

**RCE CAPITAL BERHAD**  
**Registration No. 195301000151 (2444-M)**  
(Incorporated in Malaysia)

Minutes of the Seventieth Annual General Meeting (“70th AGM”) of the Company held as a fully virtual meeting conducted entirely through live streaming and remote voting using the remote participation and voting facilities hosted on Securities Services e-Portal at <https://sshsb.net.my/> provided by SS E Solutions Sdn. Bhd. at Level 7, Menara Milenium, Jalan Damanlela, Pusat Bandar Damansara, Damansara Heights, 50490 Kuala Lumpur, Malaysia on Thursday, 5 September 2024 at 10.30 a.m.

**PRESENT**

- Directors : Encik Shahman Azman (Chairman)  
Y. Bhg. Tan Sri Mazlan Mansor  
Y. Bhg. Datuk Mohamed Azmi bin Mahmood  
Mr. Thein Kim Mon  
Puan Azura binti Azman  
Puan Shalina Azman  
Mr. Soo Kim Wai  
Mr. Lum Sing Fai
- Shareholders and Proxyholders : As per Attendance List
- In Attendance/Invitees : Mr. Loh Kam Chuin (Chief Executive Officer)  
Mr. Johnson Yap Choon Seng (Group Chief Financial Officer and Company Secretary)  
Ms. Seow Fei San (Company Secretary)
- Auditors : Mr. Mak Wai Kit (representative of Deloitte PLT)

**1. NOTICE**

The Chairman welcomed shareholders, proxyholders (collectively “shareholders”) and invitees to the live streaming of the Company’s 70th AGM.

The Chairman informed that the 70th AGM was conducted on a fully virtual basis, via live streaming webcast and online remote voting using the remote participation and voting facilities without physical attendance.

The Chairman then proceeded to introduce the Board members, Senior Management, Company Secretary and External Auditors of the Company to the shareholders.

Thereupon, the notice convening the Meeting having been circulated earlier to all the members of the Company within the statutory period was taken as read.

**2. QUORUM AND PRESENTATION TO SHAREHOLDERS**

Upon confirmation of the presence of the requisite quorum pursuant to Clause 76 of the Company’s Constitution, the Chairman called the Meeting to order at 10.30 a.m.

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The Meeting was informed that in line with the Main Market Listing Requirements of Bursa Malaysia Securities Berhad, all the proposed resolutions set out in the Notice of 70th AGM would be voted by poll.

The Meeting was further informed that SS E Solutions Sdn. Bhd. was appointed to act as the Poll Administrator to conduct the polling process and Commercial Quest Sdn. Bhd. had been appointed as the Independent Scrutineer to verify the results of the poll voting.

The Chairman invited Ms. Chua Siew Chuan, the Poll Administrator to brief the Meeting on the proceedings of the 70th AGM.

Ms. Chua informed that as indicated by Securities Commission Malaysia, shareholders could rely on real time submission of typed texts to exercise the rights to speak or communicate in a virtual meeting. Therefore, shareholders who attended the 70th AGM remotely could use the text box within the Securities Services e-Portal (“SS e-Portal”) to submit their questions or remarks in real time during the Meeting.

Ms. Chua further informed that the Company would respond to the questions transmitted by shareholders via the text box after all items on the Agenda had been dealt with. The Company would endeavour to respond to all questions relevant to the Agenda items during the Meeting.

Ms. Chua then briefed the Meeting that as there was no legal requirement for a proposed resolution to be seconded, the Chairman would take the Meeting through each item on the Agenda. The voting module had been made accessible to all shareholders to submit their votes from the start of the Meeting and would continue to be accessible until the closure of the voting session.

Ms. Chua informed that there were shareholders who had appointed the Chairman of the Meeting to vote on their behalf. Accordingly, the Chairman would be voting in his capacity as proxy in accordance with the shareholders’ voting instructions, where indicated.

