable to owners of the Company | 36,781 | 29,594 |
| | '000 | '000 |
| Weighted average number of ordinary shares at 31 December | 178,629 | 179,573 |
| Basic earnings per ordinary share (sen) | 20.6 | 16.5 |

Diluted EPS is not applicable as there were no potential ordinary shares in issue for the current financial year.

27. DIVIDENDS

Dividends recognised by the Company:

| | Sen per share | Total amount RM'000 | Date of payment |
|-------------------------------------|------------------|---------------------------|------------------|
| 2020 | | | |
| Interim 2019 ordinary - single tier | 3.0 | 5,355 | 17 June 2020 |
| Interim 2020 ordinary - single tier | 2.5 | 4,463 | 16 December 2020 |
| Total | _ | 9,818 | |
| 2019 | | | |
| Final 2018 ordinary - single tier | 2.5 | 4,500 | 19 June 2019 |
| Interim 2019 ordinary - single tier | 2.5 | 4,477 | 18 December 2019 |
| Total | _ | 8,977 | |

After the end of the reporting period, the following dividend was declared by the Directors. These dividends will be recognised in subsequent financial period.

| Sen per share | Total amount RM'000 |
|---|---------------------------|
| Interim 2020 ordinary - single tier 4.5 | 8,032 |

cont'd

28. OPERATING SEGMENTS

The Group has three reportable segments, as described below, which are the Group's strategic business units. The strategic business units offer different products and services, and are managed separately because they require different technology and marketing strategies. For each of the strategic business units, the Group's Chief Executive Officer reviews internal management reports at least on a quarterly basis. The following summary describes the operations in each of the Group's reportable segments:

(i) ICT Distribution Distribution of volume ICT products to resellers, comprising mainly retailers

(ii) Enterprise Systems Distribution of value ICT products to resellers, comprising mainly system integrators

and corporate dealers

(iii) ICT Services Provision of ICT services

Other non-reportable segments comprise management services and investment holding. None of these segments met the quantitative thresholds for reporting segments in 2020 and 2019.

Performance is measured based on segment profit before tax, interest, depreciation and amortisation, as included in the internal management reports that are reviewed by the Group's Chief Executive Officer, who is the Group's Chief Operating Decision Maker. Segment profit is used to measure performance as management believes that such information is the most relevant in evaluating the results of certain segments relative to other entities that operate within these industries.

Segment assets

The total of segment assets is measured based on all assets (including goodwill) of a segment, as included in the internal management reports that are reviewed by the Group's Chief Executive Officer. Segment total assets is used to measure the return on assets of each segment.

Segment liabilities

Segment liabilities information is neither included in the internal management reports nor provided regularly to the Group's Chief Executive Officer. Hence, no disclosure is made on segment liability.

Segment capital expenditure

Segment capital expenditure is the total cost incurred during the financial year to acquire plant and equipment, and other intangible assets other than goodwill.

28. OPERATING SEGMENTS cont'd

28.1 Segmental information for the Group is presented as follows:

| | Enterprise | | | | | | | | |
|--|------------------|-----------|---------|---------|--------|----------|-----------|-----------|--|
| | ICT distribution | | systems | | ICT s | services | Total | | |
| | 2020 | 2019 | 2020 | 2019 | 2020 | 2019 | 2020 | 2019 | |
| | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 | |
| Segment profit | 22,380 | 16,274 | 20,369 | 17,347 | 2,770 | 2,046 | 45,519 | 35,667 | |
| Included in the measure of segment profit are: - Depreciation of plant | | | | | | | | | |
| and equipment | (176) | (178) | (135) | (144) | (45) | (29) | (356) | (351) | |
| Depreciation of investment properties | (22) | (22) | (3) | (5) | (1) | (1) | (26) | (28) | |
| - Finance costs | (649) | (2,211) | (105) | (721) | (16) | (77) | (770) | (3,009) | |
| - Finance income | 492 | 166 | 1,398 | 2,094 | 229 | 209 | 2,119 | 2,469 | |
| - Impairment loss on investment properties | 305 | - | 49 | - | 8 | - | 362 | _ | |
| Segment assets | 342,141 | 341,772 | 167,134 | 192,028 | 9,786 | 7,739 | 519,061 | 541,539 | |
| Revenue from external customers | 1,416,384 | 1,207,078 | 519,244 | 539,226 | 81,861 | 55,980 | 2,017,489 | 1,802,284 | |
| Inter-segment revenue | 11,848 | 12,416 | 5,056 | 5,873 | 10,793 | 8,655 | 27,697 | 26,944 | |

28.2 Disaggregation of revenue

| | | | Ent | erprise | | | | | |
|--|------------------|-----------|---------|---------|--------|--------------|-----------|-----------|--|
| | ICT distribution | | systems | | ICT : | ICT services | | Total | |
| | 2020 | 2019 | 2020 | 2019 | 2020 | 2019 | 2020 | 2019 | |
| | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 | |
| Major product and service lines | | | | | | | | | |
| Desktop, PC, notebooks, mobility devices and peripherals | 1,416,384 | 1 207 078 | _ | _ | _ | _ | 1,416,384 | 1 207 078 | |
| - Server, storage, software and networking products | - | - | 519,244 | 539,226 | _ | - | 519,244 | 539,226 | |
| - Services and maintenance | - | - | - | - | 81,861 | 55,980 | 81,861 | 55,980 | |
| | 1,416,384 | 1,207,078 | 519,244 | 539,226 | 81,861 | 55,980 | 2,017,489 | 1,802,284 | |
| Timing | | | | | | | | | |
| - At a point in time | 1,416,384 | 1,207,078 | 519,244 | 539,226 | 79,936 | 55,417 | 2,015,564 | 1,801,721 | |
| - Over time | - | - | - | - | 1,925 | 563 | 1,925 | 563 | |
| | 1,416,384 | 1,207,078 | 519,244 | 539,226 | 81,861 | 55,980 | 2,017,489 | 1,802,284 | |

cont'c

28. OPERATING SEGMENTS cont'd

28.3 Reconciliations of reportable segment revenues, profit or loss, assets and other material items

| | | | | | | Gr | oup |
|---|------------------|------------------------|---------------------------------------|---------------|---------|-------------------|---|
| | | | | | | 2020 | 2019 |
| | | | | | RI | M'000 | RM'000 |
| Total profit for the reporta | ble segme | nts | | | 4 | 5,519 | 35,667 |
| Other non-reportable seg | ments prof | it | | | 1 | 6,051 | 11,058 |
| Elimination of inter-segme | ents profit | | | | (1 | 3,092) | (7,419) |
| Consolidated profit before | e tax | | | | 4 | 8,478 | 39,306 |
| | External revenue | of plant and equipment | Depreciation of investment properties | Finance costs | Finance | Segment assets | Additions to non- current assets |
| | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 |
| Group 2020 | | | | | | | |
| Total reportable segments | 2,045,186 | (356) | (26) | (770) | 2,119 | 519,061 | 276 |
| Other non-reportable segments | 17,843 | (668) | - | (104) | 313 | 137,006 | 681 |
| Elimination of inter-segment transactions or balances | (45,540) | 8 | - | 752 | (752) | (96,746) | (10) |
| Consolidated total | 2,017,489 | (1,016) | (26) | (122) | 1,680 | 559,321 | 947 |
| 2019 | | | | | | | |
| Total reportable segments | 1,829,228 | (351) | (28) | (3,009) | 2,469 | 541,539 | 539 |
| Other non-reportable segments | 16,852 | (886) | - | (197) | 819 | 129,578 | 520 |
| Elimination of inter-segment transactions or balances | (43,796) | 6 | - | 2,680 | (2,680) | (123,202) | (16) |
| Consolidated total | 1,802,284 | (1,231) | (28) | (526) | 608 | 547,915 | 1,043 |

Geographical segments

The Group operates predominantly in Malaysia and accordingly information by geographical locations of the Group is not presented.

Major customers

The following is a major customer with revenue equal or more than 10% of the Group's total revenue during the financial year. There were no major customers with revenue equal or more than 10% of the Group's total revenue in the previous financial year.

| | Revenue 2020 | Segment |
|------------|--------------|------------------|
| | RM'000 | |
| Customer A | 232,001 | ICT distribution |

cont'd

29. CAPITAL COMMITMENTS

| | | Group |
|---|--------|--------|
| | 2020 | 2019 |
| | RM'000 | RM'000 |
| Capital expenditure commitments | | |
| Plant and equipment Contracted but not provided for | 327 | 703 |

30. RELATED PARTIES

Identity of related parties

For the purposes of these financial statements, parties are considered to be related to the Group if the Group or the Company has the ability, directly or indirectly, to control or jointly control the party or exercise significant influence over the party in making financial and operating decisions, or vice versa, or where the Group or the Company and the party are subject to common control. Related parties may be individuals or other entities.

Transactions with key management personnel

Related parties also include key management personnel defined as those persons having authority and responsibility for planning, directing and controlling the activities of the Group either directly or indirectly and entity that provides key management personnel services to the Group. The key management personnel include all the Directors of the Group, and certain members of senior management of the Group.

The Group has related party relationship with its subsidiaries, significant investors, Directors and key management personnel.

There are no other transactions with key management personnel other than key management personnel compensation as disclosed in Note 24.

Other related party transactions

Transaction value

| | | Group | | Company |
|-------------------------|--------|--------|--------|---------|
| | 2020 | 2019 | 2020 | 2019 |
| | RM'000 | RM'000 | RM'000 | RM'000 |
| Subsidiaries | | | | |
| Dividend income | - | - | 11,700 | 10,300 |
| Interest income | - | - | 191 | 770 |
| Rental income | - | - | 1,028 | 841 |
| Support services income | - | - | 1,644 | 1,524 |
| Purchase of equipment | - | - | (215) | (429) |
| Support service expense | - | - | (156) | (108) |
| Affiliated company | | | | |
| Purchases | (270) | - | - | - |

cont'd

30. RELATED PARTIES cont'd

Other related party transactions cont'd

| | Transaction value | | | | |
|---|-------------------|-----------|---------|--------|--|
| | | Group | Company | | |
| | 2020 | 2020 2019 | | 2019 | |
| | RM'000 | RM'000 | RM'000 | RM'000 | |
| Joint venture | | | | | |
| Dividend income | - | - | 550 | 250 | |
| Lease expense | (1,972) | (1,974) | - | - | |
| Professional fee | 10 | 10 | - | - | |
| Associate | | | | | |
| Dividend income | - | - | 800 | - | |
| Sales | 127 | 133 | - | - | |
| Support service | (91) | - | (91) | - | |
| Transactions with a company in which a Director has common directorship | | | | | |
| Sales | 96 | 437 | - | - | |

The net balances outstanding arising from the above transactions have been disclosed in Note 11 and Note 17.

The Directors of the Company are of the opinion that the above transactions have been entered into in the normal course of business and have been established on negotiated terms.