The Meeting noted the voting procedure as explained by the step-by-step guide together with a short video clip on the online voting module within the SS e-Portal.

The Chairman thereafter invited Mr. Loh Kam Chuin, the Chief Executive Officer (“CEO”), to give a presentation on the Company’s results and outlook, before proceeding with the Meeting proper.

The Meeting noted the CEO’s presentation.

After Mr. Loh’s presentation, the Chairman proceeded to the first item on the Agenda of the Meeting.

**3. AUDITED FINANCIAL STATEMENTS FOR THE FINANCIAL YEAR ENDED 31 MARCH 2024 TOGETHER WITH THE REPORTS OF THE DIRECTORS AND AUDITORS THEREON**

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The first Agenda was to receive the Audited Financial Statements for the financial year ended 31 March 2024 together with the Reports of the Directors and Auditors thereon (“Audited Financial Statements”).

The Chairman informed the Meeting that this Agenda was meant for discussion only as Section 340(1)(a) of the Companies Act 2016 did not require a formal approval by the shareholders. Hence, it was not put for voting.

The Audited Financial Statements which had been circulated to all the members of the Company within the statutory period were tabled to the Meeting.

The Chairman then declared that the Audited Financial Statements were received and noted.

**4. PAYMENT OF DIRECTORS’ FEES OF RM593,750 FOR THE FINANCIAL YEAR ENDED 31 MARCH 2024**

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The Chairman informed the Meeting that the next item on the Agenda was to approve the payment of Directors’ fees of RM593,750 for the financial year ended 31 March 2024.

The Chairman further informed that each Non-Executive Director was entitled to a Director’s fee of RM75,000 per annum, the basis of which was the same as previous year. Puan Azura binti Azman was appointed to the Board on 1 December 2023 and was entitled to a pro-rated Director’s fee of RM25,000.

The Meeting noted that the interested Directors would abstain from voting on Ordinary Resolution 1.

**5. DIRECTORS’ BENEFITS TO THE NON-EXECUTIVE DIRECTORS OF THE COMPANY UP TO AN AGGREGATE AMOUNT OF RM850,000 FOR THE PERIOD FROM 6 SEPTEMBER 2024 UNTIL THE NEXT ANNUAL GENERAL MEETING OF THE COMPANY**

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The Chairman informed that in accordance with Section 230(1) of the Companies Act 2016, the fees and benefits payable to the directors of a public listed company shall be approved at a general meeting.

Hence, Agenda no. 3 was to seek shareholders’ approval for the payment of Directors’ benefits to the Non-Executive Directors of the Company up to an aggregate amount of RM850,000 for the period from 6 September 2024 until the next Annual General Meeting of the Company.

The Chairman further informed that the Directors' benefits payable for the said period comprised allowances and other emoluments payable to the Non-Executive Directors of the Company. In determining the estimated total Directors' benefits, the size of the Board and Board Committees and the number of meetings estimated to be held during the period were taken into consideration.

The Meeting noted that the interested Directors would abstain from voting on Ordinary Resolution 2.

**6. RE-ELECTION OF PUAN AZURA BINTI AZMAN PURSUANT TO CLAUSE 103 OF THE COMPANY'S CONSTITUTION**

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The Chairman informed that Puan Azura binti Azman, who was appointed as Director of the Company during the financial year, shall retire pursuant to Clause 103 of the Company's Constitution, and being eligible, had offered herself for re-election.

The Meeting noted that in line with the Malaysian Code on Corporate Governance and the Main Market Listing Requirements of Bursa Malaysia Securities Berhad, the Board, through its Nomination & Remuneration Committee had conducted annual evaluation on each of its Directors based on the relevant performance criteria, as well as the fit and proper assessment on the retiring Directors. The details of the assessment were disclosed in the Corporate Governance Report which was available on the Company's website.

The Chairman further informed that Puan Azura binti Azman's profile was set out on page 8 of the Annual Report 2024.

**7. RE-ELECTION OF DIRECTORS PURSUANT TO CLAUSE 118 OF THE COMPANY'S CONSTITUTION**

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The Chairman informed that Tan Sri Mazlan Mansor and himself, the Directors who retired by rotation pursuant to Clause 118 of the Company's Constitution and being eligible, had offered themselves for re-election.

The Chairman highlighted that the details of the assessment on each of the Directors were disclosed in the Corporate Governance Report which was available on the Company's website.

The Chairman further informed that the abovesaid Directors' profiles were set out on page 6 of the Annual Report 2024.

**8. RE-APPOINTMENT OF AUDITORS AND TO AUTHORISE THE DIRECTORS TO FIX THEIR REMUNERATION**

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The Chairman informed that the next item on the Agenda was to re-appoint Auditors and to authorise the Directors to fix their remuneration.

The Meeting noted that the resolution was proposed by the Board based on the Audit Committee's recommendation, and having been satisfied with the results of the annual assessment of the Auditors, Deloitte PLT. The Auditors had also expressed their willingness to continue in office.

**9. AUTHORITY TO ISSUE SHARES PURSUANT TO SECTION 75 OF THE COMPANIES ACT 2016**

The Meeting proceeded to consider the ordinary resolution on giving authority to the Directors to issue shares pursuant to Section 75 of the Companies Act 2016 ("General Mandate").

The Chairman briefed that Ordinary Resolution 7 was to seek renewal of the General Mandate, and if passed, would give the Directors, the authority to issue and allot ordinary shares of not more than ten per centum (10%) of the total number of issued shares of the Company, for such purposes as the Directors consider would be in the interest of the Company.

The Meeting noted that the aforesaid authority, unless revoked or varied in general meeting, would expire at the next Annual General Meeting.

**10. PROPOSED SHAREHOLDERS' MANDATE FOR RECURRENT RELATED PARTY TRANSACTIONS OF A REVENUE OR TRADING NATURE ("RRPTs")**

The Chairman informed that the next item on the Agenda was to approve the Proposed Shareholders' Mandate for RRPTs.

The Chairman briefed that the rationale of the Ordinary Resolution 8 was to allow the Company and its subsidiaries to enter into RRPTs with the related parties as specified in Section 2.2 of the Circular to Shareholders dated 29 July 2024.

The Meeting noted that the interested Directors and major shareholders were detailed in Section 2 of the Circular to Shareholders. The aforesaid interested parties together with persons connected to them would abstain from voting on this resolution.

**11. PROPOSED RENEWAL OF SHARE BUY-BACK AUTHORITY**

The next item on the Agenda was to approve the proposed purchase by the Company of its own shares of up to ten per centum (10%) of the total number of issued ordinary shares of the Company.

The Meeting noted that additional information on the Proposed Renewal of Share Buy-Back Authority was set out in the Share Buy-Back Statement dated 29 July 2024, which was available on the Company's website.

## **12. ANY OTHER BUSINESS**

The Meeting noted that no notice was received for transacting any other business at this Meeting.

## **13. QUESTIONS AND ANSWERS SESSION**

The Chairman invited Mr. Johnson Yap, the Chief Financial Officer and Company Secretary, to read out the questions submitted by shareholders through text box. Mr. Johnson Yap informed the Meeting that relevant questions which relate to the Agenda items, as well as queries relating to the Group's financial performance and operations, would be addressed during this questions and answers ("Q&A") session. He added that questions received which were similar in nature would be collated and addressed accordingly.

Mr. Johnson Yap mentioned that several questions regarding door gifts for the 70th AGM were received. He explained that, as stated in the Administrative Guide, no door gifts or vouchers would be distributed to shareholders or proxies attending the 70th AGM and Extraordinary General Meeting. Instead, the Company preferred to reward shareholders through dividend payments. He thanked the shareholders for their understanding and ongoing support.