31. FINANCIAL INSTRUMENTS

31.1 Categories of financial instruments

The table below provides an analysis of financial instruments categorised as follows:

- (a) Fair value through profit or loss ("FVTPL")
 - Mandatorily required by MFRS 9; and
- (b) Amortised cost ("AC")
- (c) Fair value through other comprehensive income ("FVOCI")
 - Equity instrument designated upon initial recognition ("EIDUIR")

| | Carrying amount RM'000 | AC RM'000 | Mandatorily at FVTPL RM'000 | FVOCI - EIDUIR RM'000 |
|---------------------------|------------------------------|--------------|-----------------------------------|-----------------------------|
| 2020 | | | | |
| Financial assets | | | | |
| Group | | | | |
| Receivables and deposits | 318,975 | 318,653 | 322 | - |
| Cash and cash equivalents | 98,325 | 98,325 | - | - |
| Club membership | 62 | - | - | 62 |
| | 417,362 | 416,978 | 322 | 62 |

31. FINANCIAL INSTRUMENTS cont'd

31.1 Categories of financial instruments cont'd

| | Carrying amount | AC | Mandatorily at FVTPL | FVOCI - EIDUIR |
|----------------------------------|--------------------|-----------|----------------------|-------------------|
| | RM'000 | RM'000 | RM'000 | RM'000 |
| 2020 cont'd | | | | |
| Company | | | | |
| Receivables and deposits | 11,269 | 11,269 | - | - |
| Cash and cash equivalents | 1,110 | 1,110 | - | - |
| | 12,379 | 12,379 | - | - |
| Financial liabilities Group | | | | |
| Payables and accruals | (202,113) | (202,113) | - | _ |
| Derivative financial liabilities | (1,691) | - | (1,691) | - |
| | (203,804) | (202,113) | (1,691) | - |
| Company | | | | |
| Payables and accruals | (1,311) | (1,311) | - | - |
| 2019 | | | | |
| Financial assets | | | | |
| Group | | | | |
| Receivables and deposits | 294,325 | 291,582 | 2,743 | - |
| Cash and cash equivalents | 71,015 | 71,015 | - | - |
| Club membership | 62 | - | - | 62 |
| | 365,402 | 362,597 | 2,743 | 62 |
| Company | | | | |
| Receivables and deposits | 9,750 | 9,750 | - | - |
| Cash and cash equivalents | 250 | 250 | - | - |
| | 10,000 | 10,000 | - | - |
| Financial liabilities | | | | |
| Group | | | | |
| Payables and accruals | (227,887) | (227,887) | - | - |
| Derivative financial liabilities | (2,274) | - | (2,274) | - |
| | (230,161) | (227,887) | (2,274) | - |
| Company | | | | |
| Payables and accruals | (745) | (745) | - | |

cont'd

31. FINANCIAL INSTRUMENTS cont'd

31.2 Net gains and losses arising from financial instruments

| | Group | | | Company |
|--|--------|---------|--------|---------|
| | 2020 | 2019 | 2020 | 2019 |
| | RM'000 | RM'000 | RM'000 | RM'000 |
| Net gains/(losses) on: | | | | |
| Financial assets at amortised cost | 1,402 | 692 | 259 | 787 |
| Financial assets at fair value through profit or loss: | | | | |
| - Mandatorily required under MFRS 9 | 141 | (256) | - | - |
| Financial liabilities at amortised cost | 1,512 | 3,270 | - | - |
| Financial liabilities at fair value through profit and loss: | | | | |
| - Mandatorily required under MFRS 9 | 583 | (1,435) | - | - |
| | 3,638 | 2,271 | 259 | 787 |

31.3 Financial risk management

The Group has exposure to the following risks from its use of financial instruments:

- Credit risk
- Liquidity risk
- Market risk

31.4 Credit risk

Credit risk is the risk of a financial loss to the Group if a customer or counterparty to a financial instrument fails to meet its contractual obligations. The Group's exposure to credit risk arises principally from its receivables from customers. The Company's exposure to credit risk arises principally from loans to subsidiaries and financial guarantees given to banks for credit facilities granted to subsidiaries. There are no significant changes as compared to prior periods.

(i) Trade receivables

Risk management objectives, policies and processes for managing the risk

Management has a credit policy in place and the exposure to credit risk is monitored on an ongoing basis. Normally financial guarantees given by banks, shareholders or directors of customers are obtained, and credit evaluations are performed on customers requiring credit over a certain amount.

At each reporting date, the Group or the Company assesses whether any of the trade receivables are credit impaired.

The gross carrying amounts of credit impaired trade receivables are written off (either partially or full) when there is no realistic prospect of recovery. This is generally the case when the Group or the Company determines that the debtor does not have assets or sources of income that could generate sufficient cash flows to repay the amounts subject to the write-off. Nevertheless, trade receivables that are written off could still be subject to enforcement activities.

There are no significant changes as compared to previous year.

cont'd

31. FINANCIAL INSTRUMENTS cont'd

31.4 Credit risk cont'd

(i) Trade receivables cont'd

Exposure to credit risk, credit quality and collateral

As at the end of the reporting period, the maximum exposure to credit risk arising from trade receivables are represented by the carrying amounts in the statements of financial position.

Management has taken reasonable steps to ensure that receivables that are neither past due nor impaired are stated at their realisable values. A significant portion of these receivables are regular customers that have been transacting with the Group. The Group uses ageing analysis to monitor the credit quality of the receivables. Any receivables having significant balances past due more than 90 days, which are deemed to have higher credit risk, are monitored individually.

At the end of the reporting period, there were no significant concentrations of credit risk except for 5 individual debtors which forms 29.2% (2019: 29.0%) of the total trade receivables of the Group.

Recognition and measurement of impairment loss

In managing credit risk of trade receivables, the Group manages its debtors and takes appropriate actions (including but not limited to legal actions) to recover long overdue balances.

The Group uses an allowance matrix to measure ECLs of trade receivables for all segments. Consistent with the debt recovery process, invoices which are past due more than 90 days will be considered as credit impaired.

Loss rates are calculated using a 'roll rate' method based on the probability of a receivable progressing through successive stages of delinquency to more than 90 days past due.

Loss rates are based on actual credit loss experience over the past three years. The Group also considers differences between (a) economic conditions during the period over which the historic data has been collected, (b) current conditions and (c) the Group's view of economic conditions over the expected lives of the receivables. Nevertheless, the Group believes that these factors are immaterial for the purpose of impairment calculation for the year.

The following table provides information about the exposure to credit risk and ECLs for trade receivables.

| | | 2020 | |
|----------------------------|-----------------------------|-------------------|----------------|
| | Gross carrying amount | Loss allowance | Net balance |
| | RM'000 | RM'000 | RM'000 |
| Current (not past due) | 199,820 | - | 199,820 |
| 1 – 30 days past due | 87,968 | - | 87,968 |
| 31 - 60 days past due | 21,561 | - | 21,561 |
| 61 - 90 days past due | 958 | - | 958 |
| | 310,307 | - | 310,307 |
| Credit impaired | | | |
| More than 90 days past due | 1,654 | (388) | 1,266 |
| Individually impaired | 315 | (315) | - |
| | 312,276 | (703) | 311,573 |

cont'd

31. FINANCIAL INSTRUMENTS cont'd

31.4 Credit risk cont'd

(i) Trade receivables cont'd

Recognition and measurement of impairment loss cont'd

| | 2019 | | | |
|----------------------------|---------------------------------------|-----------------------------|--------------------------|--|
| | Gross carrying amount RM'000 | Loss allowance RM'000 | Net balance RM'000 | |
| Current (not past due) | 151,926 | - | 151,926 | |
| 1 - 30 days past due | 95,210 | - | 95,210 | |
| 31 - 60 days past due | 29,775 | - | 29,775 | |
| 61 - 90 days past due | 5,076 | - | 5,076 | |
| | 281,987 | - | 281,987 | |
| Credit impaired | | | | |
| More than 90 days past due | 2,049 | (447) | 1,602 | |
| Individually impaired | 87 | (87) | | |
| | 284,123 | (534) | 283,589 | |

The movements in the allowance for impairment losses of trade receivables during the year are shown below.

| | Lifetime ECL | Credit Impaired | Total |
|--|-----------------|--------------------|--------|
| | RM'000 | RM'000 | RM'000 |
| Balance at 1 January 2019 | 624 | 58 | 682 |
| Amounts written off | (265) | (46) | (311) |
| Net measurement of loss allowance | 88 | 75 | 163 |
| Balance at 31 December 2019/1 January 2020 | 447 | 87 | 534 |
| Amounts written off | (281) | (31) | (312) |
| Net measurement of loss allowance | 222 | 259 | 481 |
| Balance at 31 December 2020 | 388 | 315 | 703 |

As at 31 December 2020, RM315,000 (2019: RM87,000) of trade receivables were written off but they are still subject to enforcement activity.

(ii) Cash and cash equivalents

The cash and cash equivalents are held with banks and financial institutions. As at the end of the reporting period, the maximum exposure to credit risk is represented by their carrying amounts in the statement of financial position.

These banks and financial institutions have low credit risks. In addition, some of the bank balances are insured by government agencies. Consequently, the Group and the Company are of the view that the loss allowance is not material and hence, it is not provided for.

cont'd

31. FINANCIAL INSTRUMENTS cont'd

31.4 Credit risk cont'd

(iii) Other receivables

Credit risks on other receivables are mainly arising from deposits paid for office buildings and fixtures rented, and marketing and promotional expenses incurred on behalf and receivable from respective vendors ("marketing claims"). These deposits and marketing claims will be received at the end of respective lease and credit terms. The Group manages the credit risk together according to the lease and vendor agreements.

As at the end of the reporting period, the maximum exposure to credit risk is represented by their carrying amounts in the statement of financial position.

As at the end of the reporting period, the Company did not recognise any allowance for impairment losses.

(iv) Investments and other financial assets

Risk management objectives, policies and processes for managing the risk

Investments are allowed only in liquid securities and only with counterparties that have a credit rating equal to or better than the Group. Transactions involving derivative financial instruments are with approved financial institutions.

(v) Financial guarantees

Risk management objectives, policies and processes for managing the risk

The Company provides unsecured financial guarantees to banks in respect of banking facilities granted to certain subsidiaries. The Company monitors on an ongoing basis the results of the subsidiaries and repayments made by the subsidiaries.

Exposure to credit risk, credit quality and collateral

No exposure to credit risk as there is no outstanding banking facility from the subsidiaries as at end of the reporting period.

The financial guarantees have not been recognised since the fair value on initial recognition was not material.

Recognition and measurement of impairment loss

The Company assumes that there is a significant increase in credit risk when a subsidiary's financial position deteriorates significantly. The Company considers a financial guarantee to be credit impaired when:

- The subsidiary is unlikely to repay its credit obligation to the bank in full; or
- The subsidiary is continuously loss making and is having a deficit shareholders' fund.

The Company determines the probability of default of the guaranteed loans individually using internal information available.

As at the end of the reporting period, there was no indication that any subsidiary would default on repayment.

cont'd

31. FINANCIAL INSTRUMENTS cont'd

31.4 Credit risk cont'd

(vi) Inter-company loans

Risk management objectives, policies and processes for managing the risk

The Company provides unsecured loans to subsidiaries. The Company monitors the results of the subsidiaries regularly.