The CEO and the Chief Financial Officer then proceeded to answer questions raised by shareholders. After the relevant questions were dealt with, the Chairman thanked shareholders for their questions, and the Q&A session was closed. The questions and answers addressed at the Meeting were annexed hereto as Appendix A.

The Meeting then proceeded with the poll voting session.

## **14. POLLING PROCESS**

At this juncture, the Chairman requested shareholders and proxies to submit their votes as the voting session would continue for another ten (10) minutes.

The Meeting was then adjourned for shareholders and proxies to cast their votes, before proceeding with the verification of votes results by the Independent Scrutineers, Commercial Quest Sdn. Bhd.

## **15. ANNOUNCEMENT OF POLL RESULTS**

The Meeting resumed at 11.44 a.m. and the Chairman announced the results of the poll voting.

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The results of the poll voting were as follows:

Resolutions	Voted For		Voted Against		Result
	No. of Shares	%	No. of Shares	%	
Ordinary Resolution 1 To approve the payment of Directors' fees of RM593,750 for the financial year ended 31 March 2024.	482,847,070	99.9871	62,302	0.0129	Carried
Ordinary Resolution 2 To approve the Directors' benefits to the Non-Executive Directors of the Company up to an aggregate amount of RM850,000 for the period from 6 September 2024 until the next Annual General Meeting of the Company.	482,735,125	99.9639	174,247	0.0361	Carried
Ordinary Resolution 3 To re-elect Puan Azura binti Azman, who retires pursuant to Clause 103 of the Company's Constitution, as Director.	484,364,835	99.9896	50,535	0.0104	Carried
Ordinary Resolution 4 To re-elect Encik Shahman Azman, who retires pursuant to Clause 118 of the Company's Constitution, as Director.	484,128,632	99.9408	286,738	0.0592	Carried
Ordinary Resolution 5 To re-elect Tan Sri Mazlan Mansor, who retires pursuant to Clause 118 of the Company's Constitution, as Director.	483,810,832	99.8752	604,538	0.1248	Carried
Ordinary Resolution 6 To re-appoint Deloitte PLT as Auditors of the Company to hold office until the conclusion of the next Annual General Meeting and to authorise the Directors to fix their remuneration.	484,064,434	99.9247	364,736	0.0753	Carried
Ordinary Resolution 7 Authority to issue shares pursuant to Section 75 of the Companies Act 2016.	463,163,379	95.6150	21,241,391	4.3850	Carried
Ordinary Resolution 8 Proposed Shareholders' Mandate for Recurrent Related Party Transactions of a Revenue or Trading Nature.	52,261,564	99.8925	56,244	0.1075	Carried
Ordinary Resolution 9 Proposed Renewal of Share Buy-Back Authority.	484,306,527	99.9791	101,044	0.0209	Carried

Based on the results of the poll voting, the Chairman declared that the following Ordinary Resolutions 1 to 9 CARRIED:

**ORDINARY RESOLUTION 1**

THAT the payment of Directors' fees of RM593,750 for the financial year ended 31 March 2024 be and is hereby approved.

**ORDINARY RESOLUTION 2**

THAT the payment of Directors' benefits to the Non-Executive Directors of the Company up to an aggregate amount of RM850,000 for the period from 6 September 2024 until the next Annual General Meeting of the Company be and is hereby approved.

**ORDINARY RESOLUTION 3**

THAT Puan Azura binti Azman retiring pursuant to Clause 103 of the Company's Constitution, be and is hereby re-elected as Director of the Company.

**ORDINARY RESOLUTION 4**

THAT Encik Shahman Azman retiring pursuant to Clause 118 of the Company's Constitution, be and is hereby re-elected as Director of the Company.

**ORDINARY RESOLUTION 5**

THAT Tan Sri Mazlan Mansor retiring pursuant to Clause 118 of the Company's Constitution, be and is hereby re-elected as Director of the Company.

**ORDINARY RESOLUTION 6**

THAT Deloitte PLT be and is hereby re-appointed as Auditors of the Company to hold office until the conclusion of the next Annual General Meeting and that the Directors be and are hereby authorised to fix their remuneration.