Exposure to credit risk, credit quality and collateral

As at the end of the reporting period, the maximum exposure to credit risk is represented by their carrying amounts in the statement of financial position.

Loans are only provided to subsidiaries which are wholly owned by the Company.

Recognition and measurement of impairment loss

Generally, the Company considers loans to subsidiaries have low credit risk. The Company assumes that there is a significant increase in credit risk when a subsidiary's financial position deteriorates significantly. As the Company is able to determine the timing of payments of the subsidiaries' loans when they are payable, the Company considers the loans to be in default when the subsidiaries are not able to pay when demanded. The Company considers a subsidiary's loan to be credit impaired when:

- The subsidiary is unlikely to repay its loan to the Company in full;
- The subsidiary's loan is overdue for more than 365 days; or
- The subsidiary is continuously loss making and is having a deficit shareholders' fund.

The Company determines the probability of default for these loans individually using internal information available.

As at the end of the reporting period, there was no indication that the loans to the subsidiaries are not recoverable. The Company does not specifically monitor the ageing of loans to the subsidiaries. Nevertheless, these loans have been overdue for less than a year.

31.5 Liquidity risk

Liquidity risk is the risk that the Group will not be able to meet its financial obligations as they fall due. The Group's exposure to liquidity risk arises principally from its various payables.

The Group and the Company monitor and maintain a level of cash and cash equivalents deemed adequate by the management to finance the Group's and the Company's operations and to mitigate the effects of fluctuations in cash flows.

It is not expected that the cash flows included in the maturity analysis could occur significantly earlier, or at significantly different amounts.

cont'd

31. FINANCIAL INSTRUMENTS cont'd

31.5 Liquidity risk cont'd

Maturity analysis

The table below summarises the maturity profile of the Group's and the Company's financial liabilities as at the end of the reporting period based on undiscounted contractual payments:

| | Carrying amount RM'000 | Contractual interest rate | | s 1 year | 1 – 2 years RM'000 | 2 – 5 years RM'000 |
|---|------------------------------|---------------------------|-----------------------------|-------------------------------|---------------------------|--------------------------|
| 2020 | | | | | | |
| Group | | | | | | |
| Non-derivative financial liabilities: | | | | | | |
| Lease liabilities | 5,441 | 4 - 5.5% | 5,86 | 7 2,030 | 1,967 | 1,870 |
| Payables and accruals | 202,113 | - | 202,11 | 3 202,113 | - | - |
| | 207,554 | | 207,98 | 0 204,143 | 1,967 | 1,870 |
| Derivative financial liabilities: Forward exchange contracts (gross settled): | | | | | | |
| Outflow | 1,691 | _ | 98,21 | 9 98,219 | _ | _ |
| Inflow | - | - | (96,52 | | - | - |
| | 209,245 | | 209,67 | 1 205,834 | 1,967 | 1,870 |
| Company Non-derivative financial liabilities: Payables and accruals | 1,311 | _ | 1,31 | 1 1,311 | | |
| i ayabies and accidats | 1,011 | | 1,01 | 1,011 | | |
| | | , , | Contractual interest rate % | Contractual cash flows RM'000 | Under 1 year RM'000 | Over 1 year RM'000 |
| 2019 | | | | | | |
| Group | | | | | | |
| Non-derivative financial liabil | ities: | | | | | |
| Lease liabilities | | 2,113 | 5.5% | 2,238 | 2,051 | 187 |
| Payables and accruals | | 227,887 | - | 227,887 | 227,887 | - |
| | | 230,000 | | 230,125 | 229,938 | 187 |
| Derivative financial liabilities: Forward exchange contracts settled): | s (gross | | | | | |
| Outflow | | 2,274 | _ | 120,797 | 120,797 | _ |
| Inflow | | _, | - | (118,523) | (118,523) | - |
| | | 232,274 | | 232,399 | 232,212 | 187 |
| Company Non-derivative financial liabil. Payables and accruals | ities: | 745 | _ | 745 | 745 | |
| i ayabios aila accidats | | 140 | | 7 40 | 7 70 | _ |

cont'd

31. FINANCIAL INSTRUMENTS cont'd

31.6 Market risk

Market risk is the risk that changes in market prices, such as foreign exchange rates, interest rates and other prices will affect the Group's financial position or cash flows.

31.6.1 Foreign currency risk

Risk management objectives, policies and processes for managing the risk

The Group is exposed to foreign currency risk on purchases that are denominated in a currency other than the respective functional currencies of Group entities. Approximately 27.3% (2019: 32.0%) of the Group's purchases are priced in US Dollar ("USD"). The Group hedges most of these exposures by purchasing forward currency contracts. All the forward exchange contracts have maturities of less than one year after the end of the reporting period. Where necessary, the forward exchange contracts are rolled over at maturity.

Exposure to foreign currency risk

The Group's exposure to foreign currency (a currency which is other than the functional currency of the Group entities) risk, based on carrying amounts as at the end of the reporting period was:

| | Denominated in USD | | |
|----------------------------|--------------------|-----------|--|
| | 2020 | 2019 | |
| | RM'000 | RM'000 | |
| Cash and cash equivalents | 80 | 89 | |
| Trade payables | (76,605) | (119,097) | |
| Forward exchange contracts | (1,691) | (2,274) | |
| Net exposure | (78,216) | (121,282) | |

Currency risk sensitivity analysis

A 10% (2019: 10%) strengthening of Ringgit Malaysia ("RM") against the following currency at the end of the reporting period would have increased post-tax profit or loss by the amounts shown below. This analysis is based on foreign currency exchange rate variances that the Group considered to be reasonably possible at the end of the reporting period. The analysis assumes that all other variables, in particular interest rates, remained constant and ignored any impact of forecasted sales and purchases.

| | F | Profit or loss | |
|-------|--------|----------------|--|
| | 2020 | 2019 | |
| Group | RM'000 | RM'000 | |
| USD | 5,944 | 9,217 | |

A 10% (2019: 10%) weakening of Ringgit Malaysia ("RM") against the above currency at the end of the reporting period would have had equal but opposite effect on the above currency to the amount shown above, on the basis that all other variables remained constant.

cont'd

31. FINANCIAL INSTRUMENTS cont'd

31.6 Market risk cont'd

31.6.2 Interest rate risk

Exposure to interest rate risk

The interest rate profile of the Group's and the Company's significant interest-bearing financial instruments, based on carrying amounts as at the end of the reporting period were:

| | | Group | Company | | |
|---------------------------|--------|--------|---------|--------|--|
| | 2020 | 2019 | 2020 | 2019 | |
| | RM'000 | RM'000 | RM'000 | RM'000 | |
| Fixed rate instruments | | | | | |
| Financial assets | - | - | 10,000 | 8,000 | |
| Lease liabilities | 5,441 | 2,113 | - | - | |
| Floating rate instruments | | | | | |
| Financial assets | 614 | 603 | - | - | |

Fair value sensitivity analysis for fixed rate instruments

The Group does not account for any fixed rate financial assets and liabilities at fair value through profit or loss, and the Group does not designate derivatives as hedging instruments under a fair value hedge accounting model. Therefore, a change in interest rates at the end of the reporting period would not materially affect profit or loss.

A change of 100 basis points ("bp") in interest rates at the end of the reporting period would not have a material impact on equity and post-tax profit or loss.

The following table shows information about exposure to interest rate risk.

Effective interest rates and repricing analysis

In respect of interest-earning financial assets, the following table indicates their effective interest rates at the end of the reporting period and the periods in which they mature, or if earlier, reprice.

| | Effective interest rate | Total | Within 1 year |
|------------------------------|-------------------------|--------|------------------|
| | per annum | | - |
| Company | % | RM'000 | RM'000 |
| 2020 | | | |
| Financial assets | | | |
| Amount due from subsidiaries | 5.0 | 10,000 | 10,000 |
| 2019 | | | |
| Financial assets | | | |
| Amount due from subsidiaries | 5.5 | 8,000 | 8,000 |

cont'c

31. FINANCIAL INSTRUMENTS cont'd

31.7 Fair value information

The carrying amounts of cash and cash equivalents, receivables, deposits and prepayments, payables and accruals reasonably approximate fair values due to the relatively short-term nature of these financial instruments.

The tables below analyse financial instruments at fair value.

| | Fair value of financial instruments carried at fair value | | | Fair value of financial instruments not carried at fair value | | | | Total fair | Carrying | |
|----------------------------|---|---------|---------|---|---------|---------|---------|---------------|----------|--------|
| | Level 1 | Level 2 | Level 3 | Total | Level 1 | Level 2 | Level 3 | Total | value | amount |
| Group | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 | RM'000 |
| 2020 | | | | | | | | | | |
| Financial assets | | | | | | | | | | |
| Club membership | - | - | - | - | - | - | 62 | 62 | 62 | 62 |
| Financial liabilities | | | | | | | | | | |
| Forward exchange contracts | - | 1,691 | - | 1,691 | - | - | - | - | 1,691 | 1,691 |
| 2019 | | | | | | | | | | |
| Financial assets | | | | | | | | | | |
| Club membership | - | - | - | - | - | - | 62 | 62 | 62 | 62 |
| Financial liabilities | | | | | | | | | | |
| Forward exchange contracts | - | 2,274 | - | 2,274 | - | - | - | - | 2,274 | 2,274 |

Fair value of financial instruments not carried at fair value is not applicable to the Group and the Company as the Group and the Company do not have any financial instruments not carried at fair value as at the end of the reporting period.

31.7.1 Fair value hierarchy

Policy on transfer between levels

The fair value of an asset to be transferred between levels is determined as of the date of the event or change in circumstances that caused the transfer.

Level 1 fair value

Level 1 fair value is derived from quoted price (unadjusted) in active markets for identical financial assets or liabilities that the entity can access at the measurement date.

Level 2 fair value

Level 2 fair value is estimated using inputs other than quoted prices included within Level 1 that are observable for the financial assets or liabilities, either directly or indirectly.

Derivatives

The fair value of forward exchange contracts is based on their quoted price, if available. If a quoted price is not available, then fair value is estimated by discounting the difference between the contractual forward price and the current forward price for the residual maturity of the contract using a risk-free interest rate (based on government bonds).

cont'd

31. FINANCIAL INSTRUMENTS cont'd

31.7 Fair value information cont'd

31.7.1 Fair value hierarchy cont'd

Transfer between Level 1 and Level 2 fair values

There has been no transfer between Level 1 and 2 fair values during the financial year (2019: no transfer in either directions).

Level 3 fair value

Level 3 fair value is estimated using unobservable inputs for the financial assets and liabilities.

Club membership

The club membership is stated at cost. There was no evidence of impairment of the carrying amount during the financial year, hence fair value approximates the carrying amount.

32. CAPITAL MANAGEMENT

The Group's objectives when managing capital is to maintain a strong capital base and safeguard the Group's ability to continue as a going concern, so as to maintain investor, creditor and market confidence and to sustain future development of the business.