**ORDINARY RESOLUTION 7**

**AUTHORITY TO ISSUE SHARES PURSUANT TO SECTION 75 OF THE COMPANIES ACT 2016**

THAT subject always to the Companies Act 2016 ("Act"), provisions of the Company's Constitution and the approval from the relevant authorities, where such approval is necessary, full authority be and is hereby given to the Directors pursuant to Section 75 of the Act to issue and allot shares in the Company at any time and upon such terms and conditions and for such purposes as the Directors may, in their absolute discretion deem fit, provided that the aggregate number of shares issued pursuant to this resolution does not exceed ten per centum (10%) of the total number of issued shares of the Company for the time being and that the Directors be and are also empowered to obtain the approval for the listing of and quotation for the additional shares so issued on Bursa Malaysia Securities Berhad and that such authority shall continue in force until the conclusion of the next Annual General Meeting of the Company.



**ORDINARY RESOLUTION 8  
PROPOSED SHAREHOLDERS' MANDATE FOR RECURRENT RELATED  
PARTY TRANSACTIONS OF A REVENUE OR TRADING NATURE**

THAT subject to Bursa Malaysia Securities Berhad Main Market Listing Requirements, approval be and is hereby given for the Company and its subsidiaries to enter into the recurrent related party transactions of a revenue or trading nature with the related parties as specified in Section 2.2 of the Circular to Shareholders dated 29 July 2024, provided that the transactions are in the ordinary course of business which are necessary for day-to-day operations and on normal commercial terms which are not more favourable to the related parties than those generally available to the public and are not detrimental to the interest of the minority shareholders of the Company and that the aggregate value of such transactions conducted pursuant to the shareholders' mandate during the financial year be disclosed in the annual report of the Company;

AND THAT such authority conferred shall continue to be in force until:

- (i) the conclusion of the next Annual General Meeting ("AGM") of the Company, at which time it will lapse, unless by a resolution passed at the AGM, the authority is renewed; or
- (ii) the expiration of the period within which the next AGM of the Company is required to be held pursuant to Section 340(2) of the Companies Act 2016 ("Act") (but must not extend to such extension as may be allowed pursuant to Section 340(4) of the Act); or
- (iii) revoked or varied by resolution passed by the shareholders of the Company in general meeting,

whichever is the earlier;

AND THAT the Directors of the Company be and are hereby authorised to complete and do all such acts and things (including executing such documents as may be required) to give effect to the transactions contemplated and/or authorised by this resolution.

**ORDINARY RESOLUTION 9  
PROPOSED RENEWAL OF SHARE BUY-BACK AUTHORITY**

THAT subject to the Companies Act 2016 ("Act"), provisions of the Constitution of the Company, Bursa Malaysia Securities Berhad ("Bursa Securities") Main Market Listing Requirements and any other relevant authorities, approval be and is hereby given for the Company to purchase ordinary shares in the Company as may be determined by the Directors from time to time through Bursa Securities upon such terms and conditions as the Directors of the Company may in their absolute discretion deem fit and expedient in the interest of the Company ("Share Buy-Back Mandate") provided that:

- (i) the aggregate number of ordinary shares in the Company which may be purchased and/or held by the Company at any point of time pursuant to the Share Buy-Back Mandate shall not exceed ten per centum (10%) of the total number of issued ordinary shares of the Company for the time being;

- (ii) the maximum amount of funds to be allocated by the Company for the purpose of purchasing its own ordinary shares shall not exceed the Company's retained profits at the time of purchase(s);
- (iii) the authority conferred by this resolution will be effective immediately upon the passing of this ordinary resolution and will continue to be in force until:
  - (a) the conclusion of the next Annual General Meeting ("AGM") of the Company, at which time the said authority will lapse unless by an ordinary resolution passed at the general meeting of the Company, the authority is renewed, either unconditionally or subject to conditions; or
  - (b) the expiration of the period within which the next AGM of the Company is required by law to be held; or
  - (c) revoked or varied by an ordinary resolution passed by the shareholders in general meeting,whichever is the earlier;
- (iv) the shares so purchased by the Company pursuant to the Share Buy-Back Mandate be retained as treasury shares which may be distributed as dividends and/or resold on Bursa Securities and/or cancelled and/or dealt with by the Directors in the manner allowed by the Act;