During 2020, the Group's strategy, which was unchanged from 2019, was to maintain the debt-to-equity ratio at the lower end range. The debt-to-equity ratios were as follows:

| | Note | | Group | |
|---------------------------------|------|----------|----------|--|
| | | | 2019 | |
| | | | RM'000 | |
| Total borrowings | | - | - | |
| Lease liabilities | | 5,441 | 2,113 | |
| Less: Cash and cash equivalents | 12 | (98,325) | (71,015) | |
| Net cash | _ | 92,884 | 68,902 | |
| Total equity | | 334,223 | 307,782 | |
| Debt-to-equity ratio | | N/A | N/A | |

There was no change in the Group's approach to capital management during the financial year.

STATEMENT BY DIRECTORS

Pursuant to Section 251(2) of the Companies Act 2016

In the opinion of the Directors, the financial statements set out on pages 84 to 141 are drawn up in accordance with Malaysian Financial Reporting Standards, International Financial Reporting Standards and the requirements of the Companies Act 2016 in Malaysia so as to give a true and fair view of the financial position of the Group and of the Company as of 31 December 2020 and of their financial performance and cash flows for the financial year then ended.

Signed on behalf of the Board of Directors in accordance with a resolution of the Directors:

| Foo Sen Chin | Soong Jan Hsung |
|--------------|-----------------|
| Director | Director |

Petaling Jaya

Date: 22 March 2021

STATUTORY DECLARATION

Pursuant to Section 251(1)(b) of the Companies Act 2016

I, **Chan Puay Chai**, the Chief Financial Officer primarily responsible for the financial management of VSTECS Berhad, do solemnly and sincerely declare that the financial statements set out on pages 84 to 141 are, to the best of my knowledge and belief, correct and I make this solemn declaration conscientiously believing the declaration to be true, and by virtue of the Statutory Declarations Act, 1960.

Subscribed and solemnly declared by the abovenamed Chan Puay Chai, at Kuala Lumpur in the Federal Territory on 22 March 2021.

Chan Puay Chai

Before me:

Commissioner for Oaths Kuala Lumpur

To the Members of VSTECS Berhad (Registration No. 199501021835 (351038-H) (Incorporated In Malaysia)

Report on the Audit of the Financial Statements

Opinion

We have audited the financial statements of VSTECS Berhad, which comprise the statements of financial position as at 31 December 2020 of the Group and of the Company, and the statements of profit or loss and other comprehensive income, statements of changes in equity and statements of cash flows of the Group and of the Company for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, as set out on pages 84 to 141.

In our opinion, the accompanying financial statements give a true and fair view of the financial position of the Group and of the Company as at 31 December 2020, and of their financial performance and their cash flows for the year then ended in accordance with Malaysian Financial Reporting Standards, International Financial Reporting Standards and the requirements of the Companies Act 2016 in Malaysia.

Basis for Opinion

We conducted our audit in accordance with approved standards on auditing in Malaysia and International Standards on Auditing. Our responsibilities under those standards are further described in the *Auditors' Responsibilities for the Audit of the Financial Statements* section of our auditors' report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence and Other Ethical Responsibilities

We are independent of the Group and of the Company in accordance with the *By-Laws* (on *Professional Ethics, Conduct and Practice*) of the Malaysian Institute of Accountants ("By-Laws") and the International Ethics Standards Board for Accountants' *International Code of Ethics for Professional Accountants* (including International Independence) ("IESBA Code"), and we have fulfilled our other ethical responsibilities in accordance with the By-Laws and the IESBA Code.

Key Audit Matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial statements of the Group and of the Company for the current year. These matters were addressed in the context of our audit of the financial statements of the Group and of the Company as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Recoverability of trade receivables

(refer to Note 2(c)(ii)(a) – Significant accounting policies and Note 11 – Receivables and deposits of the financial statements)

The key audit matter

The Group has significant trade receivables balances which amount to 55.7% of total assets and the Group applies assumptions to assess the level of provisions required to write down the value of trade receivables to their recoverable amounts. The Group's credit risk policy is based on ageing analysis to monitor the credit quality of the receivables. Aged trade receivables more than 90 days are monitored individually and as at 31 December 2020, RM1.3 million debts were past due more than 90 days with no allowance for impairment provided for. Due to the prevalent amount involved whereby provision movements may impact earnings, this results in recoverability of trade receivables being the key judgemental area that our audit is concentrated on.

To the Members of VSTECS Berhad (Registration No. 199501021835 (351038-H) (Incorporated In Malaysia) cont'd

Key Audit Matters cont'd

How the matter was addressed in our audit

We performed the following audit procedures, among others:

- We evaluated the Group's policy on valuation of trade receivables against the requirements of MFRS 9, Financial Instruments;
- We evaluated the methodology adopted by the Group in assessing and measuring the Expected Credit Loss on its trade receivables:
- We challenged the Group's assumptions and judgements in making provisions by reference to historical credit loss experience and considered the forward-looking information incorporated in the impairment assessment, if any;
- We tested the accuracy of the ageing of trade receivables by testing age profile of the trade receivables balance to invoices raised;
- · We tested the post year end cash received allocated against aged trade receivables at the year end; and
- We considered the adequacy of the Group's disclosure on the degree of estimation involved in arriving at the allowance for impairment loss.

We have determined that there are no key audit matters in the audit of the separate financial statements of the Company to communicate in our auditors' report.

Information Other than the Financial Statements and Auditors' Report Thereon

The Directors of the Company are responsible for the other information. The other information comprises the information included in the annual report are as follow:

- Chairman's Statement
- Group Financial Highlights
- Group Corporate Structure
- Corporate Governance Overview Statement
- Sustainability Statement
- Statement on Risk Management and Internal Control
- Report of the Audit Committee
- Other Information
- Statement of Directors' Responsibility
- Directors' Report

but does not include the financial statements of the Group and of the Company and our auditors' report thereon, which we obtained prior to the date of this auditors' report, and the remaining parts of the annual report, which are expected to be made available to us after that date.

Our opinion on the financial statements of the Group and of the Company does not cover the annual report and we do not and will not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements of the Group and of the Company, our responsibility is to read the annual report and, in doing so, consider whether the annual report is materially inconsistent with the financial statements of the Group and of the Company or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed on the other information that we obtained prior to the date of this auditors' report, we conclude that there is a material misstatement of the annual report, we are required to report that fact. We have nothing to report in this regard.

When we read the remaining parts of the annual report, if we conclude that there is a material misstatement therein, we are required to communicate the matter to the Directors of the Company and take appropriate actions in accordance with approved standards on auditing in Malaysia and International Standards on Auditing.

To the Members of VSTECS Berhad (Registration No. 199501021835 (351038-H) (Incorporated In Malaysia)

Responsibilities of the Directors for the Financial Statements

The Directors of the Company are responsible for the preparation of financial statements of the Group and of the Company that give a true and fair view in accordance with Malaysian Financial Reporting Standards, International Financial Reporting Standards and the requirements of the Companies Act 2016 in Malaysia. The Directors are also responsible for such internal control as the Directors determine is necessary to enable the preparation of financial statements of the Group and of the Company that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements of the Group and of the Company, the Directors are responsible for assessing the ability of the Group and of the Company to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the Group or the Company or to cease operations, or have no realistic alternative but to do so.

Auditors' Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements of the Group and of the Company as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with approved standards on auditing in Malaysia and International Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with approved standards on auditing in Malaysia and International Standards on Auditing, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements of the Group and of the Company, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control of the Group and of the Company.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Directors.
- Conclude on the appropriateness of the Directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the ability of the Group or of the Company to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements of the Group and of the Company or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Group or the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements of the Company, including the
 disclosures, and whether the financial statements of the Company represent the underlying transactions and events in
 a manner that gives a true and fair view.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities
 within the Group to express an opinion on the financial statements of the Group. We are responsible for the direction,
 supervision and performance of the group audit. We remain solely responsible for our audit opinion.

To the Members of VSTECS Berhad (Registration No. 199501021835 (351038-H) (Incorporated In Malaysia) cont'd

Auditors' Responsibilities for the Audit of the Financial Statements cont'd

We communicate with the Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the Directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with the Directors, we determine those matters that were of most significance in the audit of the financial statements of the Group and of the Company for the current year and are therefore the key audit matters. We describe these matters in our auditors' report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our auditors' report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Other Matter

This report is made solely to the members of the Company, as a body, in accordance with Section 266 of the Companies Act 2016 in Malaysia and for no other purpose. We do not assume responsibility to any other person for the content of this report.

KPMG PLT (LLP0010081-LCA & AF 0758) Chartered Accountants

Petaling Jaya

Date: 22 March 2021

Lee Yee Keng

Approval Number: 02880/04/2021 J Chartered Accountant

ANALYSIS OF SHAREHOLDINGS As at 18 March 2021

Total number Issued Shares as at 18 March 2021 180,000,000 ordinary shares

Voting Rights 1 vote per ordinary share

Treasury Shares as at 18 March 2021 1,499,300 ordinary shares

Adjusted Capital 178,500,700

(after netting treasury shares as at 18 March 2021)

DISTRIBUTION OF SHAREHOLDINGS

| | No. of | | No. of | |
|--------------------------|--------------|--------|---------------|--------|
| Size of Shareholdings | Shareholders | % | Shareholdings | % |
| 1 – 99 | 45 | 1.13 | 1,260 | 0.00 |
| 100 – 1,000 | 968 | 24.35 | 673,384 | 0.38 |
| 1,001 - 10,000 | 2,314 | 58.21 | 10,024,367 | 5.61 |
| 10,001 - 100,000 | 571 | 14.37 | 16,650,150 | 9.33 |
| 100,001 - 8,925,034 (*) | 74 | 1.86 | 42,520,539 | 23.82 |
| 8,925,035 and above (**) | 3 | 0.08 | 108,631,000 | 60.86 |
| Total | 3,975 | 100.00 | 178,500,700 | 100.00 |

⁻ Less than 5% of issued shares

THIRTY (30) LARGEST SHAREHOLDERS

| No. | Name of Shareholders | No. of Shareholdings | % |
|-----|---|-------------------------|-------|
| 1 | VSTECS Holdings (Singapore) Limited | 72,000,000 | 40.34 |
| 2 | Sengin Sdn. Bhd. | 21,231,000 | 11.89 |
| 3 | MIDF Amanah Investment Nominees (Tempatan) Sdn. Bhd. Pledged Securities Account for Dasar Technologies Sdn. Bhd. (CTS-DTS0002C) | 15,400,000 | 8.63 |
| 4 | CGS-CIMB Nominees (Asing) Sdn. Bhd. Exempt An for CGS-CIMB Securities (Singapore) Pte. Ltd. (Retail Clients) | 4,971,450 | 2.79 |
| 5 | Cartaban Nominees (Asing) Sdn. Bhd. State Street Australia Fund OD51 for FSS Trustee Corporation | 3,926,892 | 2.20 |
| 6 | Melco Holdings Inc. | 3,000,000 | 1.68 |
| 7 | CGS-CIMB Nominees (Tempatan) Sdn. Bhd. Pledged Securities Account for Chiew Chieng Siew (MK0111) | 2,846,700 | 1.59 |
| 8 | CIMB Group Nominees (Tempatan) Sdn. Bhd. CIMB Commerce Trustee Berhad for Kenanga Growth Opportunities Fund (50154 TR01) | 2,092,200 | 1.17 |
| 9 | Oasis Hope Sdn. Bhd. | 1,794,800 | 1.01 |
| 10 | DB (Malaysia) Nominee (Asing) Sdn. Bhd. SSBT Fund 59HL for Oregon Public Employees Retirement System | 1,721,047 | 0.96 |