AND THAT the Directors of the Company be and are hereby authorised to take all such steps as they may consider expedient or necessary to implement and give effect to the Share Buy-Back Mandate.

## **16. CLOSURE**

There being no further business, the Chairman concluded the Meeting and thanked all present for their attendance at the fully virtual 70th AGM of the Company. The Chairman declared the Meeting closed at 11.45 a.m.

**CONFIRMED BY**

(signed)

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**CHAIRMAN**

Dated: 3 October 2024



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NO.	QUESTIONS SUBMITTED BY SHAREHOLDERS/PROXIES VIA TEXT BOX DURING ANNUAL GENERAL MEETING	RESPONSE FROM MANAGEMENT
1.	Will the Company be holding a physical Annual General Meeting (“AGM”) next year?	Securities Commission Malaysia and Bursa Malaysia Securities Berhad have made it mandatory for listed companies to hold hybrid or physical general meetings from 1 March 2025 onwards. RCE will be guided by this guideline and will take into consideration of all factors, such as effectiveness, costs as well as environmental, social and governance (“ESG”) factors.
2.	<p>(1) Have resignations/early retirements among RCE’s borrowers declined subsequent to the announcement of salary hike for civil servants? Please share some figures on the trend of resignations/early retirements among RCE’s borrowers.</p> <p>(2) What is the estimated percentage of salary increase for RCE’s borrowers in this round of salary revision?</p> <p>(3) What is the targeted loan growth for financial year ending (“FY”) March 2025? Will the effect of the civil servants’ salary hike on loan growth be more apparent in FY March 2026 instead of FY March 2025? As RCE prioritises quality growth, which civil servant segments is RCE targeting?</p> <p>(4) How is the competition with other non-bank financial institutions (e.g. OSK)? Has RCE been able to maintain pricing for its personal financing? Has there been an increase in borrower refinancing with other lenders as financing receivables declined in the recent quarter?</p>	<p>(1) In the Chief Executive Officer’s (“CEO”) earlier presentation, the non-performing financing remained elevated, including both resignations and early retirements, as seen by higher credit costs. Nevertheless, the Expected Credit Loss remained about the same.</p> <p>(2) As announced by the Government on 16 August 2024, a salary adjustment of up to 15% for civil servants is expected, with an 8% increase for management and professional groups in Phase 1 and 7% in Phase 2, while for the top management group, the increase will be 4% in Phase 1 and 3% in Phase 2.</p> <p>(3) RCE is unable to comment or provide guidance on financing growth. However, the Government’s recent announcement of a salary hike is expected to be positive news for all, and RCE anticipates a positive correlation with its financing receivables.</p> <p>(4) Competition is not a new challenge, and RCE does not operate in isolation, particularly in terms of pricing and other operations. RCE must be cautious with its pricing, as setting prices too high could risk pricing itself out of the market. The last pricing adjustment occurred in October 2022, following the Overnight Policy Rate (OPR) hike, and no adjustments have been made since. Additionally, early settlement trends are influenced by the broader economic environment, with a slight decline observed at present.</p>