^{- 5%} and above of issued shares

ANALYSIS OF SHAREHOLDINGS

As at 18 March 2021 cont'd

THIRTY (30) LARGEST SHAREHOLDERS cont'd

| No. | Name of Shareholders | No. of Shareholdings | % |
|-----|--|-------------------------|-------|
| 11 | RHB Nominees (Tempatan) Sdn. Bhd. Pledged Securities Account for Chiew Chieng Siew | 1,705,000 | 0.96 |
| 12 | CIMB Group Nominees (Tempatan) Sdn. Bhd. CIMB Commerce Trustee Berhad for Kenanga Shariah Growth Opportunities Fund (50156 TR01) | 1,662,700 | 0.93 |
| 13 | Public Nominees (Tempatan) Sdn. Bhd. Pledged Securities Account for Chiew Chieng Siew (E-PDG) | 950,000 | 0.53 |
| 14 | Maybank Nominees (Tempatan) Sdn. Bhd. Pledged Securities Account for Gan Tee Jin | 900,000 | 0.50 |
| 15 | Cartaban Nominees (Asing) Sdn. Bhd. Exempt An for Barclays Capital Securities Ltd. (SBL/PB) | 795,000 | 0.45 |
| 16 | Maybank Nominees (Tempatan) Sdn. Bhd. Maybank Trustees Berhad for Kenanga SyariahEXTRA Fund (N14011960240) | 770,800 | 0.43 |
| 17 | Lim Kooi Fui | 680,000 | 0.38 |
| 18 | Tan Tiang Choon | 530,400 | 0.30 |
| 19 | CGS-CIMB Nominees (Tempatan) Sdn. Bhd. Pledged Securities Account for Chiew Chieng Siew (KUCHING-CL) | 514,300 | 0.29 |
| 20 | Migan Sdn. Bhd. | 510,750 | 0.29 |
| 21 | Maybank Nominees (Tempatan) Sdn. Bhd. Maybank Trustees Berhad for Kenanga EquityEXTRA Fund (990405) | 485,700 | 0.27 |
| 22 | CIMSEC Nominees (Tempatan) Sdn. Bhd. CIMB for Sengin Sdn. Bhd. (PB) | 459,000 | 0.26 |
| 23 | Lim Yin Sew | 421,000 | 0.24 |
| 24 | Maybank Nominees (Tempatan) Sdn. Bhd. Jincan Sdn. Bhd. | 400,500 | 0.22 |
| 25 | Lim Kooi Fui | 397,850 | 0.22 |
| 26 | Citigroup Nominees (Asing) Sdn. Bhd. UBS AG | 385,400 | 0.22 |
| 27 | Federlite Holdings Sdn. Bhd. | 366,200 | 0.21 |
| 28 | Chong Chiew Tshung | 360,000 | 0.20 |
| 29 | Public Nominees (Tempatan) Sdn. Bhd. Pledged Securities Account for Kejutaan Holdings Sdn. Bhd. (E-IMO) | 350,000 | 0.20 |
| 30 | Foo Lek Choong | 307,200 | 0.17 |
| | | 141,935,889 | 79.53 |

ANALYSIS OF SHAREHOLDINGS

As at 18 March 2021 cont'd

SUBSTANTIAL SHAREHOLDERS AS AT 18 MARCH 2021

| | Direct Inter | Indirect Interest | | | |
|-------------------------------------|---------------|-------------------|---------------------------|-------|--|
| Name | No. of Shares | % | No. of Shares | % | |
| VSTECS Holdings (Singapore) Limited | 76,971,450 | 43.12 | - | - | |
| VSTECS Holdings Limited | - | - | 76,971,450 ⁽¹⁾ | 43.12 | |
| Sengin Sdn. Bhd. | 21,690,000 | 12.15 | - | - | |
| Foo Sen Chin | 99,000 | 0.06 | 21,997,200 (2) | 12.32 | |
| Lee Marn Fong | - | - | 22,096,200 (3) | 12.38 | |
| Dasar Technologies Sdn. Bhd. | 15,400,000 | 8.63 | - | - | |

DIRECTORS' SHAREHOLDINGS AS AT 18 MARCH 2021

| | Direct Inter | Indirect Interest | | |
|------------------------------|---------------|-------------------|----------------|-------|
| Name | No. of Shares | % | No. of Shares | % |
| Foo Sen Chin | 99,000 | 0.06 | 21,997,200 (2) | 12.32 |
| Soong Jan Hsung | 225,000 | 0.13 | - | - |
| Wong Heng Chong | 225,000 | 0.13 | - | - |
| Dato' Khoo Sin Aik | - | - | - | - |
| Abdul Aziz Bin Zainal Abidin | - | - | - | - |
| Ong Wei Hiam | - | - | - | - |

Notes:-

- 1. VSTECS Holdings (Singapore) Limited is a wholly-owned subsidiary of VSTECS Holdings Limited.
- 2. By virtue of his substantial shareholdings in Sengin Sdn. Bhd. pursuant to Section 8 of the Companies Act 2016 and the shareholdings of his child.
- 3. By virtue of her substantial shareholdings in Sengin Sdn. Bhd. pursuant to Section 8 of the Companies Act 2016 and the shareholdings of her spouse and child.

NOTICE IS HEREBY GIVEN THAT the Twenty-Fifth ("25th") Annual General Meeting ("AGM") of VSTECS BERHAD ("VSTECS" or "the Company") will be held on a fully virtual basis vide Securities Services e-Portal on Tuesday, 18 May 2021 at 10:30 a.m. or at any adjournment thereof for the following purposes:-

| Day, Date and Time | Tuesday, 18 May 2021 at 10:30 a.m. | | |
|-----------------------|---|--|--|
| Meeting Platform | Securities Services e-Portal at https://sshsb.net.my/login.aspx | | |
| Meeting Title | VSTECS BERHAD 25th VIRTUAL AGM | | |
| Broadcast Venue | Training Room, VSTECS Berhad, Lot 3, Jalan Teknologi 3/5, Taman Sains Selangor, Kota Damansara, 47810 Petaling Jaya, Selangor Darul Ehsan | | |
| | [For broadcasting of AGM only. This is NOT a physical meeting venue for attendance in person by members and/or proxy] | | |
| Mode of Communication | Prior to the AGM:- | | |
| | (1) Submit questions to the Board prior to the AGM by writing/emailing to secretariat@vstecs.com.my, no later than 10:30 a.m. on Sunday, 16 May 2021. | | |
| | During the AGM:- | | |
| | Primary Mode of Communication | | |
| | (2) Pose questions to the Board vide real-time submission of typed texts at https://sshsb.net.my/login.aspx during the live streaming of the 25th Virtual AGM. | | |
| | Alternative Mode of Communication | | |
| | (3) In the event of any technical glitch affecting the Primary Mode of Communication, Members and/or proxies may email their questions to eservices@sshsb.com.my during the Meeting. Dedicated personnel will be monitoring this email address and forward your enquiries to the Chairman of the AGM accordingly. | | |

AGENDA

As Ordinary Business

- To receive the Audited Financial Statements for the financial year ended 31 December 2020 (refer to Note (B))
 together with the Reports of the Directors and the Auditors thereon.
- 2. To re-elect the following Directors who retire in accordance with Clause 21.6 of the Constitution of the Company:-
 - (a) Mr. Soong Jan Hsung; and

(b) Mr. Wong Heng Chong

(Resolution 1) (Resolution 2)

3. To approve the payment of Directors' fees of RM437,368/- (Ringgit Malaysia: Four Hundred Thirty-Seven Thousand Three Hundred and Sixty-Eight) only for the financial year ended 31 December 2020.

(Resolution 3)

4. To re-appoint KPMG PLT as Auditors of the Company until the conclusion of the next Annual General Meeting and to authorise the Directors to fix their remuneration.

(Resolution 4)

As Special Business

To consider and, if thought fit, with or without any modification, to pass the following resolutions:-

5. ORDINARY RESOLUTION NO. 1

RETENTION OF INDEPENDENT NON-EXECUTIVE DIRECTOR

(Resolution 5)

"THAT subject to the passing of Ordinary Resolution 2, Mr. Wong Heng Chong, an Independent Non-Executive Director of the Company who will reach the nine (9) year term limit on 8 August 2021 be and is hereby retained as an Independent Non-Executive Director in accordance with the Malaysian Code on Corporate Governance."

6. ORDINARY RESOLUTION NO. 2

- PAYMENT OF BENEFITS PAYABLE TO THE DIRECTORS UNDER SECTION 230
OF THE COMPANES ACT 2016

(Resolution 6)

"THAT the benefits payable to the Directors up to an amount of RM123,000/- (Ringgit Malaysia: One Hundred and Twenty Three Thousand) only for the period from 1 June 2021 to the next Annual General Meeting of the Company pursuant to Section 230(1)(b) of the Companies Act 2016 be and is hereby approved for payment."

7. ORDINARY RESOLUTION NO. 3

AUTHORITY TO ISSUE SHARES PURSUANT TO THE COMPANIES ACT 2016

(Resolution 7)

"THAT subject always to the Companies Act 2016 ("the Act"), the Constitution of the Company and the approvals from Bursa Malaysia Securities Berhad ("Bursa Securities") and any other relevant governmental and/or regulatory authorities, the Directors be and are hereby empowered pursuant to the Act, to issue and allot shares in the capital of the Company from time to time at such price and upon such terms and conditions, for such purposes and to such person or persons whomsoever the Directors may in their absolute discretion deem fit provided always that the aggregate number of shares issued pursuant to this resolution does not exceed ten per centum (10%) of the total number of issued shares of the Company for the time being;

AND THAT the Directors be and are so empowered to obtain the approval for the listing of and quotation for the additional shares so issued on Bursa Securities;

AND FURTHER THAT such authority shall commence immediately upon the passing of this resolution and continue to be in force until the conclusion of the next Annual General Meeting of the Company."

8. ORDINARY RESOLUTION NO. 4

PROPOSED RENEWAL OF AUTHORITY FOR THE COMPANY TO PURCHASE ITS OWN SHARES ("PROPOSED RENEWAL OF SHARE BUY-BACK")

(Resolution 8)

"THAT subject to Section 127 of the Act, the Constitution of the Company, Main Market Listing Requirements ("Main LR") of Bursa Securities and all other applicable laws, rules and regulations and guidelines for the time being in force and the approvals of all relevant governmental and/or regulatory authority, approval be and is hereby given to the Company, to purchase such number of ordinary shares in the Company as may be determined by the Directors of the Company from time to time through Bursa Securities as the Directors may deem fit and expedient in the interest of the Company, provided that:-

the aggregate number of ordinary shares to be purchased ("Purchased Shares") and/ or held by the Company does not exceed ten per centum (10%) of the total number of issued shares of the Company as quoted on Bursa Securities as at the point of purchase; and

(ii) the maximum funds to be allocated by the Company for the purpose of purchasing its own shares shall not exceed the aggregate of the retained profits of the Company based on the latest audited financial statements and/or the latest management accounts of the Company (where applicable) available at the time of the purchase.

THAT upon completion of the purchase by the Company of its own shares, the Directors of the Company be authorised to deal with the shares purchased in their absolute discretion in the following manner:-

- (i) cancel all the shares so purchased; and/or
- (ii) retain the shares so purchased in treasury and/or resell on the market of Bursa Securities; and/or
- (iii) retain part thereof as treasury shares and cancel the remainder; and/or
- (iv) distribute the shares as dividend to shareholders, such dividend is to be known as "share dividends"; and/or
- (v) resell the shares or any of the shares in accordance with the relevant rules of the stock exchange; and/or
- (vi) transfer the shares, or any of the shares as purchase consideration; and/or
- (vii) cancel the shares or any of the shares; and/or
- (viii) sell, transfer or otherwise use the shares for such other purposes as the Minister may by order prescribe; and/or

in any other manner as prescribed by the Act, the applicable laws, regulations and guidelines applied from time to time by Bursa Securities and/or any other relevant authority for the time being in force and that the authority to deal with the Purchased Shares shall continue to be valid until all the Purchased Shares have been dealt with by the Directors.

THAT such authority conferred by this resolution shall commence upon the passing of this resolution and shall continue to be in force until:-

- (a) the conclusion of the next AGM of the Company following this AGM at which such resolution was passed, at which time it will lapse, unless by an ordinary resolution passed at that meeting, the authority is renewed, either unconditionally or subject to conditions; or
- (b) the expiration of the period within which the next AGM of the Company after that date is required by law to be held; or
- revoked or varied by an ordinary resolution passed by the shareholders of the Company at a general meeting;

whichever occurs first.

AND THAT the Directors of the Company be authorised to do all acts, deeds and things as they may consider expedient or necessary in the best interest of the Company to give full effect to the Proposed Renewal of Share Buy-Back with full powers to assent to any conditions, modifications, variations and/or amendments as may be imposed by the relevant authorities and to take all such steps, and do all such acts and things as they may deem fit and expedient in the best interest of the Company."

9. ORDINARY RESOLUTION NO. 5

NT RE (Resolution 9)

- PROPOSED RENEWAL OF SHAREHOLDERS' MANDATE FOR RECURRENT RELATED PARTY TRANSACTIONS OF A REVENUE OR TRADING NATURE ("PROPOSED RENEWAL OF SHAREHOLDERS' MANDATE")

"THAT subject to the provisions of the Main LR of Bursa Securities, approval be and is hereby given to the Company and its subsidiaries to enter into recurrent related party transactions of a revenue or trading nature with the Related Parties as set out in Part B, Section 2.4 of the Circular/Statement to Shareholders dated 19 April 2021, which are necessary for the day-to-day operations of the Company and/or its subsidiaries (**"Group"**), to be entered by the Group in the ordinary course of business and are on terms which are not more favourable to the parties with which such recurrent transactions to be entered into than those generally available to the public and are not detrimental to the minority shareholders of the Company.

THAT such approval shall continue to be in force until:-

- (i) the conclusion of the next Annual General Meeting ("AGM") of the Company following the general meeting at which the Proposed Renewal of Shareholders' Mandate was passed, at which time it will lapse, unless by a resolution passed at the AGM whereby the authority is renewed; or
- (ii) the expiration of the period within which the next AGM of the Company is required to be held pursuant to Section 340(2) of the Companies Act 2016 (but must not extend to such extension as may be allowed pursuant to Section 340(4) of the Companies Act 2016); or
- (iii) revoked or varied by resolution passed by the shareholders in general meeting,

whichever is the earlier.

AND THAT the Directors of the Company be and are hereby authorised to complete and do all such acts and things (including executing all such documents as may be required) as they may consider expedient or necessary to give effect to the Proposed Renewal of Shareholders' Mandate."

10. To transact any other business of which due notice shall have been given.

By Order of the Board

- Signed -

CHUA SIEW CHUAN (MAICSA 0777689) (SSM PC No. 201908002648) **CHENG CHIA PING** (MAICSA 1032514) (SSM PC No. 202008000730) Company Secretaries

Kuala Lumpur Dated: 19 April 2021

Notes:-

(A) Information for Shareholders/Proxies

As a precautionary measure amid the outbreak of Coronavirus Disease ("COVID-19") pandemic, VSTECS shall conduct the 25th AGM as a fully virtual general meeting via the Remote Participation and Voting ("RPV") facilities provided by SS E Solutions Sdn. Bhd. via its Securities Services e-Portal at https://www.sshsb.net.my/login.aspx.

The Broadcast Venue is strictly for the purpose of complying with Clause 18.4 of the Company's Constitution and Section 327(2) of the Act, which requires the Chairman of the meeting to be present at the main venue of the Meeting.

Shareholders **WILL NOT BE ALLOWED** to attend the 25th AGM in person at the Broadcast Venue on the day of the Meeting.

By utilising the RPV facilities at Securities Services e-Portal (prior registration as a User is required), shareholders are to remotely attend, participate, speak (by way of posing questions to the Board via real time submission of typed texts) and cast their votes at the 25th AGM. Please refer to the Administrative Guide for procedures to utilise the RPV facilities and take note of Notes (2) to (9) below in order to participate remotely via RPV facilities.

- 2. In respect of deposited securities, only members whose names appear in the Record of Depositors on 11 May 2021 ("General Meeting Record of Depositors") shall be eligible to attend the AGM via RPV facilities.
- 3. A member (including authorised nominee) entitled to attend and vote at the Meeting via RPV facilities, may appoint more than one (1) proxy to attend and vote at the AGM via RPV facilities, to the extent permitted by the Act, Securities Industry (Central Depositories) Act, 1991, Main LR of Bursa Securities, and the Rules of Bursa Malaysia Depository Sdn. Bhd. Where a member appoints more than one (1) proxy, the appointments shall be invalid unless he specifies the proportions of his shareholdings to be represented by each proxy.
- 4. A proxy may but does not need to be a member of the Company and notwithstanding this, a member entitled to attend and vote at the AGM via RPV facilities is entitled to appoint any person as his/her proxy to attend and vote instead of the member at the AGM without limitation. There shall be no restriction as to the qualification of the proxy. A proxy appointed to attend and vote at the AGM via RPV facilities shall have the same rights as the member to attend, participate, speak and vote at the AGM.

As guided by the Securities Commission Malaysia's Guidance Note and Frequently Asked Questions on the Conduct of General Meetings for Listed Issuers as revised, the right to speak is not limited to verbal communication only but includes other modes of expression. Therefore, all members, proxies and/or corporate representatives shall communicate with the main venue of the AGM via real time submission of typed texts through a text box within Securities Services e-Portal's platform during the live streaming of the AGM as the primary mode of communication. In the event of any technical glitch in this primary mode of communication, members, proxies or corporate representatives may email their questions to eservices@sshsb.com.my during the AGM. The questions and/or remarks submitted by the members, proxies and/or corporate representatives will be broadcasted and responded by the Chairman, Board of Directors and/or Management during the Meeting.

- 5. In the case of a corporate member, the instrument appointing a proxy must be either under its common seal or under the hand of its officer or attorney duly authorised.
- 6. Where a member is an exempt authorised nominee who holds ordinary shares in the Company for multiple beneficial owners in one securities account ("omnibus account"), there is no limit to the number of proxies of which the exempt authorised nominee may appoint in respect of each omnibus account it holds.
- 7. A member who has appointed a proxy or attorney or authorised representative to attend, participate, speak and vote at the AGM via RPV facilities must request his/her proxy to register himself/herself for RPV facilities at Securities Services e-Portal at https://www.sshsb.net.my/login.aspx. Please refer to the Administrative Guide for procedures to utilise the RPV facilities.
- 8. Publication of Notice of 25th AGM and Proxy Form on corporate website

Pursuant to Section 320(2) of the Act, a copy of this Notice together with the Proxy Form are available at the corporate website of VSTECS Berhad at https://vstecs.listedcompany.com/ar 2020.html.

9. Submission of Proxy Form in either hard copy form or electronic form

The appointment of proxy(ies) may now be made either in hard copy form or by electronic form, and, shall be deposited with the Company's Poll Administrator, namely, SS E Solutions Sdn. Bhd., either at the designated office as stated below or vide Securities Services e-Portal, not less than forty-eight (48) hours before the time appointed for holding the AGM or adjournment thereof (i.e. on or before Sunday, 16 May 2021 at 10:30 a.m.):-

| Mode of Submission | Designated Address |
|------------------------|---|
| Hard copy | SS E Solutions Sdn. Bhd. Level 7, Menara Milenium, Jalan Damanlela, Pusat Bandar Damansara, Damansara Heights, 50490 Kuala Lumpur, Wilayah Persekutuan Fax: 03-2094 9940 and/or 03-2095 0292 Email: info@sshsb.com.my |
| Electronic appointment | Securities Services e-Portal Weblink: https://www.sshsb.net.my/login.aspx |

(B) Audited Financial Statements for the financial year ended 31 December 2020

This Agenda item is meant for discussion only, as the provision of Section 340(1)(a) of the Act does not require a formal approval for the Audited Financial Statements from the shareholders. Therefore, this Agenda item is not put forward for voting.

(C) Re-election of Directors

In determining the eligibility of the Directors to stand for re-election at the forthcoming 25th AGM, the Nominating Committee ("NC"), guided by the Directors' Assessment Policy has considered the criteria as stated in the said Policy as well as the requirements of Paragraph 2.20A of the Main LR of Bursa Securities and recommended Mr. Soong Jan Hsung and Mr. Wong Heng Chong ("Mr. Wong"), for re-election as Directors pursuant to Clause 21.6 of the Constitution of the Company ("Retiring Directors"). The Board has conducted a separate assessment and being satisfied with the performance/contribution of the Retiring Directors. Therefore, the Board would like to recommend the same be tabled to the shareholders for approval at the forthcoming 25th AGM of the Company under Resolutions 1 and 2 respectively. The evaluation criteria adopted as well as the process of assessment by the Board have been duly elaborated in the Corporate Governance Overview Statement of the Annual Report 2020 of the Company.

All the Retiring Directors have consented to their re-election, and abstained from deliberation and voting in relation to their individual re-election at the NC and Board of Directors' meetings, respectively.

(D) Payment of Directors' Fees

The Proposed Directors' Fees for the financial year ended 31 December 2020 was RM437,368/- (2019: RM417,113/-).

The Resolution 3, if approved, will authorise the payment of Directors' Fees pursuant to Clause 21.4 of the Constitution of the Company.