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NO.	QUESTIONS SUBMITTED BY SHAREHOLDERS/PROXIES VIA TEXT BOX DURING ANNUAL GENERAL MEETING	RESPONSE FROM MANAGEMENT
	<p>(5) Why did “other expenses” increase from RM18 million in FY March 2023 to RM30 million in FY March 2024? How much will “other expenses” increase in FY March 2025?</p> <p>(6) How much disbursement fee can RCE record in the income statements for every new loan disbursed?</p> <p>(7) When can quarterly profit return to the previous level of RM35 million to RM38 million? What are the key measures to accelerate the earnings recovery?</p>	<p>(5) The increase in operating expenses was primarily driven by higher sales and marketing costs, as RCE aimed to boost its disbursement activities. Additionally, facility fees contributed to the rise in expenses, as RCE secured financing during the financial year to support its financing activities. These fees are not expected to recur annually but will arise periodically, particularly when a sukuk programme is implemented, during which facility fees will be charged.</p> <p>(6) Disbursement fees are generally tied to disbursement volume, and with customers anticipating a salary hike in December 2024, which correlates positively with earnings, disbursement levels are not expected to increase until that time.</p> <p>(7) RCE is unable to comment on future profits; however, it is expected to remain profitable.</p>
3.	<p>This year, the Company have bonus issue. Will the Company’s share value dilute? What is the Company’s plan to minimise the loss in value? Will the Company enter top 30 KLCI index? From previous bonus issues, has the Company performed better in terms of financial metrics such as earnings per share (EPS), return on investment (ROI), and price to earnings ratio (PE)?</p>	<p>The bonus issue would not cause any dilution in the Company’s value. While the number of shares will increase and the price per share will be adjusted, the total market value of the Company will theoretically remain unchanged. RCE is currently in the FTSE Bursa Malaysia mid-70 index and aims to improve its performance to enter the top 30.</p>
4.	<p>How much is the Directors’ fees and benefits?</p>	<p>The Directors’ fees are RM75,000 per annum for each Non-Executive Director, the basis of which is the same as last year. For Director who joined the Board of RCE during the financial year, the fees will be pro-rated. Regarding Directors’ benefits, shareholders’ approval is being sought for an aggregate amount of RM850,000, covering the period from September 2024 until the next AGM of the Company.</p>



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NO.	QUESTIONS SUBMITTED BY SHAREHOLDERS/PROXIES VIA TEXT BOX DURING ANNUAL GENERAL MEETING	RESPONSE FROM MANAGEMENT
5.	When does RCE pay dividends and distribute treasury shares?	Historically, RCE has paid dividends in June and December each year. Currently, there are no plans to distribute the treasury shares.
6.	When will the bonus shares be credited?	The Company expects the bonus issue exercise to be completed, with shares credited to shareholders' CDS accounts by the end of September 2024.
7.	Do you expect the cost-to-income ("CTI") ratio to remain at the current level, or will it moderate?	As observed from the Annual Report 2024, RCE has consistently aimed to maintain the CTI in the 20s. While it is not expected that the CTI ratio will remain elevated, increasing staff costs, IT overlays, and compliance expenses were among the factors that affect the CTI ratio. RCE's CTI ratio remains low compared to the industry average, and it is anticipated to continue hovering in the 20s.
8.	Is your financing product based on a fixed or floating rate?	All RCE's financing products are fixed-rated.
9.	Does the Company offer loans beyond the risk cap, such as a 10-year loan to an employee age 50, instead of focusing on government servants? What is the impact of Malaysia law and regulation revision for government servants, replacing the employees provident fund ("EPF")?	RCE offers financing to all eligible government servants for up to a maximum tenure of 10 years, while also taking into account their retirement status. Financing approval is subject to stringent credit criteria. The shift from EPF to a pension system for the government servants doesn't directly impact RCE as RCE primarily focus on funding active government servants. Regarding future proceedings, the Company cannot comment at this time and will await further developments.
10.	When will RCE propose a dividend reinvestment plan?	Currently, RCE has no intention of proposing a dividend reinvestment plan, but will give it due consideration when the timing is appropriate.
11.	Does the Board and Management plan to raise funds after the bonus issue? Since the finance services market is booming, will the Company raise funds to offer higher loan amount in its products and services?	RCE is always seeking better financing terms as RCE is primarily engaged in financing. The proposed bonus issue has no impact on RCE's financing activities, and RCE has no plans to raise funds from shareholders at this time. As presented by the CEO earlier, RCE has sufficient funding to meet the anticipated higher financing demands for the next 12 months.



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12.	<p>With the upcoming civil servant salary adjustment:</p> <p>(a) How much additional headroom will be added to the financing capacity of existing customers?</p> <p>(b) What is the expected growth in RCE's financing in 2025 and 2026?</p> <p>(c) What is the Company's target?</p>	<p>While news of the government servant salary adjustment is positively correlated with RCE's disbursement, RCE is unable to comment on future financing growth or the Company's prospect.</p>
13.	<p>The Company is practising good corporate social responsibility (CSR), which adds value to its ESG ranking, does the Company increase ESG ranking without increasing the cost to execute? What ESG ranking can the Company achieve and maintain? From history, the Company is basically earning profit from loans, what is the risk of Company getting country Islamic Rules restrict of riba in future (for example, changes of government control falling in majority of Pure/fully Islamic law)?</p>	<p>ESG matters are comprehensively covered in the Company's Annual Report 2024 on pages 24 to 68. RCE remains guided by Bursa Malaysia Securities Berhad's ESG guidance and is on track to meet upcoming amendments, such as Task Force on Climate-related Financial Disclosures (TCFD). RCE expects ESG compliance cost to increase due to rising ESG demands. Additionally, RCE has been designated as a Shariah-compliant counter by the Shariah Advisory Council since 2021, having met all quantitative and qualitative criteria. The Company will comply with any future changes to laws and regulations as required.</p>
14.	<p>(1) May I know the Company's future marketing strategies to translate more marketing leads into revenue or profits?</p> <p>(2) What is the Company's strategy for investing in debt management education to ease doubtful debt collection efforts?</p>	<p>RCE invests in both online and offline marketing initiatives, promoting responsible financing. The Company also provides education to its customers through Facebook and other social media platforms. In line with licensed financial institutions, RCE appoints responsible debt management professionals to handle collection from defaulted customers.</p>
15.	<p>Do you foresee any new competitor doing exactly what you do? How would you react if a duopoly existed?</p>	<p>Competitors have always existed. RCE does not operate in isolation. RCE has had competitors operating in the same manner in the past, and it would not be surprising to encounter such competitors today or in the future.</p>
16.	<p>The average financing size has decreased to RM21,700 (slide 9 of the CEO's presentation). Assuming all other factors remain unchanged, if salaries increases by 10%, does that mean the maximum possible financing size will also increase by 10%? In practice, based on past experience, what would be a more realistic increment in the average financing size?</p>	<p>The financing size is subject to eligibility of each individual customer and is based on the 60% salary deduction cap. It also largely depends on whether the customer choose to refinance their entire portfolio or only take up the additional amount of financing that they are eligible.</p>



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NO.	QUESTIONS SUBMITTED BY SHAREHOLDERS/PROXIES VIA TEXT BOX DURING ANNUAL GENERAL MEETING	RESPONSE FROM MANAGEMENT
17.	There is more competition of finance short-term loan and a small amount from other players, how did the Company not fall into a profit-narrowing situation to be competitive? Does the Company target only base T20 ranking clients? What other finance products by the Company to get more profit?	RCE does not operate in isolation and stays aware of competitors' activities. RCE is consistently mindful of its own objectives and margins. Therefore, whenever there are shifts or changes in the market environment, the Company will make the necessary adjustments accordingly.
18.	Could you please elaborate on why the impairment loss increased? Was it due to government servants resigning from their jobs?	In the CEO's earlier presentation, the increase in impairment is primarily attributed to higher resignation rates and early retirements. Additionally, the number of bankruptcies has increased, following the government's 'second chance' policy announced in October 2023, which allows individuals aged 40 and below, with debts not exceeding RM200,000, to apply for bankruptcy relief.