(E) Re-appointment of Auditors

The Audit Committee ("AC") have assessed the suitability, objectivity and independence of the External Auditors and recommended the re-appointment of KPMG PLT as External Auditors of the Company for the financial year ending 31 December 2021. The Board has in turn reviewed the recommendation of the AC and recommended the same be tabled to the shareholders for approval at the forthcoming 25th AGM of the Company under Resolution 4. The evaluation criteria adopted as well as the process of assessment by the AC and Board, respectively, have been duly elaborated in the Corporate Governance Overview Statement of the Annual Report 2020 of the Company.

Explanatory Notes to Special Business:

(F) Retention of Independent Non-Executive Director

Mr. Wong was re-designated as Independent Non-Executive Director of the Company on 8 August 2012 and will be serving the Board for a cumulative term of more than nine (9) years on 8 August 2021. The Board through the NC of the Company, after having assessed the collective skills, experience and independence of Mr. Wong, regarded him to be independent based amongst others, the following justifications and recommends that Mr. Wong be retained as an Independent Non-Executive Director of the Company, subject to the approval from the shareholders of the Company under Resolution 5.

- i. Mr. Wong has met the independent guidelines set out in Chapter 1 of Main LR of Bursa Securities.
- ii. Mr. Wong has been with the Company for eleven (11) years therefore understands the business operations of the Company and appreciates the emerging trends and challenges faced by the Group.
- iii. Drawing on his prior expertise/experience, Mr. Wong has been actively participated and contributed to the discussions of the Board and Board Committees meetings. He has diligently attended all of the meetings held for the Board and Board Committees for the financial year ended 31 December 2020.
- iv. Mr. Wong has exercised due care and diligence during his tenure as an Independent Non-Executive Director of the Company.

(G) Payment of Benefits Payable

Under proposed Resolution 6, the benefits payable to the Directors has been reviewed by the Remuneration Committee and the Board of Directors of the Company, which recognises that the benefits payable is in the best interest of the Company. The benefits concern comprised the meeting allowances, insurance premium and other benefits payable in favour of the Directors.

cont'd

(H) Authority to Issue Shares pursuant to the Act

The Company wishes to renew the mandate on the authority to issue shares pursuant to the Act at the 25th AGM of the Company (hereinafter referred to as the "**General Mandate**"). This authority will, unless revoked or varied by the Company at a general meeting, shall continue to be in full force until the conclusion of the next AGM of the Company.

The Company had been granted a general mandate by its shareholders at the Twenty-Fourth AGM of the Company held on 16 June 2020 (hereinafter referred to as the "**Previous Mandate**").

The Previous Mandate granted by the shareholders had not been utilised and hence no proceed was raised therefrom.

The purpose to seek the General Mandate is to enable the Directors of the Company to issue and allot shares at any time to such persons in their absolute discretion without convening a general meeting as it would be both time and cost-consuming to organise a general meeting. This authority unless revoked or varied by the Company in general meeting, will expire at the next AGM. The proceeds raised from the General Mandate will provide flexibility to the Company for any possible fund raising activities, including but not limited to further placing of shares, for purpose of funding future investment project(s), working capital and/or acquisitions.

(I) Proposed Renewal of Share Buy-Back

The proposed Resolution 8, if passed, will renew the authority given to the Company to purchase its own shares of up to ten per centum (10%) of the total number of issued shares of the Company at any time within the time period stipulated in the Main LR of Bursa Securities (hereinafter referred to as the "Share Buy-Back"). This authority will, unless revoked or varied by the Company at a general meeting, shall continue to be in full force until the conclusion of the next AGM of the Company.

Further details are set out in the Part A of the Circular/Statement to Shareholders dated 19 April 2021 circulated together with this Annual Report.

(J) Proposed Renewal of Shareholders' Mandate

The proposed Resolution 9, if passed, will renew the authority given to the Company and/or its subsidiaries a mandate to enter into recurrent related party transactions of a revenue or trading nature with the Related Parties in compliance with the Main LR of Bursa Securities. The mandate, unless revoked or varied by the Company at a general meeting, will expire at the next AGM of the Company.

Further details are set out in the Part B of the Circular/Statement to Shareholders dated 19 April 2021 circulated together with this Annual Report.

ADMINISTRATIVE GUIDF



SECURITIES SERVICES e-PORTAL

WHAT IS Securities Services e-Portal?

Securities Services e-Portal is an online platform that will allow both individual shareholders and body corporate shareholders through their appointed representatives, to -

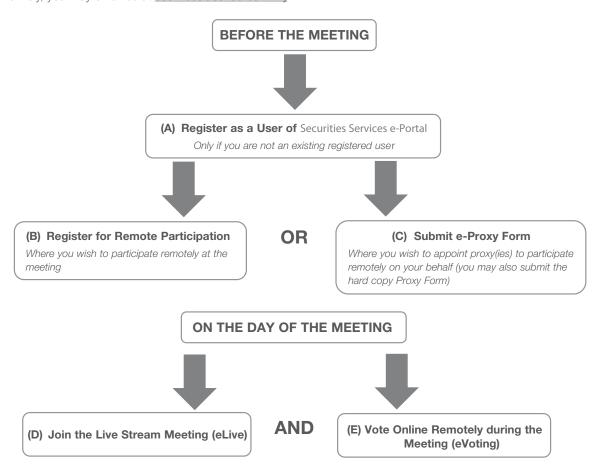
- Submit proxy form electronically paperless submission
- Register for remote participation and voting at meetings
- Participate in meetings remotely via live streaming
- Vote online remotely on resolution(s) tabled at meetings (referred to as "e-Services")

The usage of the e-Portal is dependent on the engagement of the relevant e-Services by VSTECS Berhad and is by no means a guarantee of availability of use, unless we are so engaged to provide. **All users are to read, agree and abide to all the Terms and Conditions of Use and Privacy Policy as required throughout the e-Portal.**

Please note that the e-Portal is best viewed on the latest versions of Chrome, Firefox, Edge and Safari.

REQUIRE ASSISTANCE?

Please contact Mr. Wong Piang Yoong (DID: +603 2084 9168) or Ms. Lee Pei Yeng (DID: +603 2084 9169) or Mr. Saravanan A/L Gupal (DID: +603 2084 9120) at or our general line (DID: +603 2084 9000) to request for e-Services Assistance during our office hours on Monday to Friday from 8:30 a.m. to 12:15 p.m. and from 1:15 p.m. to 5:30 p.m. Alternatively, you may email us at eservices@sshsb.com.my.



ADMINISTRATIVE GUIDE

BEFORE THE MEETING

| | (A) Sign up a user account at Securities Services e-Portal | | | | |
|---|---|------|---|--|--|
| Step 1 Step 2 Step 3 Step 4 | Visit https://sshsb.net.my/login.aspx Sign up for a user account Wait for our notification email that will be sent within one (1) working day Verify your user account within seven (7) days of the notification email and log in | • | We require 1 working day to process all user signups. If you do not have a user account with the e-Portal, you will need to sign up for a user account by the deadlines stipulated below. Your registered email address is your User ID. | | |
| | ALL SHAREHOLDERS MUST REGI | STER | AS A USER BY <u>11 MAY 2021</u> | | |
| | (B) Register for Re | mote | Participation | | |
| | Meeting Date and Time Registration for Remote Participation Closing Date and Time | | | | |
| | Tuesday, 18 May 2021 at 10:30 a.m. Sunday, 16 May 2021 at 10:30 a.m. | | | | |
| Log in to https://sshsb.net.my/login.aspx with your registered email and password Look for VSTECS Berhad under Company Name and 25th AGM on 18 May 2021 at 10:30 a.m Registration | | | | | |

Step 1 Check if you are attending as -

the meeting.

- Individual shareholder
- Corporate or authorised representative of a body corporate

 For body corporates, the appointed corporate/authorised representative has to upload the evidence
 of authority (e.g. Certificate of Appointment of Corporate Representative, Power of Attorney, letter of
 authority or other documents proving authority). All documents that are not in English or Bahasa Malaysia
 have to be accompanied by a certified translation in English in 1 file. The original evidence of authority
 and translation thereof, if required, have to be submitted to SS E Solutions Sdn Bhd at Level 7, Menara
 Milenium, Jalan Damanlela, Pusat Bandar Damansara, Damansara Heights, 50490 Kuala Lumpur,
 Wilayah Persekutuan for verification before the registration closing date and time above.

for Remote Participation under Corporate Exercise / Event and click ">" to register for remote participation at

Step 2 Submit your registration.

- A copy of your e-Registration for remote participation can be accessed via My Records (refer to the left navigation panel).
- Your registration will apply to all the CDS account(s) of each individual shareholder / body corporate shareholder that you represent. If you are both an individual shareholder and representative of body corporate(s), you need to register as an individual and also as a representative for each body corporate.
- As the meeting will be conducted on a fully virtual basis and only the Chairman and other essential individuals will be present at the broadcast venue, we highly encourage all shareholders to remotely participate and vote at the meeting, failing which, please appoint the Chairman of the meeting as proxy or your own proxy(ies) to represent you.



| (C) Submit e-Proxy Form | | |
|---|-----------------------------------|--|
| Meeting Date and Time Proxy Form Submission Closing Date and Time | | |
| Tuesday, 18 May 2021 at 10:30 a.m. | Sunday, 16 May 2021 at 10:30 a.m. | |

- Log in to https://sshsb.net.my/login.aspx with your registered email and password
- Look for <u>VSTECS Berhad</u> under Company Name and <u>25th AGM on 18 May 2021 at 10:30 a.m. Submission of Proxy Form</u> under Corporate Exercise / Event and click ">" to submit your proxy forms online for the meeting by the submission closing date and time above.
- Step 1 Check if you are submitting the proxy form as -
 - Individual shareholder
 - Corporate or authorised representative of a body corporate
 For body corporates, the appointed corporate/authorised representative is to upload the evidence
 of authority (e.g. Certificate of Appointment of Corporate Representative, Power of Attorney, letter of
 authority or other documents proving authority). All documents that are not in English or Bahasa Malaysia
 have to be accompanied by a certified translation in English in 1 file. The <u>original</u> evidence of authority
 and translation thereof, if required, have to be submitted to SS E Solutions Sdn Bhd at Level 7, Menara
 Milenium, Jalan Damanlela, Pusat Bandar Damansara, Damansara Heights, 50490 Kuala Lumpur,
 Wilayah Persekutuan for verification before the proxy form submission closing date and time above.
- Step 2 Enter your CDS account number or the body corporate's CDS account number and corresponding number of securities. Then enter the information of your proxy(ies) and the securities to be represented by your proxy(ies).

 You are strongly encouraged to appoint the Chairman of the meeting as your proxy where you are not able to participate remotely.
- Step 3 Proceed to indicate how your votes are to be casted against each resolution.
- Step 4 Review and confirm your proxy form details before submission.
- A copy of your submitted e-Proxy Form can be accessed via My Records (refer to the left navigation panel).
- You need to submit your e-Proxy Form for every CDS account(s) you have or represent.

PROXIES

All appointed proxies need not register for remote participation under (B) above but if they are not registered Users of the e-Portal, they will need to register as Users of the e-Portal under (A) above by 11 May 2021. PLEASE NOTIFY YOUR PROXY(IES) ACCORDINGLY. Upon processing the proxy forms, we will grant the proxy access to remote participation at the meeting to which he/she is appointed for instead of the shareholder, provided the proxy must be a registered user of the e-Portal, failing which, the proxy will not be able to participate at the meeting as the meeting will be conducted on a fully virtual basis.

ADMINISTRATIVE GUIDE

ON THE DAY OF THE MEETING

| Log in to https://sshsb.net.my/login.aspx with your registered email and password | | | |
|---|--|--|--|
| (D) Join the Live Stream Meeting (eLive) | | | |
| Meeting Date and Time eLive Access Date and Time | | | |
| Tuesday, 18 May 2021 at 10:30 a.m. Tuesday, 18 May 2021 at 10:00 a.m. | | | |

- Look for <u>VSTECS Berhad</u> under Company Name and <u>25th AGM on 18 May 2021 at 10:30 a.m. Live Stream <u>Meeting</u> under Corporate Exercise / Event and click ">" to join the meeting.</u>
- The access to the live stream meeting will open on the abovementioned date and time.
- If you have any questions to raise, you may use the text box to transmit your question. The Chairman/Board/ Management/relevant adviser(s) will endeavour to broadcast your question and their answer during the meeting. Do take note that the quality of the live streaming is dependent on the stability of the internet connection at the location of the user.

(E) Vote Online Remotely during the Meeting (eVoting) Meeting Date and Time EVoting Access Date and Time Tuesday, 18 May 2021 at 10:30 a.m. Tuesday, 18 May 2021 at 10:30 a.m.

- If you are already accessing the Live Stream Meeting, click Proceed to Vote under the live stream player.
 OR
- ▶ If you are not accessing from the Live Stream Meeting and have just logged in to the e-Portal, look for <u>VSTECS</u> <u>Berhad</u> under Company Name and <u>25th AGM on 18 May 2021 at 10:30 a.m. Remote Voting</u> under Corporate Exercise / Event and click ">" to remotely cast and submit the votes online for the resolutions tabled at the meeting.
- Step 1 Cast your votes by clicking on the radio buttons against each resolution.
- Step 2 Review your casted votes and confirm and submit the votes.
- The access to eVoting will open on the abovementioned date and time.
- Your votes casted will apply throughout <u>all</u> the CDS accounts you represent as an individual shareholder, corporate/authorised representative and proxy. Where you are attending as a proxy, and the shareholder who appointed you has indicated how the votes are to be casted, we will take the shareholder's indicated votes in the proxy form.
- The access to eVoting will close as directed by the Chairman of the meeting.
- A copy of your submitted eVoting can be accessed via My Records (refer to the left navigation panel).



PROXY FORM

| No. of Shares Held | CDS Account No. |
|--------------------|-----------------|
| | |

| I/We | | | | | |
|--------------------------------|---|---|----------------------------------|-----------------------|----------------|
| | (name of share | holder as per NRIC, in capital let | tters) | | |
| NRIC No./ID No | o./Company No | (New) _ | | | (Old) |
| of | | | | | |
| · | | (full address) | | | |
| being a Membe | r/Members of VSTECS Berhad, hereb | y appoint | | | |
| Ü | | | me of proxy as per N | IRIC, in capital lett | ters) |
| NRIC No | (Nev | N) | | (Old) of | |
| | | | Contact I | No | |
| | (full address) | | Contact i | 10. | |
| and/or failing hi | m/her | | | | |
| aria, or raining rin | | (name of proxy as per NRIC, in | n capital letters) | | |
| NRIC No | (Ne | v) | | (Old) of | |
| | ` | , | | , , | |
| | (full address) | | Contact i | NO | |
| Meeting ("AGM VSTECS Berhad | r, the Chairman of the Meeting as my, ") of the Company to be held on a f d, Lot 3, Jalan Teknologi 3/5, Taman S lay, 18 May 2021 at 10:30 a.m. and at | ully virtual basis with the Sains Selangor, Kota Dam | Broadcast Venu nansara, 47810 | ue located at | Training Room, |
| The proportion | of *my/our holdings to be represented | by *my/our proxy(ies) are | e as follows:- | | |
| First Proxy Second Proxy | % | | | | |
| | 100% | | | | |
| Please indicate w | vote by a show of hands, my proxy _ ith an "X" in the spaces provided below it ill vote or abstain from voting at his/her dis | how you wish your votes to | | | |
| Resolutions | | | | For | Against |
| Resolution 1 | Re-election of Mr. Soong Jan Hsung | as Director | | | |
| Resolution 2 | Re-election of Mr. Wong Heng Chon | g as Director | | | |
| Resolution 3 | Payment of Directors' Fees | | | | |
| Resolution 4 | Re-appointment of KPMG PLT as Au | iditors and to fix their rem | uneration | | |
| Resolution 5 | Ordinary Resolution No. 1 – Retentio Independent Non-Executive Director | n of Mr. Wong Heng Cho | ng as | | |
| Resolution 6 | Ordinary Resolution No. 2 - Paymen | t of Benefits Payable to th | ne Directors | | |
| Resolution 7 | Ordinary Resolution No. 3 – Authority | to Issue Shares | | | |
| Resolution 8 | Ordinary Resolution No. 4 – Propose | | | | |
| Resolution 9 | Ordinary Resolution No. 5 – Propose | d Renewal of Shareholder | rs' Mandate | | |
| | | | | | |
| Dated this | day | 2021. | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| Sharehold | der's Contact Number | | Signature o | of Member/Co | ommon Seal |

AFFIX STAMP

The Poll Administrator

SS E Solutions Sdn. Bhd.

[Registration No. 202001010461 (1366781-T)]

Level 7, Menara Milenium, Jalan Damanlela, Pusat Bandar Damansara, Damansara Heights, 50490 Kuala Lumpur, Wilayah Persekutuan

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(A) Information for Shareholders/Proxies

 As a precautionary measure amid the outbreak of Coronavirus Disease ("COVID-19") pandemic, VSTECS shall conduct the 25th AGM as a fully virtual general meeting via the Remote Participation and Voting ("RPV") facilities provided by SS E Solutions Sdn. Bhd. via its Securities Services e-Portal at https://www.sshsb.net.my/login.aspx.

The Broadcast Venue is strictly for the purpose of complying with Clause 18.4 of the Company's Constitution and Section 327(2) of the Act, which requires the Chairman of the meeting to be present at the main venue of the Meeting.

Shareholders WILL NOT BE ALLOWED to attend the 25th AGM in person at the Broadcast Venue on the day of the Meeting.

By utilising the RPV facilities at Securities Services e-Portal (prior registration as a User is required), shareholders are to remotely attend, participate, speak (by way of posing questions to the Board via real time submission of typed texts) and cast their votes at the 25th AGM. Please refer to the Administrative Guide for procedures to utilise the RPV facilities and take note of Notes (2) to (9) below in order to participate remotely via RPV facilities.

- In respect of deposited securities, only members whose names appear in the Record of Depositors on 11 May 2021 ("General Meeting Record of Depositors") shall be eligible to attend the AGM via RPV facilities.
- 3. A member (including authorised nominee) entitled to attend and vote at the Meeting via RPV facilities, may appoint more than one (1) proxy to attend and vote at the AGM via RPV facilities, to the extent permitted by the Act, Securities Industry (Central Depositories) Act, 1991, Main LR of Bursa Securities, and the Rules of Bursa Malaysia Depository Sdn. Bld. Where a member appoints more than one (1) proxy, the appointments shall be invalid unless he specifies the proportions of his shareholdings to be represented by each proxy.
- 4. A proxy may but does not need to be a member of the Company and notwithstanding this, a member entitled to attend and vote at the AGM via RPV facilities is entitled to appoint any person as his/her proxy to attend and vote instead of the member at the AGM without limitation. There shall be no restriction as to the qualification of the proxy. A proxy appointed to attend and vote at the AGM via RPV facilities shall have the same rights as the member to attend, participate, speak and vote at the AGM.

As guided by the Securities Commission Malaysia's Guidance Note and Frequently Asked Questions on the Conduct of General Meetings for Listed Issuers as revised, the right to speak is not limited to verbal communication only but includes other modes of expression. Therefore, all members, proxies and/or corporate representatives shall communicate with the main venue of the AGM via real time submission of typed texts through a text box within Securities Services e-Portal's platform during the live streaming of the AGM as the primary mode of communication. In the event of any technical glitch in this primary mode of communication, members, proxies or corporate representatives may email their questions to eservices@sshsb.com.my during the AGM. The questions and/or remarks submitted by the members, proxies and/or corporate representatives will be broadcasted and responded by the Chairman, Board of Directors and/or Management during the Meeting.

- 5. In the case of a corporate member, the instrument appointing a proxy must be either under its common seal or under the hand of its officer or attorney duly authorised.
- 6. Where a member is an exempt authorised nominee who holds ordinary shares in the Company for multiple beneficial owners in one securities account ("omnibus account"), there is no limit to the number of proxies of which the exempt authorised nominee may appoint in respect of each omnibus account it holds.
- 7. A member who has appointed a proxy or attorney or authorised representative to attend, participate, speak and vote at the AGM via RPV facilities must request his/her proxy to register himself/herself for RPV facilities at Securities Services e-Portal at https://www.sshsb.net.my/login.aspx. Please refer to the Administrative Guide for procedures to utilize the RPV facilities.

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8. Publication of Notice of 25th AGM and Proxy Form on corporate website

Pursuant to Section 320(2) of the Act, a copy of this Notice together with the Proxy Form are available at the corporate website of VSTECS Berhad at https://vstecs.listedcompany.com/ar-2020.html.

9. Submission of Proxy Form in either hard copy form or electronic form

The appointment of proxy(jes) may now be made either in hard copy form or by electronic form, and, shall be deposited with the Company's Poll Administrator, namely, SS E Solutions Sdn. Bhd., either at the designated office as stated below or vide Securities Services e-Portal, not less than forty-eight (48) hours before the time appointed for holding the AGM or adjournment thereof (i.e. on or before Sunday, 16 May 2021 at 10:30 a.m.):-

| Mode of Submission | Designated Address |
|------------------------|---|
| Hard copy | SS E Solutions Sdn. Bhd. Level 7, Menara Milenium, Jalan Damanlela, Pusat Bandar Damansara, Damansara Heights, 50490 Kuala Lumpur, Wilayah Persekutuan Fax: 03-2094 9940 and/or 03-2095 0292 Email: info@sshsb.com.my |
| Electronic appointment | Securities Services e-Portal Weblink: https://www.sshsb.net.my/login.aspx |

(B) Audited Financial Statements for the financial year ended 31 December 2020

This Agenda item is meant for discussion only, as the provision of Section 340(1)(a) of the Companies Act 2016 does not require a formal approval for the Audited Financial Statements from the shareholders. Therefore, this Agenda item is not put forward for voting.

VSTECS BERHAD
[Registration No: 199501021835 [351038-H]]

Lot 3, Jalan Teknologi 3/5, Taman Sains Selangor,

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Tel : +603 6286 8222

E-mail: secretariat@vstecs.com.my